GOING HOME TO STAY
A RESOURCE BOOK FOR THE SUCCESSFUL RE-ENTRY OF MEN & WOMEN IN CUYAHOGA COUNTY
"GIVE A MAN A FISH AND YOU FEED HIM FOR A DAY; TEACH A MAN TO FISH AND YOU FEED HIM FOR A LIFETIME.” - UNKNOWN

The purpose of the ExodusPlanner version of the GOING HOME TO STAY guide is to provide you with the information about local resource providers that exists solely to assist you on your journey of transition.

Exodus means a movement of people and a Planner is a list or chart of information that is to aid in planning. www.ExodusPlanner.com was created with your journey in mind! The Cuyahoga County Office of Reentry understands the importance of equipping you with resources and services to sustain you and your family before, during and after this journey. Please take advantage of these services right in your local community.

We are here to help, we are here to support, and we are here to connect! You are a Exodus Planner!
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CUYAHOGA COMMUNITY COLLEGE (TRI-C) CORPORATE COLLEGE EAST

ABOUT US
Corporate College East is designed for individuals, as well as businesses, that are seeking to improve skills and boost knowledge to compete in today’s business world. Programs include high-end technology courses and a wide spectrum of leadership and professional development programs. Corporate College’s state-of-the-art conference amenities are available for rental.

DESCRIPTION OF SERVICES
Founded in 2003, Corporate College offers Northeast Ohio businesses and individuals professional training and development, along with state-of-the-art meeting and conference space. Whether you are engaged with us to attend individual training classes, as an employer to design organization-wide employee development or to plan and conduct an event at one of our facilities, we encourage you to learn more about Corporate College. Explore our Offerings:
• Corporate Training
• Conference Center
• Professional Development

ADDRESS
4400 Richmond Rd
Warrensville Heights OH 44128

HOURS
MON 8:30 AM - 6:30 PM
TUE 8:30 AM - 6:30 PM
WED 8:30 AM - 6:30 PM
THU 8:30 AM - 6:30 PM
FRI 9:30 AM - 5:00 PM
SAT Closed
SUN Closed

CONTACT
216-987-2800

CUYAHOGA COMMUNITY COLLEGE (TRI-C) METROPOLITAN CAMPUS

ABOUT US
The Metropolitan (Metro) Campus opened in 1969 as Tri-C’s first campus. Located near downtown Cleveland in the Campus District, the Metro Campus offers state-of-the-art health careers labs, is home to the nationally-renowned Tri-C JazzFest Cleveland, and features industry-standard learning laboratories in programs such as Recording Arts and Technology, Hospitality Management and Electronic/Electrical Engineer.

DESCRIPTION OF SERVICES
Students and community members can also enjoy:
• Technology Learning Center and Library
• Tri-C Performing Arts, including Tri-C JazzFest Cleveland
• Athletic facilities, including indoor weight room and pool
• Campus Facilities Rental Information
• Student Success Specialists to help students engage and achieve
• Transfer Connection Center is designed to help students navigate the process from degree completion at Tri-C to successful transfer to a four year institution

ADDRESS
2900 Community College Ave
Cleveland OH 44115

HOURS
MON 8:30 AM - 6:30 PM
TUE 8:30 AM - 6:30 PM
WED 8:30 AM - 6:30 PM
THU 8:30 AM - 6:30 PM
FRI 9:30 AM - 5:00 PM
SAT Closed
SUN Closed

CONTACT
216-987-6000
https://www.tri-c.edu/campuses-and-locations/metropolitan-campus/index.html
About Us

AARP in Cleveland is here to help you take on today and every day. From sharing practical resources like job, health, and financial workshops, to holding fun activities and events, AARP is providing opportunities to connect and help build an even stronger Cleveland. We hope you’ll join us! AARP is a nonprofit, nonpartisan organization that empowers people to choose how they live as they age.

Description of Services

AARP Senior Employment Services:

- This website provides information about their program, as well as articles, tutorials, demos, and other resources to help with the job search and hiring process.
- AARP Foundation combined advice from job search experts, employers and successful 50+ jobseekers to create, 7 Smart Strategies for 50+ Jobseekers, a guide filled with valuable information about the job search process. This popular guide offers a strategic approach to understanding how employers look for job candidates. It’ll show you how to make a job search plan, how to create the tools that will increase your visibility, and also connect with people and organizations that can help you gain skills and find a job.

Requirements

Must be 55+ years old

Address

4614 Prospect Ave E, Ste 211
Cleveland OH 44103

Hours

Mon 8:30 AM - 4:30 PM
Tue 8:30 AM - 4:30 PM
Wed 8:30 AM - 4:30 PM
Thu 8:30 AM - 4:30 PM
Fri 8:30 AM - 4:30 PM
Sat Closed
Sun Closed

Contact

216-881-1155
https://local.aarp.org/cleveland-oh/

Aclu of Ohio

About Us

The mission of the ACLU of Ohio is to aid in maintaining and extending constitutional and other fundamental rights, liberties, privileges, and immunities, and to take all legitimate action in furtherance of that object without political partisanship.

Description of Services

The ACLU protects civil liberties regarding criminal justice issues, juvenile justice issues, LGBT rights issues, privacy issues, and voting rights issues. The Ohio ACLU also educates people on their civil rights with resources on their website, publications, and press releases. The ACLU does not provide direct services to clients.

Requirements

Must be 55+ years old

Address

4506 Chester Ave
Cleveland OH 44103

Hours

Mon 9:00 AM - 5:00 PM
Tue 9:00 AM - 5:00 PM
Wed 9:00 AM - 5:00 PM
Thu 9:00 AM - 5:00 PM
Fri 9:00 AM - 5:00 PM
Sat Closed
Sun Closed

Contact

614-586-1958
216-472-2210
https://www.acluohio.org/
https://www.facebook.com/ACLUOH
https://twitter.com/acluohio
The ODRC’s mission is to aid in the reentry of offenders by partnering with community stakeholders and law enforcement agencies to preserve public safety by holding offenders accountable through diverse supervision strategies and technology. The philosophy of supervision statement for the Field Services section of the APA is to effectively supervise and provide an opportunity for offenders to reenter into law abiding citizenship and to reward, encourage, and promote positive behavior, while holding offenders accountable for negative behavior. It is comprised of the Parole Board and Field Services. The APA was created in 1965 and is responsible for the duties addressed in Chapter 5149 of the Ohio Revised Code. The Adult Parole Authority (APA) is responsible for the release and supervision of adults returning to local communities from prison, as well as assisting Courts of Common Pleas with supervision duties these individuals.

The APA determines release of inmates from prison to parole or transitional control, sets supervision conditions for inmates released on post release control, coordinates placement of offenders in the community and supervises them upon their release from prison. In addition, the APA assists counties in the development of basic felony supervision services upon request for the Courts of Common Pleas. The APA administers Ohio’s interstate compact agreement for probation and parole coordinating movement of supervised offenders among states.

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AIDS TASKFORCE OF GREATER CLEVELAND

ABOUT US

Mission: To provide compassionate and collaborative responses to the needs of people infected, affected, and at risk of HIV/AIDS. Founded in 1983, The AIDS Taskforce of Greater Cleveland (ATGC) is the oldest and largest AIDS Service Organization (ASO) in Ohio. We annually provide social and medical services to nearly 1,000 clients living with HIV and prevention services to over 25,000 at greatest risk for acquiring the virus that causes AIDS. Our organization provides a coordinated and collaborative response to HIV/AIDS epidemic affecting Northeast Ohio.

DESCRIPTION OF SERVICES

The AIDS Taskforce of Greater Cleveland provides three types of services: Prevention Services, Social Services, and Medical Services. Prevention Services include:
- The Beyond Identities Community Center (BICC)
- Social Networks Advocating PrEP (SNAP)
- Brothers Health Connection (BHC)
- AHF Mobile Testing
- AHF Wellness Center

Social Services include:
- Case Management for medical, housing, and social needs

Medical Services include:
- AHF Healthcare Center
- AHF Pharmacy

For more information about services that are provided, visit the ATGC’s website.

REQUIREMENTS

To qualify for ATGC Social Services, a prospective Client must:
- Have a confirmed and documented HIV/AIDS diagnosis from a medical institution
- Reside in the ATGC Service Area, which includes any one of the following counties: Cuyahoga, Ashtabula, Lake, Lorain, Geauga, and Medina
- Have a household income that is at or below 500 times the defined Federal Poverty Level (FPL). The Federal Poverty Level is determined by household size.
- Have no insurance or be underinsured.

A prospective Client must be able to submit at least one of the following forms of documentation for each Eligibility Requirement before they can be enrolled in ATGC Social Services.

ALCOHOLICS ANONYMOUS CLEVELAND

ABOUT US

Alcoholics Anonymous is an international fellowship of men and women who have had a drinking problem. Alcoholics Anonymous Cleveland District Office is an Ohio non-profit corporation established in 1945 to provide a physical location for Alcoholics Anonymous in Cuyahoga County. It is nonprofessional, self-supporting, multiracial, apolitical, and available almost everywhere. There are no age or education requirements. Membership is open to anyone who wants to do something about his or her drinking problem. The national Alcoholics Anonymous phone number is 800-835-1935.

DESCRIPTION OF SERVICES

A.A. members share their experience with anyone seeking help with a drinking problem; they give person-to-person service or sponsorship to the alcoholic coming to A.A. from any source. The A.A. program, set forth in our Twelve Steps, offers the alcoholic a way to develop a satisfying life without alcohol. Also see the Twelve Traditions and Twelve Promises.
American Immigration Lawyers Association

About Us
The American Immigration Lawyers Association is the national association of immigration lawyers established to promote justice, advocate for fair and reasonable immigration law and policy, advance the quality of immigration and nationality law and practice, and enhance the professional development of its members.

Description of Services
The AILA website provides a searchable database to find lawyers specializing in immigration law. The AILA wants to educate the public about the ways in which U.S. immigration law and policy serves the national interest by reuniting American families, protecting refugees, and providing U.S. employers with the specialized skills they need to remain globally competitive. The AILA is also the leading publisher of information and analysis serving the practicing immigration lawyer and those in need of immigration law information.

1331 G Street NW Ste 300
Washington DC 20005

Hours
Mon 9:00 AM - 5:00 PM
Tue 9:00 AM - 5:00 PM
Wed 9:00 AM - 5:00 PM
Thu 9:00 AM - 5:00 PM
Fri 9:00 AM - 5:00 PM
Sat Closed
Sun Closed

Contact
202-507-7600
202-783-7853
https://www.aila.org/
https://www.facebook.com/AILANational
https://twitter.com/ailanational

Amvets National Service Foundation - Cleveland Regional Office

About Us
AMVETS National Service Foundation provides veterans, their families and survivors world-class counsel and representation before the U.S. Department Veterans Affairs (VA). Your support enables us to provide these professional services at no charge to the veteran or family.

Description of Services
AMVETS help veterans understand and obtain military benefits. AMVETS help assist veterans and their dependents in processing benefit claims with the Department of Veterans affairs. They will also help with appealing denied claims.

Requirements
Honorably discharged veterans

1240 E 9th St, Ste 1017-E
Cleveland OH 44199

Hours
Mon 8:00 AM - 4:00 PM
Tue 8:00 AM - 4:00 PM
Wed 8:00 AM - 4:00 PM
Thu 8:00 AM - 4:00 PM
Fri 8:00 AM - 4:00 PM
Sat Closed
Sun Closed

Contact
216-522-3500
216-522-2802
https://amvetsnsf.org/
ABOUT US

AnnualCreditReport.com is the official site to get your free annual credit reports. This right is guaranteed by Federal law. DO NOT call any other advertised service; they are usually trying to get money out of you, even if they say it is free.

DESCRIPTION OF SERVICES

AnnualCreditReport.com can help you get a free copy of your credit report once every 12 months.

ADDRESS

PO Box 105281
Atlanta GA 30348

CONTACT

877-322-8228
https://www.annualcreditreport.com/index.action

ANTIOCH BAPTIST CHURCH

ABOUT US

Founded in 1893, Antioch Baptist Church is the second African-American Baptist church established in Cleveland. Since its inception this Cleveland historical landmark has sought to provide public worship of God and benevolent outreach to the community. With a congregation of over 1,500 members, currently under the pastorate of Rev. Dr. Todd C. Davidson, Antioch Baptist Church Cleveland spans 120 years of providing services.

DESCRIPTION OF SERVICES

The ministries at Antioch Baptist Church Cleveland demonstrate faith in action. Their work extends from their congregation into the community in innovative ways.

- TEACH MINISTRIES
- OUTREACH MINISTRIES
- WORSHIP MINISTRIES
- EVANGELISM MINISTRIES
- RELATIONSHIP MINISTRIES

Antioch Baptist Church Cleveland also offers support groups for the formerly incarcerated and their families.

ADDRESS

8869 Cedar Ave
Cleveland OH 44106

HOURS

MON 9:00 AM - 5:00 PM
TUE 9:00 AM - 5:00 PM
WED 9:00 AM - 5:00 PM
THU 9:00 AM - 5:00 PM
FRI 9:00 AM - 4:00 PM
SAT Closed
SUN Closed

CONTACT

216-421-1516
216-229-0437
http://www.antiochcleveland.org/
APPRISEN

ABOUT US
Mission: Helping people improve their financial well-being through counseling, community outreach and financial education. Apprisen has multiple locations in four different states. To view all of Apprisen’s locations, visit their website.

DESCRIPTION OF SERVICES
Our comprehensive services can help people focus on the skills and concepts that work together to help create a strong financial life. We believe that everyone can benefit by working with Apprisen. Specifically, Apprisen has helped people improve their financial health through programs for financial wellness, housing, and bankruptcy.

REQUIREMENTS
Honorable discharged veterans

ADDRESS
690 Taylor Rd, Ste 150
Gahanna OH 43230

HOURS
MON 8:30 AM - 5:00 PM
TUE 8:30 AM - 5:00 PM
WED 8:30 AM - 5:00 PM
THU 8:30 AM - 5:00 PM
FRI 8:30 AM - 5:00 PM
SAT Closed
SUN Closed

CONTACT
800-355-2227
866-733-2227
https://www.apprisen.com/
https://www.facebook.com/Apprisen
https://twitter.com/Apprisen

APPRISEN - BEACHWOOD

ABOUT US
Mission: Helping people improve their financial well-being through counseling, community outreach and financial education. Apprisen has been helping people get and stay on track with their money. Our objective has been to develop solutions for all stages of an individual’s financial life. As a result of our experience, we have identified the elements of effective money management. That is what has driven the development of many of the materials we use in our sessions and the topics we teach in our communities. Our comprehensive services can help people focus on the skills and concepts that work together to help create a strong financial life. We believe that everyone can benefit by working with Apprisen.

DESCRIPTION OF SERVICES
For over 60 years, Apprisen has helped people improve their financial health through programs for financial wellness, housing, and bankruptcy.

ADDRESS
21403 Chagrin Blvd, Ste 102
Beachwood OH 44122

HOURS
MON 8:30 AM - 5:00 PM
TUE 8:30 AM - 5:00 PM
WED 8:30 AM - 5:00 PM
THU 8:30 AM - 5:00 PM
FRI 8:30 AM - 5:00 PM
SAT Closed
SUN Closed

CONTACT
216-231-5322
866-733-2227
https://www.apprisen.com/
APPRISEN - PARMA

ABOUT US
Our objective has been to develop solutions for all stages of an individual’s financial life. As a result of our experience, we have identified the elements of effective money management. That is what has driven the development of many of the materials we use in our sessions and the topics we teach in our communities. Our comprehensive services can help people focus on the skills and concepts that work together to help create a strong financial life. We believe that everyone can benefit by working with Apprisen.

DESCRIPTION OF SERVICES
For over 60 years, Apprisen has helped people improve their financial health through programs for financial wellness, housing and bankruptcy.

REQUIREMENTS
Inaccessible to persons with physical disabilities

ASIAN SERVICES IN ACTION (ASIA)

ABOUT US
ASIA is a credible nonprofit organization providing services for over 58,000 individuals annually coordinated out of offices located in Cleveland and Akron, Ohio. ASIA provides culturally and linguistically appropriate resources to ensure effective programming that addresses the needs of the AAPI and new American communities in Northeast Ohio. Asian Services In Action, Inc. (ASIA) was founded in 1995 by four women who sought to improve the quality of life for Asians in Northeast Ohio. Today, the organization is the only Asian American and Pacific Islander focused health and social services 501(c)(3) organization in the State of Ohio. ASIA has taken on the most challenging tasks to help the underserved, low-income, and immigrant communities across the state.

DESCRIPTION OF SERVICES
- Aging and Adult Services
- Children, Youth and Family Services
- Domestic Violence/Sexual Assault Programs
- International Community Health Clinic (ASIA-ICH)
- Interpreting and Translation Services Program
- Legal Services
- Policy
- Advocacy and Civic Engagement
- Sustainability Services
- Volunteering Opportunities

REQUIREMENTS
Inaccessible to persons with physical disabilities

CONTACT
440-886-1290
https://www.apprisen.com/

ADDRESS
5339 Ridge Rd, Ste 201
Parma OH 44129

HOURS
MON 8:30 AM - 5:00 PM
TUE 8:30 AM - 5:00 PM
WED 8:30 AM - 5:00 PM
THU 8:30 AM - 5:00 PM
FRI 8:30 AM - 5:00 PM
SAT Closed
SUN Closed

ADDRESS
3820 Superior Ave, Ste 214
Cleveland OH 44114

HOURS
MON 8:30 AM - 5:00 PM
TUE 8:30 AM - 5:00 PM
WED 8:30 AM - 5:00 PM
THU 8:30 AM - 5:00 PM
FRI 8:30 AM - 5:00 PM
SAT Closed
SUN Closed

CONTACT
216-361-1223
216-881-6920
http://www.asiaohio.org/ichc/
https://www.facebook.com/asiaohio/
https://twitter.com/ASIAOHIO
ASPIRE GREATER CLEVELAND

ABOUT US
Aspire Greater Cleveland provides free High School Equivalency Diploma, adult basic literacy, English for Speakers of Other Languages and also works with local employers to develop customized training in adult education.

DESCRIPTION OF SERVICES
- Trained library staff can help residents submit applications for cash, food, medical, and child care assistance online, by phone or via fax.
- Basic Skills Education / Adult Basic Education
- GED / High School Equivalency Test Preparation / Adult Secondary Education
- Tests for Training/Employment
- Career Pathways Assessment and Counseling
- US Citizenship Assistance
- English for Speakers of Other Languages (ESOL)
- Technology Training

ADDRESS
5225 Library Lane
Maple Heights OH 44137

HOURS
MON 9:00 AM - 5:30 PM
TUE 9:00 AM - 5:30 PM
WED 9:00 AM - 5:30 PM
THU 9:00 AM - 5:30 PM
FRI 9:00 AM - 5:30 PM
SAT By Appointment
SUN Closed

CONTACT
833-277-4732
https://www.aspiregreatercleveland.org/

BELLEFAIRE JCB

ABOUT US
Located in One Pollock Circle, Bellefaire JCB is among the nation’s largest, most experienced child service agencies providing a variety of behavioral health, substance abuse, education and prevention services. Through more than 25 programs, we help more than 21,700 youth and their families each year achieve resiliency, dignity and self-sufficiency. Our goal is to keep you safe and help you get the support you need.

DESCRIPTION OF SERVICES
Our services include:
- Members of our Homeless and Missing Youth Program are available 24/7 at 216-570-8010 to talk to you and help you find a temporary safe place to stay.
- Outpatient Counseling-School-based Counseling-Prevention and Early Intervention (SAY - Social Advocates for Youth)
- Homeless and Missing Youth Program-Domestic and International Adoption (Hague-accredited)
- Foster Care
- Residential Treatment (including Crisis Stabilization and Assessment, Drug and Alcohol Treatment, Transitional and Independent Living, and Autism Therapeutic Residential)
- Home to JDN Early Childhood Center, Jewish Big Brother Big Sister and Monarch Center for Autism, which offers programs and services for ages 3 through adulthood.

ADDRESS
22001 Fairmount Blvd
Cleveland OH 44118

CONTACT
800-879-2522
http://www.bellefairejcb.org
https://www.facebook.com/BellefaireJCB
https://twitter.com/bellefairejcb
For over 100 years, BBB has helped people make smarter decisions and is evolving to meet fast changing marketplace needs. BBB sets standards for ethical business behavior and monitors compliance. Almost 400,000 Accredited Businesses meet and commit to our high standards. BBB helps consumers identify trustworthy businesses, and those that aren’t, through more than 5 million BBB Business Profiles. BBB sets standards for and evaluates thousands of advertisements each year to ensure that people can trust what advertisers say. BBB sets standards for and evaluates the practices of thousands of charities so that donors know where their money is going. BBB coaches businesses on ethical behavior and how to build stronger, more trusting relationships with their customers. BBB offers its national and local consumer services online and in person. Through our efforts, BBB helps millions of people each year.

- Get reliability reports on companies
- Learn if charities meet BBB Standards
- Request assistance with consumer complaints
- Obtain member lists by industry
- Ask about educational brochures on many consumer topics
- 24 HOURS Anytime Line: 216-241-7678
- From Outlying Portions of the Service Area: 800-233-0361
- Speak with a telephone representative: 9:00 AM - 2:00 PM
- Any of our reports, brochures, or other services can be requested in writing.

Birthing Beautiful Communities (BBC), a 501c3 non-profit, is a village of birth workers or doulas who primarily provide social support to pregnant women at highest risk for infant mortality during the perinatal period. BBC was established in 2014 with a mission to address and improve the systemic and community structures that lead to poor birth outcomes through culture, education, advocacy, support and engagement (CEASE). It holistically supports pregnant women to deliver full-term healthy babies, and in achieving equitable birth outcomes and father mentorship programs and education.

Birthing Beautiful Communities’ free neighborhood-based services include childbirth and parenting education with workshops and classes on breastfeeding, stress relief, bonding with baby, co-parenting and healthy eating. It also offers fatherhood mentorship, perinatal support training to provide support for labor, delivery and postpartum health including depression, and family, life and personal goal planning.

- 216-241-7678
- 216-861-6365
- https://www.bbb.org/us/oh/cleveland
- https://www.bbb.org/us/oh/cleveland
- https://www.facebook.com/BBBCleveland
- https://twitter.com/BBBCleveland
- 216-307-1538
- https://www.birthingbeautiful.org/
- https://www.facebook.com/birthingbeautiful/
- https://twitter.com/birthnbeautiful
BUSINESS ADVISERS OF CLEVELAND

ABOUT US

From its inception, the council’s mission was to provide business advice and counseling to public and private, large and small, for-profit and not-for-profit organizations. In 1996, the council changed its name to Business Advisers of Cleveland to better reflect what had become its focus. Currently, over 60 volunteers, men and women, mostly retired from successful careers but some still working, annually help several hundred Business Advisers of Cleveland clients transform their business dreams into reality and problems into solutions.

DESCRIPTION OF SERVICES

Offers business mentoring, entrepreneurial resources, and education programs.

ADDRESS

2800 Euclid Ave, Ste 501
Cleveland OH 44115

HOURS

MON 9:00 AM - 4:00 PM
TUE 9:00 AM - 4:00 PM
WED 9:00 AM - 4:00 PM
THU 9:00 AM - 4:00 PM
FRI Closed
SAT Closed
SUN Closed

CONTACT

216-426-2053
https://bacleveland.org/
https://www.facebook.com/BusinessAdvisersOfCleveland/
https://twitter.com/birthnbeautiful

CASE WESTERN RESERVE SCHOOL OF DENTISTRY - DENTAL CLINIC

ABOUT US

The School of Dental Medicine offers a wide variety of dental treatment in a new, state-of-the-art, nearly 136,000 square-foot facility with a 120-space parking lot and 215 chairs designed to accommodate the needs of all patients. The School is home to a general clinic and a number of specialty clinics. The work in our general Comprehensive Care clinic is done by pre-doctoral dental students under the supervision of experienced professionals. Pre-doctoral dental students have completed college and are in the midst of four years of training in our school before they become dentists. This educational environment requires more time than similar work from a private dental office, so you should expect that appointments will last all morning or afternoon, and that multiple appointments may be needed to complete your treatment. During your treatment, dental specialists may be consulted for complex dental needs.

DESCRIPTION OF SERVICES

The following services are available at Case Western Reserve University's Dental Clinic:

• General dental services
• Advanced Education in General Dentistry (AEGD)
• Craniofacial Orthodontics-Endodontics
• Faculty Private Practices-Oral and Maxillofacial Surgery (OMFS)
• Oral and Maxillofacial Medicine and Diagnostic Sciences (OMMDS)
• Orthodontics
• Pediatric Dentistry
• Periodontics

REQUIREMENTS

Initial screening appointments are available to everyone. After the initial appointment, it will be determined whether each patient is accepted for regular treatment, depending on the teaching needs of the school and the patient's availability, health, and needs.

ADDRESS

9601 Chester Ave
Cleveland OH 44106

HOURS

MON 8:00 AM - 5:00 PM
TUE 8:00 AM - 5:00 PM
WED 8:00 AM - 5:00 PM
THU 8:00 AM - 5:00 PM
FRI 8:00 AM - 5:00 PM
SAT Closed
SUN Closed

CONTACT

216-368-3200
https://case.edu/
https://www.facebook.com/CWRUDentalMedicine/
https://twitter.com/CWRUDentalMed
CATHOLIC CHARITIES - DIOCESE OF CLEVELAND

ABOUT US

As one of the largest comprehensive health and human services organizations in the region, Catholic Charities, Diocese of Cleveland carries out Christ’s healing mission here in Northeast Ohio. Catholic Charities delivers more than 150 services at 60 locations to over 400,000 individuals each year & providing help and creating hope for people of every race and religion throughout the eight counties in the Diocese of Cleveland (Ashland, Cuyahoga, Geauga, Lake, Lorain, Medina, Summit and Wayne).

DESCRIPTION OF SERVICES

The Catholic Charities, Diocese of Cleveland offers:

• An integrated system of services to children and families, including early learning centers and Head start programs
• Services to children and adults with disabilities
• Emergency and specialized services to assist those with the most basic needs of food and shelter
• Comprehensive system of services designed specifically for the mental health and chemical dependency needs
• Parish Outreach services
• Social Justice services at the Diocesan Social Action Office (DSAO)

CHN HOUSING PARTNERS

ABOUT US

The mission of CHN Housing Partners is to leverage the power of affordable, stable housing to change lives and improve communities.

DESCRIPTION OF SERVICES

CHN Housing Partners offers housing and community services. Specifically, CHN offers:

• Affordable housing and homeownership opportunities in Cleveland
• Utility bill assistance-Foreclosure/eviction prevention services
• Free tax preparation
• Financial and student debt counseling
• Classes on budgeting, saving, and improving credit
• For Cuyahoga County residents and surrounding counties, we provide energy and weatherization services to eligible households (e.g., home insulation, refrigerator replacement).
ABOUT US
Each year, thousands of men are released into the community from our judicial system. Many of them lack the basic skill sets and necessary know-how to become productive members of society. Most, truly want to be productive members, but lack the insight into what that productivity looks like. CFRO has a successful history of providing comprehensive strategies to assist with unmet needs of the formerly incarcerated.

DESCRIPTION OF SERVICES
Through peer mentoring strategies the program creates positive brotherhood relationships among the formerly incarcerated. CFRO assist the formerly incarcerated, their family, friends, and significant others in navigating the challenges they might face during the reintegration process. In doing so, CFRO offers a safe and supportive place and caring role models that provides access to positive reference points for successful reentry.

ADDRESS
8555 Hough Ave
Cleveland OH 44106

HOURS
MON 8:30 AM - 5:00 PM
TUE 8:30 AM - 5:00 PM
WED 8:30 AM - 5:00 PM
THU 8:30 AM - 5:00 PM
FRI 8:30 AM - 5:00 PM
SAT Closed
SUN Closed

CONTACT
216-860-4100

CITY MISSION - LAURA’S HOME WOMEN’S CRISIS CENTER

ABOUT US
For women and children, we are a bridge from crisis to stability and self-sufficiency. With 166 beds and 55 rooms, Laura’s Home offers specialized, wraparound services designed to empower families and individuals to live healthy lives. Every room in Laura’s Home has been full with a waiting list since 2012. Our hope is that in the near future, life-changing meaningful solutions will be offered to the women and children of Cleveland who need lasting change. Not simply for them, but for generations to come.

DESCRIPTION OF SERVICES
Offers shelter to women, hot meals, and the New Horizons Program.

ADDRESS
18120 Puritas Ave
Cleveland OH 44135

CONTACT
216-472-5500
https://www.thecitymission.org/
https://www.facebook.com/thecitymission/
https://twitter.com/TheCityMission/
## City Mission - Main Campus

### About Us

The City Mission empowers men, women, and children in crisis to overcome their unique, complex paths to homelessness. Because no one person’s needs are the same, we create individualized, comprehensive programs to assist clients in building their stabilized and independent future. Our mission to reach hearts and change lives in Cleveland has not wavered since 1910, and we will continue to provide basic needs, critical recovery resources, and practical paths to a sustainable future to all seeking help and hope here. Our Mission: To provide help and hope to all people through the transforming power of God’s love. Our Vision: is to be a catalyst for positive change in Cleveland resulting in the radical transformation of individuals and communities for generations to come.

### Description of Services

City Missions’ Main Campus offers food, shelter, and caring for Cleveland’s hurting and homeless as a start.

### Address

5310 Carnegie Ave  
Cleveland OH 44103

### Hours

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### Contact

- 216-431-3510  
- [https://www.thecitymission.org/](https://www.thecitymission.org/)  
- [https://www.facebook.com/thecitymission/](https://www.facebook.com/thecitymission/)  
- [https://twitter.com/TheCityMission/](https://twitter.com/TheCityMission/)

## Cleveland Al-Anon

### About Us

The Al-Anon Family Groups are an anonymous fellowship of relatives and friends of alcoholics who share their experience, strength and hope in order to solve their common problems of living with an alcoholic, and to help others to do the same. We believe that alcoholism is an illness that can be arrested, and that changed family attitudes can often aid in recovery.

### Description of Services

Al-Anon has but one purpose: to help families of alcoholics. We do this by practicing the Twelve Steps, by welcoming and giving comfort to families of alcoholics and by giving understanding and encouragement to the alcoholic. We come together to share experience, strength and hope with each other, discuss their difficulties, learn effective ways to cope with their problems, encourage one another, help each other understand the principles of the Al-Anon program.

### Requirements

The only requirement for membership is that there be a relative of friend with a drinking problem.

### Address

14900 Detroit Ave, Ste 308  
Lakewood OH 44107

### Hours

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### Contact

- 214-621-1381  
- [http://www.clevelandal-anon.org/](http://www.clevelandal-anon.org/)
Cleveland Clinic

**About Us**

Cleveland Clinic is one of the largest and most respected hospitals in the country. Our mission is to provide better care of the sick, investigation into their problems, and further education of those who serve. Cleveland Clinic has multiple locations! Please visit our website to find your local clinic!

**Description of Services**

Offers outpatient services where people can get primary and some specialty healthcare. You can apply for a sliding scale discount if you are uninsured. They may also accept payment through Medicaid, Medicare, and private health insurance.

**Address**

9500 Euclid Ave  
Cleveland OH 44195

**Contact**

800-223-2273  
https://my.clevelandclinic.org/  
https://www.facebook.com/ClevelandClinic  
https://twitter.com/clevelandclinic

Cleveland Department of Public Health

**About Us**

Cleveland Department of Public Health (CDPH) is the local public health agency for the City of Cleveland. Formally established in 1910, the department is charged with improving the quality of life in the City of Cleveland by promoting healthy behavior, protecting the environment, preventing disease, and making the City a healthy place to live, work, and play. The Cleveland Department of Public Health is made of a range of programs providing clinical, environmental, health promotion, and population-based services. CDPH ensures a high quality of resources and services through various partnerships in the greater Cleveland community.

**Description of Services**

The Division of Health is designed to promote health related topics, reports, information, and events for the community. The CDPH offers:

- Birth and Death Certificates assistance
- Health Insurance Guides-Daycare Centers
- City Health Centers
- Influenza (Flu) Services
- Healthy Tips
- HIV/AIDS services
- Emerging preparation services
- Nursing services
- Immunization services
- Health Statistics
- Public Records Request Portal
- Environment Complaint Form

For a more comprehensive guide of all the services and programs that the Cleveland Department of Public Health offers, please visit their website.

**Address**

75 Erievview Plz, 2nd and 3rd Flr  
Cleveland OH 44114

**Hours**

MON 8:00 AM - 4:00 PM  
TUE 8:00 AM - 4:00 PM  
WED 8:00 AM - 4:00 PM  
THU 8:00 AM - 4:00 PM  
FRI 8:00 AM - 4:00 PM  
SAT Closed  
SUN Closed

**Contact**

216-664-2324  
216-664-2197  
http://www.clevelandhealth.org/  
https://www.facebook.com/CLEDPH/  
https://twitter.com/CleDPH
# Cleveland Metropolitan Bar Association

## About Us
The CMBA is a nonprofit professional organization dedicated to serving the needs of legal professionals in Greater Cleveland. A voluntary membership organization, our members include attorneys and judges, law students, paralegals, and other business professionals. Together, we serve as the collective voice of our legal profession, both bench and bar. The CMBA has an operating budget of approximately $3 million and is home to more than 5,300 members.

## Description of Services
Provides legal information and representation for low-income people who need assistance with legal matters.

## Contact
- 216-696-3525
- 216-696-2413
- https://www.clemetrobar.org/
- https://www.facebook.com/CleMetroBar
- https://twitter.com/CleMetroBar

## Address
1375 E 9th St, 2nd Flr
Cleveland OH 44114

## Hours
- **MON**: 8:30 AM - 5:00 PM
- **TUE**: 8:30 AM - 5:00 PM
- **WED**: 8:30 AM - 5:00 PM
- **THU**: 8:30 AM - 5:00 PM
- **FRI**: 8:30 AM - 5:00 PM
- **SAT**: Closed
- **SUN**: Closed

# Cleveland Neighborhood Progress

## About Us
Mission: to foster inclusive communities of choice and opportunity throughout Cleveland. Cleveland Neighborhood Progress is a local community development funding intermediary with thirty years of experience investing in community revitalization work in Greater Cleveland. Neighborhood Progress was founded in 1988 and serves a unique function as it is the only local intermediary in the region. We are proud to be nationally highlighted as a leader for engaging in best practices in various facets of nonprofit programming.

## Description of Services
Cleveland Neighborhood Progress offers financial coaching, education, training and capacity building efforts to community development corporations, economic opportunity programming, and business planning assistance.

## Contact
- 216-830-2770
- http://www.clevelandnp.org/

## Address
11327 Shaker Blvd, Ste 500 W
Cleveland OH 44104

## Hours
- **MON**: 8:30 AM - 5:00 PM
- **TUE**: 8:30 AM - 5:00 PM
- **WED**: 8:30 AM - 5:00 PM
- **THU**: 8:30 AM - 5:00 PM
- **FRI**: 8:30 AM - 5:00 PM
- **SAT**: Closed
- **SUN**: Closed
CLEVELAND PUBLIC LIBRARY

ABOUT US

Our Mission:
We are the "People’s University," the center of learning for a diverse and inclusive community.

Our Vision:
Cleveland Public Library will be the driving force behind a powerful culture of learning that will inspire Clevelanders from all walks of life to continually learn, share and seek out new knowledge in ways that are beneficial to themselves, their community and the world.

Locations:
The Cleveland Public Library has 29 locations throughout the area.

Services:
The Cleveland Public Library offers a variety of services at our main and other local branches:
- Travel
- At-home
- Career Development
- Educator
- Digitizing & Scanning
- Legal & Financial
- Computer Class Schedules
- Tutoring & Workshops
- Events Calendar
- Exhibits
- And More...

REQUIREMENTS

“Library Cards can be issued for permanent residents of Ohio, those who go to school in Ohio, those who work on a permanent basis in Ohio, or those who own property in Ohio. Only one card is allowed per individual, with the exceptions of library cards issued to teachers who work or live in Cuyahoga County.

You can apply for a card online or apply for a library card in person as long as you have a valid government-issued photo ID along with proof of current address.

Your valid library card allows you to:
- Charge out and place holds on materials from any Cleveland Public Library or CLEVNET library.
- Access electronic content including eMedia, databases, and other digital materials
- Computer access at the Library
- Access to the Cleveland Digital Public Library and TechCentral MakerSpace"

LIST OF CLEVELAND PUBLIC LIBRARIES

CLEVELAND PUBLIC LIBRARY - ADDISON BRANCH

Address: 6901 Superior Ave Cleveland OH 44103
Hours of Operation:
- MON: 10:00 AM - 7:00 PM
- TUE: 10:00 AM - 7:00 PM
- WED: 10:00 AM - 6:00 PM
- THU: 10:00 AM - 7:00 PM
- FRI: 10:00 AM - 6:00 PM
- SAT: 10:00 AM - 6:00 PM
- SUN: Closed

Contact: 216-623-6909
https://cpl.org/locations/addison/
https://www.facebook.com/clevelandpubliclibrary
https://twitter.com/cleveland_pl

CLEVELAND PUBLIC LIBRARY - BROOKLYN BRANCH

Address: 3706 Pearl Rd Cleveland OH 44109
Hours of Operation:
- MON: 10:00 AM - 7:00 PM
- TUE: 10:00 AM - 7:00 PM
- WED: 10:00 AM - 6:00 PM
- THU: 10:00 AM - 7:00 PM
- FRI: 10:00 AM - 6:00 PM
- SAT: 10:00 AM - 6:00 PM
- SUN: Closed

Contact: 216-623-6920
https://cpl.org/locations/brooklyn/
https://www.facebook.com/clevelandpubliclibrary
https://twitter.com/cleveland_pl
### List of Cleveland Public Libraries

**CLEVELAND PUBLIC LIBRARY - CARNEGIE WEST BRANCH**

<table>
<thead>
<tr>
<th>Address: 1900 Fulton Rd Cleveland OH 44113</th>
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**CLEVELAND PUBLIC LIBRARY - COLLINWOOD BRANCH**

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<th>Address: 856 E 152nd St Cleveland OH 44110</th>
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**CLEVELAND PUBLIC LIBRARY - EAST 131ST STREET BRANCH**

<table>
<thead>
<tr>
<th>Address: 3830 East 131st Street Cleveland OH 44120</th>
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**CLEVELAND PUBLIC LIBRARY - EASTMAN BRANCH**

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<th>Address: 11602 Lorain Ave Cleveland OH 44111</th>
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</table>
LIST OF CLEVELAND PUBLIC LIBRARIES

CLEVELAND PUBLIC LIBRARY - FLEET BRANCH

Address: 7224 Broadway Ave Cleveland OH 44105

Hours of Operation:

- MON: 10:00 AM - 7:00 PM
- TUE: 10:00 AM - 7:00 PM
- WED: 10:00 AM - 6:00 PM
- THU: 10:00 AM - 7:00 PM
- FRI: 10:00 AM - 6:00 PM
- SAT: 10:00 AM - 6:00 PM
- SUN: Closed

Contact:

- Phone: 216-623-6962
- Website: https://cpl.org/locations/fleet/
- Facebook: https://www.facebook.com/clevelandpubliclibrary
- Twitter: https://twitter.com/cleveland_pl

CLEVELAND PUBLIC LIBRARY - GARDEN VALLEY BRANCH

Address: 7201 Kinsman Rd, Ste 101 Cleveland OH 44104

Hours of Operation:

- MON: 10:00 AM - 7:00 PM
- TUE: 10:00 AM - 7:00 PM
- WED: 10:00 AM - 6:00 PM
- THU: 10:00 AM - 7:00 PM
- FRI: 10:00 AM - 6:00 PM
- SAT: 10:00 AM - 6:00 PM
- SUN: Closed

Contact:

- Phone: 216-623-6979
- Website: https://cpl.org/locations/garden-valley/
- Facebook: https://www.facebook.com/clevelandpubliclibrary
- Twitter: https://twitter.com/cleveland_pl

CLEVELAND PUBLIC LIBRARY - FULTON BRANCH

Address: 3545 Fulton Rd Cleveland OH 44109

Hours of Operation:

- MON: 10:00 AM - 7:00 PM
- TUE: 10:00 AM - 7:00 PM
- WED: 10:00 AM - 6:00 PM
- THU: 10:00 AM - 7:00 PM
- FRI: 10:00 AM - 6:00 PM
- SAT: 10:00 AM - 6:00 PM
- SUN: Closed

Contact:

- Phone: 216-623-6969
- Website: https://cpl.org/locations/fulton/
- Facebook: https://www.facebook.com/clevelandpubliclibrary
- Twitter: https://twitter.com/cleveland_pl

CLEVELAND PUBLIC LIBRARY - GLENVILLE BRANCH

Address: 11900 St Clair Ave Cleveland OH 44108

Hours of Operation:

- MON: 10:00 AM - 7:00 PM
- TUE: 10:00 AM - 7:00 PM
- WED: 10:00 AM - 6:00 PM
- THU: 10:00 AM - 7:00 PM
- FRI: 10:00 AM - 6:00 PM
- SAT: 10:00 AM - 6:00 PM
- SUN: Closed

Contact:

- Phone: 216-623-6983
- Website: https://cpl.org/locations/glenville/
- Facebook: https://www.facebook.com/clevelandpubliclibrary
- Twitter: https://twitter.com/cleveland_pl
### List of Cleveland Public Libraries

#### Cleveland Public Library - Harvard-Lee Branch

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#### Cleveland Public Library - Hough Branch

<table>
<thead>
<tr>
<th>Address</th>
<th>1566 Crawford Rd Cleveland OH 44106</th>
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#### Cleveland Public Library - Jefferson Branch

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<tr>
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#### Cleveland Public Library - Langston Hughes Branch

<table>
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<tr>
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LIST OF CLEVELAND PUBLIC LIBRARIES

CLEVELAND PUBLIC LIBRARY - LORAIN BRANCH

Address: 8216 Lorain Ave Cleveland OH 44102

Hours of Operation:

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Contact:

- 216-623-7011
- https://cpl.org/locations/orain/
- https://www.facebook.com/clevelandpubliclibrary
- https://twitter.com/cleveland_pl

CLEVELAND PUBLIC LIBRARY - MAIN BRANCH

Address: 325 Superior Ave Cleveland OH 44114

Hours of Operation:

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Contact:

- 216-623-2800
- 216-623-7015
- https://cpl.org/main-library/
- https://www.facebook.com/clevelandpubliclibrary
- https://twitter.com/cleveland_pl

CLEVELAND PUBLIC LIBRARY - MARTIN L. KING JR. BRANCH

Address: 1962 Stokes Blvd Cleveland OH 44106

Hours of Operation:

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Contact:

- 216-623-7018
- https://cpl.org/locations/martinlkingjr/
- https://www.facebook.com/clevelandpubliclibrary
- https://twitter.com/cleveland_pl

CLEVELAND PUBLIC LIBRARY - MEMORIAL-NOTTINGHAM BRANCH

Address: 17109 Lake Shore Blvd Cleveland OH 44110

Hours of Operation:

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Contact:

- 216-623-7039
- https://cpl.org/locations/memorialnottingham/
- https://www.facebook.com/clevelandpubliclibrary
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LIST OF CLEVELAND PUBLIC LIBRARIES

CLEVELAND PUBLIC LIBRARY - SOUTH BROOKLYN BRANCH

Address: 4303 Pearl Rd Cleveland OH 44109

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Contact: 216-623-7067

https://cpl.org/locations/southbrooklyn/

https://www.facebook.com/clevelandpubliclibrary

https://twitter.com/cleveland_pl

CLEVELAND PUBLIC LIBRARY - UNION BRANCH

Address: 3463 East 93rd St Cleveland OH 44104

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Contact: 216-623-7088

https://cpl.org/locations/union/

https://www.facebook.com/clevelandpubliclibrary

https://twitter.com/cleveland_pl

CLEVELAND PUBLIC LIBRARY - STERLING BRANCH

Address: 2200 East 30th St Cleveland OH 44115

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Contact: 216-623-7074

https://cpl.org/locations/sterling/

https://www.facebook.com/clevelandpubliclibrary

https://twitter.com/cleveland_pl

CLEVELAND PUBLIC LIBRARY - WALZ BRANCH

Address: 7910 Detroit Ave Cleveland OH 44102

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Contact: 216-623-7095

https://cpl.org/locations/walz/

https://www.facebook.com/clevelandpubliclibrary

https://twitter.com/cleveland_pl
### List of Cleveland Public Libraries

#### Cleveland Public Library - West Park Branch
- **Address:** 3805 West 157th St Cleveland OH 44111
- **Hours of Operation:**
  - MON: 10:00 AM - 7:00 PM
  - TUE: 10:00 AM - 7:00 PM
  - WED: 10:00 AM - 6:00 PM
  - THU: 10:00 AM - 7:00 PM
  - FRI: 10:00 AM - 6:00 PM
  - SAT: 10:00 AM - 6:00 PM
  - SUN: Closed
- **Contact:**
  - 216-623-7102
  - [https://cpl.org/locations/west-park/](https://cpl.org/locations/west-park/)
  - [https://www.facebook.com/clevelandpubliclibrary](https://www.facebook.com/clevelandpubliclibrary)
  - [https://twitter.com/cleveland_pl](https://twitter.com/cleveland_pl)

#### Cleveland Public Library - Woodland Branch
- **Address:** 5806 Woodland Ave Cleveland OH 44104
- **Hours of Operation:**
  - MON: 10:00 AM - 7:00 PM
  - TUE: 10:00 AM - 7:00 PM
  - WED: 10:00 AM - 6:00 PM
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  - FRI: 10:00 AM - 6:00 PM
  - SAT: 10:00 AM - 6:00 PM
  - SUN: Closed
- **Contact:**
  - 216-623-7109
  - [https://cpl.org/locations/woodland/](https://cpl.org/locations/woodland/)
  - [https://www.facebook.com/clevelandpubliclibrary](https://www.facebook.com/clevelandpubliclibrary)
  - [https://twitter.com/cleveland_pl](https://twitter.com/cleveland_pl)

### Cleveland State University (CSU)

#### About Us
- Founded in 1964, Cleveland State University is a public research institution with 17,000-plus students, 10 colleges and schools, and more than 175 academic programs.
- According to the Brookings Institution, CSU is No. 18 in the U.S. among public universities that fulfill a critical dual mission: providing upward mobility and conducting impactful research. CSU is the only Ohio university in the top tier of the Brookings list.

#### Description of Services
- **Student Services:**
  - Campus 411 All-in-1
  - Dining Services
  - Disability Resources
  - Financing Your Education
  - Living on Campus
  - Military and Veterans
  - Paying Your Bills
  - Student Life

- **Academic Resources:**
  - Academic Calendar
  - Campus Locations
  - Colleges and Schools
  - Division of Continuing Education
  - Library-Student Advising
  - University Registrar

- **Campus Resources:**
  - Campus Email
  - Career Services
  - Counseling Center
  - Employment Opportunities
  - Events Calendar
  - Health and Wellness Services
  - Maps
  - Parking Services
  - Recreation Services
  - Viking Outfitters

#### Contact
- **Address:** 2121 Euclid Ave Cleveland OH 44115
- **Hours:**
  - MON: 8:00 AM - 6:00 PM
  - TUE: 8:00 AM - 6:00 PM
  - WED: 8:00 AM - 6:00 PM
  - THU: 8:00 AM - 6:00 PM
  - FRI: 8:00 AM - 6:00 PM
  - SAT: Closed
  - SUN: Closed
- **Contact:**
  - 216-687-2000
  - [https://www.csuohio.edu/](https://www.csuohio.edu/)
  - [http://www.facebook.com/clevelandstateuniversity](http://www.facebook.com/clevelandstateuniversity)
  - [https://twitter.com/CLE_State](https://twitter.com/CLE_State)
ABOUT US

The Mission of the Urban Minority Alcoholism and Drug Abuse Outreach Programs (UMADAOP) is to improve the quality of life in the African American Community. The UMADAOP of Ohio were established in 1980 via legislation spearheaded by former State Representative William L. Mallory. Representative Mallory was informed by Don Turner of Cincinnati, a professional in the field of substance abuse, that the culturally specific needs of African Americans were not being met. Jacqueline P. Butler, a long time advocate for under served populations, shared with Mallory and others that state monies were available to possibly fund a substance abuse service delivery system specifically targeting Ohio’s minority community. Under the guidance of Representative Mallory, along with former Ohio State Senator William F. Bowen (one of Ohio’s most highly respected politicians), Turner, Butler and many others worked to develop a statewide network that adequately addressed the prevention of alcohol abuse among African and Hispanic Americans throughout Ohio.

DESCRIPTION OF SERVICES

Some programs and services offered are:
- Mary’s House - Women only.
- Akoma - Women only.
- Changing Directions - Women only, 18+
- The Recovery Center - Men and Women, 18+
- Circle For Recovery Ohio - All-Cultural-based and Performance-Arts based programming for Youth.
- Clothing and personal hygiene kits for women only.

ADDRESS

1215 E 79th St
Cleveland OH 44103

HOURS

MON 9:00 AM - 6:00 PM
TUE 9:00 AM - 6:00 PM
WED 9:00 AM - 6:00 PM
THU 9:00 AM - 6:00 PM
FRI 9:00 AM - 6:00 PM
SAT Closed
SUN Closed

CONTACT

216-361-2040
216-361-1856
https://www.clevelandumadaop.com/
https://www.facebook.com/profile.php?id=100017766220185

COCAINE ANONYMOUS

ABOUT US

Cocaine Anonymous is a fellowship of men and women who share their experience, strength and hope with each other so that they may solve their common problem and help others to recover from their addiction. The only requirement for membership is a desire to stop using cocaine and all other mind-altering substances. There are no dues or fees for membership; we are fully self supporting through our own contributions. We are not allied with any sect, denomination, politics, organization, or institution. We do not wish to engage in any controversy and we neither endorse nor oppose any causes. Our primary purpose is to stay free from cocaine and all other mind-altering substances, and to help others achieve the same freedom.

DESCRIPTION OF SERVICES

Our program of recovery was adapted from the program developed by Alcoholics Anonymous in 1935. Like AA (with which we are not affiliated), we use the Twelve Step recovery method, which involves service to others as a path towards recovery from addiction. We feel that one addict talking to another can provide a level of mutual understanding and fellowship that is hard to obtain through other methods. The fact that an individual has recovered from their addiction, and is freely passing this experience on to the next person, is a powerful message for someone who is desperately searching for an answer to their own addiction. There emerges a bond among us that transcends all other social boundaries. We hold regular meetings to further this fellowship, and to allow new members to find us and, perhaps, the answers they seek.

REQUIREMENTS

Anyone who wants to stop using cocaine and all other mind-altering substances (including alcohol and other drugs) is welcome.
About Us

College Now’s mission is to increase postsecondary educational attainment through college and career access advising, financial aid counseling, and scholarship and retention services. College Now was founded by Robert Coplan. College Now was the first organization of its kind in the nation. Since then, it has become the largest in Ohio and remains one of the largest in the nation. College Now is a national leader and has served as a model and best practice for other organizations around the country.

Description of Services

College Now Greater Cleveland offers:

- College access success advising, including career counseling and help with choosing a college and completing college applications
- Financial aid counseling and scholarship and retention services
- Advisors that create a college-going culture in the middle and high schools by engaging students and their families individually and in group sessions
- The College Now Resource Center is the primary point of contact with adult learners, including dislocated workers, unemployed individuals, displaced homemakers, and veterans, in regards to assisting with enrolling or returning to college

Hours

- Mon: 11:00 AM - 2:00 PM
- Tue: 11:00 AM - 2:00 PM
- Wed: 11:00 AM - 2:00 PM
- Thu: 11:00 AM - 2:00 PM
- Fri: 11:00 AM - 2:00 PM
- Sat: Closed
- Sun: Closed

Contact

- 216-241-5587
- 216-241-6184
- https://www.collegenowgc.org/
- https://www.facebook.com/collegenow
- https://twitter.com/CollegeNowGC

Community Assessment and Treatment Services (CATS)

About Us

CAT’s mission is to promote the social justice needs of the community by providing high-quality, cost-effective, evidence-based interventions that comprehensively address the chemical dependency and behavioral health needs of a diverse clientele. CATS manages numerous programs targeted to a variety of specific populations. We offer multiple levels of care ranging from outpatient to residential services. CATS currently has two site locations where clients may receive services.

Description of Services

At CATS main site on Broadway Avenue we serve clients in the following programs:

- The Cognitive Changes / Therapeutic Community, which provides four to six months of residential treatment to men.
- The Men’s Residential Treatment Program, which provides treatment from 30 to 90 days.
- The Women’s Residential Treatment Program, which provides treatment from 30 to 90 days.
- The Outpatient Program serves individuals providing assessments, individual and group counseling, and case management services.
- The Changing Faces program provides day treatment to females incarcerated at the Northeast Reintegration Center who are approaching release.

The Services that CATS offers are:

- Alcohol and drug use assessment
- Recidivism assessment
- Group Counseling
- Individual Counseling
- Case Management
- Drug Testing

Requirements

If you have Medicaid you may qualify for Outpatient Services. If you are involved with the criminal justice system, you may qualify for Outpatient Services or Residential Treatment Programs. If you have a drug and/or alcohol problem, live in Cuyahoga County and have no medical insurance or means to pay for treatment, you may qualify for the Challenge to Change Outpatient Program.
COUNCIL FOR ECONOMIC OPPORTUNITIES IN GREATER CLEVELAND - JOB READINESS SERVICES

ABOUT US

The Council for Economic Opportunities in Greater Cleveland invests in people, nurtures their success and transforms lives. The Council is a nonprofit organization and the designated Community Action Agency for Cuyahoga County that operates programs and services dedicated to transforming lives. We are the largest high-quality Head Start early education provider in the State. The Council delivers education, personal and professional development programs and support services to residents of Greater Cleveland.

DESCRIPTION OF SERVICES

The Council serves residents of Cuyahoga County through:

- EDUCATION. Enrolling and teaching children and families in early childhood education.
- COMMUNITY ACTION. Providing support services to address immediate needs like food and clothing. Discussing a plan to help individuals focus on their strengths to better themselves and their families in the long term
- CAREERS. Assisting people with job placement and positions paying a living wage or higher
- GROWTH. Encouraging and teaching personal and professional development

HOURS

MON  8:00 AM - 5:00 PM
TUE  8:00 AM - 5:00 PM
WED  8:00 AM - 5:00 PM
THU  8:00 AM - 5:00 PM
FRI  8:00 AM - 5:00 PM
SAT  Closed
SUN  Closed

CONTACT

216-696-9077
216-696-0770
http://www.ceogc.org/
http://www.facebook.com/TheCouncilCLE/
http://www.twitter.com/TheCouncilCLE/

ADDRESS

1801 Superior Ave, Ste 400
Cleveland OH 44114

CUYAHOGA COMMUNITY COLLEGE (TRI-C) ADVANCED TECHNOLOGY TRAINING CENTER

ABOUT US

Tri-C opened its beautiful and spacious 50,000-square-foot Advanced Technology Training Center (ATTC), featuring high-bay labs, multi-purpose training areas and an energy-efficient and naturally lighted environment for learning, in October 2012. The ATTC links workforce education to the latest technology. The ATTC, combined with the College’s Unified Technologies Center (UTC), is the largest technology training complex in Ohio. The ATTC was designed and constructed to achieve LEED Gold Certification. Purpose The ATTC provides students with education, hands-on training and employment preparation skills for well-paying jobs. Many of the programs offered take just 10-18 weeks to complete, providing employers with a constant feeder system of job-ready candidates for the in-demand high-tech industry.

DESCRIPTION OF SERVICES

Programs:
- Advanced Metals Joining
- Advanced Technology Academy
- Cisco Technical Training Institute
- Construction Engineering
- Construction Technology
- Information Technology
- Youth Technology Academy

Specialized Learning Areas
- Classrooms and Multi-purpose Training Rooms
- information Technology and Cisco Academy Support Center
- Training Rooms
- Robotics Lab
- Welding Lab

HOURS

MON  8:30 AM - 6:30 PM
TUE  8:30 AM - 6:30 PM
WED  8:30 AM - 6:30 PM
THU  8:30 AM - 6:30 PM
FRI  9:30 AM - 5:00 PM
SAT  Closed
SUN  Closed

CONTACT

216-987-6000
https://www.tri-c.edu/campuses-and-locations/attc/index.html

ADDRESS

3409 Woodland Ave
Cleveland OH 44115
An extension of Tri-C’s Western Campus, the Brunswick University Center offers affordable and convenient options for obtaining an education to residents of southern Cuyahoga County and Medina County.

At Brunswick University Center, students can take classes to complete an associate degree or earn transfer credits to a four-year institution. The center also offers workforce development, career training and personal enrichment programs for seniors in the community. Brunswick University Center offers many on-site services to help guide students on their educational paths. Learn more about the services available:

- Academic Counseling
- Library
- Student Complaints, Concerns & Compliments
- Transfer Center
- Career Center
- Student Accessibility Services
- Technology Learning Center
- Tutoring
- Financial Aid
- Suicide Prevention & Mental Wellness
- Testing Center
- Veteran Services

Founded in 2003, Corporate College offers Northeast Ohio businesses and individuals professional training and development, along with state-of-the-art meeting and conference space. Whether you are engaged with us to attend individual training classes, as an employer to design organization-wide employee development or to plan and conduct an event at one of our facilities, we encourage you to learn more about Corporate College.

Corporate College West (CCW) offers corporate training through Corporate College

Explore our Offerings:

- Corporate Training
- Conference Center
- Professional Development
CUYAHOGA COMMUNITY COLLEGE (TRI-C) DISTRICT ADMINISTRATIVE OFFICES

ABOUT US

Cuyahoga Community College (Tri-C) opened in 1963 as Ohio’s first community college and remains Ohio’s oldest and largest public community college. For more than 50 years Tri-C has provided high quality, affordable education and programs to more than 900,000 members of our community. Tuition at Tri-C is the lowest in the state of Ohio. Each semester Tri-C offers more than 1,000 credit courses in more than 190 career and technical programs and liberal arts curricula. Tri-C also grants Short-Term Certificates, Certificates of Proficiency and Post-Degree Professional Certificates. More than 600 non-credit workforce and professional development courses are offered each year. The College serves more than 50,000 credit and non-credit students annually and offers day, evening and weekend classes; classes via television, the Internet, and independent learning. Tri-C offers more than 800 Distance Learning courses and more than 130 courses at various locations throughout the community, close to home and work. Tri-C’s campuses in Parma, Highland Hills, Westlake and downtown Cleveland, and its Corporate College locations in Warrensville Heights and Westlake, provide state of the art facilities and equipment. The College also opened a Hospitality Management Center on Public Square in downtown Cleveland in 2010 and the Brunswick University Center. The College ranks 1st in Ohio and 25th in the nation in conferring associate degrees - all disciplines.

DESCRIPTION OF SERVICES

College administrative functions are housed in the District Administrative Offices building. There is parking for about 130 vehicles.

ADDRESS

700 Carnegie Ave
Cleveland OH 44115

HOURS

MON  8:30 AM - 6:30 PM
TUE  8:30 AM - 6:30 PM
WED  8:30 AM - 5:00 PM
THU  8:30 AM - 5:00 PM
FRI  9:30 AM - 5:00 PM
SAT  Closed
SUN  Closed

CONTACT

216-987-6000
https://www.tri-c.edu/
https://www.facebook.com/TriC.edu
https://twitter.com/tricedu

CUYAHOGA COMMUNITY COLLEGE (TRI-C) EASTERN CAMPUS

ABOUT US

The Eastern Campus features the Associate of Arts and Associate of Science for students wishing to transfer to a four-year institution. The Campus has several strong articulations with more than 40 four-year partners, including on-site bachelor’s degree classes with Hiram College. Founded in 1971, the Eastern Campus has a rich tradition of serving students who want to complete their first two years of College in a high quality educational environment, as well as those desiring a direct-to-job educational experience leading to a family-sustaining wage.

DESCRIPTION OF SERVICES

For direct-to-job interests, the Eastern Campus offers a dozen programs with a focus on sustainability and personal health:
- Environmental Health and Safety Technology
- Emergency Medical Technology
- Hospitality Management and Culinary Arts
- Interior Design
- Massage Therapy
- Medical Assisting
- Nursing
- Optical Technology
- Pharmacy Technology
- Plant Science and Landscape Technology
- Sport and Exercise Studies
- Visual Communication and Design

ADDRESS

4250 Richmond Rd
Highland Hills OH 44122

HOURS

MON  8:30 AM - 6:30 PM
TUE  8:30 AM - 6:30 PM
WED  8:30 AM - 6:30 PM
THU  8:30 AM - 6:30 PM
FRI  9:30 AM - 5:00 PM
SAT  Closed
SUN  Closed

CONTACT

216-987-6000
https://www.tri-c.edu/campuses-and-locations/eastern/index.html
CUYAHOGA COMMUNITY COLLEGE (TRI-C) HOSPITALITY MANAGEMENT CENTER AND PUBLIC SQUARE CLEVELAND

ABOUT US
The Tri-C Hospitality Management program is accredited by the American Culinary Federation Educational Foundation (ACFEF) and the Accreditation Commission for Programs in Hospitality Administration (ACPHA). In the heart of downtown Cleveland, the new Hospitality Management Center (HMC) adds to the city’s diverse and exciting culinary scene and Public Square revitalization. Alternate local office number (216)-987-4081

DESCRIPTION OF SERVICES
Programs include: Culinary Arts, Lodging & Tourism Management and Restaurant/Food Service Management. Our graduates are in demand. Some career opportunities include executive chefs, food/beverage operations, catering, and food purchasing agents. Hospitality Degree and Certificate Programs for those planning a career in the field or interested in adding to existing skills. Events for those looking to learn something new or just do something fun.

ADDRESS
180 Euclid Ave
Cleveland OH 44114

HOURS
MON 8:30 AM - 5:00 PM
TUE 8:30 AM - 5:00 PM
WED 8:30 AM - 5:00 PM
THU 8:30 AM - 5:00 PM
FRI 8:30 AM - 5:00 PM
SAT Closed
SUN Closed

CONTACT
866-933-5181

CUYAHOGA COMMUNITY COLLEGE (TRI-C) JERRY SUE THORNTON CENTER

ABOUT US
Whether you want to prepare for a specific career, increase your skills or enter the workforce quickly, at Tri-C you will find innovative, high-quality and affordable educational opportunities. Mission: To provide high quality, accessible and affordable educational opportunities and services (including university transfer, technical and lifelong learning programs) that promote individual development and improve the overall quality of life in a multicultural community. Vision:Cuyahoga Community College will be recognized as an exemplary teaching and learning community that fosters service and student success. The College will be a valued resource and leader in academic quality, cultural enrichment, and economic development characterized by continuous improvement, innovation, and community responsiveness. Values: To successfully fulfill the mission and vision, Cuyahoga Community College is consciously committed to diversity, integrity, academic excellence, and achievement of individual and institutional goals. We are dedicated to building trust, respect, and confidence among our colleagues, students, and the community.

ADDRESS
2500 E 22nd St
Cleveland OH 44115

HOURS
MON 8:00 AM - 5:00 PM
TUE 8:00 AM - 5:00 PM
WED 8:00 AM - 5:00 PM
THU 8:00 AM - 5:00 PM
FRI 8:00 AM - 5:00 PM
SAT Closed
SUN Closed

CONTACT
216-987-4080
https://www.tri-c.edu
https://www.facebook.com/TriC.edu
https://twitter.com/tricedu

DESCRIPTION OF SERVICES
Tri-C Event Center and home of the Hospitality Management student run restaurant, Alere (ah-le-ray).
CUYAHOGA COMMUNITY COLLEGE (TRI-C) MANUFACTURING TECHNOLOGY CENTER

ABOUT US
Located adjacent to Tri-C’s Metro campus on Woodland Avenue, the Manufacturing Technology Center (MTC) is one of the largest technology training facilities in the country. Formerly known as the Unified Technologies Center, the MTC houses many Workforce, Community and Economic Development programs.

DESCRIPTION OF SERVICES
Cuyahoga Community College’s Manufacturing programs have been developed in conjunction with industry professionals, indicating our graduates can immediately enter the workforce. Recent studies performed by the United States Department of Labor and the National Association of Manufacturers show a need for workers trained in advanced manufacturing and the demand is expected to grow as the manufacturing sector expands. Training programs are up-to-date and range from 32-hour workshops to 500-hour in-depth programs that lead to industry-recognized credentials, certifications and apprenticeships. College credit toward an associate degree is awarded in specific programs. For contract training, courses can be delivered by our instructors at your facility.

Areas of Interest:
• Manufacturing
• Engineering
• Transportation
• Welding
• Apprenticeship
• Youth Programs
• For Employers

HOURS
MON  8:30 AM - 6:30 PM
TUE  8:30 AM - 6:30 PM
WED  8:30 AM - 6:30 PM
THU  8:30 AM - 6:30 PM
FRI  9:30 AM - 5:00 PM
SAT  Closed
SUN  Closed

CONTACT
216-987-3075

ADDRESS
2415 Woodland Ave
Cleveland OH 44115

CUYAHOGA COMMUNITY COLLEGE (TRI-C) PUBLIC SAFETY TRAINING CENTER

ABOUT US
Cuyahoga Community College opened its KeyBank Public Safety Training Center on the Western Campus in September of 2014. This state-of-the-art facility is home to several public safety programs for students and also provides training for public safety departments. Located on a 10-acre site in Parma and Parma Heights, the center includes top-level training tools such as a two-story burn building, an indoor shooting range, a paved area to learn driving techniques and an above ground trench training area to practice confined space rescues.

DESCRIPTION OF SERVICES
Programs available at KeyBank Public Safety Training Center:
• Basic Policy Academy (216) 987-3076
• Emergency Medical Services Training (216) 987-4449
• Fire Training Academy (216) 987-5076
• Private Security Academy (216) 987-3037

HOURS
MON  8:30 AM - 6:30 PM
TUE  8:30 AM - 6:30 PM
WED  8:30 AM - 6:30 PM
THU  8:30 AM - 6:30 PM
FRI  9:30 AM - 5:00 PM
SAT  Closed
SUN  Closed

CONTACT
216-987-6000

ADDRESS
7029 Homewood Ave
Parma Heights OH 44130
The Transportation Innovation Center offers workforce training designed to fill in-demand jobs critical to keeping the U.S. economy rolling. The center is located at 24881 Rockwell Drive, Euclid, Ohio 44117. The training site houses the College's CDL training programs (which has turned out nearly 1,000 graduates over the past decade) as well as programs targeting the growing supply chain and logistics industry. The center offers a technologically advanced training home for the next generation of truck drivers. Interactive classrooms and a simulator featuring a 180-degree windshield view connect students to the most up-to-date information in the industry. Acres of asphalt outside the building provide ample space for behind-the-wheel practice. Four tractor-trailers can be on the driving pad at one time. A state CDL testing office (one of only 16 in Ohio) also operates at the site. In addition, the center includes a training space to equip workers with the expertise demanded for jobs in fast-paced warehouses. There's also a cavernous bay area for a future diesel engine technician program.

Tri-C Transportation Innovation Center offers programs in the following areas:
- Class A CDL Truck Driver Training
- Class B CDL Training
- Forklift
- Standard Shift Conversion
- Logistics
- Refresher
- CDL Testing Center

Located in Parma, Ohio, Tri-C’s Western Campus opened in 1966 in the former Crile Veterans Hospital. One of four traditional campuses of Cuyahoga Community College, the campus' original facilities were replaced in 1975 with a six-building interconnected complex centered around a three-story glass-roofed galleria. The campus has oversight of the Brunswick University Center and serves southern Cuyahoga and Medina County residents.

The Western Campus offers a rich mix of direct-to-job and transfer programs. Campus programming includes numerous health career programs. Students also benefit from industry-standard laboratories and learning environments such as the Advanced Automotive Technology Center and the Visual Communication center. For students who cannot attend daytime classes, the Western Campus offers an Evening/Weekend Associate Degree. Most recently, the Campus opened a regional Public Safety facility featuring both credit and non-credit classes and training for first responders. Each year more than 12,000 credit and non-credit students take courses at the Western Campus.
ABOUT US

Located in Westlake, Ohio, the Westshore Campus has made obtaining an education convenient for residents of the western area of Cuyahoga County. Each year more than 3,000 credit and non-credit students take courses at the Westshore Campus. The Westshore Campus boasts state-of-the-art Life sciences labs, a Technology Learning Center, free tutoring services, Barnes and Noble Bookstore, campus dining, and so much more.

DESCRIPTION OF SERVICES

At Westshore Campus you can take all the classes you need to complete an associate degree or to earn credits for transfer to a four year institution. Classes are currently available for the following areas:

- Associate of Arts
- Associate of Science
- Associate of Applied Science in Nursing
- Associate of Applied Science & Emergency Medical Technology
- Certificate in Emergency Medical Technology
- Workforce Training in State Tested Nursing Assistant

ADDRESS

31001 Clemens Rd
Westlake OH 44145

HOURS

MON  8:30 AM - 6:30 PM
TUE  8:30 AM - 6:30 PM
WED  8:30 AM - 6:30 PM
THU  8:30 AM - 6:30 PM
FRI  9:30 AM - 5:00 PM
SAT  Closed
SUN  Closed

CONTACT

216-987-3885

ABOUT US

The Board of Elections exists to serve the citizens of Cuyahoga County by faithfully conducting the election process through which they choose their representatives.

DESCRIPTION OF SERVICES

The Cuyahoga County Board of Elections allows residents to look at their voting information, find voting locations, register to vote, apply to vote by mail, as well as provide information on upcoming elections, election results, and candidate information.

ADDRESS

2925 Euclid Ave
Cleveland OH 44115

HOURS

MON  8:30 AM - 4:30 PM
TUE  8:30 AM - 4:30 PM
WED  8:30 AM - 4:30 PM
THU  8:30 AM - 4:30 PM
FRI  8:30 AM - 4:30 PM
SAT  Closed
SUN  Closed

CONTACT

216-443-8683
216-443-6633
https://boe.cuyahogacounty.us/
https://www.facebook.com/cuyahogaboe/
http://twitter.com/cuyahogaboe
CUYAHOGA COUNTY CLERK OF COURTS

ABOUT US
The Clerk of Courts performs all statutory duties relative to: the filing, preservation, retrieval and public dissemination of all applicable court documents and records pertaining to the Common Pleas Court’s General and Domestic Relations Divisions and the Court of Appeals, Eighth Appellate District; collect, hold in trust and disburse monies paid therewith; in a secure, timely and cost effective manner.

The Cuyahoga County Clerk of Courts is the official record keeper for the Cuyahoga County Court of Common Pleas General Division, Domestic Relations Division and the Court of Appeals, Eighth Appellate District.

DESCRIPTION OF SERVICES
Offers records on arrests, charges, convictions, and other details about felony cases. Child support payments can also be paid at Clerk of Courts. The bond and cashier is open on Saturday from 9:30 AM - 12:30 PM.

ADDRESS
1200 Ontario St, 2nd Flr
Cleveland OH 44113

HOURS
MON 8:30 AM - 4:30 PM
TUE 8:30 AM - 4:30 PM
WED 8:30 AM - 4:30 PM
THU 8:30 AM - 4:30 PM
FRI 8:30 AM - 4:30 PM
SAT Closed
SUN Closed

CONTACT
216-443-7999
Phone:
http://coc.cuyahogacounty.us/Website:

CUYAHOGA COUNTY DEPT. OF CHILDREN AND FAMILY SERVICES (DCFS)

ABOUT US
The Division of Children and Family Services has been protecting abused and neglected children in Cuyahoga County for more than 100 years.

Mission To assure that children at risk of abuse and neglect are protected and nurtured within a family and with the support of the community. Vision To improve the lives of children as a result of our attention, care and support.

Values:
• Safety, permanency and well-being of children
• Urgency
• Family connections
• Youth voice
• Strong partnerships
• Inclusion
• Respect for each other

DESCRIPTION OF SERVICES
Provides information and assistance for people whose children are in the custody of the county, and those who have open cases involving abuse or neglect. Arranges supervised visitation in cases where the child has been placed in the custody of the county. Child Abuse and Neglect InvestigationsShort Term and Extended Family ServicesFoster CareAdoptionYouth PermanencyCommunity Partnerships

ADDRESS
3955 Euclid Ave
Cleveland OH 44115

HOURS
MON 8:30 AM - 4:30 PM
TUE 8:30 AM - 4:30 PM
WED 8:30 AM - 4:30 PM
THU 8:30 AM - 4:30 PM
FRI 8:30 AM - 4:30 PM
SAT Closed
SUN Closed

CONTACT
216-431-4500
Phone:
216-432-5047
Phone:
http://cfs.cuyahogacounty.us/Website:
https://www.facebook.com/CuyahogaCountyDivisionofChildrenandFamilyServices/Website:
https://twitter.com/CuyahogaHHSWebsite:
CUYAHOGA COUNTY DIVISION OF SENIOR AND ADULT SERVICES

ABOUT US
The mission of the Division of Senior and Adult Services is to empower seniors and adults with disabilities to age successfully by providing resources and support that preserve their independence. DSAS is the mandated provider of adult protective services in Cuyahoga County. The intent of the adult protective services is to protect and assist adults 60+ who may be victims of abuse, neglect, self-neglect and/or financial exploitation.

DESCRIPTION OF SERVICES
Services Provide by APS:
- Elder Abuse Hotline that accepts calls 7 days a week, including holidays
- Investigation of adult abuse allegations by an APS social services worker
- Same day response in cases of emergency
- Once a case is substantiated, social services workers provide case management, including referrals to community services, such as home support, temporary shelter, meals, medical care, financial counseling and more.
- Adult Protective Services On-Line Referral is a web portal that will allow any individuals to make a referral concerning the well-being or safety of an adult, directly to Adult Protective Services by clicking the following link: https://dsas.cuyahogacounty.us/adultscreening/

Services Provide by APS:
- Investigation of adult abuse allegations by an APS social services worker
- Same day response in cases of emergency
- Once a case is substantiated, social services workers provide case management, including referrals to community services, such as home support, temporary shelter, meals, medical care, financial counseling and more.

CONTACT
216-420-6700

CUYAHOGA COUNTY DOMESTIC RELATIONS COURT

ABOUT US
The mission of the Cuyahoga County Domestic Relations Court is to help families restructure their lives by reaching compassionate and just resolutions to parenting and property disputes.

DESCRIPTION OF SERVICES
The Cuyahoga County Domestic Relations Court hears the following cases:
- Divorce
- Dissolution
- Legal Separations
- Annulment
- Domestic Violence

We also maintain jurisdiction over post degree matters which include:
- Child Custody
- Child Support
- Parenting Time
- Spousal Support

In addition, the court offers many services to help both attorneys and litigants:
- Help Center
- Family Evaluations Services (FES)
- Mediation
- Domestic Violence

As well as a family first docket to help families in crises related to mental health and or substance abuse issues.

ADDRESS
1 W Lakeside Ave
Cleveland OH 44113

HOURS
MON 8:30 AM - 4:00 PM
TUE 8:30 AM - 4:00 PM
WED 8:30 AM - 4:00 PM
THU 8:30 AM - 4:00 PM
FRI 8:30 AM - 4:00 PM
SAT Closed
SUN Closed

CONTACT
216-443-8800
http://domestic.cuyahogacounty.us
https://www.facebook.com/CuyDomRelations/
https://twitter.com/CuyDomRelations
CUYAHOGA COUNTY FATHERHOOD INITIATIVE

ABOUT US
Our vision at Cuyahoga County is to have every father in the county have a productive positive relationship with his children because FATHERS MATTER. The goals of the Fatherhood Initiative are:
To promote public awareness of the role of fathers
To provide linkages to other public systems and improve our current service delivery to fathers
To fund fatherhood related programs on the county level

DESCRIPTION OF SERVICES
Fatherhood Initiative Funded Programs include:
• 211 Fatherhood Line
• Fathers Walk
• Boot Camps for New Dads
• Custody and Parenting Time
• Dads Count
• Fathers and Families Together Program (FAFT)
• Healthy Fathers
• Jobs for Dads
• Murtis Taylor Fatherhood Initiative
• Prevention of Premature Fatherhood
• Public Awareness
• Rising Above
• Safe & Sound Supervised Visitation
• Towards Employments (TE) Networks 4 Success
• Fatherhood Program (N4F)

CONTACT
216-436-2000
http://www.fatherhoodinitiative.cuyahogacounty.us

ADDRESS
1640 Superior Ave, Ste 80
Cleveland OH 44114

CUYAHOGA COUNTY FISCAL OFFICER

ABOUT US
The Cuyahoga County Fiscal Officer exercises all powers and perform all duties now or hereafter vested in or imposed by general law upon county auditors and county recorders and the powers and duties of clerks of the court of common pleas other than those powers and duties related to serving the operation of the courts.

DESCRIPTION OF SERVICES
Services Offered:
• Estate Tax
• General Accounting
• Homestead Exemption
• Licenses
• Manufactured Housing
• Real Estate Assessment
• Real Estate Services
• Real Estate Tax Duplicates and Rates
• Weight and Measures

CONTACT
216-443-7315

ADDRESS
2079 E 9th St, 4th Flr
Cleveland OH 44115

HOURS
MON 8:30 AM - 4:30 PM
TUE 8:30 AM - 4:30 PM
WED 8:30 AM - 4:30 PM
THU 8:30 AM - 4:30 PM
FRI 8:30 AM - 4:30 PM
SAT Closed
SUN Closed

CONTACT
216-443-7315
https://fiscalofficer.cuyahogacounty.us/
ABOUT US

Cuyahoga Job and Family Services is one of four Divisions within the Department of Health and Human Services (HHS). Our mission is to promote economic self-sufficiency and personal responsibility for families by providing a broad range of quality services. Our vision is to be Ohio’s premier leader in promoting the stability, health and economic well-being of our children and families. The Automated Contact Center number is 844-640-6446.

DESCRIPTION OF SERVICES

Provides the following services:
- Child Support Services
- Benefit Services
- Workforce Opportunity Resource Center
- Child Care Licensing
- Communications
- Community Engagement
- Free Tax Preparation Services

ADDRESS

1641 Payne Ave, Ste 520
Cleveland OH 44114

HOURS

MON  8:00 AM - 4:30 PM
TUE  8:00 AM - 4:30 PM
WED  8:00 AM - 4:30 PM
THU  8:00 AM - 4:30 PM
FRI  8:00 AM - 4:30 PM
SAT  Closed
SUN  Closed

CONTACT

216-987-7000
216-987-8183
https://cjfs.cuyahogacounty.us/

ABOUT US

The Mission is to administer justice, rehabilitate juveniles, support and strengthen families, and promote public safety.

DESCRIPTION OF SERVICES

Services Provided:
- Legal Services
- Court Operations & Detention Services
- Probation Services
- Clerk’s Office
- Traffic Information
- Forms & Publications

ADDRESS

9300 Quincy Ave
Cleveland OH 44106

HOURS

MON  8:30 AM - 4:30 PM
TUE  8:30 AM - 4:30 PM
WED  8:30 AM - 4:30 PM
THU  8:30 AM - 4:30 PM
FRI  8:30 AM - 4:30 PM
SAT  Closed
SUN  Closed

CONTACT

216-443-8400
http://juvenile.cuyahogacounty.us/
ABOUT US

Mission
The Cuyahoga County Office of Reentry’s mission is to remove the stigma and social burdens that challenge returning citizens by launching and sustaining a reentry movement that provides the full range of comprehensive services, support, and monitoring opportunities needed for a successful reintegration.

DESCRIPTION OF SERVICES
The Cuyahoga County Office of Reentry, under the auspices of the Department of Health and Human Services, exists to create an organizational structure that supports reentry research, community education, and best practices in the delivery of services for returning citizens. The Office is designed to assist policy makers, community leaders, and service providers in identifying reentry challenges and convening such entities to work together to target resources and comprehensive and cost-effective solutions. Although we do not provide direct services, we work with a number of other county agencies, community providers and partners to reduce the stigma of having a criminal record, the societal barriers individuals face upon reentry and policies affecting returning citizens and their family members. To learn more about our funded services and community engagement activities, please visit www.reentry.cuyahogacounty.us

HOURS
- MON: 8:00 AM - 4:00 PM
- TUE: 8:00 AM - 4:00 PM
- WED: 8:00 AM - 4:00 PM
- THU: 8:00 AM - 4:00 PM
- FRI: 8:00 AM - 4:00 PM
- SAT: Closed
- SUN: Closed

CONTACT
- 216-698-2326
- http://reentry.cuyahogacounty.us/

CUYAHOGA COUNTY OFFICE OF REENTRY

ABOUT US
The Cuyahoga County Public Defender office was created in 1977 to provide legal services to indigent adults and juveniles charged with violations of the criminal code. Cases are assigned to the Public Defender office by the judges of the Court of Common Pleas, General and Juvenile Divisions, and the Eighth District Court of Appeals. The 100 member staff of the Cuyahoga County Public Defender office includes attorneys, law clerks, paralegals, social workers, investigators and support staff. In total, the staff handles over 10,000 cases annually.

DESCRIPTION OF SERVICES
The attorneys of the Office of the Public Defender are both skilled and committed to do all they can to assist you in the successful defense of your case. We are an independent agency and truly believe in the zealous representation of our clients. We are certain that with your assistance and cooperation, you will feel confident that you have received the best available legal representation from the following divisions:
- Felony Division
- Juvenile Division
- Municipal Division
- Appellate Division

HOURS
- MON: 8:30 AM - 4:30 PM
- TUE: 8:30 AM - 4:30 PM
- WED: 8:30 AM - 4:30 PM
- THU: 8:30 AM - 4:30 PM
- FRI: 8:30 AM - 4:30 PM
- SAT: Closed
- SUN: Closed

CONTACT
- 216-443-7223
- http://publicdefender.cuyahogacounty.us/
ABOUT US

At Cuyahoga County Public Library we are committed to our mission of being at the center of community life by creating an environment where reading, lifelong learning and civic engagement thrive. Our vision is to be the most convenient public library in the nation, recognized for exceptional customer service.

Everything we do is in support of improving the quality of life in Cuyahoga County, and we strive to deliver on three key objectives:
1. Fostering a community of enthusiastic readers.
2. Strengthening the economic vitality of our region.
3. Being recognized as an essential community asset and innovative library industry leader.

Structure+Administration:
Cuyahoga County Public Library is comprised of 27 branches, a MetroHealth Service Point, and an Administrative Office Building. Our Administrative Office serves as headquarters for all Library divisions and the office of our Executive Director, Tracy Strobel.

The Library features a “floating collection,” which means that library materials circulate through branches across the system. You can search for and request any item in our collection (or in the collections of our partners in SearchOhio and OhioLINK) from any of our branches or this website. Items can be picked up and returned to any branch in the system.

Working with CCPL:
As a system with 27 branches serving 47 communities, Cuyahoga County Public Library has many bid and contract service opportunities during the year. Our Facilities Division, located in our Administrative Office Building, posts all bids and contract opportunities.

We also partner with local organizations to connect our community with educational, cultural and entertainment assets in Cuyahoga County. Contact our Communications & External Relations Division, located in our Administrative Office Building, for information regarding partnerships.

REQUIREMENTS

A library card is not required to enter the library and browse through the library’s collection of books and materials. However, a library card is required when accessing the internet on the computers or checking out books. You may apply to get a library card at any of the Cuyahoga County Public Library (CCPL) branch locations, Cleveland Public Library branch locations, CCPL’s MetroHealth Service Point, or online. Individuals ages 18 and older may apply for a card online if they choose. All Ohio residents are eligible to get a Library card. There is no age requirement to become a Library cardholder.
<table>
<thead>
<tr>
<th>Library Name</th>
<th>Address</th>
<th>Hours of Operation</th>
<th>Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cuyahoga County Public Library - Beachwood Branch</td>
<td>25501 Shaker Blvd Beachwood OH 44122</td>
<td>MON 9:00 AM - 9:00 PM, TUE 9:00 AM - 9:00 PM, WED 9:00 AM - 9:00 PM, THU 9:00 AM - 9:00 PM, FRI 9:00 AM - 5:30 PM, SAT 9:00 AM - 5:30 PM, SUN 1:00 PM - 5:00 PM</td>
<td>216-831-6868, <a href="https://www.cuyahogalibrary.org/Branches/Beachwood.aspx">https://www.cuyahogalibrary.org/Branches/Beachwood.aspx</a>, <a href="https://www.facebook.com/CuyahogaLib">https://www.facebook.com/CuyahogaLib</a>, <a href="https://twitter.com/CuyahogaLib">https://twitter.com/CuyahogaLib</a></td>
</tr>
<tr>
<td>Cuyahoga County Public Library - Berea Branch</td>
<td>7 Berea Commons Berea OH 44017</td>
<td>MON 9:00 AM - 9:00 PM, TUE 9:00 AM - 9:00 PM, WED 9:00 AM - 9:00 PM, THU 9:00 AM - 9:00 PM, FRI 9:00 AM - 5:30 PM, SAT 9:00 AM - 5:30 PM, SUN 1:00 PM - 5:00 PM</td>
<td>440-234-5475, <a href="https://www.cuyahogalibrary.org/Branches/Berea.aspx">https://www.cuyahogalibrary.org/Branches/Berea.aspx</a>, <a href="https://www.facebook.com/CuyahogaLib">https://www.facebook.com/CuyahogaLib</a>, <a href="https://twitter.com/CuyahogaLib">https://twitter.com/CuyahogaLib</a></td>
</tr>
<tr>
<td>Cuyahoga County Public Library - Brecksville Branch</td>
<td>9089 Brecksville Rd Brecksville OH 44141</td>
<td>MON 9:00 AM - 9:00 PM, TUE 9:00 AM - 9:00 PM, WED 9:00 AM - 9:00 PM, THU 9:00 AM - 9:00 PM, FRI 9:00 AM - 5:30 PM, SAT 9:00 AM - 5:30 PM, SUN 1:00 PM - 5:00 PM</td>
<td>440-526-1102, <a href="https://www.cuyahogalibrary.org/Branches/Brecksville.aspx">https://www.cuyahogalibrary.org/Branches/Brecksville.aspx</a>, <a href="https://www.facebook.com/CuyahogaLib">https://www.facebook.com/CuyahogaLib</a>, <a href="https://twitter.com/CuyahogaLib">https://twitter.com/CuyahogaLib</a></td>
</tr>
<tr>
<td>Cuyahoga County Public Library - Brook Park Branch</td>
<td>6155 Engle Rd Brook Park OH 44142</td>
<td>MON 9:00 AM - 9:00 PM, TUE 9:00 AM - 9:00 PM, WED 9:00 AM - 9:00 PM, THU 9:00 AM - 9:00 PM, FRI 9:00 AM - 5:30 PM, SAT 9:00 AM - 5:30 PM, SUN 1:00 PM - 5:00 PM</td>
<td>216-267-5250, <a href="https://www.cuyahogalibrary.org/Branches/Brook-Park.aspx">https://www.cuyahogalibrary.org/Branches/Brook-Park.aspx</a>, <a href="https://www.facebook.com/CuyahogaLib">https://www.facebook.com/CuyahogaLib</a>, <a href="https://twitter.com/CuyahogaLib">https://twitter.com/CuyahogaLib</a></td>
</tr>
</tbody>
</table>
## List of Cuyahoga County Public Libraries

### Cuyahoga County Public Library - Brooklyn Branch
- **Address:** 4480 Ridge Rd, Brooklyn OH 44144
- **Hours of Operation:**
  - **MON:** 9:00 AM - 9:00 PM
  - **TUE:** 9:00 AM - 9:00 PM
  - **WED:** 9:00 AM - 9:00 PM
  - **THU:** 9:00 AM - 9:00 PM
  - **FRI:** 9:00 AM - 5:30 PM
  - **SAT:** 9:00 AM - 5:30 PM
  - **SUN:** 1:00 PM - 5:00 PM
- **Contact:**
  - Phone: 216-398-4600
  - Website: https://www.cuyahogalibrary.org/Chagrin-Falls.aspx
  - Facebook: https://www.facebook.com/CuyahogaLib
  - Twitter: https://twitter.com/CuyahogaLib

### Cuyahoga County Public Library - Chagrin Falls Branch
- **Address:** 100 E Orange St, Chagrin Falls OH 44022
- **Hours of Operation:**
  - **MON:** 9:00 AM - 9:00 PM
  - **TUE:** 9:00 AM - 9:00 PM
  - **WED:** 9:00 AM - 9:00 PM
  - **THU:** 9:00 AM - 9:00 PM
  - **FRI:** 9:00 AM - 5:30 PM
  - **SAT:** 9:00 AM - 5:30 PM
  - **SUN:** 1:00 PM - 5:00 PM
- **Contact:**
  - Phone: 440-247-3556
  - Website: https://www.cuyahogalibrary.org/Chagrin-Falls.aspx
  - Facebook: https://www.facebook.com/CuyahogaLib
  - Twitter: https://twitter.com/CuyahogaLib

### Cuyahoga County Public Library - Fairview Park Branch
- **Address:** 21255 Lorain Rd, Fairview Park OH 44126
- **Hours of Operation:**
  - **MON:** 9:00 AM - 9:00 PM
  - **TUE:** 9:00 AM - 9:00 PM
  - **WED:** 9:00 AM - 9:00 PM
  - **THU:** 9:00 AM - 9:00 PM
  - **FRI:** 9:00 AM - 5:30 PM
  - **SAT:** 9:00 AM - 5:30 PM
  - **SUN:** 1:00 PM - 5:00 PM
- **Contact:**
  - Phone: 440-333-4700
  - Website: https://www.cuyahogalibrary.org/Branches/Fairview-Park.aspx
  - Facebook: https://www.facebook.com/CuyahogaLib
  - Twitter: https://twitter.com/CuyahogaLib

### Cuyahoga County Public Library - Garfield Heights Branch
- **Address:** 5409 Turney Rd, Garfield Heights OH 44125
- **Hours of Operation:**
  - **MON:** 9:00 AM - 9:00 PM
  - **TUE:** 9:00 AM - 9:00 PM
  - **WED:** 9:00 AM - 9:00 PM
  - **THU:** 9:00 AM - 9:00 PM
  - **FRI:** 9:00 AM - 5:30 PM
  - **SAT:** 9:00 AM - 5:30 PM
  - **SUN:** 1:00 PM - 5:00 PM
- **Contact:**
  - Phone: 216-475-8178
  - Website: https://www.cuyahogalibrary.org/Branches/Garfield-Heights.aspx
  - Facebook: https://www.facebook.com/CuyahogaLib
  - Twitter: https://twitter.com/CuyahogaLib
LIST OF CUYAHOGA COUNTY PUBLIC LIBRARIES

CUYAHOGA COUNTY PUBLIC LIBRARY - GATES MILLS BRANCH

Address: 1491 Chagrin River Rd Gates Mills OH 44040

Hours of Operation:

<table>
<thead>
<tr>
<th>Day</th>
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<tr>
<td>MON</td>
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Contact:

- 440-423-4808
- https://www.facebook.com/CuyahogaLib
- https://twitter.com/CuyahogaLib

CUYAHOGA COUNTY PUBLIC LIBRARY - MAPLE HEIGHTS BRANCH

Address: 5225 Library Ln Maple Heights OH 44137

Hours of Operation:

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</tbody>
</table>

Contact:

- 216-475-5000
- https://www.cuyahogalibrary.org/Branches/Maple-Heights.aspx
- https://www.facebook.com/CuyahogaLib
- https://twitter.com/CuyahogaLib

CUYAHOGA COUNTY PUBLIC LIBRARY - INDEPENDENCE BRANCH

Address: 6361 Selig Dr Independence OH 44131

Hours of Operation:

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<th>Hours</th>
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<td>MON</td>
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Contact:

- 216-447-0160
- https://www.facebook.com/CuyahogaLib
- https://twitter.com/CuyahogaLib

CUYAHOGA COUNTY PUBLIC LIBRARY - MAYFIELD BRANCH

Address: 500 SOM Center Rd Mayfield Village OH 44143

Hours of Operation:

<table>
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<tr>
<th>Day</th>
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<tr>
<td>MON</td>
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</table>

Contact:

- 440-473-0350
- https://www.cuyahogalibrary.org/Branches/Mayfield.aspx
- https://www.facebook.com/CuyahogaLib
- https://twitter.com/CuyahogaLib
### List of Cuyahoga County Public Libraries

#### Cuyahoga County Public Library - MetroHealth Branch

**Address:** 2500 MetroHealth Dr Cleveland OH 44109  
**Hours of Operation:**  
- **M**on: 9:00 AM - 9:00 PM  
- **T**ue: 9:00 AM - 9:00 PM  
- **W**ed: 9:00 AM - 9:00 PM  
- **T**hu: 9:00 AM - 9:00 PM  
- **F**ri: 9:00 AM - 5:30 PM  
- **S**at: 9:00 AM - 5:30 PM  
- **S**un: 1:00 PM - 5:00 PM  
**Contact:**  
- Phone: 216-778-7670  
- Website: [Visit](https://www.cuyahogalibrary.org/)  
- Facebook: [CuyahogaLib](https://www.facebook.com/CuyahogaLib)  
- Twitter: [CuyahogaLib](https://twitter.com/CuyahogaLib)

#### Cuyahoga County Public Library - North Olmsted Branch

**Address:** 27403 Lorain Rd North Olmsted OH 44070  
**Hours of Operation:**  
- **M**on: 9:00 AM - 9:00 PM  
- **T**ue: 9:00 AM - 9:00 PM  
- **W**ed: 9:00 AM - 9:00 PM  
- **T**hu: 9:00 AM - 9:00 PM  
- **F**ri: 9:00 AM - 5:30 PM  
- **S**at: 9:00 AM - 5:30 PM  
- **S**un: 1:00 PM - 5:00 PM  
**Contact:**  
- Phone: 440-777-6211  
- Website: [Visit](https://www.cuyahogalibrary.org/)  
- Facebook: [CuyahogaLib](https://www.facebook.com/CuyahogaLib)  
- Twitter: [CuyahogaLib](https://twitter.com/CuyahogaLib)

#### Cuyahoga County Public Library - Middleburg Heights Branch

**Address:** 16699 Bagley Rd Middleburg Heights OH 44130  
**Hours of Operation:**  
- **M**on: 9:00 AM - 9:00 PM  
- **T**ue: 9:00 AM - 9:00 PM  
- **W**ed: 9:00 AM - 9:00 PM  
- **T**hu: 9:00 AM - 9:00 PM  
- **F**ri: 9:00 AM - 5:30 PM  
- **S**at: 9:00 AM - 5:30 PM  
- **S**un: 1:00 PM - 5:00 PM  
**Contact:**  
- Phone: 440-234-3600  
- Website: [Visit](https://www.cuyahogalibrary.org/)  
- Facebook: [CuyahogaLib](https://www.facebook.com/CuyahogaLib)  
- Twitter: [CuyahogaLib](https://twitter.com/CuyahogaLib)

#### Cuyahoga County Public Library - North Royalton Branch

**Address:** 5071 Wallings Rd North Royalton OH 44133  
**Hours of Operation:**  
- **M**on: 9:00 AM - 9:00 PM  
- **T**ue: 9:00 AM - 9:00 PM  
- **W**ed: 9:00 AM - 9:00 PM  
- **T**hu: 9:00 AM - 9:00 PM  
- **F**ri: 9:00 AM - 5:30 PM  
- **S**at: 9:00 AM - 5:30 PM  
- **S**un: 1:00 PM - 5:00 PM  
**Contact:**  
- Phone: 440-237-3800  
- Website: [Visit](https://www.cuyahogalibrary.org/)  
- Facebook: [CuyahogaLib](https://www.facebook.com/CuyahogaLib)  
- Twitter: [CuyahogaLib](https://twitter.com/CuyahogaLib)
**CUYAHOGA COUNTY PUBLIC LIBRARY - OLMSTED FALLS BRANCH**

**Address:** 8100 Mapleway Dr Olmsted Falls OH 44138  
**Hours of Operation:**  
MON: 9:00 AM - 9:00 PM  
TUE: 9:00 AM - 9:00 PM  
WED: 9:00 AM - 9:00 PM  
THU: 9:00 AM - 9:00 PM  
FRI: 9:00 AM - 5:30 PM  
SAT: 9:00 AM - 5:30 PM  
SUN: 1:00 PM - 5:00 PM

**Contact:**  
- Phone: 440-235-1150  
- Website: https://www.cuyahogalibrary.org/Branches/Olmsted-Falls.aspx  
- Facebook: https://www.facebook.com/CuyahogaLib  
- Twitter: https://twitter.com/CuyahogaLib

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**CUYAHOGA COUNTY PUBLIC LIBRARY - PARMA BRANCH**

**Address:** 6996 Powers Blvd Parma OH 44129  
**Hours of Operation:**  
MON: 9:00 AM - 9:00 PM  
TUE: 9:00 AM - 9:00 PM  
WED: 9:00 AM - 9:00 PM  
THU: 9:00 AM - 9:00 PM  
FRI: 9:00 AM - 5:30 PM  
SAT: 9:00 AM - 5:30 PM  
SUN: 1:00 PM - 5:00 PM

**Contact:**  
- Phone: 440-885-5362  
- Website: https://www.cuyahogalibrary.org/Branches/Parma.aspx  
- Facebook: https://www.facebook.com/CuyahogaLib  
- Twitter: https://twitter.com/CuyahogaLib

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**CUYAHOGA COUNTY PUBLIC LIBRARY - PARMA HEIGHTS BRANCH**

**Address:** 6206 Pearl Rd Parma Heights OH 44130  
**Hours of Operation:**  
MON: 9:00 AM - 9:00 PM  
TUE: 9:00 AM - 9:00 PM  
WED: 9:00 AM - 9:00 PM  
THU: 9:00 AM - 9:00 PM  
FRI: 9:00 AM - 5:30 PM  
SAT: 9:00 AM - 5:30 PM  
SUN: 1:00 PM - 5:00 PM

**Contact:**  
- Phone: 440-884-2313  
- Website: https://www.cuyahogalibrary.org/Branches/Parma-Heights.aspx  
- Facebook: https://www.facebook.com/CuyahogaLib  
- Twitter: https://twitter.com/CuyahogaLib

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**CUYAHOGA COUNTY PUBLIC LIBRARY - ORANGE BRANCH**

**Address:** 3195 Chagrin Blvd Pepper Pike OH 44142  
**Hours of Operation:**  
MON: 9:00 AM - 9:00 PM  
TUE: 9:00 AM - 9:00 PM  
WED: 9:00 AM - 9:00 PM  
THU: 9:00 AM - 9:00 PM  
FRI: 9:00 AM - 5:30 PM  
SAT: 9:00 AM - 5:30 PM  
SUN: 1:00 PM - 5:00 PM

**Contact:**  
- Phone: 216-831-4282  
- Website: https://www.cuyahogalibrary.org/Branches/Orange.aspx  
- Facebook: https://www.facebook.com/CuyahogaLib  
- Twitter: https://twitter.com/CuyahogaLib
LIST OF CUYAHOGA COUNTY PUBLIC LIBRARIES

CUYAHOGA COUNTY PUBLIC LIBRARY - PARMA-SNOW BRANCH

Address: 2121 Snow Rd Parma OH 44134

Hours of Operation:

- **MON**: 9:00 AM - 9:00 PM
- **TUE**: 9:00 AM - 9:00 PM
- **WED**: 9:00 AM - 9:00 PM
- **THU**: 9:00 AM - 9:00 PM
- **FRI**: 9:00 AM - 5:30 PM
- **SAT**: 9:00 AM - 5:30 PM
- **SUN**: 1:00 PM - 5:00 PM

Contact:

- **216-661-4240**
- **https://www.cuyahogalibrary.org/Branches/Parma-Snow.aspx**
- **https://www.facebook.com/CuyahogaLib**
- **https://twitter.com/CuyahogaLib**

CUYAHOGA COUNTY PUBLIC LIBRARY - RICHMOND HEIGHTS BRANCH

Address: 5235 Wilson Mills Rd Richmond Heights OH 44139

Hours of Operation:

- **MON**: 9:00 AM - 9:00 PM
- **TUE**: 9:00 AM - 9:00 PM
- **WED**: 9:00 AM - 9:00 PM
- **THU**: 9:00 AM - 9:00 PM
- **FRI**: 9:00 AM - 5:30 PM
- **SAT**: 9:00 AM - 5:30 PM
- **SUN**: 1:00 PM - 5:00 PM

Contact:

- **440-449-2666**
- **https://www.cuyahogalibrary.org/Branches/Richmond-Heights.aspx**
- **https://www.facebook.com/CuyahogaLib**
- **https://twitter.com/CuyahogaLib**

CUYAHOGA COUNTY PUBLIC LIBRARY - SOLON BRANCH

Address: 34125 Portz Pkwy Solon OH 44139

Hours of Operation:

- **MON**: 9:00 AM - 9:00 PM
- **TUE**: 9:00 AM - 9:00 PM
- **WED**: 9:00 AM - 9:00 PM
- **THU**: 9:00 AM - 9:00 PM
- **FRI**: 9:00 AM - 5:30 PM
- **SAT**: 9:00 AM - 5:30 PM
- **SUN**: 1:00 PM - 5:00 PM

Contact:

- **440-248-8777**
- **https://www.cuyahogalibrary.org/Branches/Solon.aspx**
- **https://www.facebook.com/CuyahogaLib**
- **https://twitter.com/CuyahogaLib**

CUYAHOGA COUNTY PUBLIC LIBRARY - SOUTH EUCLID-LYNDHURST BRANCH

Address: 1876 S Green Rd South Euclid OH 44121

Hours of Operation:

- **MON**: 9:00 AM - 9:00 PM
- **TUE**: 9:00 AM - 9:00 PM
- **WED**: 9:00 AM - 9:00 PM
- **THU**: 9:00 AM - 9:00 PM
- **FRI**: 9:00 AM - 5:30 PM
- **SAT**: 9:00 AM - 5:30 PM
- **SUN**: 1:00 PM - 5:00 PM

Contact:

- **216-382-4880**
- **https://www.cuyahogalibrary.org/Branches/South-Euclid-Lyndhurst.aspx**
- **https://www.facebook.com/CuyahogaLib**
- **https://twitter.com/CuyahogaLib**
LIST OF CUYAHOGA COUNTY PUBLIC LIBRARIES

CUYAHOGA COUNTY PUBLIC LIBRARY - SOUTHEAST BRANCH

Address: 70 Columbus Rd Bedford OH 44146

Hours of Operation:
- MON: 9:00 AM - 9:00 PM
- TUE: 9:00 AM - 9:00 PM
- WED: 9:00 AM - 9:00 PM
- THU: 9:00 AM - 9:00 PM
- FRI: 9:00 AM - 5:30 PM
- SAT: 9:00 AM - 5:30 PM
- SUN: 1:00 PM - 5:00 PM

Contact:
- Phone: 440-439-4997
- Website: https://www.cuyahogalibrary.org/Branches/Southeast.aspx
- Facebook: https://www.facebook.com/CuyahogaLib
- Twitter: https://twitter.com/CuyahogaLib

CUYAHOGA COUNTY PUBLIC LIBRARY - STRONGSVILLE BRANCH

Address: 18700 Westwood Dr Strongsville OH 44136

Hours of Operation:
- MON: 9:00 AM - 9:00 PM
- TUE: 9:00 AM - 9:00 PM
- WED: 9:00 AM - 9:00 PM
- THU: 9:00 AM - 9:00 PM
- FRI: 9:00 AM - 5:30 PM
- SAT: 9:00 AM - 5:30 PM
- SUN: 1:00 PM - 5:00 PM

Contact:
- Phone: 440-238-5530
- Website: https://www.cuyahogalibrary.org/Branches/Strongsville.aspx
- Facebook: https://www.facebook.com/CuyahogaLib
- Twitter: https://twitter.com/CuyahogaLib

CUYAHOGA COUNTY PUBLIC LIBRARY - WARRENSVILLE HEIGHTS

Address: 4415 Northfield Rd Warrensville Heights OH 44128

Hours of Operation:
- MON: 9:00 AM - 9:00 PM
- TUE: 9:00 AM - 9:00 PM
- WED: 9:00 AM - 9:00 PM
- THU: 9:00 AM - 9:00 PM
- FRI: 9:00 AM - 5:30 PM
- SAT: 9:00 AM - 5:30 PM
- SUN: 1:00 PM - 5:00 PM

Contact:
- Phone: 216-464-5280
- Website: https://www.cuyahogalibrary.org/Branches/Warrensville-Heights.aspx
- Facebook: https://www.facebook.com/CuyahogaLib
- Twitter: https://twitter.com/CuyahogaLib
ABOUT US
The Cuyahoga County Regional Human Trafficking Task Force, an interagency cooperative led by the Cuyahoga County Sheriff’s Department, is the front line of Cuyahoga County’s comprehensive strategy to address human trafficking. Since its inception in December 2016, the Cuyahoga County Regional Human Trafficking Task Force has recovered 85 victims of human trafficking, ranging in age from 12 to 66. During the same period, 227 victims were interviewed and referred for recovery services. At least one investigator for the task force will be on-call 24/7. Anyone wishing to seek help or report activity that may be related to human trafficking in Cuyahoga County can call the Cuyahoga County Sheriff’s Office at 216-443-6085.

DESCRIPTION OF SERVICES
The Cuyahoga County Regional Human Trafficking Task Force identifies, investigates suspected cases and recovers victims, to prosecute those who perpetrate this crime, and to put an end to this crime.

CONTACT
216-443-6085

CUYAHOGA COUNTY SHERIFF’S OFFICE

ABOUT US
The Cuyahoga County Sheriff’s Department’s mission as caretaker of the public’s safety is dedicated to maintaining the trust and respect of those we serve by resolutely and aggressively enforcing the law and by committing ourselves to the efficient and effective delivery of safety services. As agents of the community, we strive to provide appropriate custodial care along with programs that support the physical, spiritual and constitutional needs of individuals committed to our custody. Further, every effort will be made to assist the inmates in our custody to understand and take responsibility for their involvement in the justice system.

DESCRIPTION OF SERVICES
The Cuyahoga Sheriff’s Department offers multiple services within the following departments:
- Law Enforcement
- Corrections
- Civil
- Records
- Fiscal
- Concealed Carry Weapon
- Rx Drug Drop Program
- Victim Notification
- Crime Stoppers
- Community Outreach Policies
- Communications

ADDRESS
1215 W 3rd St, 3rd Flr
Cleveland OH 44113

HOURS
MON  8:00 AM - 3:45 PM
TUE  8:00 AM - 3:45 PM
WED  8:00 AM - 3:45 PM
THU  8:00 AM - 3:45 PM
FRI  8:00 AM - 3:45 PM
SAT  Closed
SUN  Closed

CONTACT
216-443-6105

https://www.facebook.com/CuyahogaCountySheriff/
https://twitter.com/cuyahogasheriff
CUYAHOGA COUNTY SUICIDE PREVENTION CRISIS HOTLINE

ABOUT US

The Cuyahoga County Suicide Prevention Hotline provides free confidential support and resources for people in distress in effort to reduce the incidence of suicide and suicidal behavior in Cuyahoga County, 24 hours a day, 7 days a week.

DESCRIPTION OF SERVICES

Suicide is a major, preventable public health problem. Cuyahoga County’s Suicide Prevention Crisis Hotline can provide help and resources. If the situation is urgent:

• 216-623-6888: Call Cuyahoga County’s Suicide Prevention Crisis Hotline, 24 hours a day, 7 days a week
• Call 9-1-1
• Crisis Text: 4HOPE to 741741
• Go to the nearest hospital emergency department
• Call the National Suicide Prevention Hotline (Crisis) at 1-800-273-TALK (8255), 1-800-799-4TTY (4889) TTY

CUYAHOGA COUNTY TREASURER

ABOUT US

The Cuyahoga County Treasury will provide payoff information and accept payment in full on a sold tax certificate. Payments must be made with guaranteed funds (cash, money order or certified check). Please contact Finch Investment Group (FiG) to inquire about payment arrangements on a parcel that was sold. Taxpayers may access updated balance information and pay in full via the website: www.figtaxes.com

To pay your balance via mail, send a check or money order made payable to:FIG OH18, LLC PO Box 54472 New Orleans, LA 70154

DESCRIPTION OF SERVICES

The Cuyahoga County Treasury provides assistance for the following services:

• Property Taxes
• Forms & Links
• Tax Information
• Delinquent Tax Payment Plans

CONTACT

216-443-7412

ADDRESS

2079 E 9th St
Cleveland OH 44115

HOURS

MON  8:30 AM - 4:30 PM
TUE  8:30 AM - 4:30 PM
WED  8:30 AM - 4:30 PM
THU  8:30 AM - 4:30 PM
FRI  8:30 AM - 4:30 PM
SAT  Closed
SUN  Closed

CONTACT

216-443-7463

CUYAHOGA COUNTY VETERANS SERVICE COMMISSION

ABOUT US
The Veterans Service Commission was established to assist honorably discharged veterans, their spouses and minor children. We prepare claims for the Federal Department of Veterans Affairs so that veterans and their eligible dependents can receive compensation, pension and education benefits. We also assist our clients who have met with unexpected hardships by providing financial assistance to help with mortgage, rent, food, utilities and other expenses of daily life. We prepare veterans for employment and provide resources that enhance their qualifications for new careers. Our social work staff can provide a case managed environment for those clients who need more direct intervention.

DESCRIPTION OF SERVICES
The Veterans Service Commission helps veterans and widows complete paperwork and file claims with the U.S. Department of Veteran Affairs for disability, pensions, and/or education. Also provides emergency financial assistance to veterans who are experiencing hardship.

REQUIREMENTS
Honorably Discharged Veterans only.

ADDRESS
1849 Prospect Ave E, Ste 150
Cleveland OH 44115

HOURS
MON 8:00 AM - 6:00 PM
TUE 8:00 AM - 6:00 PM
WED 8:00 AM - 6:00 PM
THU 8:00 AM - 6:00 PM
FRI Closed
SAT Closed
SUN Closed

CONTACT
216-698-2600
216-698-2650
http://cuyahogavets.org/
https://www.twitter.com/vsc_1849

CUYAHOGA JOB AND FAMILY SERVICES - OFFICE OF CHILD SUPPORT SERVICES

ABOUT US
The Veterans Service Commission was established to assist honorably discharged veterans, their spouses and minor children. We prepare claims for the Federal Department of Veterans Affairs so that veterans and their eligible dependents can receive compensation, pension and education benefits. We also assist our clients who have met with unexpected hardships by providing financial assistance to help with mortgage, rent, food, utilities and other expenses of daily life. We prepare veterans for employment and provide resources that enhance their qualifications for new careers. Our social work staff can provide a case managed environment for those clients who need more direct intervention.

DESCRIPTION OF SERVICES
The Veterans Service Commission helps veterans and widows complete paperwork and file claims with the U.S. Department of Veteran Affairs for disability, pensions, and/or education. Also provides emergency financial assistance to veterans who are experiencing hardship.

REQUIREMENTS
Honorably Discharged Veterans only.

ADDRESS
1640 Superior Ave
Cleveland OH 44114

HOURS
MON 8:00 AM - 4:30 PM
TUE 8:00 AM - 4:30 PM
WED 8:00 AM - 4:30 PM
THU 8:00 AM - 4:30 PM
FRI 8:00 AM - 4:30 PM
SAT Closed
SUN Closed

CONTACT
216-443-5100
216-515-8484
https://www.facebook.com/CuyahogaCountyOfficeOfChildSupportServices
CUYAHOGA METROPOLITAN HOUSING AUTHORITY

ABOUT US
The Cuyahoga Metropolitan Housing Authority (CMHA) owns and manages property and administers rent subsidy programs to provide eligible low-income individuals and families quality, safe, affordable housing in Cuyahoga County. The mission of Cuyahoga Metropolitan Housing Authority is to create safe, quality, affordable housing opportunities and improve the quality of life for the communities we serve.

DESCRIPTION OF SERVICES
Offers CMHA housing applications, online rent paying services, a public housing portal, HSVP portal, landlord portal, a virtual property guide, and other business opportunities.

ADDRESS
8120 Kinsman Rd
Cleveland OH 44104

HOURS
MON  8:00 AM - 4:00 PM
TUE  8:00 AM - 4:00 PM
WED  8:00 AM - 4:00 PM
THU  8:00 AM - 4:00 PM
FRI  8:00 AM - 4:00 PM
SAT  Closed
SUN  Closed

CONTACT
216-348-5000
216-348-4925
https://www.cmha.net/

CUYOHOGA COUNTY BOARD OF DEVELOPMENTAL DISABILITIES

ABOUT US
The Cuyahoga County Board of DD offers a full range of services, everything from in-home early intervention programs for very young children and their families to leisure programs for seniors and specialized therapies (speech-language, occupational and physical), psychological services, support administration, family resources and respite care, supported living, vocational training, community employment, rehabilitation engineering and crisis intervention. Our mission is to support and empower people with developmental disabilities to live, learn, work and play in the community.

DESCRIPTION OF SERVICES
Offers case management for people with developmental disabilities.
- Early Intervention
- School-Age Services
- Adult Services
- Family Supports Program
- Community & Medicaid Services
- Support Administration
- Behavioral & Healthcare Services
- Assist With Technology
- Travel Training
- Transition Age Youth
- Cuyahoga Campership Program

REQUIREMENTS
Must have a diagnosis from a medical doctor.

ADDRESS
1275 Lakeside Ave E
Cleveland OH 44114

HOURS
MON  8:00 AM - 4:30 PM
TUE  8:00 AM - 4:30 PM
WED  8:00 AM - 4:30 PM
THU  8:00 AM - 4:30 PM
FRI  8:00 AM - 4:30 PM
SAT  Closed
SUN  Closed

CONTACT
216-241-8230
216-861-0253
http://www.cuyahogabdd.org
**DEBTORS ANONYMOUS**

**ABOUT US**
Debtors Anonymous offers hope for people whose use of unsecured debt causes problems and suffering. We come to learn that compulsive debting is a spiritual problem with a spiritual solution, and we find relief by working the D.A. recovery program based on the Twelve-Step principles. Our Fellowship is supported solely through contributions made by members; there are no dues or fees.

**DESCRIPTION OF SERVICES**
Debtors Anonymous provides support groups for over spenders. In D.A., our purpose is threefold: to stop incurring unsecured debt, to share our experience with the newcomer, and to reach out to other debtors. Debtors Anonymous is a non-profit organization based on the Twelve-Step principles of Alcoholics Anonymous. Compulsive debting can also affect those who are self-employed or business owners. For them, Business Debtors Anonymous meetings are available to address their specific needs.

**REQUIREMENTS**
The only requirement for membership is that there be a relative of friend with a drinking problem.

**CONTACT**

- **800-421-2383**
- [https://debtorsanonymous.org/](https://debtorsanonymous.org/)

**DOMESTIC VIOLENCE AND CHILD ADVOCACY CENTER**

**ABOUT US**
The Veterans Service Commission was established to assist honorably discharged veterans, their spouses and minor children. We prepare claims for the Federal Department of Veterans Affairs so that veterans and their eligible dependents can receive compensation, pension and education benefits. We also assist our clients who have met with unexpected hardships by providing financial assistance to help with mortgage, rent, food, utilities and other expenses of daily life. We prepare veterans for employment and provide resources that enhance their qualifications for new careers. Our social work staff can provide a case managed environment for those clients who need more direct intervention.

**DESCRIPTION OF SERVICES**
The Veterans Service Commission helps veterans and widows complete paperwork and file claims with the U.S. Department of Veteran Affairs for disability, pensions, and/or education. Also provides emergency financial assistance to veterans who are experiencing hardship.

**ADDRESS**
PO BOX 5466
Cleveland OH 44101

**HOURS**
- **MON** 9:00 AM - 5:00 PM
- **TUE** 9:00 AM - 5:00 PM
- **WED** 9:00 AM - 5:00 PM
- **THU** 9:00 AM - 5:00 PM
- **FRI** 9:00 AM - 5:00 PM
- **SAT** Closed
- **SUN** Closed

**CONTACT**

- **216-229-2420**
- **216-229-2474**
- [https://dvcac.org/](https://dvcac.org/)
- [https://www.facebook.com/dvcac/](https://www.facebook.com/dvcac/)
- [https://twitter.com/dvcac](https://twitter.com/dvcac)
**DRUG REHAB HEROIN HOTLINE**

**ABOUT US**
The DrugRehab.com Heroin Hotline can provide you with the resources that you need, whether you’re looking for treatment or still trying to determine if you need rehab. The hotline can also help you determine the severity of your addiction and what types of treatment options may be best for you.

**DESCRIPTION OF SERVICES**
All calls are confidential, and will put you in touch with the admissions teams at Advanced Recovery Systems. The team can provide you with general information about heroin addiction, answer questions you have about heroin treatment and connect you with a rehab facility if you’re ready.

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**EMPOWERING AND STRENGTHENING OHIO’S PEOPLE (ESOP)**

**ABOUT US**
Empowering and Strengthening Ohio’s People (ESOP) is a nonprofit Hud-approved housing and financial counseling agency. ESOP helps adults in all stages of life achieve and maintain financial wellness and housing stability.

**DESCRIPTION OF SERVICES**
ESOP provides individuals with the knowledge and tools they need to ensure their financial wellness and housing stability. In its 25 year history, ESOP has helped more than 40,000 homeowners across Ohio save their homes from foreclosure. In recent years, ESOP developed the Senior Financial Empowerment Initiative. The commitment to helping older adults achieve financial wellness and housing stability was enhanced in 2017, when ESOP became part of Benjamin Rose Institute on Aging (benrose.org), a 110-year-old nonprofit organization advancing support for older adults and caregivers.

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**CONTACT**

1. **855-789-9197**
2. [https://www.drugrehab.com/addiction/drugs/heroin/hotlines/](https://www.drugrehab.com/addiction/drugs/heroin/hotlines/)
3. [https://www.esop-cleveland.org/](https://www.esop-cleveland.org/)
4. [https://www.facebook.com/ESOPOhio/](https://www.facebook.com/ESOPOhio/)
5. [https://twitter.com/esopcommunity](https://twitter.com/esopcommunity)
ABOUT US
The U.S. Equal Employment Opportunity Commission (EEOC) is responsible for enforcing federal laws that make it illegal to discriminate against a job applicant or an employee because of the person's race, color, religion, sex (including pregnancy, gender identity, and sexual orientation), national origin, age (40 or older), disability or genetic information. It is also illegal to discriminate against a person because the person complained about discrimination, filed a charge of discrimination, or participated in an employment discrimination investigation or lawsuit. Most employers with at least 15 employees are covered by EEOC laws (20 employees in age discrimination cases). Most labor unions and employment agencies are also covered. Intake hours are from 8:30 a.m. - 3:30 p.m. Monday, Tuesday, Thursday, and Friday. Although walk-ins are accepted, scheduling an interview is strongly recommended, and individuals with appointments will be given priority. We encourage you to schedule an interview through our online system by calling the toll free number: 1-800-669-4000.

DESCRIPTION OF SERVICES
The EEOC enforces the federal laws against job discrimination and harassment. Title VII of the Civil Rights Act of 1964 (Title VII), which makes it illegal to discriminate against a person on the basis of race, color, religion, sex, or national origin. The EEOC also provides leadership and guidance to federal agencies on all aspects of the federal government’s equal employment opportunity program.

REQUIREMENTS
Everyone visiting our office must have a photo ID and be prepared to go through security scanners and be searched by armed security guards.

ADDRESS
1240 E 9th St, Ste 3001
Cleveland OH 44199

HOURS
MON 8:30 AM - 4:45 PM
TUE 8:30 AM - 4:45 PM
WED 8:30 AM - 4:45 PM
THU 8:30 AM - 4:45 PM
FRI 8:30 AM - 4:45 PM
SAT Closed
SUN Closed

CONTACT
216-522-7651
216-522-7395
https://www.eeoc.gov/
https://www.facebook.com/USEEOC
http://www.twitter.com/useeoc/

ABOUT US
Equifax is a global data, analytics, and technology company. We believe knowledge drives progress. We serve as a consumer advocate, Steward of financial literacy, and champion of economic advancement. As an innovative global information solutions company that enables access to credit, we’re part of breakthrough collaborations and innovations that address complex social challenges such as social welfare, community relations and financial education for underprivileged youth. We establish relationships that create economically healthy communities. We help individuals gain financial independence by increasing access to capital and micro-lending for small businesses. And we provide young adults entering college or university with financial education tools.

DESCRIPTION OF SERVICES
Get your credit report and Equifax credit score plus identity protection tools with daily monitoring and alerts today!

CONTACT
800-685-1111
https://www.equifax.com/
https://www.facebook.com/Equifax
https://twitter.com/EquifaxInsights
EXPERIAN

ABOUT US

Experian unlocks the power of data to create opportunities for consumers, businesses and society. At life’s big moments (from buying a home or car, to sending a child to college, to growing a business exponentially by connecting it with new customers) we empower consumers and our clients to manage their data with confidence so they can maximize every opportunity. We gather, analyze and process data in ways others can’t. We help individuals take financial control and access financial services, businesses make smarter decision and thrive, lenders lend more responsibly, and organizations prevent identity fraud and crime.

DESCRIPTION OF SERVICES

Experian is committed to helping you protect, understand, and improve your credit. Start with your free Experian credit report and FICO® score.

CONTACT

888-397-3742
https://www.experian.com/
https://twitter.com/Experian_US

FAIR HOUSING CENTER FOR RIGHTS AND RESEARCH

ABOUT US

The Housing Research & Advocacy Center’s mission is to promote fair housing and diverse communities, and to work to eliminate housing discrimination in Northeast Ohio by providing effective research, education and advocacy.

DESCRIPTION OF SERVICES

The Fair Housing Center for Rights & Research, as a fair housing agency, is able to provide a number of services to individuals, real estate owners and professionals, as well as municipalities, counties and other government entities concerning fair housing, fair lending and related matters. These services include research, enforcement and education, which can be provided individually or as part of an overall fair housing strategy, that can assist the government to meet its requirements to ensure equal access to housing.

ADDRESS

2728 Euclid Ave, Ste 200
Cleveland OH 44115

HOURS

MON 9:00 AM - 4:00 PM
TUE 9:00 AM - 4:00 PM
WED 9:00 AM - 4:00 PM
THU 9:00 AM - 4:00 PM
FRI 9:00 AM - 4:00 PM
SAT Closed
SUN Closed

CONTACT

216-361-9240
https://www.thehousingcenter.org/
https://twitter.com/housingcenter
FAITH BAPTIST COMMUNITY CHURCH & CENTER - WELLNESS CLINIC

ABOUT US
Faith Baptist Community Church & Center exist to glorify God through preaching the Gospel, teaching the Scripture, and helping people grow into productive servants of Jesus Christ as He builds His church in inner-city Cleveland. The center provides meal programs, medical services and various classes for men, women and youth.

DESCRIPTION OF SERVICES
ALL OF OUR SERVICES ARE FREE! Some of our services include:
- Medical Clinic Services
- Pregnancy Testing and Care Closet
- Parenting Classes (Raising Kingdom Kids) and “What the Bible Says About Parenting”
- Hot Meal Program
- Clothing for Men, Women, & Children
- Employment Readiness Training (Jobs for Life)
- Addiction Classes (The Heart of Addiction)
- Adult (Men’s and Women’s) Programs
- Child & Teen Programs
- Individual Discipleship
- Bible Studies for all ages
- Church Service

FAMILIES ANONYMOUS

ABOUT US
Families Anonymous is a 12 Step Fellowship for the family and friends of those individuals with Drug, Alcohol, or Related Behavioral Issues. When you come into our rooms you are no longer alone, but among friends who have experienced similar problems. Any concerned person is encouraged to attend our meetings, even if there is only a suspicion of a problem. Your identity is protected in our meetings. We know each other by our first names, only. Anonymity of our members is paramount to the success of our program. Not only is anonymity an underlying principle of the program, but it is so important that it is part of our name. You have nothing to lose but your pain and anger.

DESCRIPTION OF SERVICES
Offers literature, additional information, memberships, and group meeting times and locations.
Federal Student Aid is a part of the U.S. Department of Education, and is the largest provider of student financial aid in the nation. At the office of Federal Student Aid, our more than 1,300 employees help make college education possible for every dedicated mind by providing more than $120 billion in federal grants, loans, and work-study funds each year to more than 13 million students paying for college or career school. We are proud to sponsor millions of American minds pursuing their educational dreams. Federal Student Aid is responsible for managing the student financial assistance programs authorized under Title IV of the Higher Education Act of 1965. These programs provide grants, loans, and work-study funds to students attending college or career school.

Federal Student Aid is responsible for managing the student financial assistance programs authorized under Title IV of the Higher Education Act of 1965. These programs provide grants, loans, and work-study funds to students attending college or career school. We ensure students and their families can benefit from these programs by: -Informing students and families about the availability of the federal student aid programs and the process for applying for and receiving aid from those programs; -Developing the Free Application for Federal Student Aid (FAFSA®) form and processing approximately 20 million FAFSA submissions each year; -Accurately disbursing, reconciling, and accounting for all federal student aid funds that are delivered to students each year through more than 6,000 colleges and career schools; -Managing the outstanding federal student loan portfolio and securing repayment from federal student loan borrowers; -Offering free assistance to students, parents, and borrowers throughout the entire financial aid process; and -Providing oversight and monitoring of all program participant’s schools, financial entities, and students to ensure compliance with the laws, regulations, and policies governing the federal student aid programs.

The Federal Trade Commission is an independent agency of the United States government, established in 1914 by the Federal Trade Commission Act. Its principal mission is the promotion of consumer protection and the elimination and prevention of anti-competitive business practices, such as coercive monopoly.

Identity theft is when someone uses your personal information and takes on your identity without you knowing. If you think you are a victim of identity theft, report it to the Federal Trade Commission (FTC). They will tell you how to work with credit bureaus and law enforcement agencies. They can also provide information on preventing identity theft.
FRONTLINE SERVICES

ABOUT US
Our Mission: Reaching out to adults and children in Northeast Ohio to end homelessness, prevent suicide, resolve behavioral health crises, and overcome trauma. FrontLine Service, formerly MHS, was created in 1988 to respond to the growing number of severely mentally disabled individuals who were discovered living under bridges, in abandoned buildings and other places not meant for human habitation.

DESCRIPTION OF SERVICES
FrontLine serves as a safety net for those in our community who are experiencing homelessness, psychiatric crises or trauma. As the provider of crisis services for both adults and children, FrontLine Service works with those who are experiencing a psychiatric crisis or contemplating suicide. We outreach to those in our community who have experienced trauma following violence in their own home or in their community. And as the provider of the largest continuum of services in the state for persons experiencing homelessness, FrontLine works closely with individuals and families to assist them in achieving stabilization, entitlements and housing. We have an extensive history of providing trauma-informed, client-centered support and services that are innovative and responsive to those with whom we work.

REQUIREMENTS
Must have a mental health diagnosis.

ADDRESS
1744 Payne Ave
Cleveland OH 44114

HOURS
MON 9:00 AM - 5:00 PM
TUE 9:00 AM - 5:00 PM
WED 9:00 AM - 5:00 PM
THU 9:00 AM - 5:00 PM
FRI 9:00 AM - 5:00 PM
SAT Closed
SUN Closed

CONTACT
216-623-6555
216-623-6539
https://www.frontlineservice.org/
https://www.facebook.com/FrontLineService
https://twitter.com/FrontLineCLE

GOODWILL INDUSTRIES OF GREATER CLEVELAND & EAST CENTRAL OHIO, INC.

ABOUT US
Goodwill, at its very core, is dedicated to helping people overcome different barriers in their lives to get good jobs, become self-sufficient and strengthen families and communities. Goodwill Industries of Greater Cleveland & East Central Ohio, Inc. partners with many different organizations in many different ways. One of the largest collaborations we have initiated is The Ken Weber Community Campus at Goodwill. The Campus located at our Corporate Facility (408 Ninth St. SW, Canton) and houses more than 20 non-profits that work together to better serve our community.

DESCRIPTION OF SERVICES
Goodwill is dedicated to helping people overcome different barriers in their lives to get good jobs, become self-sufficient and strengthen families and communities. Goodwill provides programs and training in the areas of employment skills, soft skills, computer skills and family strengthening. Goodwill also offers social services to members of the community seeking ways to meet basic needs. When someone donates their gently used clothing or shops in a Goodwill thrift store, they are supporting this non-profit agency and the difference being made in the community for good.

ADDRESS
408 9th St SW
Canton OH 44707

HOURS
MON 8:00 AM - 4:30 PM
TUE 8:00 AM - 4:30 PM
WED 8:00 AM - 4:30 PM
THU 8:00 AM - 4:30 PM
FRI 8:00 AM - 4:30 PM
SAT Closed
SUN Closed

CONTACT
1-800-942-3577
330-454-9465
https://www.goodwillgoodskills.org
https://twitter.com/goodwillgceco
GREATER CLEVELAND REGIONAL TRANSIT AUTHORITY

ABOUT US
The RTA - Greater Cleveland Regional Transit Authority - is the company that operates bus and rapid services in Cuyahoga County. It also operates the loop trolley buses that travel around downtown, and a door-to-door system called Para transit for people with disabilities.

DESCRIPTION OF SERVICES
Services provided at the Tower City Rapid Station: Passes and farecard sales and information, timetables, service brochures, system maps, lost and found info., complaints, commendations and suggestions. You can also get live information for bus schedules/timetables for bus routes and times on the RTA Answer line at 216-621-9500 8:00 a.m. - 4:30 p.m. Monday - Friday.

HOURS
MON 7:00 AM - 6:00 PM
TUE 7:00 AM - 6:00 PM
WED 7:00 AM - 6:00 PM
THU 7:00 AM - 6:00 PM
FRI 7:00 AM - 6:00 PM
SAT Closed
SUN Closed

CONTACT
216-356-3700
216-781-4484
http://www.riderta.com/
https://www.facebook.com/riderta
https://twitter.com/GCRTA

GREYHOUND - CLEVELAND BUS LINES

ABOUT US
Greyhound Lines, Inc. is the largest provider of intercity bus transportation, serving 2400 destinations across North America with a modern, environmentally friendly fleet. Founded in 1914, it has become an American icon, providing safe, enjoyable and affordable travel to nearly 16 million passengers each year in the United States and Canada. The Greyhound running dog is one of the most-recognized brands in the world. Locations:

• Cleveland Bus Station 1465 Chester Ave. Cleveland, OH. 44114 Will Call Available Hours: Monday-Sunday, 12:00 a.m. - 11:59 p.m. Holiday, 12:00 a.m. - 11:59 p.m. Phone: 216-781-0520
• Baron’s Bus Lines 12800 Brookpark Rd. Cleveland, OH. 44130 Bus Stop Only Tickets not sold at this location - Purchase online or at a full-service terminal Hours: Monday - Friday, 9:00 a.m. - 5:00 p.m. Phone: 888-378-3823
• Great Day! 375 Treeworth Blvd. Broadway Heights, OH. 44147 Curbside Bus Stop Only Tickets not sold at this location - Purchase online or at a full-service terminal Hours: Monday-Sunday, 12:00 a.m. - 11:59 p.m. Holiday, 12:00 a.m. - 11:59 p.m. Phone: 800-231-2222
• Loraine County Transportation & Community Center 40 East Ave. Elyria, OH. 44035 Curbside Bus Stop Only Will Call Available Hours: Varies Please call Greyhound Customer Service for more information Phone: 800-231-2222

DESCRIPTION OF SERVICES
Walk in for service or phone for information 24 HOURS a day, 7 days a week. The price of a bus ticket will vary depending on where you are going. Some locations are bus stop only, hours may vary.

ADDRESS
1465 Chester Ave. Cleveland OH 44115

CONTACT
216-781-0520
https://www.greyhound.com/
https://www.facebook.com/GreyhoundBus
https://twitter.com/GreyhoundBus
HEALTH INSURANCE MARKETPLACE AKA AFFORDABLE CARE ACT (ACA)

ABOUT US
HealthCare.gov is a health insurance exchange website operated under the United States federal government under the provisions of the Affordable Care Act (ACA or Obamacare) which currently serves the residents of the US states which have opted not to create their own state exchanges. The exchange facilitates the sale of private health insurance plans to residents of the United States and offers subsidies to those who earn between one to four times the federal poverty line, but not to those earning less than 100% of the federal poverty line. The website also assists those persons who are eligible to sign up for Medicaid, and has separate marketplace for small businesses.

DESCRIPTION OF SERVICES
Allows the public to sign up for health insurance options. The above address is to mail applications, ATTN: Coverage Processing.

HEROIN ANONYMOUS

ABOUT US
Heroin Anonymous is a non-profit fellowship of men and women who have found a solution to heroin addiction. HA is a fellowship of complete abstinence from all drugs and alcohol. Our primary purpose is to stay sober and help other heroin addicts to achieve sobriety.

DESCRIPTION OF SERVICES
We are recovered heroin addicts who meet regularly to help each other stay sober. Our website offers online literature, provides meeting information, and other resources. There are no dues or fees for HA membership. HA is not allied with any sect, denomination, politics, organization or institution; does not wish to engage in any controversy and neither endorses nor opposes any causes.

REQUIREMENTS
The only requirement for membership is a desire to stop suffering from heroin addiction.
HITCHCOCK CENTER FOR WOMEN

ABOUT US
Hitchcock Center for Women is a leader in substance abuse treatment for women, carrying out the mission to “holistically” empower women to achieve and maintain productive, chemically-free lives at home, at work, and in the community. Housing: We are the only residential treatment provider in Cuyahoga County that specifically focuses on women, and allows women to bring their children with them (up to age 12). Drop-In Center for homeless women - showers available, meals provided, 7 days a week, 10:00 PM - 7:00 AM (overnight).

DESCRIPTION OF SERVICES
Each woman has her own journey through recovery, and Hitchcock recognizes that while each women’s treatment needs are unique, all treatment and services at Hitchcock includes:

- Clinical assessment and individualized treatment plan
- One-on-one counseling with licensed, credentialed professionals
- Group support and counseling sessions
- A safe, homelike atmosphere that supports women as they begin their recovery journey
- A family program that provides education and emotional support to the resident’s families and support systems
- Focus on empowering women and overall wellness
- Alumni program that encourages fellowship and connection once a woman leaves Hitchcock

REQUIREMENTS
Women only; call in for an assessment.

ADDRESS
1227 Ansel Rd
Cleveland OH 44108

HOURS
MON  9:00 AM - 4:00 PM
TUE  9:00 AM - 4:00 PM
WED  9:00 AM - 4:00 PM
THU  9:00 AM - 4:00 PM
FRI  9:00 AM - 4:00 PM
SAT  Closed
SUN  Closed

CONTACT
216-421-0662
216-421-0911
http://hcfw.org/
https://www.facebook.com/HitchcockCenterForWomen/
https://twitter.com/hitchcockcenter?lang=en

HOUSINGCLEVELAND.ORG

ABOUT US
The HousingCleveland.org web site was created to help people list and find affordable housing in Cuyahoga County, Ohio. This web site is a partnership effort of the many nonprofit and government organizations. An advisory committee with representatives from these organizations is responsible for its oversight. Project management is provided by Northeast Ohio Coalition for the Homeless (NEOCH) and United Way of Greater Cleveland’s) 211/First Call For Help. (Dial 7-1-1 for Ohio Relay Service /TDD/TTY) To list a property for rent: 1.877.428.8844

DESCRIPTION OF SERVICES
This website is a free service to list and find affordable housing in Cuyahoga County, Ohio.

CONTACT
http://housingcleveland.org/
The National Human Trafficking Hotline is not a government entity. We are not law enforcement, immigration or an investigative agency. The National Hotline does not provide services directly to victims or survivors but rather connects them with vetted services and supports around the country. Since 2007, the National Hotline has been operated by Polaris, a non-profit organization that is a leader in the fight to eradicate modern slavery and help survivors restore their survivors of human trafficking. Funding is provided by the U.S. Department of Health and Human Services (HHS) and other private donors and supporters.

The National Human Trafficking Hotline connects victims and survivors of sex and labor trafficking with services and supports to get help and stay safe. The National Hotline also receives tips about potential situations of sex and labor trafficking and facilitates reporting that information to the appropriate authorities in certain cases. The toll-free phone and SMS text lines and live online chat function are available 24 hours a day, 7 days a week, 365 days a year. Help is available in English or Spanish, or in more than 200 additional languages through an on-call interpreter. Hearing and speech-impaired individuals can contact the Hotline by dialing 711, the free national access number that connects to Telecommunications Relay Services (TRS).

The Internal Revenue Service is the nation’s tax collection agency and administers the Internal Revenue Code enacted by Congress. The IRS Strategic Plan is a road map to guide IRS operations and to meet the changing needs and expectations of our nation’s taxpayers and tax professionals who serve them. Nearly every tax issue can now be resolved online or by phone from the convenience of your home or office. All Taxpayer Assistance Centers (TACs) now operate by appointment. When calling to schedule an appointment at your local office, customer service representatives are available Monday through Friday, 7 a.m. to 7 p.m. at 844-545-5640.

Through IRS.gov you can:
- Set up a payment plan
- Get a transcript of your tax return
- Make a payment-Check on your refund
- Find answers to many of your tax questions
- File your tax return online
- View my account information

The National Human Trafficking Hotline serves all individuals who reach out for our services regardless of race, ethnicity, gender, gender identity, age, religion, national origin, sexual orientation, disability, or any other factor protected by local, state, or federal law.

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**JORDAN COMMUNITY RESOURCE CENTER (JORDAN HOUSE)**

**ABOUT US**
Jordan Community Resource Center (Jordan House) provides supportive services to women who have survived human trafficking, opioid addiction and re-entry. Our mission is to assist in the process of reunification of families, by helping women build a strong foundation in which to become self confident and self sufficient.

**DESCRIPTION OF SERVICES**
Jordan House is a 90-day transition program that offers housing, adult mentoring and other services for formerly incarcerated women.

**REQUIREMENTS**
- Committed to a clean and sober environment
- Compliance with Transitional Housing & Case Management agreements
- Participation in social and supportive Services
- Motivated to become self sufficient

**ADDRESS**
2231 N Taylor Rd, Ste B
Cleveland OH 44112

**HOURS**
- MON Closed
- TUE 9:00 AM - 5:00 PM
- WED 9:00 AM - 5:00 PM
- THU 9:00 AM - 5:00 PM
- FRI Closed
- SAT Closed
- SUN Closed

**CONTACT**
- 216-441-2496
- [http://www.jordan4change.org/](http://www.jordan4change.org/)
- [https://www.facebook.com/jordan_crc](https://www.facebook.com/jordan_crc)

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**JOSEPH’S HOME**

**ABOUT US**
Joseph’s Home, a ministry of the Sisters of Charity Health System, provides a nurturing, caring environment for men without resources who have acute medical needs, helping them heal and achieve independence. Individuals who need shelter must be referred to Joseph’s House by Coordinated Intake. They are located at 1736 Superior Ave 2nd Floor 8 am - 8 pm (7 days a week), and may be reached by phone at may be reached at 216-674-6700.

**DESCRIPTION OF SERVICES**
Offers short-term transitional housing for homeless men (usually coming from a hospital or shelter) who have an acute medical condition or are recovering for an illness or injury. Must call first.

**REQUIREMENTS**
- Be homeless, male and over the age of 18
- Have the potential to live independently in a group setting
- Be ambulatory and independent with transfers
- Be continent
- Be able to perform independent activities of daily living
- Not be charged with or registered as a sex offender. (Joseph’s Home is in close proximity (less than 2,000 feet) to a childcare facility. This requirement is by law.)

**ADDRESS**
2412 Community College Ave
Cleveland OH 44115

**HOURS**
- MON By Appt
- TUE By Appt
- WED By Appt
- THU By Appt
- FRI By Appt
- SAT Closed
- SUN Closed

**CONTACT**
- 216-685-1551
- [https://josephshome.com/](https://josephshome.com/)
- [https://www.facebook.com/josephshomeoh/](https://www.facebook.com/josephshomeoh/)
KEYSOURCE PRO SE, TRAINING & CONSULTING

ABOUT US
The mission of Keysource Legal Document Service is to provide alternative, equal and affordable access to the courts for Pro Se and Indigent litigants in their uncontested, preliminary legal matters.

DESCRIPTION OF SERVICES
Reviews legal documents. Helps individuals obtain and complete documents/forms. Fixed fee for first appointment and then offers low-cost assistance if needed.

ADDRESS
PO BOX 201083
Cleveland OH 44120

HOURS
MON By Appt
TUE By Appt
WED By Appt
THU By Appt
FRI By Appt
SAT Closed
SUN Closed

CONTACT
216-469-5160
https://www.neofathering.net/keysource_pro_se_consulting_training.asp

LAKE LAND EMPLOYMENT GROUP

ABOUT US
Lake Land Employment Group is your one source for industrial and hospitality temporary staffing and turn key payroll services. We have been in operation in the Cleveland and Akron, Ohio area since 1974.

DESCRIPTION OF SERVICES
Offers temporary staffing and day labor opportunities.

ADDRESS
1285 W 9th St
Cleveland OH 44113

HOURS
MON 5:00 AM - 6:00 PM
TUE 5:00 AM - 6:00 PM
WED 5:00 AM - 6:00 PM
THU 5:00 AM - 6:00 PM
FRI 5:00 AM - 6:00 PM
SAT By Appt
SUN Closed

CONTACT
216-875-0000
https://www.lakelandtemps.com/
https://www.facebook.com/LakeLandStaffing/
LEGAL AID SOCIETY OF CLEVELAND

ABOUT US

Legal Aid’s mission is to secure justice and resolve fundamental problems for those who are low income and vulnerable by providing high quality legal services and working for systemic solutions. Founded in 1905, Legal Aid is the fifth oldest legal aid organization in the United States. Legal Aid’s 40 staff attorneys, 25 other staff members, and 2900 volunteer lawyers ensure access to justice for low income people. Walk-in appointments only available Tuesdays and Thursday 9:00 a.m. - 1:00 p.m. Legal Aid has four offices and serves clients in Ashtabula, Cuyahoga, Geauga, Lake, and Lorain counties.

DESCRIPTION OF SERVICES

Legal Aid represents clients in court and in administrative hearings. We also provide advice and brief assistance. Legal Aid handles cases that impact on basic needs such as health, shelter and safety, economics and education, and access to justice. Legal Aid’s attorneys practice in the following areas:

- Consumer Rights
- Domestic Violence-Education
- Employment
- Family Law
- Health
- Housing
- Foreclosure
- Immigration
- Public Benefits
- Utilities
- Tax

Legal Aid does not handle criminal cases, contingency fee cases, such as personal injury or medical malpractice, and cannot assist persons who are currently incarcerated.

REQUIREMENTS

Income must be at or below agency guidelines. For example, as of 2015: Household of 1 = $23,540 annual or $1,961.167 monthly; household of 4 = $48,500 annual or $4,041.67 monthly.

ADDRESS

1223 W 6th St
Cleveland OH 44113

HOURS

MON  9:00 AM - 5:00 PM
TUE  9:00 AM - 5:00 PM
WED  9:00 AM - 5:00 PM
THU  9:00 AM - 5:00 PM
FRI  9:00 AM - 5:00 PM
SAT  Closed
SUN  Closed

CONTACT

216-687-1900
216-586-3220
https://lasclev.org/
https://www.facebook.com/legalaidcleveland/
https://twitter.com/LegalAidCLE

LGBT COMMUNITY CENTER GREATER CLEVELAND

ABOUT US

Our Mission: To enrich the lives of the diverse LGBTQ+ community through advocacy, support, education, and celebration.
Our Vision: The LGBTQ+ community is embraced and celebrated as an integral part of the thriving Northeast Ohio region.

DESCRIPTION OF SERVICES

The Community Center offers the following support services for the Lesbian, Gay, Bisexual and Transgender (LGBT) community:

- Community Advocacy
- Programs & Training
- Multiple Resources

ADDRESS

6705 Detroit Rd
Cleveland OH 44102

HOURS

MON  10:00 AM - 8:00 PM
TUE  10:00 AM - 8:00 PM
WED  10:00 AM - 8:00 PM
THU  10:00 AM - 8:00 PM
FRI  10:00 AM - 8:00 PM
SAT  10:00 AM - 2:00 PM
SUN  Closed

CONTACT

216-651-5428
https://lgbtcleveland.org/
https://www.facebook.com/LGBTCLEVELAND
https://twitter.com/LGBTCLEVELAND
**About Us**
LEAP is an agent of positive change, working to advance participation and equality in society for people with disabilities in Northeast Ohio. Founded more than 35 years ago by people with disabilities, LEAP serves over 1,500 individuals annually, and works to promote social change to enhance the quality of life for people with disabilities. The majority of staff and board members are people with disabilities themselves. By offering an array of comprehensive, high quality and award-winning programs and services, LEAP assists people with disabilities achieve economic self-sufficiency, live independently in their own homes, participate in community life including adaptive recreation, and find and maintaining employment commensurate with their interests and talents. LEAP is an Ohio Department of Medicaid Home Choice provider and a federally recognized Center for Independent Living (CIL). CILs are non-residential places of action and coalition where persons with disabilities learn and develop necessary skills, empowering them to make their own life choices. LEAP is accredited by CARF International.

**Description of Services**
LEAP’s employment services promote the independence and self-sufficiency of adults with disabilities. Employment specialists consider the strengths and concerns of each individual and using this input devise an individualized plan of action to lead to employment that is appropriate and meaningful for that person. Plans can include such services as community-based assessments, work adjustment services, and job coaching. Services include the following areas: • Competitive employment services • Customized employment services • Supported employment services • Benefits Assistance: Through its benefits assistance services, LEAP helps people with disabilities and older adults learn about and gain access to government programs that can help them maintain stable and adequate financial resources. These services include: • Disability Outreach and Community Education • Disability Benefits Application, Enrollment, and Appeals Assistance

**Requirements**
Must be approved/referred through OOD (Opportunities for Ohioans with Disabilities)

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**About Us**
Focusing on treating the whole Veteran through health promotion and disease prevention, VA provides comprehensive, seamless health care and social services for 112,589 Veterans across Northeast Ohio. With 18 locations of care, including 13 outpatient clinics, two community resource and referral centers, a psycho-social rehabilitation and recovery center, a chronic dialysis center and an outpatient surgery center, VA Northeast Ohio Healthcare System’s quality services are easily accessible to Veterans in 21 counties.

**Description of Services**
Louis Stokes Cleveland VA Medical Center offers a full range of primary, secondary and tertiary care services to an eligible Veteran population covering 24 counties in Northeast Ohio. Care is provided to more than 110,000 Veterans each year through an inpatient tertiary care facility (Wade Park), 13 Multi-Specialty Clinics, Vet Centers, and numerous community-based contract nursing homes.

**Requirements**
Must be a veteran who has been honorably discharged.
LUTHERAN METROPOLITAN MINISTRY

DESCRIPTION OF SERVICES

- Guardianship Services serving Cuyahoga and Lorain counties provide legal guardians to serve as concerned, caring advocates and surrogate decision-makers for indigent, incompetent adults who cannot care for themselves and have often encountered abuse or exploitation.
- Housing & Shelter- LMM’s Men’s Shelter at 2100 Lakeside is the largest shelter in the state of Ohio, serving up to 350 men per night with an additional 30-60 beds available at partner overflow sites. Referrals come from the Cuyahoga County Coordinated Intake and Assessment process.
- LMM’s Health & Wellness Services promote health and well-being and support improved quality of life for adults, youth, and families in Northeast Ohio through the provision of mental health and substance abuse services, educational programs, and various community health outreach efforts.
- Workforce Development aims to provide an avenue for employment by empowering individuals who are oppressed, forgotten, and hurting. The program focuses on three main areas: vocational training and education, social enterprises and employment services, including assistance with job placement and other wraparound services.

REQUIREMENTS

Must call first and make an appointment.

MALACHI CENTER

DESCRIPTION OF SERVICES

Shower Program- Our longest running program, the Shower Program, helps homeless men and women each week. Monday - Thursday 7:30AM - 9:15AM; Friday 7:30AM - 10:15AM. Meals: Breakfast/Lunch Monday to Saturday 8:30AM - 3:00PM, Sunday 8:00AM - 1:00PM. Dinner on Mondays at 5:30PM

Health Clinic - Each Friday morning Metro Health provides medical services to individuals using the Malachi Center Shower Program. The goal is to treat health care issues before they require emergency room care or hospitalization. The project provides valuable hands on experience in serving vulnerable populations for medical students and residents.

Sewing with Friends- Once a week adults learn the basics of sewing, share lunch and support.

Soup & God- Over lunch, men in transition connect with God, each other and their own strength, bi-monthly.

Holiday Assistance- Assistance program for families during Thanksgiving and Christmas with food and gifts as available; engagement in service projects as well as holiday activities. Other services and programs include a Clothing Program, holiday assistance, help with securing birth certificates and identification cards for school, employment, and housing, a computer lab and access to sewing supplies.

REQUIREMENTS

The only requirement for membership is that there be a relative of friend with a drinking problem.
MARIJUANA ANONYMOUS

ABOUT US
Marijuana Anonymous is a fellowship of people who share our experience, strength, and hope with each other that we may solve our common problem and help others to recover from marijuana addiction. There are no dues or fees for membership. We are self-supporting through our own contributions. MA is not affiliated with any religious or secular institution or organization and has no opinion on any outside controversies or causes.

DESCRIPTION OF SERVICES
Our primary purpose is to stay free of marijuana and to help the marijuana addict who still suffers achieve the same freedom. We can do this by practicing our suggested Twelve Steps of recovery and by being guided as a group by our Twelve Traditions. Marijuana Anonymous uses the basic 12 Steps of Recovery founded by Alcoholics Anonymous, because it has been proven that the 12 Step Recovery program works!

REQUIREMENTS
The only requirement for membership is a desire to stop using marijuana.

ADDRESS
340 S Lemon Ave, Ste 9420
Walnut CA 91789

CONTACT
800-766-6779
http://www.marijuana-anonymous.org/
https://www.facebook.com/maworldservices/

MAY DUGAN CENTER

ABOUT US
The Mission of the May Dugan Center is to help people enrich and advance their lives and communities, by providing basic and enhanced programming to people that improve their quality of life and, in doing so, strengthen their community. Intake is only offered on Monday, Tuesday & Thursday at 10 a.m. and Wed at 5 p.m.

DESCRIPTION OF SERVICES
The May Dugan Center provides comprehensive health and human service programs to individuals and families in the near west side. Along with a strong and reliable network of referral agencies, the center’s CARF accredited Counseling and Community Services Department is comprised of a variety of programs & services that range from basic needs, behavioral health counseling, community education services, preventive health care and more.

REQUIREMENTS
Individuals must have their id and proof of income if working.

ADDRESS
4115 Bridge Ave
Cleveland OH 44113

HOURS
MON 8:00 AM - 5:00 PM
TUE 8:00 AM - 5:00 PM
WED 8:00 AM - 5:00 PM
THU 8:00 AM - 5:00 PM
FRI 8:00 AM - 5:00 PM
SAT Closed
SUN Closed

CONTACT
216-631-5800
216-631-4585
http://www.maydugancenter.org/
https://www.facebook.com/MayDuganCenter/
https://twitter.com/MayDuganCenter
**Mccafferty VA Clinic**

**About Us**

Focusing on treating the whole Veteran through health promotion and disease prevention, VA provides comprehensive, seamless health care and social services for 112,589 Veterans across Northeast Ohio. With 18 locations of care, including 13 outpatient clinics, two community resource and referral centers, a psycho-social rehabilitation and recovery center, a chronic dialysis center and an outpatient surgery center, VA Northeast Ohio Healthcare System’s quality services are easily accessible to Veterans in 21 counties.

**Description of Services**

Services Provided:
- Dietetics
- Laboratory
- Outpatient Mental Health
- General Mental Health Treatment
- Specialized Substance Abuse Treatment
- Specialized Post Traumatic Stress Disorder Treatment
- Outreach & Referral Services
- Primary Care
- Women’s Clinic
- Podiatry

**Requirements**

Must be a veteran who has been honorably discharged.

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**Metanoia Project**

**About Us**

The Metanoia Project is a non-profit organization dedicated to providing a safe, secure overnight respite during the winter months for hard-core homeless people unwilling/unable to access shelters. The Metanoia Project provides shelter, meals, personal care items and clothing. It also provides access to social services and works to strengthen the personal skills of persons trying to change their life situation. St. Malachi Parish hosts the Metanoia Project during the winter months (November - April) in the school building on weekends (Friday, Saturday, Sunday), on holidays and on weather-emergency nights, 7:00 p.m. to 7:00 a.m. St. Malachi Center provides access to their showers. Men and Women Welcome.

For more information The Metanoia Project P.O. Box 93453 Cleveland, OH 44101 (216) 432-0540 ext. 101

**Description of Services**

The Metanoia Project provides shelter, meals, personal care items and clothing. It also provides access to social services and works to strengthen the personal skills of persons trying to change their life situation. On site medical care and mental support staff, on site job readiness, and spirituality available. Food services start in the fall and are available when there are harsh weather conditions.
At MetroHealth, our mission, vision and values are not just words on a fading poster tucked behind someone’s desk. They are the core of our actions. While we take care of the ill and injured, we are increasingly focused on preventive care, fulfilling our mission of “leading the way to a healthier you and a healthier community through service, teaching, discovery and teamwork.” And we do this in an environment of inclusion. Every patient, whether economically needy or economically comfortable, gets the same attention – full attention – from our staff.

MetroHealth physicians, from many parts of the country and around the world, bring a diversity of cultures, races, religions, expertise and ideas. We celebrate these differences and appreciate how they add to our success. Many are leaders in their fields and they choose to work here for the opportunity to make a difference in their community.

Our goal has always been to treat patients like family, with the respect and dignity they deserve. As one patient says, “I don’t feel like a number. I get outstanding individual care and attention by many compassionate professionals.”

We care, we mean it and it shows. It’s a 24/7/365 thing for us.

Our Progress, Services, and More Information:
- We currently offer 145 different services through our staff of 7,700 at four hospitals, four emergency departments and more than 20 health centers and 40 additional sites throughout Northeast Ohio.
- In the past year, we have served 300,000 patients at more than 1.4 million visits in its hospitals and health centers, 75 percent of whom are uninsured or covered by Medicare or Medicaid.
- We are home to Cuyahoga County’s most experienced Level I Adult Trauma Center, verified since 1992, and the only adult and pediatric burn center in the state of Ohio.
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<td><strong>METROHEALTH - MIDTOWN RECOVERY RESOURCES</strong></td>
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<td><strong>Address:</strong> 2816 E 116th St Cleveland OH 44120</td>
<td><strong>Address:</strong> 3950 Chester Ave Cleveland OH 44114</td>
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| **METROHEALTH - MAIN CAMPUS MEDICAL CENTER** | **METROHEALTH - OLD BROOKLYN RECOVERY RESOURCES** |
| **Address:** 2500 MetroHealth Dr Cleveland OH 44109 | **Address:** 4269 Pearl Ave Cleveland OH 44109 |
| **Hours of Operation:** | **Hours of Operation:** |
| MON 8:00 AM - 4:30 PM | MON 8:30 AM - 5:00 PM |
| TUE 8:00 AM - 4:30 PM | TUE 8:30 AM - 5:00 PM |
| WED 8:00 AM - 4:30 PM | WED 8:30 AM - 5:00 PM |
| THU 8:00 AM - 4:30 PM | THU 8:30 AM - 5:00 PM |
| FRI 8:00 AM - 4:30 PM | FRI 8:30 AM - 4:30 PM |
| SAT Closed | SAT Closed |
| SUN Closed | SUN Closed |
| **Contact:** | **Contact:** |
| 216-778-7800 | 216-431-4131 |
| https://www.metrohealth.org/locations/main-campus | https://www.metrohealth.org/locations/old-brooklyn-recovery-resources |
| https://twitter.com/metrohealthCLE | https://twitter.com/metrohealthCLE |
### List of MetroHealth Centers

#### MetroHealth - Thomas F. McCafferty Health Center

**Address:** 4242 Lorain Ave, Cleveland OH 44113  
**Hours of Operation:**  
- **MON:** 8:00 AM - 5:00 PM  
- **TUE:** 8:00 AM - 8:00 PM  
- **WED:** 8:00 AM - 8:00 PM  
- **THU:** 8:00 AM - 8:00 PM  
- **FRI:** 8:00 AM - 5:00 PM  
- **SAT:** 8:00 AM - 12:00 PM  
- **SUN:** Closed  
**Contact:**  
- **Phone:** 216-957-4848  
- **Website:** [https://www.metrohealth.org/locations/thomas-f-mccafferty](https://www.metrohealth.org/locations/thomas-f-mccafferty)  
- **Facebook:** [MetroHealthCLE](https://www.facebook.com/MetroHealthCLE)  
- **Twitter:** [https://twitter.com/metrohealthCLE](https://twitter.com/metrohealthCLE)

#### MetroHealth - West Park Health Center

**Address:** 3838 W 150th St, Cleveland OH 44111  
**Hours of Operation:**  
- **MON:** 7:30 AM - 7:30 PM  
- **TUE:** 7:30 AM - 7:30 PM  
- **WED:** 7:30 AM - 5:00 PM  
- **THU:** 7:30 AM - 5:00 PM  
- **FRI:** 7:30 AM - 5:00 PM  
- **SAT:** 8:00 AM - 12:00 PM  
- **SUN:** Closed  
**Contact:**  
- **Phone:** 216-957-5000  
- **Website:** [https://www.metrohealth.org/locations/west-park](https://www.metrohealth.org/locations/west-park)  
- **Facebook:** [MetroHealthCLE](https://www.facebook.com/MetroHealthCLE)  
- **Twitter:** [https://twitter.com/metrohealthCLE](https://twitter.com/metrohealthCLE)

### Military Order of the Purple Heart - Cleveland Office

**Address:** 1240 E 9th St, Rm 1023, Cleveland OH 44199  
**Hours:**  
- **MON:** 8:00 AM - 4:30 PM  
- **TUE:** 8:00 AM - 4:30 PM  
- **WED:** 8:00 AM - 4:30 PM  
- **THU:** 8:00 AM - 4:30 PM  
- **FRI:** 8:00 AM - 4:30 PM  
- **SAT:** Closed  
- **SUN:** Closed  
**Contact:**  
- **Phone:** 216-522-7237

#### About Us

A Congressionally-chartered charity composed of military men and women who received the Purple Heart Medal for wounds suffered in combat. Although memberships is restricted the combat wounded, Purple Heart supports ALL veterans and their families with a myriad of nationwide programs.

#### Description of Services

Military Order of the Purple Heart Regional Offices provides services such as explaining benefits, filling out forms, forwarding claims to the U.S. Department of Veterans Affairs for processing, and representing veterans in appeals.
MINUTE MEN STAFFING - CLEVELAND

ABOUT US
Minute Men Staffing is the cornerstone of The Minute Men Human Resource System, a group of HR-related companies headquartered in Cleveland, Ohio. Founded in 1968, the Minute Men Human Resource System has grown to become one of the largest private employer service organizations in the United States. With a pool of thousands of thoroughly-screened applicants, we can provide your company with employees who have the skills needed to get the job done right. Local office number 216-426-9675, ext. 2

DESCRIPTION OF SERVICES
Services offered:
- Contingent Staffing
- Long-Term Staffing
- Permanent Placement
- Payroll & Workman’s Comp
- Onsite Management

ADDRESS
3740 Carnegie Ave
Cleveland OH 44115

HOURS
MON 5:00 AM - 5:00 PM
TUE 5:00 AM - 5:00 PM
WED 5:00 AM - 5:00 PM
THU 5:00 AM - 5:00 PM
FRI 5:00 AM - 5:00 PM
SAT 6:00 AM - 10:00 AM
SUN Closed

CONTACT
877-873-8856
216-426-2246
https://www.minutemeninc.com/

MYFREETAXES

ABOUT US
MyFreeTaxes is the only free, national, online tax filing product offered by a nonprofit. The MyFreeTaxes filing software is powered by H&R Block, which uses the highest industry standards to safeguard your information.

DESCRIPTION OF SERVICES
MyFreeTaxes is a website that allows you to file both your federal and state taxes using free online software if your total income is $66,000 or less. Users may call a toll-free Helpline for assistance as they complete their tax returns.

REQUIREMENTS
Must have an annual income of less than $66,000 last year.

CONTACT
855-698-9435
https://www.myfreetaxes.com/
https://www.facebook.com/MyFreeTaxes
https://twitter.com/MyFreeTaxes
ABOUT US
A 12 - Step Program for families and friends of addicts. Our program, which is not a religious one but a spiritual way of life, is based on the Twelve Steps of Nar-Anon. We’ve found that the working of these Steps will bring the solution to practically any problem. We urge you to take this program and its twelve Steps seriously. It has been as helpful to us as the Narcotics Anonymous program is to the addict.

DESCRIPTION OF SERVICES
We will carry the message of hope throughout the world to those affected by the addiction of someone near to them. We will do this by:
- letting them know they are no longer alone
- practicing the Twelve Steps of Nar-Anon
- encouraging growth through service
- making information available through outreach encompassing public information, hospitals, institutions, and websites
- changing our own attitudes

ADDRESS
23110 Crenshaw Blvd, Ste A
Torrence CA 90505

HOURS
MON 9:00 AM - 5:00 PM
TUE 9:00 AM - 5:00 PM
WED 9:00 AM - 5:00 PM
THU 9:00 AM - 5:00 PM
FRI 9:00 AM - 5:00 PM
SAT Closed
SUN Closed

CONTACT
800-477-6291
https://www.nar-anon.org/

NARCOTICS ANONYMOUS

ABOUT US
Narcotics Anonymous is a global, community-based organization with a multilingual and multicultural membership. NA was founded in 1953, and members hold nearly 67,000 meetings weekly in 139 countries today. There are no strings attached to NA. We are not affiliated with any other organizations. We have no initiation fees or dues, no pledges to sign, no promises to make to anyone. We are not connected with any political, religious, or law enforcement groups, and are under no surveillance at any time.

DESCRIPTION OF SERVICES
NA is a nonprofit fellowship or society of men and women for whom drugs had become a major problem. We are recovering addicts who meet regularly to help each other stay clean. This is a program of complete abstinence from all drugs. Our program is a set of principles written so simply that we can follow them in our daily lives. The most important thing about them is that they work. We are not interested in what or how much you used or who your connections were, what you have done in the past, how much or how little you have, but only in what you want to do about your problem and how we can help. The newcomer is the most important person at any meeting, because we can only keep what we have by giving it away. We have learned from our group experience that those who keep coming to our meetings regularly stay clean.

REQUIREMENTS
There is only one requirement for membership, the desire to stop using. Anyone may join us regardless of age, race, sexual identity, creed, religion, or lack of religion.

CONTACT
818-773-9999
https://www.na.org/
NARCOTICS ANONYMOUS - BUCKEYE

ABOUT US
The NA Buckeye Region serves the Northeast Ohio Areas. Narcotics Anonymous is a nonprofit fellowship or society of men and women for whom drugs had become a major problem. We meet regularly to help each other stay clean. We are not interested in what or how much you used, but only in what you want to do about your problem and how we can help.

DESCRIPTION OF SERVICES
This website was created by the Buckeye Regional Service Committee of Narcotics Anonymous on 12/8/2007 to serve as a central source of information for all things directly pertaining to NA in Northeast Ohio. These things include an accurate schedule of meetings and activities taking place within the seven areas of our region: GLASCNA, LEGS, NCCASCNA, NEOASCNA, TASCNA, WAGS, and WRASCNA. We have approximately 200 meetings in the Buckeye Region. For Information in the Ohio Region (the rest of Ohio) please visit: naohio.org

CONTACT

888-438-4673
http://nabuckeye.org/

NATIONAL ARCHIVES - NATIONAL PERSONNEL RECORDS CENTER - MILITARY PERSONNEL RECORDS

ABOUT US
The NPRC-MPR website is provided for those seeking information regarding military personnel, health and medical records stored at NPRC (MPR). The National Personnel Records Center, Military Personnel Records (NPRC-MPR) is the repository of millions of military personnel, health, and medical records of discharged and deceased veterans of all services during the 20th century. (Records prior to WWI are in Washington, DC.) NPRC (MPR) also stores medical treatment records of retirees from all services, as well as records for dependent and other persons treated at naval medical facilities. Information from the records is made available upon written request (with signature and date) to the extent allowed by law.

DESCRIPTION OF SERVICES
If you are a veteran or next-of-kin of a deceased veteran, you may now use vetrecs.archives.gov to order a copy of your military records. Recent military service and medical records are not online. However, most veterans and their next of kin can obtain free copies of their DD Form 214 (Report of Separation). For all others, your request is best made using a Standard Form 180. It includes complete instructions for preparing and submitting requests. Please Note: All requests must be in writing, signed and mailed to us.

CONTACT

866-272-6272
314-801-9195
https://www.archives.gov/personnel-records-center/military-personnel
https://www.archives.gov/social-media/facebook
https://www.archives.gov/social-media/twitter

ADDRESS
1 Archives Dr
St. Louis MO 63138

HOURS
MON  8:00 AM - 4:00 PM
TUE  8:00 AM - 4:00 PM
WED  8:00 AM - 4:00 PM
THU  8:00 AM - 4:00 PM
FRI  8:00 AM - 4:00 PM
SAT  Closed
SUN  Closed
NCBA believes older adults (regardless of race, ethnicity or status) are the fabric of our country and have earned the right to enjoy their golden years without fear or lack of resources. The National Caucus & Center on Black Aging, Inc. was founded in 1970 to ensure that the particular concerns of elderly minorities would be addressed in the then-upcoming 1971 White House Conference on Aging. Since then, NCBA has helped protect and improve the quality of life for elderly populations, making certain that legislators, policy makers, philanthropists, advocacy groups, service organizations, thought leaders and the public at-large include minority seniors in their programs, policy and law-making, and giving. NCBA is one of the country’s oldest organizations dedicated to aging issues and the only national organization devoted to minority and low-income aging. NCBA is headquartered in Washington, DC.

NCBA provides programs and services including employment training, health and wellness and affordable housing.

Must be 50+ years old.

**National Caucus and Center on Black Aging**

**ABOUT US**

**DESCRIPTION OF SERVICES**

**REQUIREMENTS**

**ADDRESS**

12200 Fairhill Rd, Ste B
Cleveland OH 44102

**HOURS**

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<thead>
<tr>
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<th>MON 7:00 AM - 5:00 PM</th>
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</tbody>
</table>

**CONTACT**

216-721-9197

https://ncba-aging.org/

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**Purpose:** To serve as the national advocate for programs and services to assist people and families affected by problem gambling.

**Vision:** To improve health and wellness by reducing the personal, social and economic costs of problem gambling.

**Mission:** To lead state and national stakeholders in the development of comprehensive policy and programs for all those affected by problem gambling.

**National Council on Problem Gambling**

**ABOUT US**

**DESCRIPTION OF SERVICES**

The National Council on Problem Gambling operates the National Problem Gambling Helpline Network (1-800-522-4700). The network is a single national access point to local resources for those seeking help for a gambling problem. The network consists of 28 call centers which provide resources and referrals for all 50 states, Canada and the US Virgin Islands. Help is available 24/7 and is 100% confidential. The National Problem Gambling Helpline Network also includes text and chat services. These features enable those who are gambling online or on their mobile phone to access help the same way they play. One call, text or chat will get you to problem gambling help anywhere in the U.S. 24/7/365. Help is also available via an online peer support forum at www.gamtalk.org.

**CONTACT**

800-522-4700


https://www.facebook.com/NCPG.org

https://twitter.com/NCPGambling

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**Vision:** To improve health and wellness by reducing the personal, social and economic costs of problem gambling.

**Mission:** To lead state and national stakeholders in the development of comprehensive policy and programs for all those affected by problem gambling.

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**CONTACT**

800-522-4700


https://www.facebook.com/NCPG.org

https://twitter.com/NCPGambling
ABOUT US
The National Suicide Prevention Lifeline is a leader in suicide prevention and mental health crisis care. Since its inception, the Lifeline has engaged in a variety of initiatives to improve crisis services and advance suicide prevention for all, including innovative public messaging, best practices in mental health, and groundbreaking partnerships. The National Suicide Prevention Lifeline is a national network of local crisis centers that provides free and confidential emotional support to people in suicidal crisis or emotional distress 24 hours a day, 7 days a week. We’re committed to improving crisis services and advancing suicide prevention by empowering individuals, advancing professional best practices, and building awareness.

DESCRIPTION OF SERVICES
We can all help prevent suicide. The Lifeline provides 24/7, free and confidential support for people in distress, prevention and crisis resources for you or your loved ones, and best practices for professionals.

CONTACT
1-800-273-8255
https://suicidepreventionlifeline.org/
https://www.facebook.com/800273talk/
https://twitter.com/800273TALK

ABOUT US
Neighborhood Family Practice provides you with easy access to the highest quality of affordable care right in your neighborhood. We partner with you and deliver care in a respectful manner, and guide healthy decisions to improve your quality of living.

Neighborhood Family Practice was founded in 1980. Our mission is to partner with the community for everyone’s health by providing health care services regardless of ability to pay; treating patients with compassion, dignity and respect; protecting confidentiality; and offering culturally sensitive services and community outreach.

SERVICES OFFERED:
• Medical Care
• Family Planning
• Women's Health
• Behavioral Health
• Dental Health
• Refugee Services
• Pharmacy

Our Health Care Services
Neighborhood Family Practice provides quality, primary health care for people of all ages. Every year, nearly 19,000 patients receive quality health care in our bilingual, multi-cultural office. New uninsured patients must schedule a visit with a financial counselor before scheduling a doctor visit. Please see Services to the Uninsured and Low Income and call us to make an appointment.

Accessing Care: To schedule an appointment at any of our locations, please call 216.281.0872. Same day appointments are available. Call our office in the morning to schedule.
<table>
<thead>
<tr>
<th>Neighborhood Family Practice</th>
<th>Address</th>
<th>Hours of Operation</th>
<th>Contact</th>
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<tbody>
<tr>
<td>Detroit Shoreway Community Health Center</td>
<td>6412 Franklin Blvd Cleveland OH 44102</td>
<td>MON: 8:30 AM - 8:00 PM</td>
<td>216-961-2090</td>
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<td>TUE: 8:30 AM - 8:00 PM</td>
<td>216-961-9580</td>
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<tr>
<td>North Coast Community Health Center</td>
<td>16110 Detroit Ave Cleveland OH 44107</td>
<td>MON: 8:00 AM - 8:00 PM</td>
<td>216-228-7878</td>
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<td>216-228-7878</td>
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<tr>
<td>Puritas Community Health Center</td>
<td>14625 Puritas Ave Cleveland OH 44135</td>
<td>MON: 8:30 AM - 8:00 PM</td>
<td>216-928-1950</td>
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<td>216-928-1950</td>
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<tr>
<td>Ridge Community Health Center</td>
<td>3569 Ridge Rd Cleveland OH 44102</td>
<td>MON: 8:00 AM - 5:00 PM</td>
<td>216-281-0872</td>
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<td>216-281-9721</td>
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</table>
LIST OF NEIGHBORHOOD FAMILY PRACTICE CENTERS

NEIGHBORHOOD FAMILY PRACTICE - TREMONT COMMUNITY HEALTH CENTER

**Address:** 2358 Professor Ave Cleveland OH 44113  
**Hours of Operation:**  
- MON: 9:30 AM - 8:00 PM  
- TUE: 8:30 AM - 5:00 PM  
- WED: 8:30 AM - 5:00 PM  
- THU: 8:30 AM - 5:00 PM  
- FRI: 8:30 AM - 5:00 PM  
- SAT: Closed  
- SUN: Closed  
**Contact:**  
- 216-334-2800  
- 216-589-0017  
- [https://www.nfpmedcenter.org/locations](https://www.nfpmedcenter.org/locations)

NEIGHBORHOOD FAMILY PRACTICE - W. 117 COMMUNITY HEALTH CENTER

**Address:** 11709 Lorain Ave Cleveland OH 44111  
**Hours of Operation:**  
- MON: 8:30 AM - 5:00 PM  
- TUE: 9:30 AM - 8:00 PM  
- WED: 8:30 AM - 5:00 PM  
- THU: 8:30 AM - 5:00 PM  
- FRI: 8:30 AM - 5:00 PM  
- SAT: Closed  
- SUN: Closed  
**Contact:**  
- 216-367-1004  
- [https://www.nfpmedcenter.org/locations](https://www.nfpmedcenter.org/locations)

ABOUT US

Cuyahoga County Job and Family Services (CJFS) operates five Neighborhood Family Service Centers (NFSCs) throughout the county. All centers are open Monday through Friday, 8:30 am to 4:30 pm. Individuals may access benefits and programs at any of these Centers, regardless of where they live.

Neighborhood Family Service Centers provide access to jobs, benefits, community services and programs to strengthen families, regardless of where individuals live throughout Cuyahoga county.

WHAT ADDITIONAL SERVICES ARE AVAILABLE AT THE NFSCS?

- **Interpretation and Language Services**: Available to any customer needing assistance in another language. CJFS staff can arrange an interpreter for scheduled appointments and walk-in customers. CJFS uses an outside provider and also has certified bilingual staff who manage caseloads of non-English speaking customers.
- **Co-located services**: Include Office of Child Support Services, Divisions of Children and Family Services, Senior and Adult Services, and workforce community partners.
- **Verifications and Documentation services**: Include Self-Scanner Stations and Quick & Secure Drop Off Boxes Drop-In child care center at VEB Cashier’s Office in VEB accepts child support payments.
- **Voter Registration Services**: Offered to customers at application, reapplication or when an address change is submitted to CJFS.

Westshore (Document Drop-Off Center)  
**Address:** 9830 Lorain Avenue, Cleveland, Ohio 44102  
**Phone:** 216-939-2523
### List of Neighborhood Family Service Centers

#### Neighborhood Family Service Center - Jane Edna Hunter Bldg Southgate

**Address:** 3955 Euclid Ave Cleveland OH 44115  
**Hours of Operation:**  
- MON 8:00 AM - 4:30 PM  
- TUE 8:00 AM - 4:30 PM  
- WED 8:00 AM - 4:30 PM  
- THU 8:00 AM - 4:30 PM  
- FRI 8:00 AM - 4:30 PM  
- SAT Closed  
- SUN Closed  
**Contact:** 216-881-4416  

#### Neighborhood Family Service Center - Old Brooklyn

**Address:** 4261 Fulton Pkwy Brooklyn OH 44144  
**Hours of Operation:**  
- MON 8:00 AM - 4:30 PM  
- TUE 8:00 AM - 4:30 PM  
- WED 8:00 AM - 4:30 PM  
- THU 8:00 AM - 4:30 PM  
- FRI 8:00 AM - 4:30 PM  
- SAT Closed  
- SUN Closed  
**Contact:** 216-635-2918  

#### Neighborhood Family Service Center - Quincy Place

**Address:** 8111 Quincy Ave Cleveland OH 44104  
**Hours of Operation:**  
- MON 8:00 AM - 4:30 PM  
- TUE 8:00 AM - 4:30 PM  
- WED 8:00 AM - 4:30 PM  
- THU 8:00 AM - 4:30 PM  
- FRI 8:00 AM - 4:30 PM  
- SAT Closed  
- SUN Closed  
**Contact:** 216-391-5027  

#### Neighborhood Family Service Center - Virgil E. Brown

**Address:** 1641 Payne Ave Cleveland OH 44114  
**Hours of Operation:**  
- MON 8:00 AM - 4:30 PM  
- TUE 8:00 AM - 4:30 PM  
- WED 8:00 AM - 4:30 PM  
- THU 8:00 AM - 4:30 PM  
- FRI 8:00 AM - 4:30 PM  
- SAT Closed  
- SUN Closed  
**Contact:** 216-987-6978  
LIST OF NEIGHBORHOOD FAMILY SERVICE CENTERS

NEIGHBORHOOD FAMILY SERVICE CENTER - WORKFORCE OPPORTUNITY RESOURCE CENTER VIRGIL E. BROWN BLDG

Address: 1641 Payne Ave, Ste 120 A Cleveland OH 44114
Hours of Operation:

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Contact: 216-987-6578


NICOTINE ANONYMOUS

ABOUT US

Nicotine Anonymous (NicA) is a non-profit 12-step fellowship of men and women helping each other live nicotine-free lives. Nicotine Anonymous welcomes all those seeking freedom from nicotine addiction, including those using cessation programs and nicotine withdrawal aids. The primary purpose of Nicotine Anonymous is to help all those who would like to cease using tobacco and nicotine products in any form. The Fellowship offers group support and recovery using the 12 Steps as adapted from Alcoholics Anonymous to achieve abstinence from nicotine.

DESCRIPTION OF SERVICES

Nicotine Anonymous provides online resources and is happy to answer questions about starting/finding a meeting, pen pals and or chat rooms. We are also available to answer questions and comments about our 12-step program of quitting nicotine use, and about the mental and emotional aspects of quitting in general. Nicotine Anonymous does not endorse or oppose any outside products, services or programs that assist individuals to quit smoking. Nicotine Anonymous does not have medical expertise nor does it gather statistics about quitting tobacco use.

CONTACT

877-879-6422

https://nicotine-anonymous.org/
Cocaine Anonymous is a fellowship of men and women who share their experience, strength and hope with each other so that they may solve their common problem and help others to recover from their addiction. The only requirement for membership is a desire to stop using cocaine and all other mind-altering substances. We are not allied with any sect, denomination, politics, organization, or institution. We do not wish to engage in any controversy and we neither endorse nor oppose any causes. Our primary purpose is to stay free from cocaine and all other mind-altering substances, and to help others achieve the same freedom.

About Us
Cocaine Anonymous

Requirements
Cocaine Anonymous is open to all persons who state a desire to stop using cocaine, including “crack” cocaine, as well as all other mind-altering substances. There are no dues or fees for membership. Our expenses are supported by the voluntary contributions of our members & we respectfully decline all outside contributions.

North East Ohio District Committee of Cocaine Anonymous (NEODCCA)

Contact
216-220-9899
https://clevelandca.org/

North East Ohio Coalition for the Homeless (NEOCH)

About Us
NEOCH’s mission is to organize and empower homeless and at-risk men, women and children to break the cycle of poverty through public education, advocacy and the creation of nurturing environments.

Description of Services
NEOCH approaches the issue of homelessness holistically, but in line with our mission statement, we break down our programming into 3 categories: Organizing and Empowering, Educating and Advocating, and Creating Nurturing Environments.

- Organizing and Empowering: NEOCH works to raise the homeless voice in order to give people experiencing homelessness the power to advocate for the kinds of changes they would like to see. We do this in several ways: organizing monthly Homeless Congress meetings, publishing the Cleveland Street Chronicle, and registering homeless citizens to vote.
- Educating and Advocating: We practice a multifaceted advocacy approach that centers on relationship building. However when dialogue breaks down, we are also willing to put pressure on agencies, government officials, and companies through the media, street protests, direct actions, and legal means. NEOCH also seeks to educate about housing issues through our Street Voices program and Housing 101 workshops.
- Creating Nurturing Environments: NEOCH works to ensure that people experiencing homelessness have access to nurturing spaces. We work to improve the conditions of people experiencing homelessness through our Outreach Collaborative and our Shelter Advocacy. We also try to ease access to a home through advocating for policies, leading Cuyahoga Affordable Housing Alliance, running HousingCleveland.org, and more.

Address
3631 Perkins Ave, Ste 3A-3
Cleveland OH 44114

Hours
MON 9:00 AM - 4:30 PM
TUE 9:00 AM - 4:30 PM
WED 9:00 AM - 4:30 PM
THU 9:00 AM - 4:30 PM
FRI 9:00 AM - 4:30 PM
SAT Closed
SUN Closed

Contact
216-432-0540
216-361-9928
https://www.neoch.org/
https://www.facebook.com/clevelandhomeless/
https://twitter.com/clevhomeless
ABOUT US

NEON is a Federally Qualified Health Center (FQHC) network of community health centers dedicated to improving access to health care and reducing health disparities in Greater Cleveland. NEON’s mission is to provide quality, personalized and family-oriented comprehensive health care services to Northeast Ohio residents at reasonable cost, with professional, dedicated employees, while employing the most current health care practices that are responsive to community needs for prevention and treatment of disease.

NEON provides primary care services including family medicine, adult medicine, pediatrics, geriatrics, obstetrics and gynecology. Behavioral health and dental services are offered at most of our health center sites. On-site ancillary services include laboratory, pharmacy, X-ray, mammography and ultrasound. Patients have access to services seven days a week through extended evening and weekend hours.

NEON accepts a number of payment arrangements for services including Medicare and Medicaid. Managed care plans include CareSource, Buckeye Health Plan, Paramount and UnitedHealthcare. NEON also accepts Medical Mutual of Ohio, AETNA, Anthem BC/BS and other commercial insurance plans. Services are also available on a sliding fee scale, incorporating patient’s income and family size.

CORPORATE HEADQUARTERS: 4800 Payne Avenue, Cleveland, OH 44103
Phone: 216-231-7700 / Fax: 216-231-3828

LIST OF NORTHEAST OHIO NEIGHBORHOOD HEALTH SERVICES (NEON)

NORTEHAST OHIO NEIGHBORHOOD HEALTH SERVICES (NEON) - COLLINWOOD HEALTH CENTER

Address: 15322 St. Clair Ave Cleveland OH 44110

Hours of Operation:

<table>
<thead>
<tr>
<th>Day</th>
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<tbody>
<tr>
<td>MON</td>
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<td>SAT</td>
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</tbody>
</table>

Contact:

216-851-1500

https://www.neonhealth.org/locations

NORTEHAST OHIO NEIGHBORHOOD HEALTH SERVICES (NEON) - EAST CLEVELAND CENTER

Address: 15201 Euclid Ave East Cleveland OH 44112

Hours of Operation:

<table>
<thead>
<tr>
<th>Day</th>
<th>Hours</th>
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<tbody>
<tr>
<td>MON</td>
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<td>TUE</td>
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<td>SAT</td>
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<td>SUN</td>
<td>Closed</td>
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</tbody>
</table>

Contact:

216-541-5600

https://www.neonhealth.org/locations
# Northeast Ohio Neighborhood Health Services (NEON)

## Northeast Ohio Neighborhood Health Services (NEON) - Hough Center

**Address:** 8300 Hough Ave Cleveland OH 44103  
**Hours of Operation:**  
- **MON:** 8:30 AM - 9:00 PM  
- **TUE:** 8:30 AM - 9:00 PM  
- **WED:** 8:30 AM - 9:00 PM  
- **THU:** 8:30 AM - 9:00 PM  
- **FRI:** 8:30 AM - 9:00 PM  
- **SAT:** 9:00 AM - 9:00 PM  
- **SUN:** 2:00 PM - 9:00 PM  
**Contact:** 216-231-7700  
[https://www.neonhealth.org/locations](https://www.neonhealth.org/locations)

## Northeast Ohio Neighborhood Health Services (NEON) - Miles/Broadway Health Center

**Address:** 9127 Miles Ave Cleveland OH 44105  
**Hours of Operation:**  
- **MON:** 8:30 AM - 5:30 PM  
- **TUE:** 8:30 AM - 5:30 PM  
- **WED:** 8:30 AM - 5:30 PM  
- **THU:** 8:30 AM - 5:30 PM  
- **FRI:** 8:30 AM - 5:30 PM  
- **SAT:** Closed  
- **SUN:** Closed  
**Contact:** 216-325-6544  
[https://www.neonhealth.org/locations](https://www.neonhealth.org/locations)

## Northeast Ohio Neighborhood Health Services (NEON) - Norwood Health Center

**Address:** 1468 E 55th St Cleveland OH 44103  
**Hours of Operation:**  
- **MON:** 8:30 AM - 5:30 PM  
- **TUE:** 8:30 AM - 5:30 PM  
- **WED:** 8:30 AM - 5:30 PM  
- **THU:** 8:30 AM - 5:30 PM  
- **FRI:** 8:30 AM - 5:30 PM  
- **SAT:** Closed  
- **SUN:** Closed  
**Contact:** 216-812-8124  
[https://www.neonhealth.org/locations](https://www.neonhealth.org/locations)

## Northeast Ohio Neighborhood Health Services (NEON) - Southeast Health Center

**Address:** 13301 Miles Ave Cleveland OH 44105  
**Hours of Operation:**  
- **MON:** 8:30 AM - 5:30 PM  
- **TUE:** 8:30 AM - 5:30 PM  
- **WED:** 8:30 AM - 5:30 PM  
- **THU:** 8:30 AM - 5:30 PM  
- **FRI:** 8:30 AM - 5:30 PM  
- **SAT:** Closed  
- **SUN:** Closed  
**Contact:** 216-751-2480  
[https://www.neonhealth.org/locations](https://www.neonhealth.org/locations)
LIST OF NORTHEAST OHIO NEIGHBORHOOD HEALTH SERVICES (NEON)

NORTHEAST OHIO NEIGHBORHOOD HEALTH SERVICES (NEON) - SUPERIOR HEALTH CENTER

Address: 12100 Superior Ave Cleveland OH 44105

Hours of Operation:
- MON  8:30 AM - 5:30 PM
- TUE  8:30 AM - 5:30 PM
- WED  8:30 AM - 5:30 PM
- THU  8:30 AM - 5:30 PM
- FRI  8:30 AM - 5:30 PM
- SAT  Closed
- SUN  Closed

Contact:
- 216-851-2600
- 216-851-4125
- https://www.neonhealth.org/locations

OHIO AREA COCAINE ANONYMOUS

ABOUT US
Cocaine Anonymous is a fellowship of men and women who share their experience, strength and hope with each other so that they may solve their common problem and help others to recover from their addiction. C.A. is concerned solely with the personal recovery and continued sobriety of individual drug addicts who turn to our Fellowship for help. We do not engage in the fields of drug addiction research, medical or psychiatric treatment, drug education, or propaganda in any form - although members may participate in such activities as individuals. The phone number listed is the national hotline for Cocaine Anonymous.

DESCRIPTION OF SERVICES
Offers meeting schedules of C.A. groups in the Northeast Ohio region, C.A. literature, event schedules, 12 Step recovery programs, and a 24/7 helpline.

REQUIREMENTS
The only requirement for membership is a desire to stop using cocaine and all other mind-altering substances. There are no dues or fees for membership; we are fully self supporting through our own contributions.

CONTACT
- 800-347-8998
- https://www.caohio.org/
Ohio Benefits

About Us

The Ohio Benefits is an online resource used to manage or apply for healthcare, child care, food and cash benefits.

Description of Services

This website can be used for the following services:
- Medicaid - Healthcare for low-income residents
- Ohio Means Jobs - Employment/Work
- Food and Cash Assistance - Food and cash aid for low-income residents
- Child Care - Helping families find child care options
- Women, Infant and Children Food Assistance - Food aid for pregnant women and their children through age five
- Unemployment Compensation - Lost your job? Apply for unemployment
- Special Needs Assistance - How to save more without losing healthcare or other benefits
- Long-Term Services and Supports - Identify your long-term services and supports options
- Ohio Housing Finance Agency - Assistance with housing
- Energy Assistance - Programs to help low-income residents with energy needs
- Public Utilities Commission of Ohio - Help paying your telephone bill
- Ohio Behavioral Health Directory - A list of addiction treatment providers in your area
- Ohio Association of County Behavioral Health Authorities - Information on addiction and mental health services in your area
- Ohio Department of Mental Health and Addiction Services - A list of mental health treatment providers in your area
- Waiver Enrollment - Information on waiver enrollment for people with Developmental Disabilities
- County Boards - Information on County Board Eligibility

Contact

1-844-640-6446
https://benefits.ohio.gov/

Ohio Bureau of Criminal Identification and Investigation

About Us

The Bureau of Criminal Investigation, known as BCI, is the state’s official crime lab serving the criminal justice community and protecting Ohio families. BCI also provides expert criminal investigative services to local, state, and federal law enforcement agencies upon request. With offices throughout the state, BCI stands ready to respond 24/7 to local law enforcement agencies’ needs at no cost to the requesting agency.

Description of Services

Background checks as well as assistance to other law enforcement agencies in the state of Ohio.

Contact

855-224-6446
866-750-0214
https://www.ohioattorneygeneral.gov/Law-Enforcement/Bureau-of-Criminal-Investigation
https://www.facebook.com/OhioAttorneyGeneral
https://twitter.com/OhioAG

Address

1560 State Route 56 SW P.O. Box 365 London OH 43140

Hours

MON 8:00 AM - 4:00 PM
TUE 8:00 AM - 4:00 PM
WED 8:00 AM - 4:00 PM
THU 8:00 AM - 4:00 PM
FRI 8:00 AM - 4:00 PM
SAT Closed
SUN Closed
ABOUT US

The Ohio Bureau of Motor Vehicles is a division under the Ohio Department of Public Safety, whose mission is to save lives, reduce injuries and economic loss, administer Ohio's motor vehicle laws and preserve the safety and wellbeing of all citizens. The Ohio Bureau of Motor Vehicles oversees driver and motor vehicle licensing and registration among other services. We strive to make your experience with the BMV more convenient, efficient and cost-effective in order to “Meet our customers’ needs where they are, not where we are.”

For more locations, call this toll free number and you will be transferred to the right office: 800-589-8247

LIST OF OHIO BUREAU OF MOTOR VEHICLES LOCATIONS

OHIO BUREAU OF MOTOR VEHICLES

Address: 1970 W Broad St Columbus OH 43223

Hours of Operation:

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<tr>
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<th>MON</th>
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<tr>
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OHIO BUREAU OF MOTOR VEHICLES - CLEVELAND REGIONAL SERVICE CENTER

Address: 12000 Snow Rd, Ste N Parma OH 44130

Hours of Operation:

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<tr>
<td>Contact</td>
<td>614-752-7600</td>
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<td><a href="https://www.facebook.com/OhioBMV/">https://www.facebook.com/OhioBMV/</a></td>
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OHIO BUREAU OF MOTOR VEHICLES - DOWNTOWN CLEVELAND EAST

Address: 2765 E 55th St Cleveland OH 44104

Hours of Operation:

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<td>Contact</td>
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The Ohio Central School System (OCSS) is a school district operating within the Ohio Department of Rehabilitation and Correction (ODRC). The purpose of the school system, as described in Ohio Revised Code (ORC) 5145.06 is to "provide educational programs for prisoners to allow them to complete adult education courses, earn Ohio certificates of high school equivalence, or pursue vocational training." OCSS has developed a vision, mission, and philosophy that coincide with this legislation and charter. It is the vision of the Ohio Central School System that all inmates of the Ohio Department of Rehabilitation and Correction will be provided the necessary academic, job training and social/emotional skills required for successful reentry into society as effective, participating, and productive citizens.

DESCRIPTION OF SERVICES

The department provides a comprehensive, thorough education program that addresses the needs of the vastly under-educated and under-skilled inmates. These services include: Adult Basic Literacy Education (ABLE), High School Equivalency (GED), High School Options, Apprenticeship Training, Library Services, Release Preparation, Special Education, Career-Technical Education (CTE), Transitional Education Program (TEP), Youth Transition Program (YTP), and other educational programs as directed by the needs of the inmate population. You can also request school records from the Ohio Central School System.

ABOUT US

The mission of the Ohio Department of Insurance (ODI) is to provide consumer protection through education and fair but vigilant regulation while promoting a stable and competitive environment for insurers. The Divisions of ODI include Agent Licensing, Communications, Consumer Services, Fraud Enforcement, Market Conduct, Ohio Senior Health Insurance Information Program (OSHIIP), Product Regulation & Actuarial Services, Risk Assessment, Captive Insurance, Information Technology & Security, Human Resources & Fiscal Services, Legal Services, Legislative Services, Office of the Director, Liquidation, Ombudsman, and Surplus Lines.

DESCRIPTION OF SERVICES

The Ohio Department of Insurance has the responsibility of regulating the activities of insurance companies and monitors the conduct of insurance agents and insurance agencies doing business in Ohio. The department examines the financial soundness of insurance companies, as well as investigates consumer complaints and insurance fraud. Further, the department determines if services and benefits offered by companies are consistent with insurance policy provisions and Ohio law, reviews and approves company filings for life, accident, health, managed care, and property and casualty policy forms and rates. On the ODI’s website you can find information for insurance consumers, request to file a public record, file an insurance complaint, or look for other resources you need regarding insurance.

ADDRESS

PO BOX 779
Landon OH 43140

HOURS

MON  8:00 AM - 5:00 PM
TUE  8:00 AM - 5:00 PM
WED  8:00 AM - 5:00 PM
THU  8:00 AM - 5:00 PM
FRI  8:00 AM - 5:00 PM
SAT  Closed
SUN  Closed

CONTACT

740-845-3240
https://drc.ohio.gov/ocss
https://www.facebook.com/ohiodrc
https://twitter.com/DRCOhio

ADDRESS

50 W Town St, 3rd Floor
Columbus OH 43215

HOURS

MON  8:00 AM - 5:00 PM
TUE  8:00 AM - 5:00 PM
WED  8:00 AM - 5:00 PM
THU  8:00 AM - 5:00 PM
FRI  8:00 AM - 5:00 PM
SAT  Closed
SUN  Closed

CONTACT

614-644-2658
https://www.insurance.ohio.gov/
The Ohio Department of Job and Family Services (ODJFS) is responsible for developing and overseeing Ohio’s public assistance, workforce development, unemployment insurance, child and adult protective services, adoption, child care, and child support programs. ODJFS is responsible for managing many vital programs that directly affect the lives of Ohioans. The agency’s mission is to improve the well-being of Ohio’s workforce and families by promoting long-term self-sufficiency and ensuring the safety of Ohio’s most vulnerable citizens.

This main location can assist with the following services:
- Finding the physical whereabouts of the non-residential parent, the employer, or other sources of income and assets so that the CSEA may take the next step to secure or enforce a child support order.
- Request a Paternity Establishment Process and request that the CSEA conduct genetic testing to determine the father of the child
- Obtaining an order for the payment of child support and health care for the child(ren)
- Seeking employment or engaging in work activities after the court or CSEA issues an individual a work order
- Interstate/Intergovernmental services
- Establishing and enforcing health insurance orders for child support cases when coverage is available and reasonable or expected to become available.
- Request a change to a Child Support Order (review and adjustment)
- Enforcement of an Order
- Collections and Disbursement of child support payments
- Request and investigation to determine termination of support
- Termination of IV-D services or support enforcement program services (SEPS)
Ohio Department of Job and Family Services - Office of Workforce Development

About Us
Mission statement: BUILDING Ohio’s Workforce, CREATING Innovative Solutions, PROMOTING Economic Independence and Growth. OWD provides information and tools to Ohio’s workforce system. We interpret federal and state law and serve as primary policy-makers for workforce programs. The office administers federal programs that create a comprehensive statewide workforce system of employment services; hiring support and tax credits; and labor market information to employers and workers. OWD also assists job seekers through OhioMeansJobs.com, an online job matching system that brings both employers and job seekers to one easy-to-use website. The Workforce Innovation and Opportunity Act programs include the dislocated worker program which assists laid-off employees in obtaining new jobs with comparable wages; adult programs that help eligible Ohioans find and retain meaningful employment; and as a clearinghouse of information for Ohio’s youth on innovative programs that foster leadership, work experience, and literacy to prepare youth for careers. We track, manage, and report state and local performance data.

Description of Services
This office administers several federal workforce programs and oversees a network of local OhioMeansJobs centers, which provide free job training and other services for Ohioans looking for work and employers seeking workers.

Address
PO BOX 1618
Columbus OH 43216

Hours
MON 8:00 AM - 5:00 PM
TUE 8:00 AM - 5:00 PM
WED 8:00 AM - 5:00 PM
THU 8:00 AM - 5:00 PM
FRI 8:00 AM - 5:00 PM
SAT Closed
SUN Closed

Contact
888-296-7541
614-752-1298
http://jfs.ohio.gov/owd/
http://twitter.com/OhioJFS

Ohio Department of Rehabilitation and Correction (ODRC)

About Us
Mission: Reduce recidivism among those we touch. The ODRC protects and supports Ohioans by ensuring that adult felony offenders are effectively supervised in environments that are safe, humane, and appropriately secure. All adults convicted of felonies for which the statutory minimum is at least six months come into the state’s prison system, which is under the supervision of the Ohio Department of Rehabilitation and Correction. Many convicted felons are not, however, sent to prison. Instead, they are supervised in the community through probation or other community corrections alternatives. Convicted felons who have served a specific amount of time in prison can be, if eligible, placed back into the community through a system called Parole. This function, too, belongs to the Ohio Department of Rehabilitation and Correction. The Ohio Department of Rehabilitation and Correction was established under House Bill 494. Its responsibilities are defined in Ohio Revised Code 5120. Final responsibility for operation of the Department rests with the Governor who appoints the Director. The Department’s Director serves at the pleasure of the Governor.

Description of Services
The ODRC’s website allows you to view information on residents within the ODRC, view institution pages for information, directions, contact information and more, learn more about visitation opportunities, view research and reports from the ODRC, and offers tools to Family about inmate funds, inmate mail, and other information.

Address
4545 Fisher Rd, Ste D
Columbus OH 43228

Hours
MON 8:00 AM - 5:00 PM
TUE 8:00 AM - 5:00 PM
WED 8:00 AM - 5:00 PM
THU 8:00 AM - 5:00 PM
FRI 8:00 AM - 5:00 PM
SAT Closed
SUN Closed

Contact
614-387-0588
https://drc.ohio.gov/
https://www.facebook.com/ohiodrc
https://twitter.com/DRCOhio
ABOUT US

The Ohio Central School System (OCSS), is a school district operating within the Ohio Department of Rehabilitation and Correction (ODRC). The purpose of the school system, as described in Ohio Revised Code (ORC) 5145.06 is to provide educational programs for prisoners to allow them to complete adult education courses, earn Ohio certificates of high school equivalence, or pursue vocational training. OCSS has developed a vision, mission, and philosophy that coincide with this legislation and charter. Vision Statement: It is the vision of the Ohio Central School System that all inmates of the Ohio Department of Rehabilitation and Correction will be provided the necessary academic, job training and social/emotional skills required for successful reentry into society as effective, participating, and productive citizens.

DESCRIPTION OF SERVICES

Accomplishments of the Last Decade: Over 21,000 DRC inmates have completed tutor training. Over 13,000 prisoners have earned their literacy certificates. The DRC Adult Basic Literacy Education (ABLE) Program is the largest program in the State of Ohio. Over 20,000 prisoners have received a high school diploma or GED (high school equivalency) diploma. The Ohio Central School System has more GED completers than any program in Ohio. Over 12,000 inmates have successfully completed Career-Technical (vocational) trades training. OCSS offers certification in over 120 separate institutional training programs recognized by the Ohio Department of Education, in accordance with the standards and guidelines of that agency, making OCSS one of the largest vocational schools in Ohio.

ADDRESS

1580 Stare Route 56
London OH 43140

HOURS

MON 8:00 AM - 5:00 PM
TUE 8:00 AM - 5:00 PM
WED 8:00 AM - 5:00 PM
THU 8:00 AM - 5:00 PM
FRI 8:00 AM - 5:00 PM
SAT Closed
SUN Closed

CONTACT

740-845-3240
740-845-2287
https://drc.ohio.gov/ocss

OHIO DEPARTMENT OF REHABILITATION AND CORRECTION - BUREAU OF RECORDS MANAGEMENT

ABOUT US

The Bureau of Records Management (BORM) is responsible for the accurate and timely management, retention, and disposal of departmental records. This bureau also includes the central record office which coordinates all details of inmate releases and related screenings, scheduling outside court hearings, wants and warrants checks, and processing detainers. ODRC Email Contact: https://drc.ohio.gov/contact

DESCRIPTION OF SERVICES

Provides a copy of release papers and a copy of your Healthcare Records of services provided in prison. Only a licensed doctor or a lawyer can request your medical and mental health records, and only with your permission. You cannot request your own medical record. The Social Security Administration and the U.S. Department of Veterans Affairs may also request a copy of your record because they have licensed doctors on staff.

ADDRESS

4545 Fisher Rd
Columbus OH 43228

HOURS

MON 8:00 AM - 5:00 PM
TUE 8:00 AM - 5:00 PM
WED 8:00 AM - 5:00 PM
THU 8:00 AM - 5:00 PM
FRI 8:00 AM - 5:00 PM
SAT Closed
SUN Closed

CONTACT

614-752-1076
614-752-1086
https://drc.ohio.gov/records
About Us

Offender Workforce Development is designed to enhance the employability of individuals with a criminal history. Offender Workforce Development works with departmental staff and correctional institutions within the Ohio Department of Rehabilitation and Correction to prepare offenders for employment and the job search process.

Description of Services

Administrators work to develop collaborative partnerships across the state to facilitate community linkages for released offenders seeking to obtain and maintain sustainable employment. Staff also provides training, education, and technical assistance to community action organizations, One-Stops, job developers, and other state agencies who work with second chance job seekers.

Requirements

This organization collaborates with prisons/jail systems to provide employability training to individuals while they are incarcerated only.

Address

770 West Broad Street
Columbus OH 43222

Hours

MON  8:00 AM - 5:00 PM
TUE  8:00 AM - 5:00 PM
WED  8:00 AM - 5:00 PM
THU  8:00 AM - 5:00 PM
FRI  8:00 AM - 5:00 PM
SAT  Closed
SUN  Closed

Contact

740-845-3240
https://drc.ohio.gov/owd

About Us

The Ohio Department of Education oversees the state’s public education system, which includes public school districts, joint vocational school districts and charter schools. The Department also monitors educational service centers, other regional education providers, early learning and child care programs, and private schools. The Department’s tasks include administering the school funding system, collecting school fiscal and performance data, developing academic standards and model curricula, administering the state achievement tests, issuing district and school report cards, administering Ohio’s voucher programs, providing professional development, and licensing teachers, administrators, treasurers, superintendents and other education personnel. The Department is governed by the State Board of Education with administration of the Department the responsibility of the superintendent of public instruction.

Description of Services

Offers information on where to go for GED testing and copies of GED test scores. You must register online to take the GED test (you must have an email address). You must register at: ged.com. Copies of your GED test scores (or transcripts) can only be requested via the GEDTesting Service website. There is a $15 fee for transcripts: gedtestingsservice.com. To take the Ohio High School Equivalence tests, an eligible applicant must meet the following criteria: A test applicant must be at least 18 years old. A test applicant must be officially withdrawn from school. A test applicant may not have received a high school diploma or honors diploma award. A copy of the withdrawal form signed by a school official must be submitted to State of Ohio High School Equivalence Office. Test applicants who are a minimum age of 16 years, but less than 18 years of age may apply under the following criteria: A test applicant must be officially withdrawn from school. A test applicant may not have received a high school diploma or honors diploma awarded under section 3313.61, 3313.611, 3313.612, or 3325.08 of the Ohio Revised Code. A copy of the withdrawal form signed by a school official must be submitted to State of Ohio High School Equivalence Office. A test applicant must provide written approval from the parent, guardian or court official. A signed and notarized consent form must be submitted to the State of Ohio High School Equivalence Office.

Address

25 South Front Street
Columbus OH 43215

Hours

MON  7:00 AM - 7:00 PM
TUE  7:00 AM - 7:00 PM
WED  7:00 AM - 7:00 PM
THU  7:00 AM - 7:00 PM
FRI  7:00 AM - 7:00 PM
SAT  Closed
SUN  Closed

Contact

877-644-6338
http://education.ohio.gov/
https://www.facebook.com/OHEducation
https://twitter.com/OHEducation
About Us
The Ohio Domestic Violence Network advances the principles that all people have the right to an oppression and violence free life; fosters changes in our economic, social and political systems; and brings leadership, expertise and best practices to community programs.

Description of Services
The Ohio Domestic Violence Network (ODVN) believes that ending violence against women and children requires connection with organizations and individuals to create a clear vision and collective voice for social and systemic change. ODVN's purpose is to support and strengthen Ohio's response to domestic violence through training, public awareness and technical assistance and to promote social change through the implementation of public policy. ODVN maintains a commitment to the empowerment of battered women and children as well as to the elimination of personal, institutional and cultural violence. Membership is open to any organization or individual that supports the ODVN mission. ODVN invites the participation of diverse constituencies.

Requirements
Provide training for advocates and organizations only, not for victims.

Address
1855 E Dublin-Granville
Columbus OH 43229

Hours

<table>
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<tr>
<th>Day</th>
<th>Time</th>
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<tbody>
<tr>
<td>MON</td>
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</tbody>
</table>

Contact
800-934-9840
http://www.odvn.org/

Ohio Means Jobs
Ohio Means Jobs|Cleveland-Cuyahoga County (OMJ|CC) is a collective system in the City of Cleveland and Cuyahoga County that helps employers find employees and assists job seekers to find work. Ohio Means Jobs|Cleveland-Cuyahoga County partners with local institutions, schools, networks, churches and businesses to help residents join the workforce. OMJ|CC helps local employers meet their human capital needs and assists job seekers to find success.

Area 3 Cleveland/Cuyahoga County Workforce Development Board (CCWDB) serves as the advisory body for the City of Cleveland and Cuyahoga County Departments of Workforce Development. The purpose of the departments is to provide resources and information through the OMJ|CC system to assist area businesses with their hiring and training needs in order to stay competitive in today's environment and to provide residents of Cleveland and Cuyahoga County with the tools necessary for a competitive and successful job search.

Its programs and services include education, occupational training, job match and search assistance and employment-related youth programs funded through the Federal Workforce Innovation and Opportunity Act of 2014 (WIOA).
LIST OF OHIO MEANS JOBS RESOURCES

OHIO MEANS JOBS - DOWNTOWN CLEVELAND

Address: 1910 Carnegie Ave Cleveland OH 44115

Hours of Operation:
MON 8:00 AM - 5:00 PM
TUE 8:00 AM - 5:00 PM
WED 8:00 AM - 5:00 PM
THU 8:00 AM - 5:00 PM
FRI 8:00 AM - 5:00 PM
SAT Closed
SUN Closed

Contact:
Phone: 216-777-8200
Email: https://omjcc.us/

OHIO MEANS JOBS - OLD BROOKLYN

Address: 4261 Fulton Pkwy and Memphis Cleveland OH 44144

Hours of Operation:
MON 8:00 AM - 4:00 PM
TUE 8:00 AM - 4:00 PM
WED 8:00 AM - 4:00 PM
THU 8:00 AM - 4:00 PM
FRI 8:00 AM - 4:00 PM
SAT Closed
SUN Closed

Contact:
Phone: 216-635-4142
Email: https://www.omjcc.us

OHIO MEANS JOBS - QUINCY

Address: 8111 Quincy Ave Cleveland OH 44104

Hours of Operation:
MON 8:00 AM - 5:00 PM
TUE 8:00 AM - 5:00 PM
WED 8:00 AM - 5:00 PM
THU 8:00 AM - 5:00 PM
FRI 8:00 AM - 5:00 PM
SAT Closed
SUN Closed

Contact:
Phone: 216-561-5503
Email: https://jobseeker.ohiomeansjobs.monster.com/

OHIO MEANS JOBS HOTLINE

Hours of Operation:
MON 8:00 AM - 5:00 PM
TUE 8:00 AM - 5:00 PM
WED 8:00 AM - 5:00 PM
THU 8:00 AM - 5:00 PM
FRI 8:00 AM - 5:00 PM
SAT Closed
SUN Closed

Contact:
Phone: 888-296-7541
Email: https://jobseeker.ohiomeansjobs.monster.com/

Social Media:
Facebook: https://www.facebook.com/OhioMeansJobs
Twitter: http://twitter.com/#!/OhioMeansJobs
**Ohio Parole Board - Executive Clemency**

**About Us**
Executive Clemency is an act of mercy or leniency from certain consequences of a criminal conviction, and is exercised by the Governor after receipt of a recommendation from the Parole Board. Clemency can be in the form of a pardon, commutation, or reprieve. Pardon: A pardon is the remission of a penalty. It is an act of grace or forgiveness that relieves the person pardoned from some or all of the ramifications of lawful punishment. A pardon may be conditional or unconditional. Pardons do not erase or seal a conviction; a pardon forgives guilt. Commutation: Commutation is the reduction of a penalty to one less severe. A commutation may be conditional or unconditional. Reprieve: A reprieve is the temporary postponement of the execution of a sentence.

**Description of Services**
Executive Clemency is granted by the Governor of Ohio. Applications for clemency are processed through the Ohio Parole Board. Requests for clemency generally take nine to twelve months to process. Requests for an application for clemency can be made by writing (mail, fax, or email) or by phone. Submit your name and address along with your request. It may take up to 15 business days to process/send you an application. You may also obtain an application by going to www.drc.ohio.gov/clemency. Application Process Only the person seeking clemency or his/her legal representative can apply for clemency. To obtain an Application for Executive Clemency (2 pages) and the Application Instructions (4 pages) you may download this document as a PDF file from the ODRC website. Note: You must have Adobe Acrobat Reader to view these documents. A Parole Officer may contact the applicant to conduct an interview and/or ask the applicant to complete a Questionnaire (14 pages). Applicants may download a copy of the questionnaire as a PDF file from the ODRC website, complete it and return it with the application, at initial filing. To request receipt of these documents through regular U.S. mail, interested/applicants may also contact: Ohio Parole Board 4545 Fisher Rd, Suite DColumbus, Ohio 43228 or call us at (614) 752-1200 or toll-free at 1-888-344-1441.

**Address**
4545 Fisher Rd
Columbus OH 43228

**Hours**
- MON: 8:00 AM - 5:00 PM
- TUE: 8:00 AM - 5:00 PM
- WED: 8:00 AM - 5:00 PM
- THU: 8:00 AM - 5:00 PM
- FRI: 8:00 AM - 5:00 PM
- SAT: Closed
- SUN: Closed

**Contact**
1-888-344-1441
614-752-0600
https://drc.ohio.gov/clemency

**Opportunities for Ohioans with Disabilities**

**About Us**
Opportunities for Ohioans with Disabilities (OOD) is the State of Ohio agency that partners with Ohioans with disabilities to achieve quality employment and independence. We are also charged with making determinations on Social Security disability. Independence for Ohioans with physical or mental disabilities is the mission that unites all aspects of the Opportunities for Ohioans with Disabilities (OOD). OOD works with partners in business, education and non-profits to facilitate customized employment plans for Ohioans with disabilities. OOD is the sole agency administering the Social Security Disability Insurance (SSDI) and the Supplemental Security Income (SSI) programs in Ohio. Local Office number: 614-438-1200

**Description of Services**
We are also charged with making determinations on Social Security disability. OOD does this through three areas:
- Bureau of Vocational Rehabilitation
- Bureau of Services for the Visually Impaired
- Division of Disability Determination OOD's trained and professional staff help Ohio companies recruit and retain employees with disabilities.

**Requirements**
Must have a disability.

**Address**
400 E Campus View Blvd
Columbus OH 43235

**Hours**
- MON: 8:00 AM - 5:00 PM
- TUE: 8:00 AM - 5:00 PM
- WED: 8:00 AM - 5:00 PM
- THU: 8:00 AM - 5:00 PM
- FRI: 8:00 AM - 5:00 PM
- SAT: Closed
- SUN: Closed

**Contact**
800-282-4536
https://www.ood.ohio.gov/
https://www.facebook.com/OhioOOD/
https://twitter.com/OhioOOD/
OPPORTUNITIES FOR OHIOANS WITH DISABILITIES - CLEVELAND OFFICE

ABOUT US

Opportunities for Ohioans with Disabilities (OOD) is the State of Ohio agency that partners with Ohioans with disabilities to achieve quality employment and independence. We are also charged with making determinations on Social Security disability. Independence for Ohioans with physical or mental disabilities is the mission that unites all aspects of the Opportunities for Ohioans with Disabilities (OOD). OOD works with partners in business, education and non-profits to facilitate customized employment plans for Ohioans with disabilities. OOD is the sole agency administering the Social Security Disability Insurance (SSDI) and the Supplemental Security Income (SSI) programs in Ohio. Local contact number: 216-227-3250

DESCRIPTION OF SERVICES

We are also charged with making determinations on Social Security disability. OOD does this through three areas:
• Bureau of Vocational Rehabilitation
• Bureau of Services for the Visually Impaired
• Division of Disability Determination

OOD’s trained and professional staff help Ohio companies recruit and retain employees with disabilities.

REQUIREMENTS

Must have a disability.

ADDRESS

14650 Detroit Ave, Ste 200
Lakewood OH 44107

HOURS

MON 8:00 AM - 5:00 PM
TUE 8:00 AM - 5:00 PM
WED 8:00 AM - 5:00 PM
THU 8:00 AM - 5:00 PM
FRI 8:00 AM - 5:00 PM
SAT Closed
SUN Closed

CONTACT

866-325-0026
614-985-7840
https://www.ood.ohio.gov/
https://www.facebook.com/OhioOOD/
https://twitter.com/OhioOOD/

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ORIANA HOUSE - ADMINISTRATIVE/ ADMISSIONS OFFICE

ABOUT US

At Oriana House, we believe alcoholism and chemical dependency are diseases that require an individual’s continuous commitment to recovery over the course of his or her life. Our programming sends individuals on a multi-Step journey to rehabilitation through their own admission of a problem, abstinence, avoidance of relapse, and a daily dedication to recovery. We are proud to be a part of this process and to assist individuals in regaining control of their lives. We are also committed to building stronger communities through safe, proven, and effective programming for appropriate offenders. No community can avoid crime or chemical dependency, but community corrections programs can minimize their impact and increase public safety. Our services include treatment, education, employment, case management, and help prepare individuals for a successful reintegration to the community.

Oriana House Reentry Locations: Oriana House - Rigel Recovery Services/Oriana House Reentry Center 1804 E 55th St Cleveland, OH 44103 Phone: 216-417-4213 Oriana House - North Star Neighborhood Reentry Resource Center 1834 E 55th St Cleveland, OH 44103 Phone: 216-881-5440 Fax: 216-881-0022

DESCRIPTION OF SERVICES

All Oriana House programming is highly structured with a focus on accountability. Services can include:
• Case management
• Chemical dependency assessment, education, and treatment
• Education classes and GED preparation and testing
• Employment assistance
• Cognitive skills classes
• Anger management
• Community service
• Life skills development

ADDRESS

PO BOX 1501
Akron OH 44309

HOURS

MON 9:00 AM - 5:00 PM
TUE 9:00 AM - 5:00 PM
WED 9:00 AM - 5:00 PM
THU 9:00 AM - 5:00 PM
FRI 9:00 AM - 5:00 PM
SAT Closed
SUN Closed

CONTACT

330-535-8116
330-996-2233
http://www.orianahouse.org/
https://www.facebook.com/orianahouserecruitment/
https://www.facebook.com/orianahouserecruitment/
ABOUT US
At North Star we help individuals with a criminal history get connected to community resources and other services throughout Cuyahoga County. NRRC is an innovative resource center that helps individuals who have been involved in the criminal justice system navigate through barriers to become law abiding, contributing members of their families and their communities. North Star NRRC is operated by Oriana House, Inc., and funded by the Cuyahoga County Department of Justice Affairs’ Office of Reentry.

DESCRIPTION OF SERVICES
Individuals interested in using North Star services will receive a free membership which provides access at no cost to many services and reentry resources in the community including:
- Jobs Classes/Employment Services
- Computer training labs
- GRE classes
- AA, NA, Al-Anon, HA meetings
- Anger management classes- Faith-based programming
- Vouchers for state IDs and birth certificates
- Free, personal voice mail service
- Public transportation information
- Life Skills classes
- Free healthcare clinics and screenings
- Food stamp sign up
- Medicaid enrollment/health coverage
- Home Energy Assistance Program (HEAP)
- Senior benefits and benefits for children
- College counseling and student financial aid
- Community Clothes Closet
- Parenting and Family Reconnection Programs
- Family Matters support groups for family members and friends affected by addiction

REQUIREMENTS
North Star NRRC is available to the public including: Cuyahoga County residents who were formerly incarcerated in prison (and their family and friends) Cuyahoga County residents who are currently or were previously involved in the criminal justice system (and their family and friends) Those interested should call or visit during open hours.

ADDRESS
1834 E 55th St
Cleveland OH 44103

HOURS
MON 9:00 AM - 9:00 PM
TUE 9:00 AM - 9:00 PM
WED 9:00 AM - 9:00 PM
THU 9:00 AM - 9:00 PM
FRI 9:00 AM - 9:00 PM
SAT 9:00 AM - 9:00 PM
SUN 9:00 AM - 1:00 PM

CONTACT
216-881-5440
216-881-0022
http://www.northstarreentry.org

ABOUT US
Rigel Recovery Services of Oriana House is one option for people receiving treatment for drug addiction. At Rigel Recovery Services, we believe alcoholism and substance abuse are diseases that require an individual’s continuous commitment to recovery over the course of his or her life. Our treatment starts individuals on a multi-step journey to rehabilitation through their own admission of a problem, abstinence, avoidance of relapse, and a daily dedication to recovery. Recovering from addiction is an active process; it requires lifestyle changes that you work on, one step at a time. Rigel Recovery Services helps you through these stages, from preparing you to start treatment, to individual and group sessions with a licensed, experienced counselor, to aftercare treatment to help you maintain your sobriety.

DESCRIPTION OF SERVICES
Rigel Recovery Services provides comprehensive outpatient substance abuse treatment. Individual treatment plans are specific to each participant as they begin the recovery process and continue in sobriety. Rigel Recovery Services professional staff can help people make lasting change.

ADDRESS
1804 E 55th St
Cleveland OH 44103

HOURS
MON 8:00 AM - 4:30 PM
TUE 8:00 AM - 4:30 PM
WED 8:00 AM - 4:30 PM
THU 8:00 AM - 4:30 PM
FRI 8:00 AM - 4:30 PM
SAT Closed
SUN Closed

CONTACT
216-417-4213
http://www.rigelrecovery.org/
ABOUT US
Paralyzed Veterans of America (PVA) was founded in 1946 with the purpose of serving veterans of the armed forces who have experienced spinal cord injury or dysfunction. PVA aims to be a leading advocate for healthcare, research and education, member benefits and civil rights. Ohio Locations: Buckeye Chapter Office is located at: Paralyzed Veterans of America, Buckeye Chapter, Inc. 26250 Euclid Ave, Ste 115 Euclid, OH 44132 Phone: (216) 731-1017 Toll Free (in Ohio): (800) 248-2548 Fax: (216) 731-6404 Email: info@buckeyepva.org Office hours: 9:00 a.m. - 5:00 p.m. (Monday - Friday) Dayton Office Dayton V.A. Medical Center 4100 W 3rd St, Rm 2C139 Dayton, OH 45428 Phone: (937) 268-6511 x3045 Cincinnati Office Cincinnati V.A. Medical Center 3200 Vine St, Rm B 110 Cincinnati, OH 45220 Phone: (513) 475-6985

DESCRIPTION OF SERVICES
PVA will use their unique expertise to be the leading advocate for:
• Quality health care for our members
• Research and education addressing spinal cord injury and dysfunction
• Benefits available as a result of our members’ military service
• Civil rights and opportunities that maximize the independence of our members.

Assistance Programs:
• Emergency Assistance Program
• Mileage Reimbursement Program

Sports and Recreation Programs:
• Challenged Athletes Foundation Equipment Grant Application
• Sports & Spokes Magazine

Please contact your local office for more details.

REQUIREMENTS
Veterans Only

ADDRESS
1240 E 9th St
Cleveland OH 44199

HOURS
MON 8:00 AM - 4:30 PM
TUE 8:00 AM - 4:30 PM
WED 8:00 AM - 4:30 PM
THU 8:00 AM - 4:30 PM
FRI 8:00 AM - 4:30 PM
SAT Closed
SUN Closed

CONTACT
216-522-3214
https://www.buckeyepva.org/
https://www.facebook.com/Paralyzed-Veterans-of-America-Buckeye-Chapter-153592254741890/
https://twitter.com/pva1946?lang=en

ABOUT US
Focusing on treating the whole Veteran through health promotion and disease prevention, VA provides comprehensive, seamless health care and social services for 112,589 Veterans across Northeast Ohio. With 18 locations of care, including 13 outpatient clinics, two community resource and referral centers, a psychosocial rehabilitation and recovery center, a chronic dialysis center and an outpatient surgery center, VA Northeast Ohio Healthcare System’s quality services are easily accessible to Veterans in 21 counties.

DESCRIPTION OF SERVICES
Services Provided:
• Audiology
• Blind Rehabilitation
• Cardiology
• Case Management and Transitional Advocacy for returning Operation Iraqi
• Freedom, Operation Enduring Freedom and Operation New Dawn service members
• Compensation and Pension Examination
• Dietetics
• Home Based Care
• Laboratory
• Mental Health
• Neurology
• Optometry
• Pharmacy
• Physical Therapy
• Podiatry
• Primary Care
• Radiology services including: CT Scanning- Fluoroscopy- Magnetic Resonance Imaging (MRI)- X-ray
• Women’s Health

REQUIREMENTS
Must be a veteran who has been honorably discharged

ADDRESS
8787 Brookpark Rd
Parma OH 44129

HOURS
MON 8:00 AM - 4:00 PM
TUE 8:00 AM - 4:00 PM
WED 8:00 AM - 4:00 PM
THU 8:00 AM - 4:00 PM
FRI 8:00 AM - 4:00 PM
SAT Closed
SUN Closed

CONTACT
216-739-7000
https://www.cleveland.va.gov/locations/Parma.asp
Passages, Inc. is a faith-based, non-profit community organization dedicated to enriching the quality of life for children, fathers and mothers; Passages, Inc. strives each day to be the preeminent faith-based, non-profit community organization and provider of self-improvement resources that inspire and empower individuals to lead the lives they most desire; Our mission is to ensure that no child is without a nurturing, engaged and loving father and mother; and that each parent fully grasps that the most important thing they will ever accomplish in life is rearing a child who understands their relationship with the world and the fact that they have the ability to contribute in a positive way.

We provide services to fathers throughout Cleveland, Ohio. Our Workforce Training programs teach new work skills and job interviewing skills. We provide training that is applicable in the real-world enabling our fathers to have what they need when they leave our program to pursue a viable work career.

Other Services:
- Black and Brown Dialogues
- Transportation Assistance
- Re-entry Facilitation
- Suited for Men
- Child Support
- Custody Mediation

Requirements:
- Cuyahoga County Residents

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Passages, Inc. is a faith-based, non-profit community organization dedicated to enriching the quality of life for children, fathers and mothers; Passages, Inc. strives each day to be the preeminent faith-based, non-profit community organization and provider of self-improvement resources that inspire and empower individuals to lead the lives they most desire; Our mission is to ensure that no child is without a nurturing, engaged and loving father and mother; and that each parent fully grasps that the most important thing they will ever accomplish in life is rearing a child who understands their relationship with the world and the fact that they have the ability to contribute in a positive way.
PLANNED PARENTHOOD

ABOUT US

Planned Parenthood is America’s most trusted provider of reproductive health care. Our skilled health care professionals are dedicated to offering all people high-quality, affordable medical care. One in five American women has chosen Planned Parenthood for health care at least once in her life.

The heart of Planned Parenthood is in the local community. Our 49 unique, locally governed affiliates nationwide operate more than 600 health centers, which reflect the diverse needs of their communities.

These health centers provide a wide range of safe, reliable health care — and the majority is preventive care, which helps prevent unintended pregnancies through contraception, reduce the spread of sexually transmitted infections through testing and treatment, and screen for cervical and other cancers. Caring physicians, nurse practitioners, and other staff take time to talk with clients, encouraging them to ask questions in an environment that millions have grown to trust.

LIST OF PLANNED PARENTHOOD CENTERS

PLANNED PARENTHOOD - BEDFORD HEIGHTS HEALTH CENTER

Address: 25350 Rockside Rd Bedford Heights OH 44146

Hours of Operation:

- MON 11:00 AM - 4:00 PM
- TUE 9:00 AM - 4:00 PM
- WED 11:00 AM - 6:00 PM
- THU 10:00 AM - 4:00 PM
- FRI 9:00 AM - 4:00 PM
- SAT 9:00 AM - 2:00 PM
- SUN Closed

Contact:

- Phone: 440-232-8381
- Phone: 440-374-4967
- Website: https://www.plannedparenthood.org/health-center/ohio/bedford-heights-44146/bedford-heights-health-center-4041-91230

PLANNED PARENTHOOD - BEDFORD HEIGHTS SURGERY CENTER

Address: 25350 Rockside Rd Bedford Heights OH 44146

Hours of Operation:

- MON 9:00 AM - 5:00 PM
- TUE 9:00 AM - 5:00 PM
- WED 9:00 AM - 5:00 PM
- THU 9:00 AM - 5:00 PM
- FRI 9:00 AM - 5:00 PM
- SAT 9:00 AM - 3:00 PM
- SUN Closed

Contact:

- Phone: 440-232-9732
- Phone: 440-374-4969
- Website: https://www.plannedparenthood.org/health-center/ohio/bedford-heights-44146/bedford-heights-surgery-center-4061-91230

PLANNED PARENTHOOD - CLEVELAND HEALTH CENTER

Address: 7997 Euclid Ave Cleveland OH 44103

Hours of Operation:

- MON 11:00 AM - 4:00 PM
- TUE 9:00 AM - 4:00 PM
- WED 11:00 AM - 6:00 PM
- THU 11:00 AM - 6:00 PM
- FRI 9:00 AM - 4:00 PM
- SAT 9:00 AM - 2:00 PM
- SUN Closed

Contact:

- Phone: 216-851-1880
- Phone: 216-707-9370
- Website: https://www.plannedparenthood.org/health-center/ohio/cleveland/44103/cleveland-health-center-3966-91230
LIST OF PLANNED PARENTHOOD CENTERS

PLANNED PARENTHOOD - OLD BROOKLYN HEALTH CENTER

Address: 2186 Brookpark Rd Cleveland OH 44134
Hours of Operation:
- MON: 9:00 AM - 4:00 PM
- TUE: 11:00 AM - 6:00 PM
- WED: 11:00 AM - 6:00 PM
- THU: 10:00 AM - 4:00 PM
- FRI: 9:00 AM - 4:00 PM
- SAT: 9:00 AM - 2:00 PM
- SUN: Closed

Contact:
- 216-661-0400
- 216-661-2238

PLANNED PARENTHOOD - ROCKY RIVER HEALTH CENTER

Address: 20800 Center Ridge Rd, #101 Rocky River OH 44116
Hours of Operation:
- MON: 9:00 AM - 4:00 PM
- TUE: 12:00 AM - 6:00 PM
- WED: 11:00 AM - 6:00 PM
- THU: 10:00 AM - 4:00 PM
- FRI: 9:00 AM - 4:00 PM
- SAT: 9:00 AM - 2:00 PM
- SUN: Closed

Contact:
- 440-331-8744
- 440-331-4245

PROBLEM GAMBLING NETWORK OF OHIO

ABOUT US

The Problem Gambling Network of Ohio (PGNO) seeks to work with all individuals and organizations involved in gaming activities that address problem gambling in Ohio. PGNO believes that success will result from these partnerships. In addition to working with partners throughout Ohio, PGNO serves as the Ohio Affiliate to the National Council on Problem Gambling. This partnership allows for PGNO to learn from and network with others in order to continually improve our services here at home.

DESCRIPTION OF SERVICES

The Ohio Problem Gambling Hotline is a 24 hour telephone line that connects problem gamblers and their families to a variety of specialized addiction recovery services.

REQUIREMENTS

Ohio Residents/Casino

ADDRESS

43 W. Campus View Blvd
Columbus OH 43235

CONTACT

800-589-9966

http://www.pgnohio.org/
PROJECT SAFE

ABOUT US
Our mission: To improve the health and well being of residents of Northeast Ohio by providing state-of-the-art, cost effective, abstinence based drug treatment, prevention and health promotion services.

DESCRIPTION OF SERVICES
Opioid treatment program - Hooked on Fishing, Not on Drugs: targets youth with a history of being at extreme risk
Let it Ride, Game Ready 4 Life: attempts to mitigate the effects of poverty on the quality of life experiences and well-being of youth with social economic histories of being at risk.

ADDRESS
6001 Woodland Ave, Ste 2121
Cleveland OH 44104

HOURS
MON  8:00 AM - 5:00 PM
TUE  8:00 AM - 5:00 PM
WED  8:00 AM - 5:00 PM
THU  8:00 AM - 5:00 PM
FRI  8:00 AM - 5:00 PM
SAT  Closed
SUN  Closed

CONTACT
216-991-7233
216-431-0711
http://www.clevelandtreatmentcenter.org/projectSAFE.htm
https://www.facebook.com/Cleveland-Treatment-Center-184344534917837

PROJECT STAR - SEX TRAFFICKING ADVOCACY & RECOVERY

ABOUT US
Through Project STAR (Sex Trafficking Advocacy & Recovery), Cleveland Rape Crisis Center provides expert, trauma-informed crisis intervention, advocacy and counseling to survivors of sex trafficking in our community.

DESCRIPTION OF SERVICES
Cleveland Rape Crisis Center offers:
• 24-Hour Project STAR Hotline
• Victim Assistance
• Counseling
• Professional Training

CONTACT
855-431-7827
https://clevelandrapecrisis.org/services/project-star/
The RTA - Greater Cleveland Regional Transit Authority - is the company that operates bus and rapid service in Cuyahoga County. It also operates loop buses and trollies that travel around downtown, and a door-to-door system called Paratransit for people with disabilities.

You can get live information for bus schedules/timetables that show the bus routes and times.

DVCAC’s Safe and Sound Supervised Visitation Program is the premier supervised visitation center in Cuyahoga County with the expertise of dealing with non-custodial parents who are domestic violence offenders, as well as those who are challenged by mental health and other issues. For non-custodial parents dealing with significant life challenges which may impact their ability to safely and effectively care for their children, or where there are concerns about their ability to do so, this service helps build positive and satisfying relationships in a safe, comfortable environment. Children participating in the program benefit from knowing that their non-custodial parent cares for them and wish to be actively involved in their lives. Ensuring the safety of the children receiving services is the top priority of DVCAC’s Safe and Sound Visitation Center. By spending regular, quality time together positive relationships are formed and the parent/child bond is strengthened.

• Hours of operation for the Visitation Center are by appointment only. - Hours vary. Day, evening and weekend hours are available.
• Rena Minor at 216-229-2420 Ext 257 for enrollment and scheduling.
• For Visitation Centers outside of Cuyahoga County, please visit www.svdirectory.com
• DVCAC also offers supervised exchanges through the program. During this process DVCAC handles the exchange from one parent or guardian to the other when supervised visitation is not mandated or desired but protection orders or other circumstances make such an arrangement necessary. This service is often a step down process for parents who were previously ordered to supervised visitation but have shown through the visits that they are ready to move on to the next step of spending unsupervised time with their child.

Requirements
Upon calling 24 hour helpline for assistance additional information would be given.
SERVICE CORPS OF RETIRED EXECUTIVES (SCORE)

ABOUT US
SCORE Cleveland volunteer counselors are ready and willing to help every small business achieve success. Business counseling is free and you may return as many times as you need. The best business bargain available. We will connect you with a mentor who has successfully navigated the world of business. SCORE Cleveland was founded in 1965 as a chapter through the national SCORE organization. SCORE is a prestigious non-profit organization that is committed to fostering and educating the small business community throughout America. The Cleveland chapter is an active chapter with over 60 volunteers from diverse business backgrounds. The counselors and volunteers of SCORE Cleveland are business owners, managers, retired executives and experts in their fields with industry-specific expertise. Our volunteers share their experiences and knowledge to help potential and existing small business owners achieve success. Locations: • Cuyahoga County Cleveland Office 216-503-8160 • Geauga County Branch 440-834-3740 • Lorain County Branch 216-503-8160 • Ashtabula County Branch 440-487-1757 ashtabula@chapter30.org • Lake County Branch 440-357-2290 • Lorain County Branch 216-503-8160 lorain@chapter30.org • Ashtabula County Branch 440-487-1757 ashtabula@chapter30.org

DESCRIPTION OF SERVICES
Offers entrepreneurial resources, free business mentorship, workshops, and a wide variety of documents, templates, and tools to assist you in starting or growing your own business. Client services include counseling and industry-specific business assistance to help evaluate a business idea or plan, stimulate business growth and ensure long-term stability.

ADDRESS
1350 Euclid Ave Ste 216
Cleveland OH 44115

CONTACT
216-522-4194
216-522-4844
https://cleveland.score.org/
https://www.facebook.com/SCORECleveland

SIGNATURE HEALTH

ABOUT US
Signature Health offers comprehensive psychiatric, counseling and care management services, as well as an array of on-site support services, for people struggling with mental health and substance abuse issues. We help them to recover holistically from these co-occurring disorders through innovative, integrated treatments. Now dual diagnosis clients can receive all the recovery services they need, seamlessly and consistently, in one supportive setting. Personalized services can include: • Diagnostic mental health and substance abuse assessment • Individualized treatment plan developed in collaboration with combined treatment team • Education about mental illness and substance abuse • Case management • Specialized counseling services • Specialized psychiatric care • Relationship building and social skills education • Daily living skills education and training • Consumer-driven programming • Group therapy • Individual therapy • Suboxone & Ambulatory Detox • PHP • Psychiatry • Wellness Program
Signature Health also hosts regularly scheduled NAMI educational support groups. Walk-In Hours: Mental Health Assessments • First Come, First Serve • Ashtabula Monday-Friday 9 AM - 3 PM • Willoughby Monday - Friday 8:00 AM - 3:30 PM CPST • Monday - Thursday 9:30 AM - 3:00 PM Friday 9:30 AM - 1:30 PM • Painesville Monday - Thursday 8:30 AM - 1:00 PM • Maple Height Monday - Friday 8:00 AM - 3:00 PM • Beachwood Monday-Friday 8am-2:30pm • Lakewood Monday-Friday 9am-5pm

DESCRIPTION OF SERVICES
Signature Health, Inc. is a community-based agency providing primary medical care, and mental health and substance abuse services to adults, adolescents, children and families. Dedicated to providing accessible, comprehensive recovery services to people experiencing mental health and/ or substance abuse problems. We work with adults, adolescents, children and families, offering much needed help in a supportive, respectful environment. Our staff is highly trained, experienced and professional, entirely committed to providing effective care. Location: 4726 Main Avenue Ashtabula, OH 44040. 440-992-8552 Monday-Thursday: 8am-8pm Friday: 8am-5pm • Beachwood 4240 Chagrin Blvd Beachwood, OH 44122 216.831.6466 Monday: 8am-7:30pm Tuesday: 8am-5:30pm Wednesday: 8am-6:30pm Thursday: 8am-5:30pm • Lakewood 1407 Detroit Ave. Lakewood, OH 44107 216.766-6080 Monday-Friday: 8:30am-5pm Parking garage behind building. Bring ticket in and we will pay for parking. • Maple Heights 21100 Southgate Park Blvd Maple Heights, OH 44137 216.663.6100 Monday-Friday: 8am-8pm Tuesday: 8am-5pm • Painesville 462 Chardon Street Painesville, OH 44077 440.883.1501 Monday: 8am-6pm Tuesday-Thursday: 8am-8pm Friday: 8am-5pm • Willoughby 38882 Mentor Avenue Willoughby, OH 44094 440.953.9999 Monday-Thursday: 7:45 AM - 9:00 PM Friday: 7:45 AM - 5:00 PM

ADDRESS
4726 Main Ave
Ashtabula OH 44004

CONTACT
440-992-8552
https://www.signaturehealthinc.org/
https://www.facebook.com/SigntureHealth/
https://twitter.com/Signature_Heath
**ABOUT US**

SMART Recovery is a science-based self-help group for people in recovery from a variety of behavioral or drug addictions. The group provides online support groups, forums, chat rooms and other tools for members. Call the SMART Recovery contact number to learn more about the group’s four-point recovery program and determine if it’s the right self-help group for you.

Our Mission: To empower people to achieve independence from addiction problems with our science-based 4-Point Program

**CONTACT US:** To learn more about SMART Recovery, please contact: information@smartrecovery.org 7304 Mentor Avenue Suite F Mentor, OH 44060 Tel: 440-951-5357 Fax: 440-951-5358

**DESCRIPTION OF SERVICES**

Offers meeting locators and an online meeting community, as well as other resources SMART Recovery’s 4-Point Program. This program offers specific tools and techniques for each of the points:

1. Building and Maintaining Motivation
2. Coping with Urges
3. Managing Thoughts, Feelings and Behaviors
4. Living a Balanced Life

People using the SMART Program:
- Move away from addictions and toward satisfying lives
- Learn tools and techniques for self-directed change
- Benefit from improved tools as scientific knowledge of addiction recovery evolves

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<tr>
<td>7304 Mentor Ave, Ste F Mentor OH 44060</td>
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<tr>
<td>866-951-5357</td>
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<td>440-951-5358</td>
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<td><a href="https://www.smartrecovery.org">https://www.smartrecovery.org</a></td>
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<tr>
<td><a href="https://www.facebook.com/pages/SMART-Recovery-USA/102376027397">https://www.facebook.com/pages/SMART-Recovery-USA/102376027397</a></td>
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<td><a href="https://www.twitter.com/smartrecovery">https://www.twitter.com/smartrecovery</a></td>
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ABOUT US

Social Security has provided financial protection for our nation’s people for over 80 years. Chances are, you either receive Social Security benefits or know someone who does. With retirement, disability, and survivors benefits, Social Security is one of the most successful anti-poverty programs in our nation’s history. We are passionate about supporting our customers by delivering financial support, providing superior customer service, and ensuring the safety and security of your information — helping you secure today and tomorrow.

Online Services:
Today, you can apply for retirement, disability, and Medicare benefits online, check the status of your claim or appeal, request a replacement Social Security card (in many areas), get an instant proof of income letter, and much more.

On the Phone:
If you have a question, want help finding the information you need, or just can’t figure out how to do something online, another way to get in touch with us is by calling our toll-free number at 1-800-772-1213. We provide an automated service option to handle some business, but you can also speak to a Social Security representative between 7 a.m. and 7 p.m. Monday through Friday. If you are deaf or hard of hearing, call our toll-free TTY number, 1-800-325-0778, between 7 a.m. and 7 p.m. Monday through Friday.

In Person:
Sometimes your situation cannot be easily resolved online or on the phone. That’s why we have field offices around the country to help address your needs face-to-face. We are committed to providing the best possible service to customers who choose or need to do business in-person. To find a field office near you, please visit our website.

LIST OF SOCIAL SECURITY CLEVELAND OFFICES

SOCIAL SECURITY CLEVELAND OFFICE 44102

Address: 7517 Lorain Ave Cleveland OH 44102
Hours of Operation:
MON 9:00 AM - 4:00 PM
TUE 9:00 AM - 4:00 PM
WED 9:00 AM - 4:00 PM
THU 9:00 AM - 4:00 PM
FRI 9:00 AM - 4:00 PM
SAT Closed
SUN Closed
Contact:
800-772-1213
https://www.ssa.gov/

SOCIAL SECURITY CLEVELAND OFFICE 44110

Address: 15250 S Waterloo Rd Cleveland OH 44110
Hours of Operation:
MON 9:00 AM - 4:00 PM
TUE 9:00 AM - 4:00 PM
WED 9:00 AM - 4:00 PM
THU 9:00 AM - 4:00 PM
FRI 9:00 AM - 4:00 PM
SAT Closed
SUN Closed
Contact:
800-772-1213
https://www.ssa.gov/
LIST OF SOCIAL SECURITY CLEVELAND OFFICES

SOCIAL SECURITY CLEVELAND OFFICE 44120

Address: 11601 Shaker Blvd Cleveland OH 44120
Hours of Operation:
MON 9:00 AM - 4:00 PM
TUE 9:00 AM - 4:00 PM
WED 9:00 AM - 4:00 PM
THU 9:00 AM - 4:00 PM
FRI 9:00 AM - 4:00 PM
SAT Closed
SUN Closed

Contact:
800-772-1213
https://www.ssa.gov/

SOCIAL SECURITY CLEVELAND OFFICE 44199

Address: 1240 E 9th, Rm 793 Cleveland OH 44199
Hours of Operation:
MON 9:00 AM - 4:00 PM
TUE 9:00 AM - 4:00 PM
WED 9:00 AM - 4:00 PM
THU 9:00 AM - 4:00 PM
FRI 9:00 AM - 4:00 PM
SAT Closed
SUN Closed

Contact:
800-772-1213
https://www.ssa.gov/

SOUTHWEST GENERAL HEALTH CENTER

ABOUT US

Here at Southwest General Health Center, we take pride in our work and in our commitment to providing top quality healthcare and support for patients in the greater Cleveland area. Community members were responsible for founding our non-profit, 350-bed hospital in 1920. Since then, we have continued to build our reputation for service and commitment to the care and wellness of our neighbors in southwestern Cuyahoga, northern Medina, and beyond. To schedule an appointment for services at any of our facilities call: 440-816-8605

Locations:
• Southwest General Main Campus 440-816-8000 • Big Creek Surgery Center 440-743-8400 • Brunswick Medical Center and 24-Hour Emergency Room 330-558-0150 • Jefferson Park Complex LifeWorks of Southwest General 440-816-4202 • Middleburg Heights Medical Center North Royalton Physical Therapy 440-230-1133 • Oakview Behavioral Health Center 440-816-8200*Outpatient services for Oakview are now located at the Middleburg Heights Medical Center • Strongsville Medical Center 440-816-4900 • The Surgery Center 440-826-3240 • Thomas P. Perciak Family Residential Hospice 440-816-5040

DESCRIPTION OF SERVICES

Available Services:
• Behavioral Health • Cancer Care • Community Services • Diabetes Services • Emergency Services • Gastroenterology • Health Connection • Heart & Vascular • Home Health • Hospice Services • Laboratory Services • Maternity Services • Neurosciences • Orthopedics • Pain Management • Pharmacy • Post-Acute Services • Radiology & Digital Imaging • Respiratory Services • Sleep Center • Southwest General Medical Group • Sports Medicine • Surgical Services • WellAware Programs • Therapy Services • Women’s Health-Wound Care Center

ADDRESS

18697 Bagley Rd
Middleburg Heights OH 44130

CONTACT

440-816-8000
https://www.swgeneral.com/
https://www.facebook.com/SWGeneral
https://twitter.com/SWGHospital
ABOUT US

SAC provides opportunities through three core programs: the Families First Program, the Mi Casa Housing Counseling Program, and Little Footsteps Bilingual Child Enrichment Center. SAC currently provides over 6,000 services to approximately 1,500 new clients each year.

DESCRIPTION OF SERVICES

Through these core programs, our clients have access to a wide range of wraparound services including family support, childcare, financial literacy education, housing counseling, job training and placement services, English classes, and a GED programming. This effective multi-service model ensures that all our clients’ needs are met in one place, making the socioeconomic success and self-sufficiency they seek more accessible than ever. In order to best serve our clients and work toward our agency’s objective of helping to stabilize and strengthen the family unit and create conditions and resources within the family leading to social and economic well-being, SAC establishes meaningful partnerships and community connections.

ADDRESS

4407 Lorain Ave
Cleveland OH 44113

HOURS

MON 8:30 AM - 5:00 PM
TUE 8:30 AM - 5:00 PM
WED 8:30 AM - 5:00 PM
THU 8:30 AM - 5:00 PM
FRI 8:30 AM - 5:00 PM
SAT Closed
SUN Closed

CONTACT

216-961-2100
https://www.spanishamerican.org/
https://www.facebook.com/ SpanishAmericanCommittee/
https://twitter.com/SpanAmCleveland

ABOUT US

St. Augustine Parish was formed in 1860 as part of Ohio City’s St. Patrick’s Parish one of the oldest Catholic parishes in the city. The need for a new parish in Tremont arose as people of Irish descent began moving into the neighborhood. In 1896 the Cleveland Catholic Diocese purchased the old Pilgrim Congregational Church (whose congregation had recently moved into a new building at the corner of West 14th Street (Jennings Avenue) and Starkweather Avenue. The “new” St. Augustine had been built in the 1860s in Victorian Gothic style, replacing the original frame church which stood at Tremont Street and Jefferson Avenue. To meet the needs of the neighborhood’s changing demographics, St. Augustine began offering Spanish-language services in the 1970s. The congregation focuses particularly tightly on aiding the homeless and people with disabilities.

DESCRIPTION OF SERVICES

- St. Augustine Roman Catholic Church, Ministries to the Disabled - Operates a Summer Garden that supplies the Hunger Kitchen.
- The Beatitude Ministry serves children with disabilities, including a summer camp program named Rainbow Camp.
- Hunger Kitchen: (No meals for the first 7 days of each month.) Breakfast: 7 days a week, 7:30 AM - 8:00 AM Lunch: 7 days a week, 11:30 AM - Noon Dinner: Monday to Thursday, 4:30 PM - 5:00 PM

ADDRESS

2486 West 14th Street
Cleveland OH 44113

HOURS

MON 9:00 AM - 5:00 PM
TUE 9:00 AM - 5:00 PM
WED 9:00 AM - 5:00 PM
THU 9:00 AM - 5:00 PM
FRI 9:00 AM - 5:00 PM
SAT Closed
SUN Closed

CONTACT

216-781-5530
216-781-1124
http://www.staugustine-west14.org/
**ST. HERMAN’S HOUSE**

**ABOUT US**

The mission of St. Herman House - FOCUS Cleveland is to shelter and support homeless men on the path to well-being and independence, and meet the basic needs of people in our community. St. Herman House - FOCUS Cleveland is an Orthodox Christian house of hospitality. We are a non-profit, 501c3, charitable organization committed to serving the homeless and poor of Ohio City and Cleveland in a spirit of love and hospitality. We have been in operation since September of 1977. St. Herman’s is solely owned and operated by FOCUS North America, which manages outreach centers and programs in cities around the country.

**DESCRIPTION OF SERVICES**

- **Hot Meal Program:** Three hot meals a day, 365 days a year, to anyone in need.
- **Emergency Shelter:** Emergency shelter for 28 men in our main house.
- **Transitional Housing:** Transitional housing three doors down from the main house for 12 men. Men are eligible to live in the transitional house if they have a source of income, six months of sobriety, and are working with a case manager. Residents pay a program fee (approximately $300 per month), equivalent to subsidized rent.
- **Resident Services and Referral Program:** We connect all residents with local agencies for case management. Through referrals and collaboration, we support each resident to address unemployment, substance abuse, mental health and other barriers to independent living.
- **Jobs and Life Skills Program:** At present, this program has several components. Men in the main house work in temporary positions - typically custodial and landscaping - for which they are paid. There are also unpaid positions within the house that are filled by residents.
- **Basic Needs:** We give away clothing to men year-round. Our food pantry distributes grocery bags during the last five weekdays of each month to families with dependents. Sandwiches and toiletry kits are handed out daily as needed.

**REQUIREMENTS**

Men Only; Must call first.

**ADDRESS**

4410 Franklin Blvd
Cleveland OH 44113

**HOURS**

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**CONTACT**

- 216-961-3806
- 216-961-4947
- [https://sainthermans.com/](https://sainthermans.com/)
- [https://www.facebook.com/st.hermansfocus](https://www.facebook.com/st.hermansfocus)
- [https://twitter.com/Saint_Hermons](https://twitter.com/Saint_Hermons)

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**ST. MALACHI CENTER**

**ABOUT US**

Malachi Center is a community and family resource center serving the Near West Side of Cleveland since 1985. The Center strives to empower individuals to overcome the challenges they face through educational support, social programs, and direct service. We are located within sight of the intersection of West 25th St. and Detroit Ave, behind St. Malachi Church. The services the Center offers are made possible by the generosity of loyal donors, and the hard work of many volunteers. For more information on St. Malachi Church and Center, please visit www.malachicenter.org/contact-us/ or Malachi Center 2416 Superior Viaduct Cleveland, OH 44113 Phone: 216-771-3036 Fax: 216-771-3659

**DESCRIPTION OF SERVICES**

- **Shower Program:** Our longest running program, the Shower Program, helps homeless men and women each week. Monday - Thursday 7:30 AM - 9:15 AM; Friday 7:30 AM - 10:15 AM.
- **Meals:** Breakfast/Lunch Monday to Saturday 8:30 AM - 3:00 PM, Sunday 8:00 AM - 1:00 PM. Dinner on Mondays at 5:30 PM. Health Clinic Each Friday morning Metro Health provides medical services to individuals using the Malachi Center Shower Program. The goal is to treat health care issues before they require emergency room care or hospitalization. The project provides valuable hands on experience in serving vulnerable populations for medical students and residents.
- **Sewing with Friends:** Once a week adults learn the basics of sewing, share lunch, and support.
- **Soup & God Over lunch:** Men in transition connect with God, each other and their own strength, bi-monthly.
- **Holiday Assistance:** Assistance program for families during Thanksgiving and Christmas with food and gifts as available; engagement in service projects as well as holiday activities. Other services and programs include: • Clothing Program • Help with securing birth certificates and Identification cards for school, employment, and housing • A computer lab • Access to sewing supplies and lessons. St. Malachi Parish hosts the Metanoia Project during the winter months. For information on the Metanoia Project, please visit www.metanoiaproject.org/

**ADDRESS**

2416 Superior Viaduct
Cleveland OH 44113

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**CONTACT**

- 216-771-3036
- 216-771-3659
- [http://www.malachicenter.org/](http://www.malachicenter.org/)
- [https://twitter.com/MalachiCenter](https://twitter.com/MalachiCenter)
ST. VINCENT CHARITY MEDICAL CENTER

ABOUT US
Cleveland's first and only downtown hospital, St. Vincent Charity Medical Center is the city's faith-based, high-quality health care provider. Our distinguished doctors and caregivers are devoted to treating every patient with clinical excellence and compassionate care. Home to the renowned Spine and Orthopedic Institute and the Center for Bariatric Surgery, St. Vincent Charity Medical Center has services in cardiovascular, emergency medicine, primary care, occupational health, behavioral health and addiction medicine. Owned by the Sisters of Charity Health System, St. Vincent Charity Medical Center has provided Care Beyond Medicine since 1865.

Locations: SVCMC MAIN CAMPUS 2351 East 22nd Street, Cleveland, Ohio - 44115 216-861-6200
SVCMC MAIN CAMPUS HEALTH CARE CLINIC 2351 East 22nd Street,Cleveland, OH - 44115 216-861-6200
SVCMC MEDICAL OFFICE BUILDING 2322 East 22nd Street Cleveland, Suite 201, Cleveland, Ohio - 44115 216-861-6200
SVCMC DIAGNOSTIC IMAGING CENTER 4400 Rockside Road, Independence, Ohio - 44131 216-357-4400
SVCMC SOLON MEDICAL CAMPUS 33001 Solon Road, Solon, Ohio - 44131 440-349-2273
SVCMC SURGERY CENTER 6701 Rockside Road, Suite 101, Independence, Ohio - 44131 216-524-0120

Please visit our website for St. Vincent Medical Group Locations: www.stvincentcharity.com/our-locations

FEATURED SERVICES:
• Cancer • Cardiovascular • Emergency Medicine • Palliative Care • Pain Management • Primary Care • Pulmonary-Radiology • Rehab Therapy • Home Care • Surgery • Wound Care

The Psychiatric Emergency Department at St. Vincent Charity Medical Center PSYCHIATRIC EMERGENCY DEPARTMENT 2351 East 22nd Street,Cleveland, OH - 44115 216-363-2538
Contact Us: ST.VINCENT CHARITY MEDICAL CENTER2351 E 22nd St, Cleveland, Ohio 44115 BY PHONE General Information: 216.861.6200 / Deaf or Hard of Hearing: 800.750.0750 TTY: 216.363.2537 Emergency Department: 216.363.2536 BY EMAIL: INFO@STVINCENTCHARITY.COM BY MAIL St. Vincent Charity Medical Center 2351 East 22nd Street Cleveland, OH 44115

STARTING POINT FOR CHILD CARE AND EARLY EDUCATION

ABOUT US
The Starting Point was founded in 1990. Our mission is to optimize child and youth development by connecting families to early care/education, out-of-school time and related programs and by strengthening the community’s capacity to provide quality, affordable, and accessible care and learning opportunities. Northeast Ohio’s child care, early education and out-of-school time resource and referral agency -- serving families, early childhood professionals and organizations and the community. A 501(c)3 nonprofit agency.

DESCRIPTION OF SERVICES
Formed in 1990 on the recommendation of the landmark Cuyahoga County public-private initiative “The Child Day Care Planning Project” Starting Point works to:
• Link families with child care, early education and out-of-school time services
• Increase the supply of and improve access to child care, early education, literacy and out-of-school time programs
• Improve the quality of child care, early education and out-of-school time services
• Stimulate early education and out-of-school time alternatives
• Plan child care, early education and out-of-school initiatives
• Address child care, early education and out-of-school issues

HOURS
MON 8:30 AM - 5:00 PM
TUE 8:30 AM - 5:00 PM
WED 8:30 AM - 5:00 PM
THU 8:30 AM - 5:00 PM
FRI 8:30 AM - 5:00 PM
SAT Closed
SUN Closed

ADDRESS
4600 Euclid Ave, Ste 500
Cleveland OH 44103

CONTACT
800-880-0971
216-575-0102
http://www.starting-point.org/
STATE LIBRARY OF OHIO

ABOUT US
The State Library of Ohio ensures a smarter Ohio by managing the delivery of services through three channels:
• Directly, by building and managing quality collections and providing hands-on service to state government.
• Cooperatively, through collaborative efforts and information sharing networks within the library community.
• Virtually, through online and on-the-go access to expert assistance, digitized resources, and a vast selection of electronic materials.

DESCRIPTION OF SERVICES
We provide:
• Services to State Government
• Services to Ohio Libraries
• Specialized Services to Ohio Residents

For more information please visit our website: https://library.ohio.gov/

REQUIREMENTS
Ohio Resident

CONTACT
614-644-7061
https://library.ohio.gov/
https://www.facebook.com/StateLibraryOhio
https://twitter.com/statelibraryohio

ADDRESS
274 E 1st Ave #100
Columbus OH 43201

STELLA MARIS

ABOUT US
Stella Maris’ mission is to provide quality chemical dependency treatment and mental health services to our community regardless of race, gender, religion or ability to pay. Stella Maris will strive to make services available to all those seeking treatment based on presenting need and available treatment capacity. Stella Maris recognizes that alone we cannot meet the total needs of our community and will work with other community resources to improve the availability of appropriate services for the treatment of alcoholism and other addictions.

DESCRIPTION OF SERVICES
Services offered:
• Addiction treatment
• Detoxification services
• Partial hospitalization program
• Medically Assisted Treatment (MAT)
• Intensive Outpatient Programs (IOP)
• Supportive Housing for Men
• Recovery housing
• Job Preparation and Placement
• Family Counseling

CONTACT
216-781-0550
216-781-7501
https://Stellamariscleveland.com/
https://www.facebook.com/Stellamariscleveland/
https://twitter.com/StellaMaris216

ADDRESS
1320 Washington Ave
Cleveland OH 44113

HOURS
MON  8:00 AM - 5:00 PM
TUE  8:00 AM - 5:00 PM
WED  8:00 AM - 5:00 PM
THU  8:00 AM - 5:00 PM
FRI  8:00 AM - 5:00 PM
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SUN  Closed

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FRI  8:00 AM - 5:00 PM
SAT  Closed
SUN  Closed
The American Legion was chartered and incorporated by Congress in 1919 as a patriotic veterans organization devoted to mutual helpfulness. It is the nation’s largest wartime veterans service organization, committed to mentoring youth and sponsorship of wholesome programs in our communities, advocating patriotism and honor, promoting strong national security, and continued devotion to our fellow servicemembers and veterans.

Description of Services
Accredited American Legion service officers are specially trained to provide expert assistance, free of charge, to veterans and their families. While the majority of a service officer’s work involves application for VA disability benefits, these compassionate professionals also provide information, referrals and resources on education, employment and business, death benefits and other important topics.

Requirements
Veterans & Widows of Veterans

ADDRESS
1240 E 9th St, Rm 923
Cleveland OH 44199

HOURS
MON  8:00 AM - 4:00 PM
TUE  8:00 AM - 4:00 PM
WED  8:00 AM - 4:00 PM
THU  8:00 AM - 4:00 PM
FRI  8:00 AM - 4:00 PM
SAT  Closed
SUN  Closed

Contact
216-522-3504
216-357-5668
https://www.legion.org/

The Centers’ mission is to improve lives of those we serve through integrated behavioral health, primary care, early learning, and workforce services.

Nearly 50 years after their founding, Circle Health Services, Inc. and The Centers for Families and Children are evolving once more; this time, through an affiliation agreement that will allow the organizations to share not only a common purpose, but a leadership structure, administrative functions and client services while each maintaining their cherished legacies.

Health Services:
• Primary Care Services
• Mental Health Services
• Addiction Services
• Dental Services
• Pharmacy Services
• Trauma Recovery Services

Family Services:
• Early Learning/Childhood Services
• Family Support Services
• Home Visiting Services

Work Services:
• Training & Job Search Services
• Employer Job Services

To tour, enroll, or learn more, please call: 216-325-9678
LIST OF THE CENTERS LOCATIONS

THE CENTERS - BINGHAM EARLY LEARNING CENTER

Address: 2421 Central Ave Cleveland OH 44115

Hours of Operation:
- MON: 7:00 AM - 6:00 PM
- TUE: 7:00 AM - 6:00 PM
- WED: 7:00 AM - 6:00 PM
- THU: 7:00 AM - 6:00 PM
- FRI: 7:00 AM - 6:00 PM
- SAT: Closed
- SUN: Closed

Contact: 216-621-1782
https://thecentersohio.org/

THE CENTERS - CLIFTON EARLY LEARNING CENTER

Address: 13889 Clifton Blvd Lakewood OH 44107

Hours of Operation:
- MON: 7:30 AM - 6:00 PM
- TUE: 7:30 AM - 6:00 PM
- WED: 7:30 AM - 6:00 PM
- THU: 7:30 AM - 6:00 PM
- FRI: 7:30 AM - 6:00 PM
- SAT: Closed
- SUN: Closed

Contact: 216-228-8918
https://thecentersohio.org/

THE CENTERS - DEBRA ANN NOVEMBER EARLY LEARNING CENTER

Address: 5225 Library Ln Maple Heights OH 44137

Hours of Operation:
- MON: 7:00 AM - 6:00 PM
- TUE: 7:00 AM - 6:00 PM
- WED: 7:00 AM - 6:00 PM
- THU: 7:00 AM - 6:00 PM
- FRI: 7:00 AM - 6:00 PM
- SAT: Closed
- SUN: Closed

Contact: 216-331-2416
https://thecentersohio.org/

THE CENTERS - EAST OFFICE

Address: 4400 Euclid Ave Cleveland OH 44103

Hours of Operation:
- MON: 8:30 AM - 5:00 PM
- TUE: 8:30 AM - 5:00 PM
- WED: 8:30 AM - 5:00 PM
- THU: 8:30 AM - 5:00 PM
- FRI: 8:30 AM - 5:00 PM
- SAT: Closed
- SUN: Closed

Contact: 216-431-5800
https://thecentersohio.org/
# List of the Centers Locations

## The Centers - Glenville Early Learning Center

**Address:** 10118 Hampden Ave Cleveland OH 44108  
**Hours of Operation:**  
- **MON:** 7:15 AM - 3:15 PM  
- **TUE:** 7:15 AM - 3:15 PM  
- **WED:** 7:15 AM - 3:15 PM  
- **THU:** 7:15 AM - 3:15 PM  
- **FRI:** 7:15 AM - 3:15 PM  
- **SAT:** Closed  
- **SUN:** Closed  
**Contact:**  
- **Phone:** 216-413-3476  
- **Website:** [https://thecentersohio.org/](https://thecentersohio.org/)

## The Centers - Gordon Square Office

**Address:** 5209 Detroit Ave Cleveland OH 44102  
**Hours of Operation:**  
- **MON:** 8:30 AM - 6:00 PM  
- **TUE:** 8:30 AM - 6:00 PM  
- **WED:** 8:30 AM - 6:00 PM  
- **THU:** 8:30 AM - 6:00 PM  
- **FRI:** 8:30 AM - 5:00 PM  
- **SAT:** Closed  
- **SUN:** Closed  
**Contact:**  
- **Phone:** 216-651-2037  
- **Website:** [https://thecentersohio.org/](https://thecentersohio.org/)

## The Centers - McMillan Early Learning Center

**Address:** 1941 S Taylor Rd Cleveland OH 44118  
**Hours of Operation:**  
- **MON:** 7:00 AM - 6:00 PM  
- **TUE:** 7:00 AM - 6:00 PM  
- **WED:** 7:00 AM - 6:00 PM  
- **THU:** 7:00 AM - 6:00 PM  
- **FRI:** 7:00 AM - 6:00 PM  
- **SAT:** Closed  
- **SUN:** Closed  
**Contact:**  
- **Phone:** 216-932-9497  
- **Website:** [https://thecentersohio.org/](https://thecentersohio.org/)

## The Centers - Ohio City Office

**Address:** 1730 W 25th St Cleveland OH 44113  
**Hours of Operation:**  
- **MON:** 9:00 AM - 5:00 PM  
- **TUE:** 9:00 AM - 5:00 PM  
- **WED:** 9:00 AM - 5:00 PM  
- **THU:** 9:00 AM - 5:00 PM  
- **FRI:** 9:00 AM - 5:00 PM  
- **SAT:** Closed  
- **SUN:** Closed  
**Contact:**  
- **Phone:** 440-688-8582  
- **Website:** [https://thecentersohio.org/](https://thecentersohio.org/)
## List of the Centers Locations

### The Centers - Southwest Office
- **Address:** 5955 Ridge Rd Parma OH 44129
- **Hours of Operation:**
  - MON: 8:30 AM - 5:00 PM
  - TUE: 8:30 AM - 5:00 PM
  - WED: 8:30 AM - 5:00 PM
  - THU: 8:30 AM - 5:00 PM
  - FRI: 8:30 AM - 5:00 PM
  - SAT: Closed
  - SUN: Closed
- **Contact:** 440-888-0300
  - [https://thecentersohio.org/](https://thecentersohio.org/)

### The Centers - Stephanie Tubbs Jones Office
- **Address:** 13944 Euclid Ave East Cleveland OH 44112
- **Hours of Operation:**
  - MON: 9:00 AM - 5:00 PM
  - TUE: 9:00 AM - 5:30 PM
  - WED: 9:00 AM - 5:00 PM
  - THU: 9:00 AM - 5:30 PM
  - FRI: 9:00 AM - 5:00 PM
  - SAT: Closed
  - SUN: Closed
- **Contact:** 440-688-8582
  - [https://thecentersohio.org/](https://thecentersohio.org/)

### The Centers - Uptown Office
- **Address:** 12201 Euclid Ave Cleveland OH 44106
- **Hours of Operation:**
  - MON: 9:00 AM - 9:00 PM
  - TUE: 9:00 AM - 5:30 PM
  - WED: 9:00 AM - 9:00 PM
  - THU: 9:00 AM - 5:30 PM
  - FRI: 9:00 AM - 9:00 PM
  - SAT: Closed
  - SUN: Closed
- **Contact:** 216-721-4010
  - [https://thecentersohio.org/](https://thecentersohio.org/)

### The Centers - Wade Early Learning Center
- **Address:** 9111 Yale Ave Cleveland OH 44108
- **Hours of Operation:**
  - MON: 7:00 AM - 6:00 PM
  - TUE: 7:00 AM - 6:00 PM
  - WED: 7:00 AM - 6:00 PM
  - THU: 7:00 AM - 6:00 PM
  - FRI: 7:00 AM - 6:00 PM
  - SAT: Closed
  - SUN: Closed
- **Contact:** 216-761-4994
  - [https://thecentersohio.org/](https://thecentersohio.org/)
**LIST OF THE CENTERS LOCATIONS**

**THE CENTERS - WEST OFFICE**

Address: 3929 Rocky River Dr Cleveland OH 44111  
**Hours of Operation:**  
MON 8:30 AM - 6:00 PM  
TUE 8:30 AM - 6:00 PM  
WED 8:30 AM - 6:00 PM  
THU 8:30 AM - 6:00 PM  
FRI 8:30 AM - 5:00 PM  
SAT Closed  
SUN Closed  

Contact:  
216-252-5800  
https://thecentersohio.org/

**THE CENTERS FOR FAMILIES AND CHILDREN**

Address: 4500 Euclid Ave Cleveland OH 44103  
**Hours of Operation:**  
MON 8:30 AM - 5:00 PM  
TUE 8:30 AM - 5:00 PM  
WED 8:30 AM - 5:00 PM  
THU 8:30 AM - 5:00 PM  
FRI 8:30 AM - 5:00 PM  
SAT Closed  
SUN Closed  

Contact:  
216-432-7200  
https://thecentersohio.org/

**THE CLEVELAND LAW LIBRARY ASSOCIATION**

**ABOUT US**

The Cleveland Law Library’s mission is to provide high quality legal research, education, reference and other related services to its various constituencies in an efficient and cost-effective manner utilizing its extensive collection in print and electronic format. The Cleveland Law Library is a premier hybrid legal institution on the cutting edge of technology that provides services to a large base of private members, as well as various judges, public officials, and their respective staff members. The Cleveland Law Library is also accessible to members of the public one day a week.

**DESCRIPTION OF SERVICES**

Library Services:  
- The Law Library  
- Research Training  
- Library News Releases  
- Document Delivery Services  
- Conference Rooms available for booking  
- Clevnet Libraries App  
- Reference Questions & Research  
- Syllabi Notification Service Request  
- Library Programs & Newsletters  
- Interlibrary Loan Services

**REQUIREMENTS**

Only open to the public on Wednesdays
THE GOSPEL HOUSE CHURCH

ABOUT US
The Gospel House Church’s desire as a church is to promote the Gospel of Jesus Christ and to meet both the practical and spiritual needs of our community. We are ministering in the area of evangelism and are a training ground for Christians to increase their knowledge of God’s Word, and His will in their lives. We, as a church, believe that the family unit should have its foundation in the fundamental truths of God’s Word. We are expecting these objectives to broaden and expand, as we are open to the vision that God has given us, that vision being, reconciling man to God through Jesus Christ, His Son. - 2 Corinthians 5:14-21.

DESCRIPTION OF SERVICES

ADDRESS
14707 Alexander Rd
Walton Hills OH 44146

HOURS
MON Closed
TUE 9:30 AM - 3:30 PM
WED 9:30 AM - 3:30 PM
THU 9:30 AM - 3:30 PM
FRI 9:30 AM - 3:30 PM
SAT Closed
SUN Closed

CONTACT
440-439-6555
440-439-2991
https://www.thegospelhouse.com/

THE OHIO DEPARTMENT OF TAXATION

ABOUT US
The Ohio Department of Taxation provides the collection and administration of most state taxes, several local taxes and the oversight of real property taxation in Ohio.

DESCRIPTION OF SERVICES
The Walk-In Center is available for taxpayers who may not have access to a computer to file and pay their Ohio taxes electronically. Each workstation is equipped with a computer, printer and telephone to facilitate this self-service approach. If a taxpayer needs assistance to complete their tax filing transactions or have their questions answered, the taxpayer can call and speak to one of our agents.

ADDRESS
4485 Northland Ridge Blvd
Columbus OH 43229

HOURS
MON 8:00 AM - 4:00 PM
TUE 8:00 AM - 4:00 PM
WED 8:00 AM - 4:00 PM
THU 8:00 AM - 4:00 PM
FRI 8:00 AM - 4:00 PM
SAT Closed
SUN Closed

CONTACT
855-728-1055
https://www.tax.ohio.gov/
**The Salvation Army - East Cleveland**

**About Us**

The Salvation Army in East Cleveland is dedicated to serving the men, women, and children who are at-risk and in need of financial, social service, and spiritual support. We work every day to elevate individuals up from despair to provide hope and assistance. In teaching life skills, we provide individuals with an opportunity to maximize their physical, emotional, and spiritual being to effect life change.

**Description of Services**

Current List of Programs and Services:
- Food Pantry
- Utility Assistance
- Sports and Recreational Activities
- Soup Kitchen
- Women's Ministries
- Overnight Camp

**Requirements**

Zip Code Based

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**The Salvation Army - Harbor Light Complex**

**About Us**

In existence for over 65 years, the Harbor Light Complex has been a beacon of hope and help, providing services to the most disenfranchised members of society including homeless men, women and children, the alcoholic, the drug addict, and the felon. Founded in 1949 as a 10-bed program for homeless, alcoholic men, Harbor Light had an annual budget of $11,000. In 1970, the facility moved from its original location on Eagle Avenue to the current site at 1710 Prospect Avenue. Today the operating budget for the Harbor Light Complex is in excess of $9 million. The New Hope for questions, please contact Captain Linnette Gallimore by phone at (216) 781-3773 or by email at LINNETTE.GALLIMORE@USE.SALVATIONARMY.ORG or Major Christine Tilley by phone at (216) 781-3773 or by email at CHRISTINE.TILLEY@USE.SALVATIONARMY.ORG.

**Description of Services**

The Harbor Light Complex is an eight story multi-service facility, provides the following programs and services to the community:
- Emergency Shelter Services for Families
- Transitional Housing Programs for Men
- Community Corrections & Electronic Monitoring Services
- Substance Abuse Treatment (Medically Supervised) & Intensive Outpatient Treatment
- A canteen that distributes meals/snacks to the homeless, five (5) days a week
- Faith-Based Enrichment & Support through New Hope (Salvation Army Church)
- Alcohol Drug Addiction Services
- Chapel Service
- Community Corrections Program for Men
- Kitchen & Food Services

**Requirements**

This facility is 24/7, however individuals need to call because some services are only available through court referral.

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**Contact**

216-781-3773

https://neo.salvationarmy.org/northeastohio/HarborLight

https://www.facebook.com/SalvationArmyCleveland

https://twitter.com/SAClevelandOH
The Salvation Army in Miles Park is dedicated to serving the men, women, and children who are at-risk and in need of financial, social service, and spiritual support. We work every day to elevate individuals up from despair to provide hope and assistance. In teaching life skills, we provide individuals with an opportunity to maximize their physical, emotional, and spiritual being to effect life change.

Current List of Programs and Services:
- Food Pantry
- Soup Kitchen
- Women’s Ministries
- Overnight Camp

Requirements:
Zip Code Based

The Salvation Army in Cleveland’s Ohio City neighborhood is dedicated to serving the men, women, and children who are at-risk and in need of financial, social service, and spiritual support. We work every day to elevate individuals up from despair to provide hope and assistance. In teaching life skills, we provide individuals with an opportunity to maximize their physical, emotional, and spiritual being to effect life change.

Current List of Programs and Services:
- Electric and Gas Assistance
- Summer Day Camp
- Preschool

Requirements:
Zip Code Based
St. Herman House - FOCUS Cleveland is an Orthodox Christian house of hospitality. We are a non-profit, 501c3, charitable organization committed to serving the homeless and poor of Ohio City and Cleveland in a spirit of love and hospitality. We have been in operation since September of 1977. St. Herman’s is solely owned and operated by FOCUS North America, which manages outreach centers and programs in cities around the country. St. Herman House’s mission is to support homeless men on the path to well-being and independence in a safe and stable environment and also meet the basic needs of people in our community.

Food, Clothing, Employment, Shelter, and Hospitality Time for Men- We have an emergency shelter for 28 men and a transitional home that accommodates 12 men. In addition, we serve three meals a day, seven days a week, every day of the year to anyone in need.
- Breakfast - 7 days a week at 5:45 AM
- Lunch - 7 days a week at 11:15 AM
- Dinner - 7 days a week at 5:15 PM

Men Only Must call first

The Salvation Army Temple Corps in Cleveland is dedicated to serving the men, women, and children who are at-risk and in need of financial, social service, and spiritual support. We work every day to elevate individuals up from despair to provide hope and assistance. In teaching life skills, we provide individuals with an opportunity to maximize their physical, emotional, and spiritual being to effect life change.

- Children’s Group
- Food Pantry
- Christmas Assistance
- Gospel Performing Arts
- Community Care Ministry
- Men’s Group
- Community Center (Recreation & Educational Activities)
- Music Instruction
- Energy Assistance
- Vacation Bible Study
- Educational Activities
- Woman’s Group-Feeding Program

Zip Code Based
THE SALVATION ARMY - WEST PARK

ABOUT US
The Salvation Army in Cleveland Westpark is dedicated to serving the men, women, and children who are at-risk and in need of financial, social service, and spiritual support. We work every day to elevate individuals up from despair to provide hope and assistance. In teaching life skills, we provide individuals with an opportunity to maximize their physical, emotional, and spiritual being to effect life change.

DESCRIPTION OF SERVICES
- After school program for K-8-meals on Wheels
- Bible Study & Home League
- Music Programs
- Community Meal
- Senior Programs
- Food Pantry
- Utility assistance

ADDRESS
12645 Lorain Ave
Cleveland OH 44111

HOURS
MON 9:00 AM - 4:00 PM
TUE 9:00 AM - 4:00 PM
WED 9:00 AM - 4:00 PM
THU 9:00 AM - 4:00 PM
FRI 9:00 AM - 4:00 PM
SAT Closed
SUN Closed

CONTACT
216-252-3593
216-252-3431
https://neo.salvationarmy.org/northeastohio/WestPark
https://www.facebook.com/SalvationArmyCleveland
https://twitter.com/SAClevelandOH

THE SALVATION ARMY - WEST SIDE CATHOLIC CENTER

ABOUT US
Since 1977, the West Side Catholic Center has offered hot meals, hospitality, clothing and household goods, emergency services, advocacy, a family shelter, and a housing solutions program to those in need at no charge, regardless of religious affiliation. The West Side Catholic Center was established in 1977 by several area churches that saw a critical need within the community due to extreme poverty. We are a unique, private, not-for-profit agency with Catholic roots, independent of the Catholic Diocese and Catholic Charities. Our Programs respond to the needs of men, women, and children in Cleveland, regardless of their religious affiliation, and WSCC has no geographical limits on its service area. All services are provided free of charge.

DESCRIPTION OF SERVICES
- Food and Medication
- Heat and Water
- Homelessness
- Help in Search of Employment
- Lack of Transportation

REQUIREMENTS
Must call first.

ADDRESS
3135 Lorain Ave
Cleveland OH 44113

HOURS
MON 9:00 AM - 4:30 PM
TUE 9:00 AM - 4:30 PM
WED 9:00 AM - 4:30 PM
THU 9:00 AM - 4:30 PM
FRI 9:00 AM - 4:30 PM
SAT Closed
SUN Closed

CONTACT
216-631-4741
216-631-2379
https://www.wsccenter.org/
https://www.facebook.com/westsidecatholiccenter/
https://twitter.com/wsccenter
THE SECURUS FOUNDATION

ABOUT US
The vision of The Securus Foundation is to modernize the re-entry process to increase successful community reengagement. The mission is to connect justice agencies to their communities with technology and processes that provide a demonstrable reduction in recidivism. The Securus Foundation’s primary function is to develop, organize, and/or streamline services in conjunction with government agencies, service providers, non-profits, faith-based organizations, community partners, colleges and universities, and formerly incarcerated individuals that desire to establish or improve reentry processes to reduce recidivism across the United States. The Securus Foundation actively examines and develops solutions to overcome the current reentry indicator barriers that greatly impact successful transitioning from incarceration to free persons. The Securus Foundation operates under and shares best practices, which means, that it will remain in a continuous learning mode. The Securus Foundation is a 501c3 non-profit organization.

DESCRIPTION OF SERVICES
Our Principles and Beliefs: We exist to improve the lives of returning citizens and their families. We will collaborate with all communities that want to establish or improve their reentry process(es). We will support all demonstrable progressive efforts to address reentry barriers. We believe there must be standards and accountability for programs that are supposed to assist returning citizens. We believe that technology should play a larger role in preparing transitioning citizens, where appropriate. Our efforts are motivated by results not profits. We believe exposure to and completion of positive programming can lead to self-actualization. We exist to raise awareness and generate support to address the societal challenge of reentry. We believe there is a moral and economic imperative to reducing recidivism. We believe recidivism is beyond a “corrections problem”, it is a community problem. We believe that total community engagement is necessary to successfully influence reentry activities.

REQUIREMENTS
Must align with The Securus Foundation’s values by demonstrating accountability, being reliable and consistent, and having a solutions-focused and total community engagement mentality.

ADDRESS
PO Box 1793
Addison TX 75001

HOURS
MON 8:00 AM - 5:00 PM
TUE 8:00 AM - 5:00 PM
WED 8:00 AM - 5:00 PM
THU 8:00 AM - 5:00 PM
FRI 8:00 AM - 5:00 PM
SAT Closed
SUN Closed

CONTACT
469-346-2111
www.thesecurusfoundation.org
https://www.facebook.com/thesecurusfoundation/
https://twitter.com/TheSecurusFdn

THE SELECTIVE SERVICE SYSTEM

ABOUT US
Mission: To register men and maintain a system that, when authorized by the President and Congress, rapidly provides personnel in a fair and equitable manner while managing an alternative service program for conscientious objectors.

DESCRIPTION OF SERVICES
Men who have been in detention, jail, or prison, or otherwise involved in the criminal justice system, tend to be at higher risk for failing to register. Working with professionals in the criminal justice, parole, and re-entry advocacy communities, we have tailored this toolkit to ensure that no man misses out on an opportunity to improve his life because he, or the people who support him, did not know why, when, or how to register with the Selective Service System.

REQUIREMENTS
All men between the ages of 18 and last day of age 25 are required to register; even if they have been incarcerated.

ADDRESS
PO Box 94638
Palatine IL 60094

HOURS
MON 8:00 AM - 4:00 PM
TUE 8:00 AM - 4:00 PM
WED 8:00 AM - 4:00 PM
THU 8:00 AM - 4:00 PM
FRI 8:00 AM - 4:00 PM
SAT Closed
SUN Closed

CONTACT
888-655-1825
https://www.sss.gov/
TOWARDS EMPLOYMENT

ABOUT US
Towards Employment is a proven leader in workforce development that connects people to careers, which changes people’s lives, advances businesses, and strengthens community in Northeast Ohio. Our mission is to empower individuals to achieve and maintain self-sufficiency through employment.

DESCRIPTION OF SERVICES
- We actively address the need local business has for a qualified, trained and motivated workforce.
- We are a leading community-based workforce organization in Northeast Ohio with extensive expertise and reliable partnerships.
- Our enterprises reflect 40 years of experience in successfully helping people gain the tools they need to find a job, navigate life’s obstacles, and secure a path towards a long-term career.

ADDRESS
1255 Euclid Ave, Ste 300
Cleveland OH 44115

HOURS
MON 8:30 AM - 4:30 PM
TUE 8:30 AM - 4:30 PM
WED 8:30 AM - 4:30 PM
THU 8:30 AM - 4:30 PM
FRI 8:30 AM - 4:30 PM
SAT Closed
SUN Closed

CONTACT
216-696-5750
http://towardsemployment.org/
https://www.facebook.com/towardsemploy
https://www.twitter.com/towardsemploy

TRANSUNION

ABOUT US
Our mission is to help people around the world access the opportunities that lead to a higher quality of life, by helping organizations optimize their risk-based decisions and enabling consumers to understand and manage their personal information.

DESCRIPTION OF SERVICES
Transunion offers total credit protection all in one place from credit score, credit report and credit alert. Check your credit score today from TransUnion!

CONTACT
800-888-4213
https://www.transunion.com/
The Summer Food Service Program (SFSP) is a federally-funded, state-administered program. SFSP reimburses program operators who serve free healthy meals and snacks to children and teens in low-income areas.

Meals for children are offered at many locations throughout the summer months. You can call to locate the nearest program at 1-866-348-6479, text Summer Meals to 97779, or visit the website: https://www.fns.usda.gov/summerfoodrocks

**HOURS**

<table>
<thead>
<tr>
<th>Day</th>
<th>Time</th>
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<tbody>
<tr>
<td>MON</td>
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</tbody>
</table>

**CONTACT**

- 1-866-348-6479
- https://www.fns.usda.gov/sfsp/summer-food-service-program
- https://www.facebook.com/USDA/

211 is a vital service that connects millions of people to help every year. To get expect, caring help, simply call 211 today or search for your local 211 on the 211 website.

211 offers services that relate to crisis, emergencies and disasters, food, health, housing and utilities, human trafficking, jobs and employment, reentry, and veterans.
UNIVERSITY HOSPITALS CASE MEDICAL CENTER

ABOUT US
Founded in 1866, University Hospitals Cleveland Medical Center has a long history of providing exceptional healthcare for the residents of Northeast Ohio. Among the nation’s leading academic medical centers, we are leading the way in both the discovery and implementation of medical advancements and the delivery of exceptional patient care.

DESCRIPTION OF SERVICES
UH Cleveland Medical Center provides primary, specialty and subspecialty medical and surgical care. Located in the heart of Cleveland’s University Circle on a beautiful 35-acre campus, UH Cleveland Medical Center includes general medical, intensive care and surgical units.

CONTACT
440-613-3168
https://www.uhhospitals.org/

ADDRESS
11100 Euclid Ave
Cleveland OH 44106

UNIVERSITY HOSPITALS CASE MEDICAL CENTER

ABOUT US
Through MISSION UNITED, United Way and its partners help military veterans and their families acclimate back to civilian life by affording them the services and support they need. In many communities, the 2-1-1 service is the entry point for MISSION UNITED and is available to help veterans 24/7.

DESCRIPTION OF SERVICES
This hotline provides specialized information and referral services and advocacy to veterans, families of veterans, and active military personnel.

CONTACT
211
https://www.unitedway.org/mission-united
https://www.facebook.com/UnitedWay
https://twitter.com/unitedway

ADDRESS
11100 Euclid Ave
Cleveland OH 44106

UNIVERSITY HOSPITALS CASE MEDICAL CENTER

ABOUT US
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DESCRIPTION OF SERVICES
UH Cleveland Medical Center provides primary, specialty and subspecialty medical and surgical care. Located in the heart of Cleveland’s University Circle on a beautiful 35-acre campus, UH Cleveland Medical Center includes general medical, intensive care and surgical units.

CONTACT
440-613-3168
https://www.uhhospitals.org/

ADDRESS
11100 Euclid Ave
Cleveland OH 44106

UNIVERSITY HOSPITALS CASE MEDICAL CENTER

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This hotline provides specialized information and referral services and advocacy to veterans, families of veterans, and active military personnel.

CONTACT
211
https://www.unitedway.org/mission-united
https://www.facebook.com/UnitedWay
https://twitter.com/unitedway

ADDRESS
11100 Euclid Ave
Cleveland OH 44106

UNIVERSITY HOSPITALS CASE MEDICAL CENTER

ABOUT US
Founded in 1866, University Hospitals Cleveland Medical Center has a long history of providing exceptional healthcare for the residents of Northeast Ohio. Among the nation’s leading academic medical centers, we are leading the way in both the discovery and implementation of medical advancements and the delivery of exceptional patient care.

DESCRIPTION OF SERVICES
UH Cleveland Medical Center provides primary, specialty and subspecialty medical and surgical care. Located in the heart of Cleveland’s University Circle on a beautiful 35-acre campus, UH Cleveland Medical Center includes general medical, intensive care and surgical units.

CONTACT
440-613-3168
https://www.uhhospitals.org/

ADDRESS
11100 Euclid Ave
Cleveland OH 44106
University Settlement has been offering the individuals and families we serve resources by which they can learn, grow, and thrive since 1926. To this day, we are proud to be at the forefront of social service providers in the Broadway-Slavic Village neighborhood. By removing barriers to help families overcome poverty, we empower citizens to maximize their potential and reach their goals. We do this by protecting and educating children, advancing literacy and job readiness, providing nutritious and sustaining meals, strengthening families, and serving the elderly.

**DESCRIPTION OF SERVICES**

- We strengthen families and provide resources to Help with Family preservation
- We provide educational Programs for Youth to address learning gaps
- We assist Community residents with Our Food Pantry Programs
- We improve seniors’ quality of life with wellness Programs
- We educate about financial literacy and employability skills

**CONTACT**

- **ADDRESS**
  4800 Broadway Ave
  Cleveland OH 44127

- **HOURS**
  MON  9:00 AM - 5:00 PM
  TUE  9:00 AM - 5:00 PM
  WED  9:00 AM - 5:00 PM
  THU  9:00 AM - 5:00 PM
  FRI  9:00 AM - 5:00 PM
  SAT  Closed
  SUN  Closed

- **CONTACT**
  216-641-8948
  https://www.universitysettlement.net/
  https://www.facebook.com/UniversitySettlement4800/
  https://twitter.com/USettlement

**Urban League of Greater Cleveland**

The mission of the Urban League of Greater Cleveland is dedicated to providing equal opportunities for African-Americans and other minority members to develop and exercise their potential on par with all other Americans through education, research, advocacy and provision of services. Our History: The Urban League of Greater Cleveland (ULGC), a community based nonprofit organization was established in 1917, in response to the needs of families migrating from the South to urban cities in the North. Leveraging its assets as advocate and service provider, the ULGC helped to mitigate the issues of housing discrimination, limited access to employment, quality education, and poor landlord tenant relations. In its 99-year history, the ULGC has delivered upon this mission to enable African Americans and other minority members to develop and exercise their potential on par with all other Americans through education, research, advocacy and provision of services. Partnering with government, corporate, and community organizations has enabled ULGC’s ability to respond effectively to the needs of those on the economic and social margins.

**DESCRIPTION OF SERVICES**

EDUCATION & YOUTH DEVELOPMENT: From elementary to high school students, the Urban League of Greater Cleveland is molding the future direction of Cleveland youth and helping them become successful and prosperous young adults. We have established a solid track record of delivering quality education and youth development programs within Cuyahoga County for more than two decades.

WORKFORCE DEVELOPMENT: The Urban League of Greater Cleveland (ULGC) has vast expertise in the workforce arena both past and present. We have provided an array of employment and training services to nearly 4,500 participants in over five years. ULGC works to raise employment and income levels by assisting individuals to access the skills, knowledge, support and networks they need to enter the workforce and advance in their careers.

ENTREPRENEURSHIP CENTER: The Small Business Development Center (SBDC) at the Urban League of Greater Cleveland provides business counseling and assistance to individuals who are either starting or growing their business.

**CONTACT**

- **ADDRESS**
  2930 Prospect Ave E.
  Cleveland, OH 44115

- **HOURS**
  MON  9:00 AM - 4:30 PM
  TUE  9:00 AM - 4:30 PM
  WED  9:00 AM - 4:30 PM
  THU  9:00 AM - 4:30 PM
  FRI  9:00 AM - 4:30 PM
  SAT  Closed
  SUN  Closed

- **CONTACT**
  216-622-0999
  216-622-0997
  http://ulcleveland.org/
  https://facebook.com/ULGCPage
  https://twitter.com/ULCLEVELAND

**REQUIREMENTS**

Varies by program
US DEPARTMENT OF HEALTH AND HUMAN SERVICES
- NATIONAL CENTER FOR HEALTH STATISTICS

ABOUT US
The mission of the National Center for Health Statistics (NCHS) is to provide statistical information that will guide actions and policies to improve the health of the American people. As the Nation’s principal health statistics agency, NCHS leads the way with accurate, relevant, and timely data.

DESCRIPTION OF SERVICES
There are links on the website that are provided for those users who want direct access to individual state and territory information. To use this valuable tool, you must first determine the state or area where the birth, death, marriage, or divorce occurred, then click on that state or area. Please follow the provided Application Guidelines to ensure an accurate response to your request.

ADDRESS
3311 Toledo Rd
Hyattsville MD 20782

CONTACT
800-232-4636
https://www.cdc.gov/nchs/w2w.htm
https://www.facebook.com/CDC
https://twitter.com/CDCgov

US DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT - CLEVELAND FIELD OFFICE

ABOUT US
The mission of the Department of Housing and Urban Development (HUD) is to create strong, sustainable, inclusive communities and quality affordable homes for all. HUD is working to strengthen the housing market to bolster the economy and protect consumers; meet the need for quality affordable rental homes; utilize housing as a platform for improving quality of life; and build inclusive and sustainable communities free from discrimination. The Cleveland Field Office is located at the US Bank Centre Building.

DESCRIPTION OF SERVICES
The US Department of Housing and Urban Development (HUD) funds privately owned apartments for older adults, people who are physically disabled, and families. HUD also offers many other services including rental assistance, section 8, home buyers assistance and much more.

ADDRESS
1350 Euclid Ave, Ste 500
Cleveland OH 44115

HOURS
MON 8:20 AM - 5:00 PM
TUE 8:20 AM - 5:00 PM
WED 8:20 AM - 5:00 PM
THU 8:20 AM - 5:00 PM
FRI 8:20 AM - 5:00 PM
SAT Closed
SUN Closed

CONTACT
216-357-7900
216-357-7920
https://www.hud.gov/
https://www.facebook.com/HUD/
https://twitter.com/hudgov
**US DEPARTMENT OF LABOR**

**ABOUT US**
Mission: To foster, promote, and develop the welfare of the wage earners, job seekers, and retirees of the United States; improve working conditions; advance opportunities for profitable employment; and assure work-related benefits and rights.

**DESCRIPTION OF SERVICES**
Other forms of contact: Use the format below to send your mail correspondence to an agency’s subject matter area for timelier assistance. This will prevent mail misdirection and slow inquiry response. U.S. Department of LaborAGENCY NAMEOFFICE NUMBER200 Constitution Ave NWWashington, DC 20210

**US DEPARTMENT OF STATE PASSPORT VITAL RECORDS SECTION**

**ABOUT US**
Safety. Security. Service. Our highest priority is to protect the lives and interests of U.S. citizens overseas. We do this through routine and emergency services to Americans at our embassies and consulates around the world. We serve our fellow citizens during their most important moments - births, deaths, disasters, arrests, and medical emergencies. The Bureau of Consular Affairs formulates and implements policy relating to immigration and consular services and ensures responsive and efficient provision of consular services overseas. Consular Affairs (CA) is the public face of the Department of State for millions of people around the world. CA is responsible for the welfare and protection of U.S. citizens abroad, for the issuance of passports and other documentation to citizens and nationals, and for the protection of U.S. border security and the facilitation of legitimate travel to the United States. CA also has a significant domestic presence, most notably the 29 U.S. Passport agencies and centers, 26 of which deal directly with the U.S. public. CA is also the Department’s largest Bureau in terms of domestic personnel and is almost entirely funded through revenue generated by consular fees.

**DESCRIPTION OF SERVICES**
A child born abroad to a U.S. citizen parent or parents may acquire U.S. citizenship at birth if certain statutory requirements are met. The child’s parents should contact the nearest U.S. embassy or consulate to apply for a Consular Report of Birth Abroad of a Citizen of the United States of America (CRBA) to document that the child is a U.S. citizen. If the U.S. embassy or consulate determines that the child acquired U.S. citizenship at birth, a consular officer will approve the CRBA application and the Department of State will issue a CRBA, also called a Form FS-240, in the child’s name. According to U.S. law, a CRBA is proof of U.S. citizenship and may be used to obtain a U.S. passport and register for school, among other purposes. The child’s parents may choose to apply for a U.S. passport for the child at the same time that they apply for a CRBA. Parents may also choose to apply only for a U.S. passport for the child. Like a CRBA, a full validity U.S. passport is proof of U.S. citizenship.
US DEPARTMENT OF VETERANS AFFAIRS - CLEVELAND REGIONAL OFFICE

ABOUT US
The mission of the Veterans Benefits Administration, in partnership with the Veterans Health Administration and the National Cemetery Administration, is to provide benefits and services to the veterans and their families in a responsive, timely and compassionate manner in recognition of their service to the Nation. Through MISSION UNITED, United Way and its partners help military veterans and their families acclimate back to civilian life by affording them the services and support they need. In many communities, the 2-1-1 service is the entry point for MISSION UNITED and is available to help veterans 24/7.

DESCRIPTION OF SERVICES
VA's Cleveland Regional Office (RO) administers a variety of services, including Compensation, Education, Insurance, Loan Guarantee, Pension, and Vocational Rehabilitation and Employment for Veterans, Servicemembers, their families and survivors in Ohio's 88 counties. We offer the following additional services:

- Counseling about eligibility for VA benefits and how to apply—Information about VA health care and memorial benefits
- Outreach to Veterans, including those who are homeless or at risk for homelessness and older, minority, and women Veterans
- Public affairs
- Assistance with applying for Specially Adapted Housing grants
- Administration of VA’s Home Loan Guaranty program for Connecticut, Delaware, Indiana, Maine, Massachusetts, Michigan, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, and Vermont

ADDRESS
1240 E 9th St
Cleveland OH 44199

HOURS
MON 8:00 AM - 4:30 PM
TUE 8:00 AM - 4:30 PM
WED 8:00 AM - 4:30 PM
THU 8:00 AM - 4:30 PM
FRI 8:00 AM - 4:30 PM
SAT Closed
SUN Closed

CONTACT
800-827-1000
https://www.benefits.va.gov/ROCLEVELAND/index.asp

US DEPT. OF VETERANS AFFAIRS VOCATIONAL REHABILITATION AND EMPLOYMENT PROGRAM

ABOUT US
Vocational Rehabilitation and Employment (VR&E) is an employment-oriented program that helps transitioning Service members and Veterans with service-connected disabilities and an employment handicap to prepare for, obtain and maintain suitable employment. Services may include employment assistance, short or long-term training, purchase of required supplies and equipment, and on-the-job training. For Service members and Veterans with compensable service-connected disabilities so severe that they may not be able to work, the program offers services to improve their ability to live independently to the maximum extent possible in their homes and community. The support these Veterans are provided may eventually enable them to return to work.

DESCRIPTION OF SERVICES
VR&E utilizes the five tracks to employment model in the provision of services.

- Reemployment
- Rapid Access to Employment
- Self-Employment
- Independent Living Services
- Employment through Long-Term Services

REQUIREMENTS
To receive the benefits from this program, you must meet one of the following criteria:

- A Veteran with a combined service-connected disability (SCD) rating of at least 20 percent or higher and meets the criteria for an employment handicap.
- A Veteran with a combined SCD rating of 10 percent and meets the criteria for a serious employment handicap.
- A service member who is awaiting discharge due to a medical condition resulting from a serious injury or illness from active duty. (Automatic entitlement is based on documentation from military service and not based on a VA disability rating or memorandum rating.)
- A service member who is awaiting discharge, has obtained a VA memorandum rating of 20 percent or more, and expects to receive an honorable discharge upon separation from active duty.

ADDRESS
1350 Euclid Ave, Ste 111
Cleveland OH 44199

HOURS
MON 8:00 AM - 4:30 PM
TUE 8:00 AM - 4:30 PM
WED 8:00 AM - 4:30 PM
THU 8:00 AM - 4:30 PM
FRI 8:00 AM - 4:30 PM
SAT Closed
SUN Closed

CONTACT
216-522-3535
https://www.benefits.va.gov/benefit/296
https://www.facebook.com/benefitsGOV
https://twitter.com/benefitsGOV
US SMALL BUSINESS ADMINISTRATION - CLEVELAND

ABOUT US
Created in 1953, the U.S. Small Business Administration (SBA) continues to help small business owners and entrepreneurs pursue the American dream. The SBA is the only cabinet-level federal agency fully dedicated to small business and provides counseling, capital, and contracting expertise as the nation’s only go-to resource and voice for small businesses. The Cleveland District delivers and oversees the Agency’s 8(a), SDB, and HUBZone government contracting programs for small businesses in the area. The District serves 28 urban and rural counties in the north of Ohio: Ashtabula, Carroll, Columbiana, Cuyahoga, Defiance, Erie, Fulton, Geauga, Harrison, Henry, Huron, Jefferson, Lake, Lorain, Lucas, Mahoning, Medina, Ottawa, Portage, Sandusky, Seneca, Stark, Summit, Trumbull, Tuscarawas, Wayne, Williams, and Wood.

DESCRIPTION OF SERVICES
The District Office helped 1,818 small businesses obtain access to capital through Agency loan programs during Fiscal Year 2018, putting over $521 million into the hands of small business owners. The SBA Cleveland District is home to twelve Ohio Small Business Development Centers and five chapters of SCORE, a volunteer organization that provides free business counseling.

ADDRESS
1350 Euclid Ave, Ste 111
Cleveland OH 44115

HOURS
MON 10:00 AM - 2:00 PM
TUE 10:00 AM - 2:00 PM
WED 10:00 AM - 2:00 PM
THU 10:00 AM - 2:00 PM
FRI 10:00 AM - 2:00 PM
SAT Closed
SUN Closed

CONTACT
216-522-4180
216-522-2038
https://www.sba.gov/offices/district/oh/cleveland
twitter.com/SBA_Cleveland

VANTAGE - WORKFORCE SOLUTIONS - ELYRIA

ABOUT US
For over 40 years, VANTAGE Workforce Solutions has connected Ohio seniors to employment by offering job training and placement to low-income adults age 55 and older. We oversee the Senior Community Service Employment Program (SCSEP), funded by the U.S. Department of Labor and the Ohio Department of Aging.

DESCRIPTION OF SERVICES
SCSEP promotes the self-sufficiency of older workers. We connect low-income, unemployed adults, age 55 and older to paid job training. Job training takes place at community-based and government agencies. These agencies are able to build their capacity with SCSEP support. For profit businesses may also use our contract training program to hire.

REQUIREMENTS
Must be 55 or older

ADDRESS
42495 North Ridge Road
Elyria OH 44035

HOURS
MON 8:00 AM - 4:30 PM
TUE 8:00 AM - 4:30 PM
WED 8:00 AM - 4:30 PM
THU 8:00 AM - 4:30 PM
FRI 8:00 AM - 4:30 PM
SAT Closed
SUN Closed

CONTACT
440-324-3588
440-324-3590
ABOUT US

CRRCs provide Veterans who are homeless and at risk of homelessness with one-stop access to community-based, multagency services to promote permanent housing, health and mental health care, career development and access to VA and non-VA benefits. They provide outreach services to veterans who are homeless or at risk of becoming homeless. Their CRRC team consists of social workers, case managers, vocational rehab counselors, supportive employment (HVSEP) and a medical support assistant. The CRRC philosophy is deeply rooted in collaboration with community partners who also serve our veterans. The community partners are invited into the CRRC to meet with veterans or provide an educational session from budgeting to dealing with landlord tenant issues. For homeless veterans where it is clinically appropriate, the CRRC offers washer/dryer and shower facilities to assist them in moving forward.

DESCRIPTION OF SERVICES

• Showers Available
• Meals
• Social Workers
• Case Managers
• Vocational Rehab Counselors
• Medical Support
• Washer/Dryer Facilities

Men and women Veterans Welcomed

ADDRESS

7000 Euclid Ave, Ste 202
Cleveland OH 44103

HOURS

MON 8:00 AM - 4:00 PM
TUE 8:00 AM - 4:00 PM
WED 8:00 AM - 4:00 PM
THU 8:00 AM - 4:00 PM
FRI 8:00 AM - 4:00 PM
SAT Closed
SUN Closed

CONTACT

216-391-0264
216-229-2843
https://www.cleveland.va.gov/locations/ClevelandCRRC.asp

VETERANS OF FOREIGN WAR - CLEVELAND REGIONAL OFFICE

ABOUT US

Mission: That the purpose of this Corporation shall be fraternal, patriotic, historical, charitable, and educational; to preserve and strengthen comradeship among its members; to assist worthy comrades; to perpetuate the memory and history of our dead; and to assist their widows and orphans; to perpetuate the memory and history of our dead; and to assist their widows and orphans; to maintain true allegiance to the Government of the United States of America, and fidelity to its Constitution and laws; to foster true patriotism; to maintain and extend the institutions of American freedom, and to preserve and defend the United States from all her enemies. The VFW traces its roots back to 1898 when veterans of the Spanish-American War (1898) and the Philippine Insurrection (1899-1902) founded local organizations to secure rights and benefits for their service: Many arrived home wounded or sick. There was no medical care or veterans’ pension for them, and they were left to care for themselves. In their misery, some of these veterans banded together and formed organizations with what would become known as the Veterans of Foreign Wars of the United States. After chapters were formed in Ohio, Colorado and Pennsylvania, the movement quickly gained momentum. By 1915, membership grew to 5,000; by 1936, membership was almost 200,000.

Annually, the nearly 2 million members of the VFW and its Auxiliaries contribute more than 8.6 million hours of volunteerism in the community, including participation in Make A Difference Day and National Volunteer Week. From providing over $3 million in college scholarships and savings bonds to students every year, to encouraging elevation of the Department of Veterans Affairs to the president’s cabinet, the VFW is there.

DESCRIPTION OF SERVICES

Veterans, Widows & any survivors of Veterans

REQUIREMENTS

CONTACT

216-522-7335
http://www.vfwoh.org/

ADDRESS

1240 E 9th St, Rm 1013-A
Cleveland OH 44199

HOURS

MON 7:30 AM - 3:30 PM
TUE 7:30 AM - 3:30 PM
WED 7:30 AM - 3:30 PM
THU 7:30 AM - 3:30 PM
FRI 7:30 AM - 3:30 PM
SAT Closed
SUN Closed
VIETNAM VETERANS OF AMERICA - CLEVELAND SERVICE OFFICER

ABOUT US
Vietnam Veterans of America’s mission is to promote and support the full range of issues important to all veterans, to create a new identity for this generation of veterans, and to change public perception of Vietnam veterans.

DESCRIPTION OF SERVICES
Joseph Jennings is a VVA Service Officer located in Cleveland, Ohio helping veterans from all eras of war receive the benefits they deserve. VVA has over 600 Service Officers nationwide.

ADDRESS
1240 E 9th St, Rm 1039
Cleveland OH 44199

HOURS
MON 9:00 AM - 4:00 PM
TUE 9:00 AM - 4:00 PM
WED 9:00 AM - 4:00 PM
THU 9:00 AM - 4:00 PM
FRI 9:00 AM - 4:00 PM
SAT Closed
SUN Closed

CONTACT
216-522-3119
216-522-2463
https://vva.org/service-officers/joseph-jennings/?address=44115

VOCATIONAL GUIDANCE SERVICES

ABOUT US
Mission: Preparing people with barriers to employment for a brighter future. As a not-for-profit 501(c)(3), we have more than 125 years of dedicated experience serving people with disabilities or other barriers to employment. Today we provide a full range of vocational rehabilitation services, as well as paid work opportunities, to nearly 4,000 individuals with physical disabilities, mental disabilities, a history of incarceration or addiction, injured veterans, or other barriers to employment.

DESCRIPTION OF SERVICES
We provide the following services:
- WORK EVALUATION
- WORK ADJUSTMENT
- SPECIALIZED SERVICES
- SKILLS TRAINING
- EMPLOYMENT PROGRAMS
- JOB PLACEMENT SERVICES
- DEVELOPMENTAL SERVICES PROGRAMS

We equally and equitably serve people from all avenues of life without judgment, helping them to develop new skills, set achievable goals and stay on the path toward employment.

ADDRESS
2239 E 55th St
Cleveland OH 44103

HOURS
MON 8:00 AM - 4:00 PM
TUE 8:00 AM - 4:00 PM
WED 8:00 AM - 4:00 PM
THU 8:00 AM - 4:00 PM
FRI 8:00 AM - 4:00 PM
SAT Closed
SUN Closed

CONTACT
216-431-7800
216-431-5123
http://www.vgsjob.org/
https://www.facebook.com/vocationalguidanceservices
https://twitter.com/vgsjob
VOCATIONAL GUIDANCE SERVICES - WEST SIDE SITE

ABOUT US
Mission: Preparing people with barriers to employment for a brighter future. As a not-for-profit 501(c)(3), we have more than 125 years of dedicated experience serving people with disabilities or other barriers to employment. Today we provide a full range of vocational rehabilitation services, as well as paid work opportunities, to nearly 4,000 individuals with physical disabilities, mental disabilities, a history of incarceration or addiction, injured veterans, or other barriers to employment.

DESCRIPTION OF SERVICES
We provide the following services:
• WORK EVALUATION
• WORK ADJUSTMENT
• SPECIALIZED SERVICES
• SKILLS TRAINING
• EMPLOYMENT PROGRAMS
• JOB PLACEMENT SERVICES
• DEVELOPMENTAL SERVICES PROGRAMS
We equally and equitably serve people from all avenues of life without judgment, helping them to develop new skills, set achievable goals and stay on the path toward employment.

ADDRESS
13102 Triscuit Rd
Cleveland OH 44111

HOURS
MON 8:00 AM - 4:00 PM
TUE 8:00 AM - 4:00 PM
WED 8:00 AM - 4:00 PM
THU 8:00 AM - 4:00 PM
FRI 8:00 AM - 4:00 PM
SAT Closed
SUN Closed

CONTACT
216-476-3020
216-476-3435
http://www.vgsjob.org/locations/westside/
https://www.facebook.com/vocationalguidanceservices
https://twitter.com/vgsjob

VOLUNTEERS OF AMERICA - VETERANS RESOURCE CENTER

ABOUT US
Mission: Preparing people with barriers to employment for a brighter future. As a not-for-profit 501(c)(3), we have more than 125 years of dedicated experience serving people with disabilities or other barriers to employment. Today we provide a full range of vocational rehabilitation services, as well as paid work opportunities, to nearly 4,000 individuals with physical disabilities, mental disabilities, a history of incarceration or addiction, injured veterans, or other barriers to employment.

DESCRIPTION OF SERVICES
We provide the following services:
• WORK EVALUATION
• WORK ADJUSTMENT
• SPECIALIZED SERVICES
• SKILLS TRAINING
• EMPLOYMENT PROGRAMS
• JOB PLACEMENT SERVICES
• DEVELOPMENTAL SERVICES PROGRAMS
We equally and equitably serve people from all avenues of life without judgment, helping them to develop new skills, set achievable goals and stay on the path toward employment.

ADDRESS
775 E 152 St
Cleveland OH 44110

HOURS
MON 8:00 AM - 5:00 PM
TUE 8:00 AM - 5:00 PM
WED 8:00 AM - 5:00 PM
THU 8:00 AM - 5:00 PM
FRI 8:00 AM - 5:00 PM
SAT Closed
SUN Closed

CONTACT
216-541-9000
216-541-5143
https://www.voaohin.org/news_and_events/veterans-resources-in-cleveland
https://www.facebook.com/voaohin
https://twitter.com/voaohin

REQUIREMENTS
Veterans Only, no dishonorable discharges or Sex Offenders
## ABOUT US

Since 1977, the West Side Catholic Center has offered hot meals, hospitality, clothing and household goods, emergency services, advocacy, a family shelter, and a housing solutions program to those in need at no charge, regardless of religious affiliation. The West Side Catholic Center was established in 1977 by several area churches that saw a critical need within the community due to extreme poverty. We are a unique, private, not-for-profit agency with Catholic roots, independent of the Catholic Diocese and Catholic Charities. Our Mission: Grounded in faith, hope, love, and respect for those we serve, the West Side Catholic Center assists all who come in need of food, clothing, shelter, advocacy and a path to self-sufficiency.

## DESCRIPTION OF SERVICES

Open six days a week, the Resource Center provides respite day shelter for the poor and homeless, as well as outreach, wellness and self-sufficiency programs.

- Meals operate 6 days per week providing breakfast and lunches to over 150 people a day.
- Monthly Food Distribution programming provides fresh produce through mobile pantry, and emergency food supplies through choice pantry.
- Clothing and Household Items Distribution provides clothing, toiletries and household goods to over 2,000 people annually.
- Street Survival Services offers showers, telephones, mailboxes and emergency services to those living on the streets.
- Outreach and Advocacy helps clients who seek housing, entitlements, substance abuse and mental health services, healthcare, legal assistance, identification recovery and specialized programming to overcome the effects of trauma.
- Expressive Arts programming is designed specifically to address consequences of trauma in the individual and facilitate healing.

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## ABOUT US

Y-HAven provides temporary housing and drug and alcohol treatment to adults in Cuyahoga County who are most in need. Formed in 1993 by the YMCA of Greater Cleveland, Y-HAven has helped thousands recover from addiction, secure permanent housing, and re-build their lives. Y-HAven offers healing and hope.

## DESCRIPTION OF SERVICES

Offers transitional housing for men who are homeless, Rising Hope Recovery Housing for women and men with Opioid Use Disorder, and Open Door Prison Re-Entry Housing for women and men.
Established in 1868, YWCA Greater Cleveland is a unique and vital community resource in Northeast Ohio committed to eliminating racism and empowering women. YWCA Greater Cleveland is widely recognized as a thought leader on the issues of racial equity and the advancement of women, thanks to the deep subject matter expertise and extensive experience of our leadership team.

Provides transformative services in three focus areas: early childhood education, youth services, and leadership and inclusion initiatives.

- Early Learning Center provides high-quality early education for children ages three to five years
- NIA & Independence Place - our permanent supportive housing units and trauma informed system of care
- Women’s Leadership Institute - A comprehensive leadership development training curriculum and corresponding programs designed to build, train, recognize and empower women
- Norma Herr’s Women Center - offers immediate low barrier shelter and services at 2227 Payne Ave Cleveland, OH. 44114. These resources empower women to overcome their experiences of homelessness, trauma, physical abuse, substance abuse
- Cultural Competency Workshops - Participants develop cultural competence, resulting in their ability to understand, communicate with, effectively interact with all people
- Advocacy - YWCA of Greater Cleveland is ON A MISSION to Prevent Homelessness, Empower Women, and Eliminate Racism
Food and Online Education for Kids

*Please read as some districts are serving all kids 0-18 and others are only serving students.

Columbus City Schools

*For anyone 0-18 years old, child does not need to be a student of the school district.

Last updated on 3/17/20
Canal Winchester Schools

Canal Winchester Local Schools will be distributing meals free of charge to any of our CW students 18 years of age or younger (breakfast and lunch). On Monday and Tuesday (March 16 and 17) students may pick up breakfast and lunch items from ONLY Indian Trail Elementary OR Canal Winchester High School between 11:00 AM and 12:00 noon.

IMPORTANT – Starting on Wednesday March 18, in addition to our Indian Trail and High School locations, we will also use SCHOOL BUSES to distribute meals at satellite locations (see list at the end of this message). Starting on March 18, we also will start distributing MULTIPLE DAYS of meals on the dates listed below. *Canal Winchester Local Schools is not responsible to monitor food allergies while we are serving meals during this closure. However, if we pack peanut butter as a meal item, we will have a nut-free option available.

*Dates of distribution in RED

Summary of Dates and Meal Distributions (All times, 11 AM – 12 Noon)

March 16 – Meals distributed ONLY at the High School & Indian Trail Elementary
March 17 – Meals distributed ONLY at the High School & Indian Trail Elementary
March 18 – Meals distributed at the HS, Indian Trail AND 23 locations below Meals for Mar 18-20
March 23 – Meals distributed at the HS, Indian Trail AND 23 locations below Meals for Mar 23-24
March 25 – Meals distributed at the HS, Indian Trail AND 23 locations below Meals for Mar 25-27
March 30 – Meals distributed at the HS, Indian Trail AND 23 locations below Meals for Mar 30-31
April 1 - Meals distributed at the HS, Indian Trail AND 23 locations below Meals for April 1-3

Satellite Locations – CW School buses will have food to distribute at the following locations:

<table>
<thead>
<tr>
<th>Locations where buses will be located</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Xebec and Kodiak</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>2 Kodiak and Gatling</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>3 Winchester Lakes Blvd &amp; Winshire Dr.</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>4 Cloverlawn Cir. @ Thrivner</td>
<td>11:00 Noon</td>
</tr>
<tr>
<td>5 Isaac Rd. @ Levi Kramer Blvd</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>6 Winchester Lakes Blvd &amp; Iola Boat Ln.</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>7 Lehman Village Blvd @ Quail Village Way</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>8 Vatri Dr. @ Belgrado Dr.</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>9 Georges Creek Dr. @ Banneker St.</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>10 Amos Lunch St. @ James Rouse Blvd.</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>11 Pintail Creek Dr. @ Quail Creek Dr.</td>
<td>11:00 - Noon</td>
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<tr>
<td>12 Pintail Creek Dr. by the office</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>13 Chelsea Glen Dr. @ Ballentine Dr.</td>
<td>11:00 - Noon</td>
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<tr>
<td>14 Winchester Crossing Blvd @ Laburnum</td>
<td>11:00 - Noon</td>
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<tr>
<td>15 Winchester Crossing Blvd @ Weurful</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>16 Emerald Tree Dr. @ Winchester Meadows Dr.</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>17 Flaglar Dr. @ Canal Highlands Blvd</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>18 Bigerton Bend at Steen St.</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>19 Chesterville Dr. @ N. Sarwill Dr.</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>20 L. Hocking St. @ N. Irene</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>21 West Mound St. @ Elm St.</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>22 Cedar Hill Dr. at Alsapch Rd. (church)</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>23 Chestnut Ridge Metro Park</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>High School</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>Indian Trail</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>High School (Washington St. side)</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>Indian Trail (doors at the center)</td>
<td>11:00 - Noon</td>
</tr>
</tbody>
</table>

Last updated on 3/17/20
Bexley Schools
During the school closure, we will make breakfast and lunch meals available for pick up at four (4) different areas in the City of Bexley two times per week to students who participate in the USDA’s National School Lunch Program and receive free or reduced priced meals. Pick up will be available at the three school buildings and Schneider Park in south Bexley. Any student can pick up meals at any location, whichever is most convenient. The meals will be available for pick up two times per week from 12:00 p.m. to 1:00 p.m. Week 1: Tuesday (March 24) and Thursday (March 26). Week 2: Monday (March 30) and Wednesday (April 1). Pick up locations:

- Cassingham Complex 348 S. Cassingham, Columbus, OH 43209 – South Parking Lot
- Maryland Elementary 2754 Maryland Ave, Columbus, OH 43209 – Staff Parking Lot
- Montrose Elementary 2555 E Main Street, Columbus, OH 43209 – Remington Road Parking Lot
- Schneider Park 2130 Astor Ave, Columbus, OH 43209 – Main Parking Lot

Dublin City Schools
Beginning on Monday, free “grab-n-go” breakfasts and lunches will be available to any student who needs them. Meals may be picked up at either from 9 a.m.-2 p.m., Monday through Friday at:

- Dublin Scioto High School - 4000 Hard Rd, Dublin, OH 43016
- Riverside Elementary - 3260 Riverside Green Dr, Dublin, OH 43017

Grandview Heights Schools
Will offer Grab-n-Go breakfasts from 8:00-8:15 a.m. and Grab-n-Go lunches from 11:00-11:30 a.m. on the following days: March 17, 18, 19, 20, 30, 31. April 1, 2, 3, at the following locations:

- Edison Intermediate/Larson Middle School - 1242 Oakland Ave, Columbus, OH 43212

Last updated on 3/17/20
Groveport Madison Schools
*For anyone 0-18 years old, child does not need to be a student of the school district.
Breakfast and Lunch Availability for Children and Youth Under 18. Our food services department will provide a
Grab & Go-style bagged meal consisting of both lunch and breakfast items (the breakfast for the next
morning). Meal service will run from 11:30 a.m. – 12:30 p.m., M-F. Meals are available to all children age 18
and under – at no cost. Meal service will be provided at the following locations:

Elementary School – 5127 Harbor Blvd., Cols.
Dunloe Elementary School – 3200 Dunloe Rd., Cols.
Glendening Elementary School – 4200 Glendening Dr., Groveport
Madison Elementary School – 4600 Madison School Dr., Cols.
Middle School Central – 541 Main St., Groveport
Middle School North – 5474 Sedalia Dr., Cols.

_________________________________________________________________________________________

Hamilton Local Schools
Beginning at 11:00 a.m. on Tuesday, March 17th, and continuing through noon each weekday while students
are out of school, we will be offering free lunches in a drive-up “grab and go” delivery to those who sign-up for
the service. We need you sign your children up to receive this service. To do that, complete and submit this
online form through http://www.hamilton-local.k12.oh.us/. If you know parents who don’t have access to
Internet, please let them know that they can call their child’s school directly at 614-491-8044 and leave a
detailed message including (name, phone number, email address, and the names and schools for each school-aged child) for the secretaries to sign-up their student to receive lunches.

_________________________________________________________________________________________

Last updated on 3/17/20
Gahanna Lincoln Schools

**GJPS GRAB & GO LUNCH**
For GJPS PREK-12 students who are in need

**Wednesday, March 18**
3 days worth

**Monday, March 23**
Spring break
5 days worth

**Monday, March 30**
5 days worth

**PICKUP TIMES**
11:00 AM - 1:00 PM

**PICKUP LOCATIONS**
Goshen Lane Elementary
Royal Manor Elementary
Middle School East
Middle School West
Lincoln High School

Please complete the free lunch request form at:
https://tinyurl.com/gjpsLunchRequest

Last updated on 3/17/20
Hilliard City Schools
From Monday through Friday, March 20th all buildings except for the Innovation Campus will have grab & go lunches available for students to pick up between 10:00am – 1:00pm.

Beginning Wednesday, March 18th in addition to the buildings being open for grab & go lunches, Transportation will begin delivering to the following areas between 11:00am – 12:00pm:
- Hilliard Village Apartments
- Pine Crossing Apartments
- Wilson Court Apartments
- Bayside & Countryview Apartments
- Hilliard Station Apartments (in Lucky’s parking lot)
- Hilliard Park Apartments
- Country Ridge Apartments
- Cabot Cove/Gable West Apartments (Kroger parking lot)

We will continue to evaluate both the building locations and transportation plan as the week progresses. We will continue to use our COVID-19 web page, send emails and post to social media.

____________________________________
New Albany Schools has no information at this time. Please check its website for any updates https://www.napls.us/napls

____________________________________
Reynoldsburg Schools
We are offering students grab and go breakfast between 8:00-10:00 a.m. and lunch from 10:30 a.m. and 1:00 p.m. from March 17-20 and March 30-April 3, 2020. Please note there will not be breakfast or lunch offered the week of Spring Break (March 22-29). Pick up locations:

French Run Elementary School - 1200 Epworth Ave, Reynoldsburg, OH 43068
Hannah Ashton Middle School - 1482 Jackson St, Reynoldsburg, OH 43068
Reynoldsburg High School’s, Livingston Campus - 6699 E Livingston Ave, Reynoldsburg, OH 43068

____________________________________
South-Western City Schools have no information at this time. Please check its website for any updates https://www.swcsd.us/

____________________________________
Westerville City Schools is currently working on a plan and hopes to have it up and running by March 19th. Please check its website for any updates http://www.westerville.k12.oh.us/

Last updated on 3/17/20
Whitehall Schools
Will provide a grab-and-go style lunch for all Whitehall students from 11:00 AM to 1:00 PM Monday through Friday during the break. First day for lunches will be Tuesday, March 17th. We will encourage them to take their lunch and exit the property (this institution is an equal opportunity provider). Pick up location:

Whitehall Yearling High School - 675 S Yearling Rd, Whitehall, OH 43213

Worthington Schools
Starting Tuesday, March 17th, Worthington Schools Food Service will be providing breakfast/lunch pick up at three locations on weekdays. Families can pick up meals between 10 a.m. - 1 p.m. at the following locations:

Thomas Worthington High School - 300 West Granville Road, Worthington, OH 43085
Worthington Kilbourne High School - 1499 Hard Road, Columbus, OH 43235
Slate Hill Elementary- 7625 Alta View Blvd., Columbus, OH 43085

Upper Arlington Schools
*For anyone 0-18 years old, child does not need to be a student of the school district.
Beginning Tuesday, March 24, we will provide boxed lunches (complete with a breakfast for the next day) to any school-aged child in need during school days. We’ll start out with the schedule below, but this could change as the situation develops.

Tremont Elementary School - 2900 Tremont Rd, Upper Arlington, OH 43221, 10:30 a.m. until 12:45 p.m.
Barrington Elementary School - 1780 Barrington Rd, Columbus, OH 43221, 10:30 a.m. until 11:15 a.m.
Greensview Elementary School - 4301 Greensview Dr, Columbus, OH 43220, 10:30 a.m. until 11:15 a.m.
Windermere Elementary School - 4101 Windermere Rd, Columbus, OH 43220, noon until 12:45 p.m.
Wickliffe Progressive Elementary School - 2405 Wickliffe Rd, Columbus, OH 43221, noon until 12:45 p.m.
1) Large list of many educational online tools and games: http://www.amazingeducationalresources.com/

2) 

Dear Families and Caregivers,

We know that missing school isn’t easy for your kids—or for you. But we also know that there are simple ways to turn unexpected time at home into exciting opportunities for your students to learn, think, and grow.

That is why we’ve created Scholastic’s Learn at Home website. This free resource provides your children with 20+ days of exciting articles and stories, videos, and fun learning challenges. Children can complete them anytime, in any order. They can work on their own or together with you and your family.

www.scholastic.com/learnathome

Our active learning journeys are available on any device and will provide your child with up to three hours’ worth of exciting learning experiences per day. They can go on virtual field trips, meet best-selling authors, or dig deep into a topic they love.

We hope that you and your children stay safe and healthy, and wish you the best of luck during this stressful time.

With best wishes from all of us at Scholastic,

Lauren Tarshis
Sr. VP, Editor in Chief & Publisher
Scholastic Classroom Magazines

If you have any questions or suggestions, please reach out to me at ltarshis@scholastic.com.

*The site will be updated weekly until all 20 days of content is available.
3) Cincinnati Zoo - Online Home Safaris!
   The Home Safaris will start at 3 p.m. EST. The goal with the daily live sessions is to provide fun and educational content to people who are stuck at home. To watch live, just visit the Zoo’s Facebook page at 3pm. The Zoo will also post the safaris on its website and on YouTube so everyone can view. Go to: 
   https://www.facebook.com/cincinnatizoo/
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**HOUSING (Emergency, rent, mortgage, evictions)**

All Resources Listed at Random in No Particular Order or Ranking

**Homeless Housing Hotline - 614-274-7000**

**MUST STATE YOU HAVE NO WHERE TO GO**

Most Shelters Have Immediate Opening if Cold

**Faith Mission - TWO Locations**
245 N Grant Ave, Columbus, OH 43215
599 E 8th Ave, Columbus, OH 43201
Apply through Homeless Hotline
Walk-in for Meals, Showers, Clothing

**YMCA (Men)**
40 W Long St
http://ymcacolumbus.org/housing
Apply in Person M-Th 1:00-4:00

**YWCA (Women)**
65 S 4th St
http://www.ywcacolumbus.org
M-F 9:00-5:00

**Friends of the Homeless Shelter**
924 E Main St Columbus 43205
http://www.fohcolumbus.com/

**Salvation Army Housing First**
966 E Main St Columbus 43205
https://co.salvationarmy.org/CentralOhio/

**Columbus Metropolitan Housing Authority**
880 E 11th Ave
http://cmhanet.com/
614-421-6000
Call or Apply in Person M-F 8:00-4:30

**VoA Emergency Housing (Vets)**
624 Harmon Ave Columbus 43223
https://www.voaochin.org/program-directory
Shelter and Rapid Re-Housing in Columbus
614-253-6100

**Our Lady of Guadalupe**
409 Industry Drive Columbus 43204
https://www.colsccss.org/
614-340-7061
Center includes food pantry, ESL classes, health screenings, legal and immigration consultations supporting the Hispanic community

**Housing and Urban Development**
200 N High Street 7th floor Columbus 43215
https://www.hud.gov/states/ohio
614-469-5737
Field Office M-F 8:00 am to 4:30 pm
Services include finding homeless resources, receiving rental help,

**Homeport by Columbus Housing Partnership**
3443 Agler Rd Columbus 43219
https://www.homeportohio.org/
614-221-8889
Low-Income Housing

**Community Properties of Central Ohio**
910 E Broad St Columbus 43205
http://www.cpoimpact.org/
614-253-0984
info@cpoms.org
Providing quality affordable housing and linkage of resources to help stabilize housing

**Lutheran Social Services-Fairfield County**
https://lssnetworkofhope.org/home/get-help/
740-653-2265

**COVA**
3770 N High St Columbus, 43214
http://www.cova.org/useful-information/homeless-shelters/
614-294-7117
Homeless Shelter Resource Site

**Capital University Legal Clinic (evictions)**
https://law.capital.edu/Legal_Clinic/
614-236-6245
Central Community House
1150 E. Main Street Columbus OH 43205
http://cchouse.org/
614-252-3157

Coalition on Homelessness and Housing Ohio
175 South Third Street, Suite 250 Columbus, OH 43215
http://cohhio.org
614-280-1984

Community Mediation Services of Central Ohio (eviction risk)
https://communitymediation.com/mediation/mediation-for-individuals/housing_disputes/
614-228-7191
Courses offered for tenant stability – Call for times

Community Shelter Board Homeless Hotline
www.csb.org
888-474-3587

Heart and Home Property Management
1279 Parsons Ave, Columbus, OH 43206
http://www.heartandhomeohio.com
614-255-6452

COMPASS
760 East Broad Street, Columbus, Ohio 43205
http://cap4kids.org/columbus/
614-463-9612

Creative Housing
2233 Citygate Dr, Columbus, OH 43219
https://creativehousing.org/ch/about-us/services/creative-housing-properties/
614-418-7725

Franklin County Veterans Service Commission
280 E Broad St. Room 100, Columbus, OH 43215
https://vets.franklincountyohio.gov
614-525-2500

Impact Community Action
700 Bryden Rd, Columbus, OH 43215
https://www.impactca.org/get-assistance.html
614-252-2799
One month eviction prevention payment

Military Veterans Resource Center
4889 Sinclair Rd Suite 104,
Columbus, OH 43229
http://milvetsrc.org/
614-328-9320

Veterans and Families First
3443 Agler Rd, Columbus, OH 43219
614-629-9960

PRC - Job and Family Services of Franklin County
https://jfs.franklincountyohio.gov/emergency-assistance-(prc)
614-233-2000
Visit any opportunity center to apply
1055 Mt. Vernon Ave
1721 Northland Park Ave
314 North Wilson Rd.

Salvation Army
https://co.salvationarmy.org/
614-221-6561

CHOICES – FOR VICTIMS OF DOM VIOLENCE
Columbus, Ohio.
http://www.odvn.org/shelter-referral-listings/choices-for-victims-of-domestic-violence
614-224-4663

Save the Dream
57 East Main St Columbus Ohio 43215
http://savethedream.ohio.gov/
888-404-4674

St. Stephen’s Community House
1500 E 17th Ave, Columbus, OH 43219
https://www.vincentianvoice.org/
614-294-6347

Community Action Organization
555 Sunbury Rd., Delaware, 43015
http://www.ourcap.org/
740-369-3184

Homes on the Hill
3659 Soldano Blvd. Columbus OH 43228
http://www.hoth-cdc.org/index.htm
614-275-4663

Returning Home Ohio
614-228-6263
reentryohio@csh.org
Re-entry Independent Housing

Delaware Metropolitan Housing Authority
222 Curtis St., Delaware, 43015
http://delawaremha.org/
740-369-1881

United Way of Delaware County
8999 Gemini Pkwy, Columbus, 43240
http://www.liveuniteddelawarecounty.org/
614-436-8929

Community Action Organization of Delaware Madison and Union Counties
149 N Sandusky, London, 43140
http://www.caodmu.org/
740-369-3184
London Metropolitan Housing Authority
179 South Main Street, London 43140
740-852-1888
sconsiglio@aol.com

*For a list of specific property and company recommendations for rentals please email us at corccinfo@gmail.com or call (614) 733-4348**
HOME REPAIR ASSISTANCE

Central Ohio Area Agency on Aging
50 West Broad Street, 9th Floor Columbus, OH 43215
https://www.agingcare.com/local/
614-466-5500

HOMEPORT
3443 Agler Rd, Columbus, OH 43219
https://www.homeportohio.org/
614-221-8889

Chores Emergency Repairs Program
111 North Front Street 3rd Floor Columbus, OH 43215
https://www.columbus.gov/development/housing-division/
614-559-0115

F C Veterans Service Commission
280 E Broad St. Room 100 Columbus, OH 43215
https://vets.franklincountyohio.gov/
614-525-2500

Franklin County Office on Aging: Senior Options Program
280 East Broad St, Room 300 Columbus, Ohio 43215
https://officeonaging.org/fcoa/HomeRepair.aspx
614-525-6200

Habitats Restore
EAST: 3140 Westerville Rd. Columbus OH, 43224
http://www.restoremidohio.org/
614-RESTORE

Lifecare Alliance
1699 West Mound Street Columbus, OH 43223
http://www.lifecarealliance.org/
614-437-2879

Mid Ohio Regional Planning Commission MORPC
111 Liberty Street Columbus, Ohio 43215
info@morpco.org
614-228-2663
Home Weatherization and Repair Programs

Rebuilding Together Central Ohio
2771 East Fourth Avenue Columbus, OH 43219
http://rtcentralohio.org/
614-258-6392

St Stephen’s Community House
1500 E 17th Ave, Columbus, OH 43219
https://www.saintstephensch.org
614-294-6347

Utility Assistance

AEP Payment Assistance
800-672-2231
Discount Plans

AEP Dollar Energy Plan Fund
800-683-7036
Community Payment Assistance

Columbia Gas Discount Programs
Extended Payment Plans and Discounts
https://columbiagasohio.com/payment-billing-options/need-help-paying-your-bill

Good Samaritan-First Congregational Church
444 E Broad Street Columbus 43215
https://www.first-church.org/
614-228-1741 Ext 27
Assistance Program to help pay utility bills
2nd Monday of each month;
Appt required (call on 1st day of month to schedule)

SafeLink
www.safelink.com
Free Basic Phone and 250 Minutes
Need-Based

Home Energy Assistance Program
Percentage of Income Payment Program
Breathing Association
614-457-4570
breathingassociation.org

IMPACT Community Action
700 Bryden Rd, Columbus, OH 43215
614-252-2799
Summer Cooling/Winter Heating Units
Utility Assistance

Assurance Wireless
https://www.assurancewireless.com
1-888-321-5880
Free Cell Phone and Limited Minutes to Low-Income Individuals

AT&T Lifeline Program
888-256-5378
Qualifying Areas Only
SNAP Holders Receive Internet for 10$/month
HEALTHCARE RESOURCES

AHF WELLNESS CENTER & Out of the Closet Pharmacy
1230 N High St, Columbus, OH 43201
https://locations.aidshealth.org/oh-columbus-wellness16-29
614-291-2680

Charitable Pharmacy
200 E Livingston Ave, Columbus, OH 43215
https://charitablepharmacy.org
614-227-0301

COLUMBUS FREE CLINIC
2231 N High St, Columbus, OH 43201
http://www.columbusfreeclinic.com
614-404-8417

COLUMBUS PUBLIC HEALTH LGBTQ HEALTH INITIATIVE
https://www.columbus.gov/publichealth/programs/LGBTQ-Health-Initiative
614-645-3097

Equitas Health King-Lincoln Medical Center
750 E Long St #3000, Columbus, OH 43203
www.equitashealth.com
614-340-6700

FRANKLIN CNTY VETERANS SERVICE COMMISSION
DENTAL, EYE GLASSES
280 E Broad St. Room 100 Columbus, OH 43215
https://vets.franklincountyohio.gov
614-525-2500
Veterans Only

Health Care for Homeless Veterans
https://www.va.gov/homeless/hchv.asp
1-877-222-VETS (8387)
614-257-5499
Veterans Only

Primary Care Solutions
1336 East Main Street, Columbus, OH 43205
614-914-8781
http://www.pcs-of-ohio.org
24/7 Access

Health Center at Faith Mission
245 N Grant Ave Columbus · Ohio 43215
614-224-6617

Step One (connects expecting mothers with doctors)
240 Parsons Avenue Columbus, Ohio 43215
https://www.columbus.gov/Celebrate-One/
614-721-0009

Mount Carmel Mobile Coach & Street Medicine
Various Dependent On Day - See Website
www.mountcarmelhealth.com/about-us/community-benefit/
614-546-4200
Call for Locations

Lower lights Christian Health Center
Primary One
1160 W. Broad St. Columbus, OH 43222
614-274-1455

Columbus Public Health Immunization Clinic
600 High Street Worthington OH (Third Tuesday)
Shots for children under 19 at minimal cost,
Adult Medicaid and Medicare accepted,
Third Tuesday 3:00 – 6:00PM
Bring identification and immunization records

Columbus Public Health Immunization Clinic
240 Parsons Ave
Shots for children under 19 at minimal cost,
Adult Medicaid and Medicare accepted,
Mon 8:00am – 2:15, Tues 10:00am – 6:15pm
Thurs/Fri 8:00 – 4:15pm
Bring identification and immunization records

The Women’s Clinic
3242 E Main St #2 Columbus 43213
http://twcolumbusonline.com/
614-237-2000
M, W, F 9:00 am to 5:00 pm,
T, Th 12-8:00 pm,
Sat 9:00 am to 12:00 pm;
online to make appointment

Vineyard Free Health Clinics
171 E 5th Ave Columbus 43207
http://ww2.vineyardcommunitycenter.org/default.aspx
614-259-5428
First and Second Tuesdays at 6000 Cooper Rd
First, Second, Third Wednesdays at 171 E. Fifth Ave

Apothecare Pharmacy
131 N High St Columbus 43215
www.southeastinc.com
614-228-4476
M-F 8-5:30

Walmart Vision Center
Various Locations
https://www.walmart.com/store
614-876-6747
Medicaid Accepted Vision Screenings and Lenses

Meier Vision Center
Various Locations
https://www.meijeroptical.com/
Medicaid Accepted Vision Screenings and Lenses;
J.O.I.N
578 E Main St Columbus 43215
https://columbuscatholic.org/join
614-241-2530
joinmailbox@columbuscatholic.org
Dental and Vision Screenings

Stowe Baptist Church Eye Clinic
911 South Parsons Ave Columbus 43206
614-334-1120
Eye exams with vouchers for glasses
2nd Tuesday of the month 9am-12pm
Appointment required - Schedule by phone only

Fatih Mission Vision Clinic
315 E. Long St Columbus 43215
614-224-6617 ext. 2107
Serving homeless communities and referrals
Tues and Friday 8:30-11:30 and 1:00-4:00
Appointment required by phone

Physicians Care Connection
240 Parsons Ave 2nd floor Columbus 43215
https://www.pcchealth.org/home
614-884-2441
Medical and Dental- Monday evenings walk-in clinic;
Registration starts at 4:30 pm

Prevent Blindness
Vision Care Outreach Program
800-301-2020 Ext. 116
kiml@pbohio.org
Vision care services and glasses for uninsured

Ohio’s Best Rx
www.OhioBestRx.org
1-877-684-0032
Discount/Free prescription card

ImmediaDent
NorthEast: 4034 Morse Rd. Columbus 43230
614-473-0400
East: 6323 Tuscing Rd. Reynoldsburg 43068
614-863-2222
North: 7174 N. High St. Worthington 43085
614=888-5400
West: 5261 Nike Station Way Hilliard 43026
614-771-0066
www.immediadent.com
Medicaid Accepted, Walk-Ins Welcome

Lower Lights Christian Health Center
https://llchc.org/
614-274-1455 (OPTION 1)
Locations:
- 1560 South High Street Columbus OH 43207
- 1251 West Broad Street Columbus, OH 43222
- 1560 South High Street Columbus, OH 43207
- 6000 Cooper Road Westerville, OH 43081
Payment based on sliding scale (bring income proof)

Center for Family Safety and Healing
655 East Livingston Avenue, Columbus, OH 43205
(614) 722-8200
http://familysafetyandhealing.org
Wrap around services for victims of abuse, stalking,
and neglect of all ages

Primary One Health (Med Clinic Locations)
720 East Broad St. Suite 100 Columbus 43215
614-859-1850
3781 South High St.Columbus 43207
614-645-3163
1500 East 17th Ave. Columbus 43219
614-645-2700
3433 Agler Rd., Suite 2800 Columbus 43219
614-645-1600
1791 Alum Creek Drive, Suite 100 Columbus 43207
614-526-5420
1905 Parsons Ave. Columbus 43207
614-586-4159
Hours vary – Call 614-645-5500 for first appointment

Primary One Health (Medical, Vision, Dental)
1180 East Main St. Columbus, Ohio 43205
614-645-5535
2300 W. Broad St. Columbus, Ohio 43204
614-645-2300
Sliding scale based on proof of income
Medicaid, Medicare accepted
Dietician and Physical Therapy Offered
Hours vary – Call 614-645-5500 for first appointment
BEHAVIORAL HEALTH

FAMILY SOLUTIONS - IN HOME SERVICES
1550 Old Henderson Road Suite N-271 Columbus, OH 43220

SEQUEL-Pomegranate Health Systems
http://franklin.oh.networkofcare.org/mh/services/
http://sequel-pomegranatehealthsystems.com
614-456-7334

LIGHTHOUSE COUNSELING SERVICES – SLIDING SCALE
2085 Mecca Road PO Box 248447 Columbus, OH 43224
http://lighthousepathway.org/
614-337-1986

LOWER LIGHTS CHRISTIAN HEALTH CENTER
SLIDING SCALE
1160 W. Broad St Columbus, OH 43222
https://llchc.org/
614-274-1455 (OPTION 1)
Locations:
- 1560 South High Street Columbus OH 43207
- 1251 West Broad Street Columbus, OH 43222
- 1560 South High Street Columbus, OH 43207
- 6000 Cooper Road Westerville, OH 43081

Integrated Services for Behavioral Health
1206 W Broad St Columbus 43222
https://integratedservice.org/
614-869-0054
info@integratedservice.org
Case management, counseling, psychiatry

Pro Bono Mental Health Counseling
614.242.4357
12 Free Counseling Sessions Annually

Healing Hearts Counseling
6434 E Main St Reynoldsburg 43068
http://www.healingheartscc.com/
614-762-2847
AOD, Mental Health, MAT Clinic
Medicaid, Private Insurance, and Self-pay accepted

APDS (Africentric Personal Development Shop)
1409 East Livingston Avenue, Columbus, OH 43205
614-253-4448
www.apdsinc.org
Mon - Fri 9-9 pm Saturday 9-3pm

City Counseling
987 S High St Columbus 43206
https://city-counseling.com/
614-468-8184
citycounseling@gmail.com

Eden Counseling Center
http://edencounselingcenters.com

Sun Behavioral Health
900 E Dublin Granville Rd Columbus 43229
https://sunbehavioral.com/columbus/
614-706-2786
Mental Health and Substance Abuse inpatient and outpatient programs

Columbus Springs
7625 Hospital Dr Dublin 43016
https://columbussprings.com/
614-344-9209
In-patient, Partial Hospitalization, and IOP Care

NAMI of Franklin County
1225 Dublin Rd, Ste. 110 Columbus, OH 43215
(614) 501-6264
www.namifranklincounty.org

Group/One-on-One Mental Health Education Classes

Mental Health America
2323 West Fifth Ave Suite 160 Columbus 43204
614-221-1441
info@mhfac.org
Free Counseling and Support Groups

Helping Hands Health/Wellness Center
5100 Karl Rd Columbus, 43229
https://www.helpinghandsfreeclinic.org/
614-262-5094
info@helpinghandsfreeclinic.org
Go to website to view the clinic schedule;
Thursdays sign-in at 2:30, no appointments accepted;
Must be at least 18 years old

Access Ohio Mental Health
Multiple Locations
http://www.accessoh.com/
614-367-7700
Mental Health, Addiction Recovery, Medication Management

Beyond Today Counseling
985 W. Third Avenue Columbus Ohio 43212
https://www.beyontoday.co (not .com)
614-289-8845

Southeast, Inc
1455 S Fourth St;
16 W Long St
www.southeastinc.com/
614-444-0800; 614-225-0990
Primary Care Services; Dental;
Services for Severe or Persistent Mental Illness

Mount Carmel Crisis Assistance
614.234.5900
ciap@mchs.com
Support Groups and Individual Counseling
Support Groups

Central Ohio Restored Citizens’ Community Chat Series
Location varies – See Website
(614) 301-4236
www.centralohiorcc.com
Monthly topic-based discussion for Justice-involved individuals

ADD/ADHD Support Group
614-446-4644
Every other Wednesday 6:30-8:30pm

Tea and Tears
614-501-6264
2nd and 4th Wednesdays, 5:30 - 7:00pm – Call for Location

Grief/Loss
Mount Carmel Health Centers
614-566-5377
Mount Carmel St Ann’s - Thursday 12:00pm - 1:30pm,
Mount Carmel East - Tuesdays 6:30pm - 8:00pm

Obsessive/Compulsive GOALS Groups
600 High St. Room 314, Worthington, Ohio
614-221-1441 Ext. 106
Contact Brandi Allen
1st and 3rd Wednesdays 6:30 - 8:30PM

Maternal Mental Health Group
1800 Zollinger Rd, Columbus, Ohio 43221
614-315-8989
tfulwider@mhafc.org
1st Tuesday 6:45PM - 8:00PM
Call Support Line for Immediate Assistance

Trans-Gender Peer Support Group (Adults)
82 E 16th Ave., Columbus, OH 43201
Mondays - 5:00-7:00PM
Contact Kimberly Sue Griffiths
griffithskimberlys@att.net

Trans-Gender and Gendering
Non-Conforming Peer Support Group (Youth)
603 E. Town St. Columbus, OH 43215
Tuesdays - 7:00-8:30PM

TBI Support Group
3535 Olentangy River Rd Columbus OH 43214
614-788-6115
Second Thursday Each Month
6:00 - 7:30PM

Mindful Living Group
www.mhafc.org
See website for times and locations
Mindfulness-based coping skills

Anxiety Peer Support Group
3223 Morse Rd. Columbus, OH 43231
614-221-1441 Ext. 106
Contact Brandi Allen
2nd and 4th Wednesdays - 11:30-12:30PM

Bipolar Support Group
1114 W. Broad St, Columbus, OH 43222
614-453-4840
Call to confirm schedule

Trauma Survivor Support (Ages 3+)
777 West State St, Suite 506, Columbus, OH 43222
614-234-5900
ctap@mchs.com
Call 24-hour number for assistance

Depression Support Group
4131 N. High St. Columbus, OH 43214
614-221-1441 Ext. 106
Contact Brandi Allen
1st and 3rd Mondays 7:00 - 8:30PM

Raising Children with Special Needs
299 Cramer Creek Ct. Dublin, OH 43017
614-889-5722 Ext. 109
2nd Mondays 6:30-8:00PM
Contact Saundra at Number Above

ADAMH Support Groups
www.adamhfranklin.org/find-help/

NAMI of Franklin County
1225 Dublin Rd, Ste. 110 Columbus, OH 43215
(614) 501-6264
www.namifranklincounty.org
Men and Family Mental Health Groups

Central Ohio Rescue and Restore Coalition
(614) 437-2149
https://swo.salvationarmy.org/rescueandrestore/ Protection, medical care, and case management for victims of human trafficking

National Human Trafficking Support Line
Support for Victims 24-Hours a Day
(888) 373-7888

Buckeye Region Anti-Violence Organization
http://bravo.equitashesal.org/about/services/
1 866 86 BRAVO
614 294 7867
Variety of services for victims of domestic violence, hate crimes, and sexual violence
Live Help Hours
 Weekdays: 9AM to 5PM
 Sun – Thur: 6PM to 10PM
**RECOVERY RESOURCES**

**Out-Patient/In-Patient Programs and Housing**

**Soaring Sober North Central Mental Health**
35 West 4th Street Columbus 43201
https://sobernation.com/listing
614-299-6600 x2231
Outpatient Dual Diagnosis Substance Abuse Rehab; Cash or self-payment, Medicaid, Federal, or any government funding for substance abuse programs

**Jacob’s House**
1925 E Livingston Ave Columbus 43209
https://jacobshouserecovercenter.org/resources.html
614-826-5879
Sober Living

**CompDrug**
547 East 11th Avenue Columbus 43211
http://www.compdrug.com/
614-224-4506
MAT Programs, Intensive Outpatient treatment, Group Counseling Services; Walk-ins M-F starting at 7:00 AM; Does not accept private insurance or self-pay

**Southeast, Inc**
1455 S Fourth St; 16 W Long St
www.southeastinc.com/
614-444-0800; 614-225-0990
Outpatient AOD Services and Individual Sessions

**Integrated Behavioral Health Services**
1515 E Broad St
https://integratedservice.org/
614-252-0711
M-F 8:00-5:00
Behavioral Counseling, AOD Resources, Housing

**Maryhaven**
1719 Alum Creek Dr
https://maryhaven.com/
614-445-8131

**Columbus Springs-Dublin**
7625 Hospital Dr Dublin 43016
https://columbussprings.com/
614-344-9209

**Columbus Springs-East**
2085 Citygate Dr Columbus 43219
614-350-4532
In-patient, Partial Hospitalization, IOP Detox and Recovery Support Groups

**The Garrett House**
Sullivant Ave
https://www.garrettrecoveryhousing.com
614-425-3485
See Website for Requirements

**The Margaret House**
Hilltop Area
https://www.garrettrecoveryhousing.com
614-425-3485
See Website for Requirements

**The Woods at Parkside**
49 Olde Ridenour Rd Gahanna 43230
https://www.thewoodsatparkside.com/
614-471-2552

**HOUSE OF HOPE**
825 Dennison Avenue Columbus OH 43215
1034 Harrisburg Pike Columbus OH 43223
http://www.hofhope.org/index.html
614-291-4691

**Lower Lights Recovery**
https://www.lowerlights.org/lower-lights-recovery
614-228-3855
Women Only

**Community Transition Program**
844-539-1728
www.caresource.com/CTP
Must have completed approved AOD program AOD counseling/MAT Services Case Management

**HighLife Sober Living**
3831 Walnut Creek Dr, Columbus, 43224
http://www.highlifesoberliving.com
614-477-2312

**The Recovery Village**
3964 Hamilton Square Boulevard, Groveport, Ohio
https://www.columbusrecoverycenter.com/about/
877-505-7369

**Lower Lights Recovery**
https://www.lowerlights.org/lower-lights-recovery
614-228-3855
Women Only

**Community for New Directions – Sober Living**
2323 W 5th Avenue #160 Columbus 43204
http://cndonline.org/
614-272-1464
Must be 30 Days post detox
12-Step Programs  
(Locations Vary - See Websites)  
For Those Seeking Recovery Only

Alcoholics Anonymous  
https://www.aa.org/  
614-253-8501

Narcotics Anonymous  
https://www.na.org/  
614-252-1700

Cocaine Anonymous  
http://www.caohio.org/meetings/columbusmeetings/

Overeaters Anonymous  
https://oa.org/

Emotions Anonymous  
https://emotionsanonymous.org/  
614-470-0397

Gamblers Anonymous  
http://www.gamblersanonymous.org/ga/

Sex Addicts Anonymous  
https://saa-recovery.org/  
614-733-4348

SexAHolics  
https://www.sa.org/

CoDependents Anonymous  
http://coda.org/

Adult Children of Alcoholics  
https://adultchildren.org/

Schizophrenics Alliance  
https://sardaa.org/schizophrenia-alliance/sa-group-locations

Chemical Dependency and Addiction Counseling

The Peer Center-West Center  
860/866 W Broad St Columbus 43222  
https://thepeercenter.org/  
614-453-4840

The Peer Center-East Center  
205 N Hamilton Rd Columbus 43213  
614-453-4830  
Drop-In Wellness, Recovery, and Support Center;

North Community Counseling Center  
Multiple Locations  
https://www.northcommunity.com/  
614-261-3196 for Intake  
SUD Treatment, MAT Treatment, Housing  
Coordination, Psychiatric Services, EMDR Therapy

Alvis 180  
2100 Stella Ct Columbus 43215  
https://www.alvis180.org/  
614-252-8402  
Re-Entry Programs; Behavioral Health; AOD

Sun Behavioral Health  
900 E Dublin Granville Rd Columbus 43229  
https://sunbehavioral.com/columbus/  
614-706-2786

Community for New Directions  
2323 W 5th Avenue #160 Columbus 43204  
http://cndonline.org/  
614-272-1464

Eden Counseling Center  
http://encedcounselingcenters.com

AMETHYST, INC.  
455 East Mound Street Columbus OH 43215  
https://www.amethyst-inc.org/  
614-242-1284

COMP DRUG, INC.  
547 E 11th Ave, Columbus, OH 43211  
http://www.compdrug.com/  
614-224-4506

INTEGRATED HEALTH SERVICES  
899 E Broad St, Columbus, OH 43205  
https://www.columbus-area.com/  
614-252-0711

NETCARE ACCESS  
199 S Central Ave, Columbus, OH 43223  
http://www.netcareaccess.org/  
614-276-2273

SOUTHEAST INC.  
16 W Long St, Columbus, OH 43215  
http://www.southeastinc.com/  
614-225-0990  
1455 S 4th St, Columbus, OH 43207  
614-444-0800

Healing Hearts Recovery  
6434 E Main St #201, Reynoldsburg, OH 43068  
614-762-2847  
AOD Groups, Individual Counseling, MAT
SAMHSA
samhsa.gov
1-800-662-HELP (4357)

Addiction Angels of America
1525 Bethel Rd., Suite 100 Columbus Ohio 43220
addictionangelsofamerica.com/
614-396-7850

SEQUEL-Pomegranate Health Systems
http://sequel-pomegranatehealthsystems.com

Equitas Health SafePoint
1267 W Broad St, Columbus, OH 43222
Anonymous Needle Exchange Program
9:00AM-1:00PM Fri/Sat & 4:00 – 8:00PM Tues/Wed.

Legal, Anonymous Needle-Exchange Program
Tues/Wed – 4:00 – 8:00PM, Fri/Sat – 9:00AM – 1:00PM

MedMark
1809 E. Main St. Columbus, OH 43205
614-502-7022
MAT and Addiction Counseling; Case Management
Referral to resources and relapse prevention

Suicide Prevention

LOCAL SUICIDE PREVENTION HOTLINE
614-221-5445

CRISIS LINE- NATIONAL VETERANS SUICIDE PREVENTION
https://suicidepreventionlifeline.org/
1-800-273-8255

ADAMH
https://adamhfranklin.org/find-help/suicide-prevention/
614-221-5445

TREVOR PROJECT-LGBTQ SUICIDE PREVENTION
https://www.thetrevorproject.org/
866-486-7386

NATIONAL SUICIDE PREVENTION HOTLINE
https://suicidepreventionlifeline.org/
1-800-273-8255
EDUCATION & TRAINING RESOURCES

Per Scholas
112 Jefferson Ave Columbus, OH 43215
https://perscholas.org/
614-824-4777
5 weeks, Monday-Friday from 9:00-4:00

Goodwill
1331 Edgehill Rd Columbus 43212
https://www.goodwillcolumbus.org/
614-294-5181

Columbus Literacy Council
92 Jefferson Ave Columbus 43215
http://www.columbusliteracy.org/
614-282-7661
English as a second language classes; Citizenship classes; GED;

Volunteers of America
1776 E Broad St Columbus 43203
https://www.voaohin.org/
614-253-6100

Marion Franklin Opportunity Center
2801 Lockbourne Rd Columbus 43207
614-645-3612
Adult Education Courses

Ohio State School of Barber Styling
http://osbc.edu

GCF Learn Free
https://edu.gcfglobal.org/en/
Free Online Tutorials
Software Programs and Skills

Columbus Urban League
788 Mt Vernon Ave, Columbus 43203
https://www.cul.org/
614-257-6300
Youth Empowerment, Adult Career Prep

IMPACT Community Action
700 Bryden Rd Columbus 43215
https://www.impactca.org/
614-252-2799
communications@impact.org
Vocational Training/Certification, Job Readiness, Computer Literacy

St John Learning Center
640 S Ohio Ave Columbus
https://stjohnlearning.wordpress.com/
614-541-2171
sjlc.coordinator@gmail.com
Free Finance Classes 3rd Fri 11:30-1-lunch provided;
Free Computer Classes Tues/Thur 11-12:30 Lunch Provided
Open Computer Lab Wed 11-1

Godman Guild
303 E 6th Ave, Columbus 43201
https://www.godmanguild.org
Overcoming Barriers Class, Teen Employment Network, GED and Tech Courses

Vineyard Career Coaching Ministry
6000 Cooper Rd, Westerville OH 43081
https://www.vineyardcolumbus.org/ministries/career-ministry/
614-890-0000
Career Coaching Services Application online

State GED Office
https://www.ohiohighered.org/GED
Contact for local centers

Columbus Metropolitan Library
Various Locations - See online schedule
https://events.columbuslibrary.org/events
614-645-2275
ASPIRE GED Classes, Technology Skills class, Youth reading buddies and after-school programs

Columbus State Community College
550 E Spring St Columbus 43215
https://www.cscc.edu/
614-287-5353
information@cscc.edu
Second-chance scholarship;
Conviction friendly campus (case-by-case inquiries)
https://www.cscc.edu/services/student-conduct/

Think Make Live
98 Brunson Ave Columbus 43203
http://thinkmakelive.org/
614-710-0176
Youth Mentoring and Training

Center for Employment Opportunities
33 N 3rd St Ste 602 Columbus
https://ceoworks.org/locations/columbus
614-706-0888
tgary@ceoworks.org, Teresa Gary
M-F 8:30 am to 4:30 pm;
Referral REQUIRED from your parole or probation officer

Twenty Two Plus
http://education.ohio.gov/Topics/Testing/
614-728-0795 - Call for Locations
sandra.phipps@education.ohio.gov
Free to adults 22 or older living in Ohio to obtain GED
Franklin University
201 S Grant Ave, Columbus, OH 43215
https://www.franklin.edu
614-797-4700
Second chance friendly higher education

ASPIRE
2323 Lexington Avenue
Columbus, Oh 43211
614-365-6000
hotline@highered.ohio.gov
GED and ESOL courses city-wide

Ohio Means Jobs
1111 E. Broad St.
www.omjcfc.org/
614-559-5052
Programs on Tech and Financial Literacy

Ohio Department of Education
25 S Front St., Columbus, 43215
http://education.ohio.gov/
877-644-6338

English for Speakers of Other Languages
Ascension Lutheran - 1479 Morse Road
614-880-0114
mmmccaman@cris-ohio.com
Contact Mike McCaman to enroll

Pickaway Co. Literacy Council
430 North Court Street Chillicothe Ohio 45601
http://www.pickawayliteracy.com/
740-477-6224

London City Schools ABLE Program
380 Elm St., London 43140
http://www.london.k12.oh.us/london-able/
740-852-9843

Eastland-Fairfield Career Technical School
4300 Amalgamated Place
Groveport, Oh 43125
614-836-4530
www.eastland-fairfield.com
Adult workforce training (HVAC, welding, etc.)

Hudson Community Education Center
2323 Lexington Ave Columbus, Oh 43211
www.reachhighercolumbus.com
614-365-6468
Various free adult classes taught –
Contact by phone for registration and information

Ohio State Apprenticeship Council
PO Box 1618 Columbus, OH. 43216
http://jfs.ohio.gov/apprenticeship/program/index.stm
614-644-0370
Registered apprenticeship programs

Pickaway County ABLE
121 B West Franklin Street Chillicothe Ohio 45601
740-477-2927

Delaware Area Career Center
1610 St Rt 521, Delaware, 43015
http://www.delawareareacc.org/
740-363-1993
Adult Programs for HVAC, Welding, etc.

Tolles Career and Technical Center
7877 State Route 42 NE Plain City 43064
http://www.tollestech.com/
614-873-4666
Adult Programs for HVAC, Welding, etc.

MCS – TOUCH
37 Robinwood Ave Columbus, OH 43213
614-338-8733
Re-Entry Training Programs, Youth Programs

Dominican Learning Center
1111 Stewart Ave. Columbus, OH 43206
https://domlearningcenter.org
(614) 444-7330
ABE, GED, ESL Courses
Individualized tutoring
EMPLOYMENT RESOURCES
Job Readiness Agencies

TAPP Program (The Training Assessment Placement Project)
60 Collegeview Rd Westerville 43081
https://polymerohio.org/workforce/tapp/
614-776-5720
info@polymerohio.org
Conviction-friendly production employment Assessments at 1111 E. Broad St.
10am Mondays/Tuesdays

Ohio Means Jobs - Franklin County
1111 E Broad St Columbus 43205
https://jobseeker.ohiomeansjobs.monster.com/
614-559-5052
M-F 8:00-5:00
Call for complete listings of services

Workforce Innovation and Opportunity Act
1111 E. Broad St, Columbus 43205
http://jfs.ohio.gov/owd/WIOA/index.stm
Training/Education Funding and Case Management
Must attend Orientation at 1111 E. Broad - Call for Times

Goodwill Columbus
1331 Edgehill Rd Columbus 43212
https://www.goodwillcolumbus.org/
614-294-5181
M-Th 8:00-4:00 Friday 8:00-12:00
Work-Readiness Programs and Placement

Volunteers of America
1776 E Broad St Columbus 43203
https://www.voahin.org/
614-253-6100
info@voago.org
Driving Courses for Employment

IMPACT
700 Bryden Rd Columbus 43215
https://www.impactca.org/
614-252-2799
communications@impact.org

Columbus Urban League
Various Workforce Training Programs
788 Mt Vernon Ave, Columbus 43203
https://www.cul.org/
614-257-6300

Honest Jobs
https://honestjobs.co
Second-chance online job portal

Southeast Vocational Services (formerly COVA)
3770 N High St Columbus 43214
http://www.cova.org/
614-294-7117
schmitzerb@southeastinc.com
614-291-0229, Barb Schmitzer
Required Orientation - 1:30 pm Tuesdays and Thursdays
No pre-registration is required.

Columbus Works, Inc
888 Parsons Ave
614-214-2300
M-F 9:00-5:00

Godman Guild
303 E 6th Ave, Columbus 43201
https://www.godmanguild.org
614-294-5476

Jewish Family Services
1070 College Ave, Columbus 43209
https://jfsdncolumbus.org/job-seekers/
614-231-1890
Access to tools, resources, and leads needed to secure employment

Restoration Academy
77 N Front Street Columbus 43215
https://www.columbus.gov/restorationacademy/
614-645-8038
tlcradle@columbus.gov
See website for program criteria and eligibility

Bureau of Vocational Rehabilitation-Delaware County
http://www.ood.ohio.gov/Core-Services/BVR
800-282-4536

New Directions Career Center
199 E. Rich St. Columbus, OH 43215
614-849-0028
ndcc@newdirectionscc.org

Center for Employment Opportunities
33 N 3rd St Ste 602 Columbus
https://ceoworks.org/locations/columbus
614-706-0888
tgary@ceoworks.org, Teresa Gary
M-F 8:30 am to 4:30 pm;
Referral REQUIRED from parole or probation officer
Employment for Seniors
4300 E. Broad St. Suite B Columbus, OH 43213
614-863-1219
info@employseniors.org

ONE STOP/MadisonWorks!
200 Midway St., London 43140
http://www.madisonworks.org/
740-852-8801

JOBS One-Stop - Pickaway County
160 Island Road, Circleville 43113
http://www.pickawayjobs.com/
740-420-7339

For Employers

Federal Bonding Program
http://www.drc.ohio.gov/federal-bonding
740-845-3240
Insurance for Employers of Returning Citizens

Work Opportunity Tax Credit Info
http://www.jfs.ohio.gov/wotc
614-644-0966
Tax Credits for Employers of Returning Citizens

Entrepreneurship Resources

Minority Business Assistance Centers Program
Columbus Urban League
788 Mount Vernon Ave. Columbus, OH 43203
614-372-2358
Columbus Urban League Entrepreneurship

Small Business Development Center – B.A.S.E. Program
320 N. Grant Ave. Suite 1062 Columbus, OH 43215
https://sbdccolumbus.com/
614-287-5294

Economic & Community Development Institute
1655 Old Leonard Ave. Columbus, OH 43219
614-559-0115
https://www.ecdi.org

Score – Free Business Mentoring & Education
401 N. Front St. Suite 200 Columbus, OH 43215
https://www.score.org
614-664-7267

Temporary Employment Agencies
Employment not guaranteed; Case-by-case basis

Trillium Staffing
4998 W Broad St #100, Columbus, OH 43228
614-351-3100
7811 Flint Road Suite A, Columbus, OH 43225
614-641-2500
1555 Brice Rd, Reynoldsburg, OH 43068
614-759-4779
https://trilliumstaffing.com/jobs/

Solutions Staffing
2151 Lockbourne Rd, Columbus, OH 43207
614-449-1683
www.solutionsstaffing.com

A-Plus Staffing
www.aplus-staffing.com
614-328-9994

CB Quality Staffing
2491 N High St, Columbus, OH 43202
http://www.cbqualitystaffing.com
614-981-6085

Solutions Staffing
2151 Lockbourne Rd, Columbus, OH 43207
614-449-1683
http://www.solutionsstaffing.com

Remedy Intelligent Staffing
5295 Westpointe Plaza Drive, Columbus, OH 43228
614-527-5860
4151 Executive Pkwy Suite 355, Westerville, OH 43081
614-448-0255
http://www.remedystaffing.com

Safe Staffing of Ohio
21 Norton Rd, Columbus, OH 43228
http://www.safestaffingohio.com
614-465-2288

Resource Employment Solutions
3600 Fisher Rd, Columbus, OH 43228
https://www.resourceemployment.com
614-721-8535

TRC Staffing Services
510 E N Broadway 4th floor, Columbus, OH 43214
https://trcstaffing.com/locations/ohio/columbus/
614-229-7999

Snider Temps
4152 W Broad St, Columbus, OH 43228
614-276-6600
http://snider-blake.com
Reliable Staffing Resources
6070 Huntley Rd, Columbus, OH 43229
614-436-4454
4129 W Broad St, Columbus, OH 43229
614-351-6151
4495 E Broad St, Columbus, OH 43213
614-852-2842
https://www.rsrtemps.com

Crown Services Inc
4809 Roberts Rd, Columbus, OH 43228
614-771-9696
2800 Corporate Exchange Dr #120, Columbus, OH 43231
614-844-5429
8351 N High St #285, Columbus, OH 43235
614-388-9848
http://www.crownservices.com

MinuteMen Staffing
3433 Great Western Blvd, Columbus, OH 43204
(614) 272-5772
100 N Main St, Marysville, OH 43040
(937) 303-0078
https://www.minutemeninc.com

LaborMax Staffing
3079 W Broad St, Columbus, OH 43204
614-363-4000
4008 Alum Creek Dr, Columbus, OH 43207
614-407-3600
150 London Rd Unit A, Delaware, OH 43015
740-363-0752

Osi Staffing Services Inc
3244 Henderson Rd, Columbus, OH 43220
http://www.osistaff.com
614-442-2644

**For a list of specific recommendations by company, please email us at corccinfo@gmail.com or call (614) 733-4348**
MISCELLANEOUS RESOURCES

Multi-Service Agencies

Hands On Central Ohio
1105 E Schrock Rd Columbus 43229
https://handsoncentralohio.org/
614-221-6766
info@handsoncentralohio.org
Program and Services Locator for Central Ohio

Legal Aid Society of Columbus
1108 City Park Ave Columbus 43206
https://www.columbuslegalaid.org/
614-224-8374
M-F 8:30-5:00

IMPACT
700 Bryden Rd Columbus 43215
https://www.impactca.org/
614-252-2799
communications@impact.org
ID and rent assistance (one-time per year), Transportation assistance. All Programs require ID and income for last 90 days

St. Stephen's Community Center
1500 E 17th Ave Columbus, 43219
https://www.saintstephensch.org/neighborhood-services/
614-294-6347
Assistance with food and child care needs

NNEMAP
677 E 11th Ave Columbus, 43211
https://www.nnemappantery.org
614-297-0533
info@nnemappantery.org
Hygiene necessities, Health screenings, Back to school supplies

Dress for Success
1204 N High St Columbus 43201
http://dfscmh.org/
614-291-5420
Must be referred for an appointment; Women only - see website for referral form

My Brother's Closet
788 Mount Vernon Avenue Columbus 43203
https://www.cul.org/initiatives/my-brothers-closet/
614-257-6300
J Pegues@cul.org, Johndine Pegues
Open Tuesday - Thursday 10-3; Must be a Franklin County Resident; Must get a referral

Clintonville Beechwold Community Resources Center
14 W Lakeview Ave Columbus 43202
https://www.clintonvillecrc.org/about/
Family and Senior Services
614-268-3539

Westside Free Store Ministries
61 S Powell Ave Columbus 43204
https://westsidefreestore.org/
614-351-5480
Free clothing and small household items; Free lunch

Joseph's Coat of Central Ohio
240 Outerbelt St Columbus 43213
https://josephs-coat.org/
614-863-1371

Ohio Consumers Counsel
65 E State St 7th floor Columbus 43215
http://www.occ.ohio.gov/content/consumer-assistance-fact-sheet
614-466-8574

Vineyard Community Center
6000 Cooper Rd Westerville 43081
http://ww2.vineyardcommunitycenter.org/default.aspx
614-259-5500
Free legal clinic; immigration counseling services; Sports and Exercise programs (some with fees)

Accompanying Restored Citizens with Hope (ARCH)
https://www.svdpohio.org/arch
614-221-3554
Various support services and mentoring through local parishes

Franklin County Reentry Advisory Board
373 S High St 25th Fl Columbus 43215
https://reentry.franklincountyohio.gov/
614-525-5577
Resources available for housing, transportation, identification, food, legal, healthcare

Ohio Hispanic Coalition
3556 Sullivant Ave #106 Columbus 43204
http://ohiohispaniccoalition.org/
614-275-1755
Ohio Department of Job and Family Services
Various locations in each county
https://jfs.ohio.gov/
Medicaid, Employment, Food Assistance; Cash Assistance, Childcare Assistance

Central Ohio Citizens’ Circle
https://drc.ohio.gov/citizen-circles
614-204-3222
centralohiocitizencircle@gmail.com
Wrap Around Support Services (clothing, identification, housing and job referral

Afrocentric Personal Development Shop
www.apdsinc.org
Mon - Fri 9-8 pm, Saturday 9-3pm
Behavioral Health, AOD Services, Enrichment Programs

STAR House
1220 Corrugated Way
Columbus, OH 43201
614.826.5868
Wrap around services for youth 14-24
Shelter, Medical, Education, Social Support

Food Pantries and Programs

All Peoples Fresh Market - All Zip Codes
945 Parsons Ave. Columbus, OH 43206
office@4allpeople.net
614-445-7342

LSS Southside Food Pantry
Serves Franklin Co.
1460 S. Champion Ave. Columbus, OH 43206
1-877-LSS-MEAL

Bishop Griffin Center
Serves 43209, 43213, 43219, 43222, & 43227
2875 E. Livingston Ave. Columbus, OH 43209
info@bishopgriffinresourcecenter.com
614-338-8220
Wednesday 9:00-11:30 and Fridays 2:00-4:30
Need valid ID and mail to prove residence

Broad Street Presbyterian Church
Serves 43203, 43205, 43209, 43213, & 43215
760 E. Broad St. Columbus, OH 43205
foodpantry@bspc.org
614-461-4557

COVA
http://www.cova.org/useful-information/meals-on-site/
Meals on-site Resource Link

Dublin Food Pantry
81 W. Bridge St. Dublin, OH 43017
contact@dublinfoodpantry.org
614-889-6590

Gladden Food Pantry
Services 43222, 43223, 43215
318 S. Glenwood Ave. Columbus, OH 43223
M, T, Th, F 9-3 W 1-3

Holy Family Food Pantry
Serves 43215, 43222, 43223, 43204, 43228, 43123, & 43119
57 S. Grubb St. Columbus, OH 43215
holyfamilyoutreach@gmail.com
614-461-9444

INPREM Resources Center & Food Pantry
Serves All Zip Codes
5757 Karl Rd. Columbus, OH 43229
inpremcommunitycenter@yahoo.com
614-516-1812

Community Kitchen, Inc.
640 S. Ohio Ave Columbus, OH 43205
Monday-Saturday | 8:30 - 9:30, 11:30 - 12:30

Mid-Ohio Food Bank/Kroger Community Pantry
Serves All Zip Codes
3960 Brookham Dr. Grove City, OH 43123
info@midohiofoodbank.org
614-317-9487

St. Stephen’s Community House
Serves 43201, 43211, 43219, 43224,
43229, 43230, 43081, & 43231
1500 E. 17th Ave. Columbus, OH 43219
614-294-6347

Worthington Food Pantry
Serves 43016, 43065, 43081, 43085, 43235, & 43229
6770 Huntley Rd. Columbus, OH 43229
info@worthingtonresourcepantry.org
614-985-1766

Neighborhood Services Inc.
1950 N Fourth St. Ste A. 43201
614-297-0533
Service 43201, 43202, 43210, 43215, 43224
Mon & Tues. 10a.-1pm

NNEMAP
677 E. 11th Ave
614-297-0533
Service 43201, 43211, 43215, 53224
Mon-Wed & Fri 9a.-12pm Sat 11a-1pm

Community Resource Center
Service zip codes: 43201, 14, 20, 21, 35, 10
14 W Lakeview Ave, Columbus 43202
614-268-8118
Mon &Fri 12-4pm Wed 12-6pm Tues & Thurs 12-7pm

Heart to Heart Choice Pantry
1320 Cambridge Boulevard, Columbus, OH 43212
Tues/Thurs 8:30 – 1:00pm – Once every 30 Days
Photo ID and residence proof required
St. Phillips Episcopal Church
Service 43203 & 43205
166 Woodland Ave 43203
614-253-2771
Wed & Thurs 12-2pm

Kroger Community Food Pantry
ALL ZIP CODES
3960 Brookham Dr. Grove City, OH 43123
614-317-9487
Tues 10a-3p Wed 5:30-7:30p
Thurs 11a-2p Fri 8a-2p Sat 8a-1p

Community Action Organization
555 Sunbury Rd., Delaware, 43015
http://www.ourcap.org/
740-369-3184

United Way of Delaware County
8999 Gemini Pkwy, Columbus, 43240
http://www.liveuniteddelawarecounty.org/
614-436-8929

West Side Food Pantry
82 N Wilson Rd Columbus 43204
http://www.lssnetworkofhope.org
614-279-4635
M-F 12:00-3:00;
Assistance to Franklin County Residents

People in Need
138 Johnson Dr., Delaware, 43015
http://www.delawarepeopleinneed.org/
740-363-6284

Mount Sterling Community Center
164 East Main Street Mount Sterling, 43143
740-869-2453

Community Action Organization of Delaware Madison and Union Counties
149 N Sandusky, London, OH 43140
http://www.caodmu.org/
740-369-3184

Good Samaritan Food Pantry
36 South Center Street West Jeff 43162
http://www.wjumc.org
614-879-8130 614-879-5633

Produce Perks
Various Locations
www.produceperks.org

Help House
Loving Kindness Kitchen and Food Pantry
122 East Center Street, London, 43140
http://helphouse.info/
740-852-1980

Northside Food Pantry
Serving zip codes 43229, 43224, 43231
4664 Cleveland Avenue Columbus 43231
https://www.vineyardcolumbus.org/need-help/food/
614-259-5441
Registration for food orders begins at 8:00 am;
free breakfast 8:30-11:30; Food pick-up 9:30-11:30;
No appt necessary;
Need ID for every person in household and proof of address

5th Avenue Food Pantry
181 East 5th Avenue Columbus 43201
https://www.vineyardcolumbus.org/need-help/food/
614-259-5441
Serving zip code 43201;
Registration for food orders begins at 8:00 am;
free breakfast 8:30-11:30;
Food pick-up 9:30-11:30; No appt necessary;
Need ID for every person in household and proof of address

London Church of the Nazarene
224 Elm Street, London, 43140
http://www.londonnazarene.com/
740-852-3498

Columbus Food Not Bombs
Various Locations – See Facebook Site
740.815.8710
lenautical@gmail.com

Madison County Food Pantry
137 Maple Street, London 43140
614-309-9265
Appointments: 740-852-5822 Ext. 3

Pickaway County Community Action Organization
469 E Ohio Street, Chillicothe Ohio 45601
http://www.picca.info/
740-477-1655

Bread of Life Food Pantry
400 Nicholas Drive (Church of God), Chillicothe Ohio 45601
http://www.pickawayfamilyandchildrenfirst/
740-474-2894

Angel Food Ministries
877-FOODMINISTRY
http://www.angelfoodministries.com/
888-819-3745

Furniture and Clothing - Used
Please consult with each agency regarding sanitation practices

FURNITURE BANK of Central Ohio
118 South Yale Avenue Columbus, OH 43222
https://furniturebankcoh.org/
614-272-9544
Referral required from social service agency

Joseph’s Coat of Central Ohio
240 Outerbelt St Ste 5
Columbus Ohio 43213
josephs-coat.org
614-863-1371
New Life Methodist Church
25 W 5th Ave Columbus, OH 43201
614-294-0134

First Community Church
1944 W. First Avenue Columbus, OH 43212
(614) 488-6564
www.fcchurch.com
Mon-Sat. 10am – 4pm

The Salvation Army Family Store & Donation Center
4242 Macsway Ave, Columbus, OH 43232
salvationarmyusa.org
760 Worthington Woods Blvd, Columbus, OH 43085
614-846-1884

Westside Free Store
61 S Powell Ave, Columbus, OH 43204
https://westsidefreestore.org/
614-351-5460

St Vincent De Paul
197 E Gay St, Columbus, OH 43215
https://www.vincentianvoice.org/stores.html
614-221-2548

Furniture with a Heart
2165 Morse Rd, Columbus, OH 43229
614-826-4427
M-F 10:00 - 8:00
S/S 12:00 - 6:00

United Methodist Free Stores
946 Parsons Ave, Columbus, OH 43206
http://www.4allpeople.org/FreeStore
614-445-7342
Baby Supplies/Clothing,
Adult Clothing/Basic Housing Needs
Other Locations:
3030 Sullivant Ave – 614-351-5480
1729 Brice Rd – 614-866-1680

Common Ground Free Store
193 E. Central Ave. Delaware, OH 43015
https://commongroundfreestore.org
Tues/Thurs. 6-9pm, Wed/Sat. 10am-1pm
Hot meal, clothing, home goods, toiletries

Identification

J.O.I.N
578 E Main St Columbus 43215
https://columbuscatholic.org/join
614-241-2530
joinmailbox@columbuscatholic.org
Birth Certificate Vouchers M-F 10:00-11:30 AM & 1:00-2:00 PM

Social Security Administration
Locations Vary - See Website
https://www.socialsecurityoffices.info/city/
https://www.ssa.gov/forms/ss-5.pdf - Application Link
Replacement Social Security Cards

Stone Village
139 E 2nd Ave Columbus 43201
http://stonevillagechurch.org/
614-579-5493
State ID & Birth Certificate Vouchers
Wednesdays 9:00 AM

Office of Vital Statistics
City of Columbus Public Health
240 Parsons Ave.
Columbus, Ohio 43215
614-645-7331
Birth and Death Certificates

Citizenship

CRIS (for refugees, asylees, immigrants)
1925 E. Dublin-Granville Rd. Ste 102 Columbus OH 43229
https://www.crisohio.org/
614-235-5747

US Together
1415 E Dublin Granville Rd #100, Columbus, OH 43229
http://ustogether.us/
614-437-9941

COLUMBUS LITERACY COUNCIL
92 Jefferson Ave.Columbus, OH 43215
614-282-7661
http://www.columbusliteracy.org/learn/
Citizenship and ESL Courses

Disabilities

DEPARTMENT OF DEVELOPMENTAL DISABILITIES
dodd.ohio.gov
1-800-617-6733

DISABILITY RIGHTS OHIO
200 S Civic Center Dr suite 300, Columbus, OH 43215
Disabilityrightsohio.org
614-466-7264

FRANKLIN COUNTY BOARD OF DEVELOPMENTAL DISABILITIES
2879 Johnstown Road Columbus, OH 43219
fcbdd.org
614-475-6440

GOODWILL COLUMBUS
goodwillcolumbus.org
614.294.5181
Programming and Resource Referrals
Job Placement and Case Management

OPPORTUNITIES FOR OHIOANS WITH DISABILITIES (EMPLOYMENT)
ood.ohio.gov/Jobs
614-438-1200
Veteran Services

Franklin County Veteran Service Commission
250 W. Broad Street
614-525-2500
M,W,Th, and Friday 7:30am - 3:00pm

Veteran Outreach Center
30 Spruce Street
614-257-5550

Healthcare for Homeless Veterans
420 James Road
614-257-5499
M-F 9:00-11:00am and 1:00-3:00pm,
Rooms for single men and other health resources

City of Columbus Veterans Services Site
https://www.columbus.gov/hr/veterans-affairs/Veterans-Resources
Clothing Store, Clinic locator, Mentoring and Training program

Domestic Violence

ACTION OH COALITION
5900 Roche Dr # 445, Columbus, OH 43229
https://www.actionohio.org/
614-825-0551

ASHA-RAY OF HOPE
4900 Reed Rd #300, Columbus, OH 43220
http://asharayofhope.org/
614-326-2121

BRAVO-BUCKEYE REGION
870 N Pearl St, Columbus, OH 43215
http://www.bravo-ohio.org/
614-294-7867

CHOICES FOR VICTIMS OF DOMESTIC VIOLENCE
https://www.domesticshelters.org/help/oh/columbus/614-224-4663

Legal Assistance

Capital University Legal Clinic
303 East Broad Street, Columbus, OH 43215
https://law.capital.edu/Legal_Clinic/
614-236-6245
Hours: 8:30am - 4:30pm

COHHRIO
175 S 3rd St #580, Columbus, OH 43215
https://cohhio.org/
614-280-1984
Legal Assistance for Homeless Population

Columbus Bar Association
175 S 3rd St #1100, Columbus, OH 43215
http://www.cbalaw.org/cba_prod
614-221-4112

First English Lutheran Church
4th Thurs of the month
5:30pm - 7:30pm,
1015 E. Main St.
614-224-8374

Grassbaugh Vets Project
55 West 12th Avenue
https://moritzlaw.osu.edu/grassbaugh/
614-292-2631

Student Legal Services (OSU Students)
20 E. 11th Ave, Columbus, OH 43201
http://studentlegal.osu.edu/

Jewish Family Services Legal Clinic
1070 College Ave, Columbus, OH 43209
614-231-1890
1st Monday each month 6:00 – 8:00PM

Legal Aid Society
1108 City Park Ave, Columbus, OH 43206
614-224-8374

West Interfaith Legal Clinic
UALC The Church at Mill Run 3
500 Mill Run Drive Hilliard, OH 43026
614-586-7939

Xenos Legal Clinic
421 Lancaster Ave 43068
https://www.xenos.org/events/xenos-free-legal-clinic-1
614-823-6510 (ext. 1840)
5:30 - 8 pm

Certificate of Qualification for Employment
https://drc.ohio.gov/cqe
614-387-7384
irene.lyons@odrc.state.oh.us
Certificate that eases some barriers to professional licensures
Must be one year post-supervision to apply;
Determined by Court

Franklin Court Municipal Court Self-Help Center
375 South High Street, 6th Floor, Columbus, OH 43215
fcmselfhelpcenter.org

Equality Ohio Legal Clinic
855-LGBT-LAW
https://www.equalityohio.org/legal-clinic/
See website for intake and locations
Must be 300% of poverty level

Parenting Classes and Resources

Action for Children
78 Jefferson Ave, Columbus, OH 43215
614-224-0222
Chloe (for teen mothers)
www.chloeinc.org
614-477-1426

Car Seat Program
City of Columbus
Public Health
614-645-7748
Discounted Car seats - Income Based

CRIS (refugees, asylees, immigrants)
1925 E Dublin-Granville Rd. Suite 102 Columbus, OH
https://www.crisohio.org/
614-235-5747

Nationwide Children's Hospital
700 Children's Drive
614-355-0662

Columbus Urban League-Father 2 Father
788 Mt Vernon Ave, Columbus 43203
https://www.cul.org/
614-257-6300
10-Week curriculum offered to fathers to help foster and restore relationships with their children; aid for visitation rights

Child Support and Parenting Rights Portal
https://support.franklincountyohio.gov/Parental-Rights
614-525-3275

Pregnancy Support Hotline
614-645-1731
For Questions and Crisis - Referrals to Agencies and Network Providers

NAMI of Franklin County
1225 Dublin Rd, Ste. 110 Columbus, OH 43215
(614) 501-6264
www.namifranklincounty.org
Education for Parents of Mentally Ill
Caregiver self-care programs
Family to Family Support Groups

Transportation

EMPOWER BUS
https://www.empowerbus.com/
614-227-8705;
614-849-2832
Transportation To and From Work

F C VETERANS SERVICE COMMISSION
https://vets.franklincountyohio.gov/
614-525-2500
Limited car repair and transportation

Safety First Transportation LLC
614.348.1035
Mrtownsend121@gmail.com
Transportation for Medical Needs Only
Must Contact Through Medicaid Provider

Pickaway Area Rural Transit
http://www.picca.info/trans.htm
740-474-8835

Madison County Ride
1423 State Route 38, SE POB 88, London 43140
740-852-7050
dwheatley@madisoncomrdd.com

Bikes For All People
934 Parsons Avenue
https://www.bikes4allpeople.com
614-670-8685

GOOD SAMARITAN FUND
444 E. Broad Street Columbus, OH
614-228-1741 ext. 27
Utilities, Bus Passes, Kroger Cards
Must call the FIRST day of month to leave a message requesting appointment

1-800-CHARITY CARS
https://www.800charitycars.org/
1-800-242-7489
Donated vehicles, Insurance bills, service warranty

Delaware Area Transit Agency
119 Henderson Ct., Delaware, OH 43015
http://www.ridedata.com/
740-363-3355

For Pets

Franklin County Pet Pantry
https://dogs.franklincountyohio.gov/Services/Community-Pet-Pantry
614-525-3647
Free dog/cat food - Dogs must be legally registered 11am-7pm M-F and 9am-5pm S/S

Faithful Forgotten Best Friends
https://ffbf-columbus.org
614-315-0985
Weekly Veterinary Wellness Checks, Vouchers for Spaying/Neutering, Free Animal Food
## COVID-19 RESOURCES FOR FRANKLIN COUNTY RESIDENTS

### SOUP KITCHENS

<table>
<thead>
<tr>
<th>Name</th>
<th>Location</th>
<th>Phone</th>
<th>Public transportation available</th>
<th>Service Description</th>
<th>Eligibility</th>
<th>Hours</th>
<th>Intake Process</th>
<th>Documents</th>
</tr>
</thead>
<tbody>
<tr>
<td>Broad Street United Methodist Church – Manna Café</td>
<td>501 E. Broad St., Columbus, OH 43215</td>
<td>614-221-4571 EXT: 101</td>
<td>Yes</td>
<td>Offers boxed meals to-go. No building access.</td>
<td>Anyone</td>
<td>Tuesday and Wednesday at 5 PM.</td>
<td>Walk-in</td>
<td>No documents required</td>
</tr>
<tr>
<td>Manna Café</td>
<td>501 E. Broad St., Columbus, OH 43215</td>
<td>614-221-4571 EXT: 101</td>
<td>Yes</td>
<td>Offers boxed meals to-go. No building access.</td>
<td>Anyone</td>
<td>Tuesday and Wednesday at 5 PM.</td>
<td>Walk-in</td>
<td>No documents required</td>
</tr>
<tr>
<td>All Peoples Fresh Market</td>
<td>946 Parsons Ave, Columbus, OH 43206</td>
<td>614-445-7342 (administrative)</td>
<td>Yes</td>
<td>Fresh Market is still open. Not accepting donations.</td>
<td>Anyone</td>
<td>Tuesday - Fridays 11:00 AM to 1:00 PM; Saturdays 9:00 AM to 1:00 PM</td>
<td>Walk-in</td>
<td>No documents required</td>
</tr>
<tr>
<td>Reeb Center</td>
<td>280 Reeb Ave., Columbus, OH 43207</td>
<td></td>
<td></td>
<td></td>
<td>Anyone</td>
<td>Tuesday community meal will be available for Franklin County residents. They are giving out boxed dinners. The café will be closed.</td>
<td>Walk-in</td>
<td>No documents required</td>
</tr>
<tr>
<td>Shiloh Baptist Church</td>
<td>720 Mt. Vernon Ave., Columbus, OH 43203</td>
<td>614-253-7946 (administrative)</td>
<td></td>
<td>Offers a weekly free meal</td>
<td>Anyone</td>
<td>Saturdays 11:30 a.m.-12:30 p.m.</td>
<td>Walk-in</td>
<td>No documents required</td>
</tr>
<tr>
<td>St John’s Evangelical United Church of Christ – The Largest Table</td>
<td>59 E. Mound St., Columbus, OH 43215</td>
<td>614-224-8634 (administrative)</td>
<td></td>
<td>Provides a free weekly community lunch and optional non-denominational communion service at noon preceding lunch.</td>
<td>Anyone</td>
<td></td>
<td>Walk-in</td>
<td>No documents required</td>
</tr>
</tbody>
</table>

### AREA FOOD PANTRIES

<table>
<thead>
<tr>
<th>Name</th>
<th>Location</th>
<th>Phone</th>
<th>Public transportation available</th>
<th>Service Description</th>
<th>Eligibility</th>
<th>Hours</th>
<th>Intake Process</th>
<th>Documents</th>
</tr>
</thead>
<tbody>
<tr>
<td>Canal Winchester Community Food Pantry</td>
<td>360 W. Waterloo St., Canal Winchester, OH 43110</td>
<td>614-834-4700 (administrative)</td>
<td>Yes</td>
<td>Provides emergency food for the residents of the Canal Winchester and Carroll School District.</td>
<td>Anyone</td>
<td>M, Tues. 1-3 p.m.; 1st &amp; 3rd Wed. 1-3 p.m., 2nd &amp; 4th Wed. 4-6 p.m.</td>
<td>Telephone. Callers should leave a voicemail with their name, phone number and date they will be at the pantry. Clients should then visit the pantry on that date. Calls will most likely not be returned.</td>
<td>ID for everyone in the household. Proof of address.</td>
</tr>
<tr>
<td>Clintonville-Beechwold Community Resources Center</td>
<td>14 W. Lakeview Ave., Columbus, OH 43202</td>
<td></td>
<td></td>
<td></td>
<td>Anyone</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Phone: 614 268-8118  
Public transportation accessible  

Service Description: Offers 3 day supply of food and will be available twice a month. Bread, produce and other items will be available in the front of the building. Eligibility: Those who live in the zip codes 43214, 43220, 43221, 43210, 43235, and parts of 43202 (east to I-71, west to Olentangy River, south to Hudson St, north to Worthington). Service frequency is on a case-by-case basis. Will serve those outside of the zip codes only once. 

Hours: Mon and Fri, Noon-4:30 p.m.; Dinner is cancelled for Tuesday and Thursday. Sunday breakfast is also cancelled. Intake Process: Walk-in. 

Documents: Photo ID. Proof of Income. Proof of Address.

Dublin Food Pantry  
Location: 81 W. Bridge St., Dublin, OH 43017  
Phone: 614-889-6590 (administrative)  

Service Description: Drive Thru pre-packaged food pantry. Also offering toothpaste, deodorant, and shampoo. 

Eligibility: Residents of Dublin School District. 

Hours: Monday 6 p.m. – 7:30 p.m. Tuesday 10 a.m. – Noon. Thursday 4:30 p.m. – 6:30 p.m. 


Documents: Photo ID and proof of address for adults. ID and proof of address for children.

Gahanna Residents in Need (GRIN)  
Location: 165 Granville St., Gahanna, OH 43230  
Phone: 614-214-4747  

Service Description: Walk in pantry. Daily hours are now in place for donations  

Eligibility: Residents of Gahanna-Jefferson School district. 

Hours: Monday from 9 AM to 3PM; Tuesday from 3 PM to 7PM (drop off donations at the High School during these hours); Wednesday from 10 AM to 12 PM; Thursday from 9 AM to 12 PM; Friday from 9 AM to 12 PM; Saturday from 9 AM to 2 PM. 

Intake Process: Walk-in 

Documents: Ohio Driver’s License/State ID with current address. If not current address, client must provide a recent piece of mail to prove his/her address. 

Gladden Community House  
Location: 318 S. Glenwood Ave., Columbus, OH 43223  
Phone: 614-221-7801 (administrative)  

Service Description: Provides emergency food assistance. Deliveries are available to ALL seniors of Franklin County. M-F after school supper. 

Eligibility: Serving all residents. 

Hours: M, T, Th F 9 a.m.-3 p.m., Wed 1-3 p.m. 

Intake Process: Telephone for appointment. 

Documents: Photo ID and proof of address for adults. 

Heart to Heart Food Pantry  
Location: 1320 Cambridge Blvd., OH 43212  
(First Community Church)  
Phone: (614) 488-0681 

Service Description: Offers a food pantry. Building will be closed. Drive in services for the food pantry. 

Eligibility: Franklin County Residents 

Hours: Tues. and Thurs. 8:30am-1:00pm 

Intake Process: 1 visit per month 

Documents: ID 

Holy Family Church  
Location: 57 S. Grubb St., Columbus, OH 43215  
Phone: 614-461-9444 (administrative)  

Public transportation accessible  

Service Description: Offers a food pantry. 

Eligibility: Residents of 43204, 43215, 43222, 43223, 43228, 43123, or 43119. Clients may visit once monthly 

Hours: Mon-Fri: 8:30 AM is pantry sign up; 9:30 AM Woods Bags & Mail; 10:30 AM Limited Pantry (Basic Boxes) 

Intake Process: First 25-30 households will be served depending on food supply. Building is closed. Donations will be given at the delivery door. 

Documents: Photo ID for all adults. ID for children. Proof of address. Acceptable forms of ID include driver’s license, State ID, healthcare card, birth certificate or Social Security card. 

Inprem Holistic Community Resource Center  
Location: 5757 Karl Rd., Columbus, OH 43229  
Phone: 614-516-1812 or 614-747-9265  

Service Description: Offers a daily food pantry. Building is closed; Food bags will be given out at the door. 

Eligibility: Anyone 

Hours: M, T, Th 10:30 a.m.-7 p.m., W 10:30 a.m.-6 p.m., F 10 a.m.-6 p.m. 

Intake Process: Telephone for appointment. 

Documents: Photo ID and proof of address for adults. 

Livingston United Methodist Church  
Location: 200 E. Livingston Ave., Columbus, OH 43215  
Phone: 614-560-0377  

Compiled by Columbus Public Health - Neighborhood Social Work; 8/2019 
240 Parsons Ave., Columbus, Ohio 43215  
(614) 645-6807 or 645-3111 
www.publichealth.columbus.gov
COLUMBUS AREA FOOD PANTRIES & SOUP KITCHENS

Service Description: Food pantry that offers an emergency supply of 3-5 days' worth of food.

Building is closed. Bag groceries will be handed out.

Eligibility: Residents of 43205, 43206, or 43215.

Hours: Last Tuesday, Thursday, and Saturday of each month. 9 a.m.-11:30 a.m. Except for Nov. & Dec. in which it will be the second to the last Tuesday, Thursday and Saturday of the month.


Documents: ID for each household member. Current proof of address (within last 90 days)

Lutheran Social Services South Side Food Pantry

Location: 1460 S. Champion Ave., Columbus, OH 43206

Phone: 614-443-5130

Service Description: Choice food pantry. Clients can return once a month for full assistance and/or weekly for bread and produce only. Building is closed. Pick up.

Eligibility: Anyone

Hours: Mon & Fri: Walks in/produce: 11 AM to 1PM. Appointments: Tues, 1:30 PM to 4PM; Tues, Walk ins: 2:30 PM to 4 PM; Wed, Appointments: 10 AM to 3 PM. No walks on Wed; Thurs appointment: 3 PM to 5 PM.

Intake Process: Referral from Hands-on Central Ohio, (614) 341-2282, or can be accessed on-line. If emergency walk-in can obtain bread and produce, until referral is received.

Documents: Picture ID for each adult. Birth certificate, health insurance, or Social Security card for each child. Proof of income.

To place an order: LSSfoodpantries.org or call 877-LSS-MEALS (577-6325) between 10 a.m.-2 p.m. Provides toiletries: dish washing soap, laundry soap and toilet paper. No zip codes required.

Mid-Ohio Foodbank – Kroger Community Pantry

Location: 3960 Brookham Dr., Grove City, OH 43123

Phone: 614-274-7770 (recorded message at 614-317-9487)

Service Description: Choice Pantry or can have “Pantry Express” that client completes an order request form and they bring the food to the vehicle.

Eligibility: Anyone. Clients allowed one full shop per month. One bread and produce shop once per week on non-full shop weeks.

Hours: Tue. 8:30 a.m. - 12:00 p.m.; W: 8:30 a.m. – 12:00 p.m./ 5 p.m. – 7 p.m.; Th: 8:30 a.m.- 12 p.m.; F 8 a.m.- 12 p.m.; Sat 8 a.m.-1:30 p.m.

Intake Process: No Appointment necessary

Documents: Photo ID and current proof of address for adults. ID for children.

NNEMAP (Near Northside Emergency Material Assistance Program)

Location: 677 E. 11th Ave., Columbus, OH 43211

Phone: 614-297-0533

Service Description: Provides 3 day supply of food and some toiletries. Clients can come twice per month.

Eligibility: Must be a resident of zip codes 43201, 43211, or 43215.

Hours: M, Tues, F- 9 a.m.-noon;

Intake Process: Building closed. Will be handing off bags of food.

Documents: Adults: Photo ID and Proof of residence. Also must have proof of each child in household.

Reynoldsburg Helping Hands

Location: 7356 E. Main St., Reynoldsburg, OH 43068

Phone: 614-868-9394 (administrative)

Service Description: Provides boxed supply of emergency food.

Eligibility: Reynoldsburg School District residents only. Clients may visit the pantry every other month.

Hours: Tues., Wed., Fri., Sat 10 a.m. - Noon

Intake Process: Telephone for appointment. No walk-ins. Clients must call, leave a voicemail message and then wait for a return call from the pantry.

Documents: Recent utility bill, mail or lease for adults. Children also need to be verified with some form of ID.

St. Phillip’s Episcopal Church

Location: 166 Woodland Ave., Columbus, OH 43203
Phone: 614-253-2771 (administrative)
Service Description: Offers a walk-in food pantry. No building access. Pick up food at the door.
Eligibility: Residents of 43203 or 43205. Clients can visit the pantry once per month.
Hours: Wed. & Thu. Noon-1:45 p.m. Closed the first Wednesday of the month.
Intake Process: Walk-in. Third party pick-up needs pick-up identification and a note authorizing pick-up. First time visitors are directed to verify household (with documentation) at another location. Once verified, they may then visit the pantry.
Documents: Photo ID and proof of address (bill or lease preferred) for adults. ID also for children.

St. Stephen’s Community House
Location: 1500 E. 17th Ave., Columbus, OH 43219
Phone: 614-294-6347 (administrative)
Public transportation accessible
Service Description: Provides 3-5 days of emergency food. Clients can use pantry once every 30 days.
Eligibility: Will serve all of Franklin County no matter your zip code. Once per week families can receive a bag of food.
Hours: Mon., Wed., & Fri. noon-3 p.m.; T/Th 3-6 p.m.
Intake Process: Walk-in. Does not permit third party pick-ups. Numbers will begin to be handed out 30 minutes before pantry opening.
Documents: Adults: Current driver’s license, State ID, or other picture ID. If address on ID is not current, guests must bring current utility bill, or lease. Children: Need health insurance card, FCDJFS profile, letter from school, birth certificate, lease agreement, or Social Security card. All documents must have child’s name and address.

Victory Ministries
Location: 3964 E. Main St., Whitehall, OH 43213
Phone: 614-252-2500
Service Description: Food pantry, free medical clinic, free clothing store, literacy program, and ministry to help clients grow in relationship to Christ.
Eligibility: All Franklin County zip codes.
Hours: Tue. – Thurs. noon – 3:00 p.m.; Fri. noon-2:45 p.m.
Intake Process: Telephone. Appointment required.
Documents: Photo ID.

Vineyard Church of Columbus – Fruit of the Vine
Location: 181 E. Fifth Ave., Columbus, OH 43201
Phone: 614-259-5441
Service Description: Offers a pancake breakfast and a choice pantry. Clients may receive food once a month.
Eligibility: Residents in the 43201 zip code. Residents of other zip codes can receive food one time.
Hours: Saturdays 8:30 a.m. – 11:30 a.m. Food pickups 9:30 a.m.-11:30 a.m.
Documents: Must bring ID for all family members. Acceptable documents include: Driver’s License, current bill with address, welfare card, medical card, birth certificate, or school records.

Worthington Resource Center Pantry
Location: 6700 Huntley Rd., Columbus, OH 43229
Phone: 614-985-1766 (administrative)
Service Description: Administers a choice pantry that offers a three-day supply of emergency food. Serves up to 80 households per day.
Eligibility: Must live in zip codes 43016, 43065, 43081, 43085, 43229, or 43235. Each household may be served twice per month. Resident income must be below 200% of the Federal Poverty Guidelines.
Hours: Mon 10:00 a.m. - 2:00 p.m., Wed 3:00 p.m. – 7:00 p.m., 3rd & 4th Sat. 10:00 a.m. – 12:00 p.m.; all other Saturdays 10 a.m.-noon produce & bread quick shop. No building access. Bagged food will be given out at the door.
Documents: New clients must provide ID for each member of the household. Photo ID (driver's license or state ID) for adults. Birth certificates, Social Security cards, or school ID’s for children. Proof of current address (lease or utility bills received by mail). Clients already registered are expected to provide a photo ID and proof of address at every visit.
Additional Food Locations

### Grocery Stores

**Dollar General: Senior Hour offered**
- **Location:** All locations in the Columbus Area
- **Phone:** 614-445-7342 (administrative)
- **Public transportation accessible**
- **Service Description:** Stores will dedicate the first hour of each day for ONLY SENIORS.
- **Eligibility:** Anyone

**Walmart**
- **Location:** All locations in the Columbus Area
- **Phone:** 614-476-2070
- **Service Description:** Adjusted their hours for cleanliness and restocking purposes.
- **Eligibility:** Anyone
- **Hours:** 6 AM to 11 PM.

**Giant Eagle**
- **Location:** All locations in the Columbus Area
- **Phone:** 614-294-2186
- **Service Description:** Adjusted their hours for cleanliness and restocking purposes.
- **Eligibility:** Anyone
- **Hours:** Open from 7 AM to 10 PM. Curbside pickup and delivery will be available from 10 AM to 7 PM. Pharmacy hours will remain the same, 8 AM to 9 PM.
- **Intake Process:** Walk-in
- **Documents:** No documents required.

**Kroger**
- **Location:** All locations in the Columbus Area
- **Phone:** 614-224-8634 (administrative)
- **Service Description:** Adjusted their hours for cleanliness and restocking purposes.
- **Eligibility:** Anyone
- **Hours:** Will be open from 7 AM to 9 PM.
- **Intake Process:** Walk-in.
- **Documents:** No documents required.

### Free Lunches for School Age Students

**Greek Express**
- **Location:** All locations in the Columbus Area
- **Phone:** (614) 928-9280
- **Public transportation accessible**
- **Service Description:** Offering free lunches for school age children from 11:00 AM to 2:00 PM
- **Eligibility:** School age students

**Piada**
- **Location:** All locations in the Columbus Area
- **Phone:** (614) 754-1702
- **Public transportation accessible**
- **Service Description:** Offering free kids pasta with sauce, cheese and a fountain drink. Monday – Friday (March 16 – April 3rd) during lunch hours of 10:45 AM– 1:00 PM to students affected.
- **Eligibility:** School age students
Fusian
Location: 855 W. 5th Ave. Columbus, OH 43212, 4214 N. High St. Columbus, OH 43214, 4190 Worth Ave. Columbus, OH 43219.
Phone: (614) 670-4323
Public transportation accessible
Service Description: Offering $1 Peanut Butter & Jelly Rolls through the FUSIAN app + in store to help offset lunchroom meals affected. Also offering $1 delivery for the next 30 days for order placed in the FUSIAN app + FREE Delivery Friday.
Eligibility: School age students

Smoked on High BBQ
Location: Offer valid only at our Brewery District location. 755 S High St. Columbus, OH 43206.
Phone: (614) 754-9711
Public transportation accessible
Service Description: Offering kids an order of Drummies or Pulled Chicken for free for the next three weeks while supplies last. In restaurant only starting next Wednesday. We are open Wed-SUN 11 AM – 8 PM while supplies last.
Eligibility: School age students

El Rodeo Mexican Restaurant
Location: 2808 Stelzer Rd. Columbus, OH 43219
Phone: (614) 532-7109
Public transportation accessible
Service Description: El Rodeo Mexican Restaurant - will be handing out free meals to go for kids K-12 from 2:00 PM – 5:00 PM on weekdays. No purchase necessary starting on Monday March 16th until April 3rd. Meals will consist mostly of rice, beans, quesadillas, enchiladas, a burrito or a taco
Eligibility: School age students

Legacy Smokehouse
Location: 3987 Main Street, Hilliard, OH (Tues- Fri, 11 AM to 2 PM); 340 Greenlawn Ave, Col, OH (Thurs – Fri, 11 AM to 2 PM)
Phone: (614) 541-9022 (Hilliard) and 614-961-9468 (Columbus)
Public transportation accessible
Service Description: Kids can get a free hot dog or pulled pork slider for free.
Eligibility: School age students

Grab and Go School Lunch Programs

Bexley City Schools
Free Breakfast and Lunch
Service Description: During the school closure, we will make breakfast and lunch meals available for pick up at four (4) different areas in the City of Bexley two times per week to students who participate in the USDA’s National School Lunch Program and receive free or reduced priced meals. Pick up will be available at the three school buildings and Schneider Park in south Bexley. Any student can pick up meals at any location, whichever is most convenient. The meals will be available for pick up two times per week from 12:00 p.m. to 1:00 p.m.
Week 1: Tuesday (March 24) and Thursday (March 26). Week 2: Monday (March 30) and Wednesday (April 1).
Locations:
- Cassingham Complex 348 S. Cassingham, Columbus, OH 43209 – South Parking Lot
- Maryland Elementary 2754 Maryland Ave, Columbus, OH 43209 – Staff Parking Lot
- Montrose Elementary 2555 E Main Street, Columbus, OH 43209 – Remington Road Parking Lot
- Schneider Park 2130 Astor Ave, Columbus, OH 43209 – Main Parking Lot

Canal Winchester Schools
Free Breakfast and Lunch

Service Description: Canal Winchester Local Schools will be distributing meals free of charge to any of our CW students 18 years of age or younger (breakfast and lunch). On Monday and Tuesday (March 16 and 17) students may pick up breakfast and lunch items from ONLY Indian Trail Elementary OR Canal Winchester High School between 11:00 AM and 12:00 PM.

IMPORTANT- Starting on Wednesday March 18, in addition to our Indian Trail and High School locations, we will also use SCHOOL BUSES TO DISTRIBUTE MEALS AT SATELITE LOCATIONS (see list at the end of this message). Starting on March 18th, we also will start distributing MULTIPLE DAYS of meals on the dates listed below. Canal Winchester Local Schools is not responsible for monitoring food allergies while we are serving meals during this closure. However, if we pack peanut butter as a meal item, we will have a nut free option available.

Summary of Dates and Meal Distributions (All times, 11 AM to 12 PM)
March 16 – Meals distributed ONLY at the High School & Indian Trail Elementary
March 17 –Meals distributed ONLY at the High School & Indian Trail Elementary
March 18 – Meals distributed at the HS, Indian Trail AND 23 locations below Meals for March 18 - 20
March 23 – Meals distributed at the HS, Indian Trail AND 23 locations below Meals for March 23 - 24
March 25 – Meals distributed at the HS, Indian Trail AND 23 locations below Meals for March 25 - 27
March 30 – Meals distributed at the HS, Indian Trail AND 23 locations below Meals for March 30 - 31
April 1 – Meals distributed at the HS, Indian Trail AND 23 locations below Meals for April 1-3

Satellite Locations – CW School buses will have food to distribute at the following locations:

<table>
<thead>
<tr>
<th>Locations where buses will be located</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Xebec and Kodiak</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>2 Kodiak and Gatling</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>3 Winchester Lakes Blvd &amp; Winshire Dr.</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>4 Cloverlawn Cir. @ Thrivner</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>5 Isaac Rd. @ Levi Kramer Blvd</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>6 Winchester Lakes Blvd &amp; Lola Boat Ln.</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>7 Lehman Village Blvd @ Quail Village Way</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>8 Vatri Dr. @ Belgradro Dr.</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>9 Georges Creek Dr. @ Banneker St.</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>10 Amos Lunch St. @ James Rouse Blvd.</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>11 Pintail Creek Dr. @ Quail Creek Dr.</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>12 Pintail Creek Dr. by the office</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>13 Chelsea Glen Dr. @ Ballentine Dr.</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>14 Winchester Crossing Blvd @ Laburnum</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>15 Winchester Crossing Blvd @ Weurfal</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>16 Emerald Tree Dr. @ Winchester Meadows Dr.</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>17 Eaglecrest Dr. @ Canal Highlands Blvd.</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>18 Biggerton Bend at Steen St.</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>19 Chesterville Dr. @ N. Sarwill Dr.</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>20 E. Hocking St. @ N. Trine</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>21 West Mound St. @ Elm St.</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>22 Cedar Hill Dr. ar Alspach Rd. (Church)</td>
<td>11:00 - Noon</td>
</tr>
<tr>
<td>23 Chestnut Ridge Metro Park</td>
<td>11:00 - Noon</td>
</tr>
</tbody>
</table>

High School High School (Washington St. side) 11:00 – Noon
Indian Trail Indian Trail (doors at the center) 11:00 - Noon
Columbus City Schools

**Free Breakfast and Lunch**

**Service Description:** Columbus City Schools will be providing free meals (breakfast and lunch) during the extended cancelling of classes, through Friday April 3rd to ALL children age 18 and under, Monday through Friday. The meals will be “grab and go” style. Per federal regulations, children 18 and under must be in attendance in order to pick up food. For location details go to: STAYSAFECCS.ORG. **Breakfast Hours:** Mon – Fri from 8:00 AM to 9:00 AM; Lunch Hours: Mon – Fri from 11 AM to 1 PM.

**Locations:**
- Linden-McKinley STEM Academy (1320 Duxberry Ave.)
- South Middle/High School 7-12 (1160 Ann St.)
- Buckeye Middle School (2950 S. Parsons Ave.)
- Independence High School (5175 E. Refugee Road)
- Columbus Africentric Early College (3223 Allegheny Ave.)
- Sherwood Middle School (1400 Shady Lane Road)
- Centennial High School (1441 Bethel Road)
- Columbus Global Academy (4077 Karl Road)
- Mifflin High School (3245 Oak Spring Street)
- Woodward Park Middle School (5151 Karl Rd)
- West High School (179 S. Powell Ave.)
- Starling Pre K-8 (145 S. Central Ave.)
- Wedgewood Middle School (3800 Briggs Road)

Dublin City Schools

**Free Breakfast and Lunch**

**Service Description:** Beginning on Monday (March 16th), free “grab-n-go” breakfasts and lunches will be available to any students who needs them. Meals may be picked up at either from 9 a.m. – 2 p.m., Monday through Friday at:

**Locations:**
- Dublin Scioto High School – 4000 Hard Rd, Dublin, OH 43016
- Riverside Elementary – 3260 Riverside Green Dr, Dublin, OH 43017

Gahanna Lincoln Schools

**Free Breakfast and Lunch**

**Service Description:** Beginning on Wednesday, March 18th, 2020, Gahanna-Jefferson Public Schools is providing free lunch to all students in need. The district plans to provide meals from March 18 – April 3rd, including spring break week. Daily meals will include lunch for that day and a breakfast item for the next day. Our options for meal items may be limited and may not meet individual dietary needs or allergy restrictions. Students with food allergies should use caution before consuming these meals.

**Times:** Pick up times will be Wednesday, March 18th, Monday, March 23, and Monday March 30 from 11:00 AM – 1:00 PM at each of the five locations listed below.

**Locations:**
- Goshen Lane Elementary
- Royal Manor Elementary
- Middle School East
- Middle School West
- Lincoln High School

PLEASE COMPLETE THE FREE LUNCH REQUEST FORM AT: [https://tinyurl.com/gipslunchrequest](https://tinyurl.com/gipslunchrequest)

Grandview Heights Schools
**Free Breakfast and Lunch**

**Service Description:** Will offer Grab-n-Go breakfasts from 8:00 – 8:15 a.m. and Grab-n-Go lunches from 11:00 – 11:30 a.m. on the following days: March 17, 18, 19, 20, 30, and 31. April 1, 2, 3, at the following locations:

**Locations:**
- Edison Intermediate/ Larson Middle School – 1242 Oakland Avenue, Columbus, OH 43212

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**Groveport Madison Schools**

**Free Breakfast and Lunch**

**Service Description:** For anyone 0-18 years old, child does not need to be a student of the school district. Breakfast and Lunch availability for children and youth under 18. Our food services department will provide a Grab & Go-style bagged meal consisting of both lunch and breakfast items (the breakfast for the next morning). Meal service will run from 11:30 a.m. – 12:30 p.m., M-F. Meals are available to all children age 18 and under – at no cost.

**Locations:**
- Elementary School – 5127 Harbor Blvd, Cols.
- Dunloe Elementary School – 3200 Dunloe Rd., Cols.
- Glendening Elementary School – 4200 Glendening Dr., Groveport
- Madison Elementary School – 4600 Madison School Dr., Cols.
- Middle School Central – 541 Main St., Groveport
- Middle School North – 5474 Sedalia Dr., Cols.

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**Hamilton Local Schools**

**Free Breakfast and Lunch**

**Service Description:** Beginning at 11:00 a.m. on Tuesday, March 17th, and continuing through noon each weekday while students are out school, we will be offering free lunches in a drive-up “grab and go” delivery to those who sign-up for the service. We need you to sign your children up to receive this service. To do that, complete and submit this online form through [http://www.hamilton-local.k12.oh.us/](http://www.hamilton-local.k12.oh.us/). If you know parents who don’t have access to the internet, please let me know that they can call their child’s school directly at 614-491-8044 and leave a detailed message including (name, phone number, email address, and the names and schools for each school-aged child) for the secretaries to sign-up their student to receive lunches.

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**Hilliard City Schools**

**Free Breakfast and Lunch**

**Service Description:** Beginning on Wednesday, March 18th in addition to the buildings being open for grab & go lunches, transportation will begin delivering to the following areas between 11:00 AM to 12:00 PM.

**Locations:**
- Hilliard Village Apartments
- Pine Crossing Apartments
- Wilson Court Apartments
- Bayside & Countryview Apartments
- Hilliard Station Apartments (in Lucky’s parking lot)
- Hilliard Park Apartments
- Country Ridge Apartments
- Cabot Cove/Gable West Apartments (Kroger parking lot)
- Riverside Elementary – 3260 Riverside Green Dr, Dublin, OH 43017

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**New Albany Schools**

**New Albany City Schools has no information at this time. Please check it’s website for any updates:**

[Https://www.napls.us/napls](Https://www.napls.us/napls)
**Reynoldsburg Schools**

**Free Breakfast and Lunch**

**Service Description:** We are offering students grab and go breakfast between 8:00 AM to 10:00 AM and lunch from 10:30 AM to 1:00 PM from March 17-20 and March 30 – April 3rd, 2020. Please note there will not be breakfast or lunch offered the week of Spring break (March 22 – 29).

**Locations:**
- French Run Elementary School – 1200 Epworth Ave, Reynoldsburg, OH 43068
- Hannah Ashton Middle School – 1482 Jackson St, Reynoldsburg, OH 43068
- Reynoldsburg High School’s, Livingston Campus – 6699 E Livingston Ave, Reynoldsburg, OH 43068

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**South-Western City Schools**

**Free Breakfast and Lunch**

**Service Description:** The South-Western City School District will be distributing food during the extended closure. The meals will be "Grab-n-Go" style. Students will be able to pick up a lunch and a breakfast for the next morning. Also, per federal regulations, children 18 and under must be in attendance in order to pick up food. Children may pick up food from any one of the sites listed below **beginning March 23, Monday through Friday from 10:00 a.m. - noon.** This service will be suspended during our normally scheduled Spring Break of April 6-10.

**Locations:**
- Alton Hall Elementary – 982 Alton Rd, Galloway, OH
- Bolton Crossing Elementary – 2695 Holt Rd, Grove City, OH
- Darby Woods Elementary – 255 Westwoods Blvd, Galloway, OH
- East Franklin Elementary – 1955 Richmond Rd, Columbus, OH
- Finland Elementary – 1835 Finland Ave, Columbus, OH
- Harmon Elementary – 1861 Gantz Rd, Grove City, OH
- Highland Park Elementary – 2600 Cameron St, Grove City, OH
- Prairie Lincoln Elementary – 4900 Amesbury Way, Columbus, OH
- Prairie Norton Elementary – 105 Norton Rd, Columbus, OH
- Richard Ave Elementary – 3646 Richard Ave, Grove City, OH
- Stiles Elementary – 4700 Stiles Ave, Columbus, OH
- West Franklin Elementary – 3501 Briggs Rd, Columbus, OH
- Franklin Woods Intermediate – 1831 Finland Ave, Columbus, OH
- Galloway Ridge Intermediate – 122 Galloway Rd, Galloway, OH
- Holt Crossing Intermediate – 2706 Holt Rd, Galloway, OH
- Finland Middle – 1825 Finland Ave, Columbus, OH
- Norton Middle – 215 Norton Rd, Columbus, OH
- Pleasant View Middle – 7255 Kropp Rd, Grove City, OH
- Central Crossing High School – 4500 Big Run South Rd, Grove City, OH
- Franklin Heights High School – 1001 Demorest Rd, Columbus, OH
- Westland High School – 146 Galloway Rd, Galloway, OH

Please check it’s website for any updates https://www.swcsd.us/

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**Westerville City Schools**

**Free Breakfast and Lunch**

**Service Description:** Beginning Thursday, March 19th, and every weekday through at least Friday, April 3rd, several of our buses and vans will make **75 stops around the district to deliver food to children who are 18 years of age and younger.** Each of these stops will be for a designated window of time, with all stops being completed between the hours of 11 a.m. and 1 p.m. **Huber Ridge Elementary School will also serve as a walk-up site for meals between 11 a.m. and 2 p.m. each weekday.**
This delivery plan was developed according to USDA regulations. Unfortunately, according to USDA rules, children will not be able to bring food back for their siblings, so every child who wants a meal must be present at the designated delivery location. Children will receive a lunch for the day, and a breakfast meal for the next morning. We will have additional vehicles on standby to deliver more meals at a moment's notice in case a location runs out of food and there are children who have not yet received their meals. Any leftover food from these routes will be taken back to Huber Ridge Elementary School for distribution.

Parents are encouraged to watch their email tomorrow as the Transportation Department will be sending out additional details regarding the times and locations of designated delivery stops. Lastly, we have been in contact with other community organizations, such as the Westerville Area Resource Ministry (WARM), that also are working to make meals available to families. Please continue to watch for information from these valued partners in this effort.

Please check it's website for any updates http://www.westerville.k12.oh.us/

Whitehall Schools
Free Breakfast and Lunch
Service Description: Will provide a grab-and-go style lunch for all Whitehall students from 11:00 AM to 1:00 PM Monday through Friday during the break. First day for lunches will be Tuesday, March 17th. We will encourage them to take their lunch and exit the property (this institution is an equal opportunity provider).

Locations:
  o Whitehall Yearling High School – 675 S. Yearling Rd, Whitehall, OH

Worthington Schools
Free Breakfast and Lunch
Service Description: Starting Tuesday, March 17th, Worthington Schools Food Service will be providing breakfast/lunch pick up at three locations on weekdays. Families can pick up meals between 10 a.m. - 1 p.m.

Locations:
  o Thomas Worthington High School – 300 West Granville Rd, Worthington, OH
  o Worthington Kilbourne High School – 1499 Hard Rd, Columbus, OH
  o Slate Hill Elementary – 7625 Alta View Blvd., Col, OH

Upper Arlington School
Free Breakfast and Lunch
Service Description: Beginning Tuesday, March 24, we will provide boxed lunches (complete with a breakfast for the next day) to any school-aged child in need during school days. We’ll start out with the schedule below, but this could change as the situation develops.

Locations:
  o Tremont Elementary School - 10:30 a.m. until 12:45 p.m.
  o Barrington Elementary School - 10:30 a.m. until 11:15 a.m.
  o Greensview Elementary School - 10:30 a.m. until 11:15 a.m.
  o Windermere Elementary School - noon until 12:45 p.m.
  o Wickliffe Progressive Elementary School - noon until 12:45 p.m.

Fast Food
Carry-out only
Locations:
  o McDonald's, Starbucks, Subway(carry out only), Dunkin Donuts, Pizza Hut, Burger King, Wendy's, Taco Bell, Domino's, Dairy Queen, Little Caesars, Sonic, Papa John's, Arby's, Jimmy John's, Baskin-Robbins, Chick-fil-A, Panda Express, Panera, Hardee's, Jersey Mike's, Five Guys, Auntie Anne's, Wingstop, Firehouse Subs, Church's Chicken.
Free Delivery
- Chipotle is offering free delivery from March 15-21 as well as tamper-proof seals on its food orders to make sure guests know their meal hasn’t been touched during the delivery process.
- KFC is also offering free delivery either call or order online.
- Popeyes is offering free delivery through the Popeyes mobile App and www.popeyes.com. When inputting your delivery address, please indicate any delivery instructions to the delivery driver, including where to drop-off your food, for example: outside your door, in the lobby, etc.
- UberEats have waived their delivery fee. Customers are also able to request for deliveries to be left on their doorstep to limit contact.

Unemployment Services

Unemployment Benefits
Location: 360 W. Waterloo St., Canal Winchester, OH 43110
Phone: Contact ODJFS at 1-77-644-6562 or TTY 1-614-387-8408, (excluding holidays).
Service Description: Governor Dewine has expanded flexibility for Ohioans to receive unemployment benefits during Ohio’s emergency declaration period. Unemployment benefits will be available for eligible individuals who are requested by a medical professional, local health authority, or employer to be isolated or quarantined as a consequence of COVID-19, even if they are not actually diagnosed with COVID-19. In addition, the waiting period for eligible Ohioans to receive unemployment benefits will be waived.
Hours: Monday through Friday 8am-5pm
Intake Process: File online at: http://unemployment.ohio.gov 24 hours/day, 7 days/week.

Utilities & Internet Services
- Service Description: AEP and Columbus Gas of Ohio utilities has temporarily suspended non-payment disconnections during the COVID-19 outbreak.
- Effective As of Friday, March 13th, Mayor Ginther announced that The Department of Utilities will be suspending water and power shut-offs. The suspension will last until April 15th.
- Spectrum/Charter Communications: Families without internet will be able to get the service at no cost for 60 days from Charter Communications/Spectrum. To enroll, call 1-844-488-8395. Installation fees will be waived for new student households.
- Comcast/Xfinity: New customers will receive 60 days of complimentary Internet Essentials service, which is normally available to all qualified low-income households for $9.95/month. They will not disconnect a customer’s internet service or assess late fees if you contact the company and can’t pay their bills during this period. To sign up, applicants can visit www.internetessentials.com or call 855-846-8376 for English and 855-765-6995 for Spanish.

Disclaimer: The provider of this resource list assumes no responsibility for the accuracy of the information. This does not represent all the Pantries and Meals available in the area. The data includes self-reported and third party reported information understood to be current and complete for each site as of March 2020.
## Do you need food?

When, where & how to connect with food assistance in your county.

To qualify for these services your gross monthly income must be equal to or less than these amounts based on household size:

<table>
<thead>
<tr>
<th>Available Programs</th>
<th>Household Size—1</th>
<th>Household Size—2</th>
<th>Household Size—3</th>
<th>Household Size—4</th>
<th>Household Size—5</th>
<th>Additional Member +1</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Food Assistance / Food Stamps</strong></td>
<td>$1,354</td>
<td>$1,832</td>
<td>$2,311</td>
<td>$2,790</td>
<td>$3,269</td>
<td>Add $479 for each additional household member</td>
</tr>
<tr>
<td>Call MOF Outreach 614-782-5503</td>
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<tr>
<td><strong>CSFP Program</strong></td>
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<tr>
<td>Email: <a href="mailto:Chavens@midohiofoodbank.org">Chavens@midohiofoodbank.org</a></td>
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<tr>
<td><strong>School Free Lunch Program</strong></td>
<td>$1,872</td>
<td>$2,538</td>
<td>$3,204</td>
<td>$3,870</td>
<td>$4,536</td>
<td>Add $666 for each additional household member</td>
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<tr>
<td>Apply at <a href="http://www.schoollunchapp.com">www.schoollunchapp.com</a></td>
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<tr>
<td><strong>Women, Infants, &amp; Children Program</strong></td>
<td>$1,872</td>
<td>$2,538</td>
<td>$3,204</td>
<td>$3,870</td>
<td>$4,536</td>
<td>Add $666 for each additional household member</td>
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<tr>
<td>Call WIC 614-645-7280</td>
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<tr>
<td><strong>School Reduced Price Lunch Program</strong></td>
<td>$1,872</td>
<td>$2,538</td>
<td>$3,204</td>
<td>$3,870</td>
<td>$4,536</td>
<td>Add $666 for each additional household member</td>
</tr>
<tr>
<td>Apply at <a href="http://www.schoollunchapp.com">www.schoollunchapp.com</a></td>
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<tr>
<td><strong>Food Pantry Appointment</strong></td>
<td>$2,024</td>
<td>$2,744</td>
<td>$3,464</td>
<td>$4,184</td>
<td>$4,904</td>
<td>Add $720 for each additional household member</td>
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<tr>
<td>Call 211 or 614-702-7772 M-F 8am-4pm</td>
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<td><a href="http://www.handsoncentralohio.org/chat">www.handsoncentralohio.org/chat</a></td>
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<tr>
<td><strong>Free Community Produce Markets</strong></td>
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<tr>
<td>midohiofoodbank.org/gethelp/getfood</td>
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</tbody>
</table>

Call the **MOF Benefits Assistance Outreach** team with questions about any of these programs **614-782-5503**. “This institution is an equal opportunity provider, and employer.” All data and times are subject to change. **Rev 3/16/2020 TT**
<table>
<thead>
<tr>
<th>pantry_name</th>
<th>service_area_zip_codes</th>
<th>days / hours of distribution</th>
<th>notes</th>
</tr>
</thead>
</table>
| All ZIP Codes Served | All | Mon-Fri: 11am-7pm | Franklin County Pantries

5757 Kem Rd, 43229 614-515-1012

INPRM Resource Center & Food Pantry
2875 E. Livingston Avenue, 43202

Bishop Griffin Center
614-317-5457

760 E Broad Street, 43205

Broad Street Presbyterian Church
614-338-8200

Columbus, OH 43212 614-88-8061

1320 Cambridge Road

Community Resource Center
614-278-2118

1 W.lickerman Avenue, 43202

Neighborhhood Services Inc.
614-727-0533

677 E. 11th Ave, 43211

NENMAP

614-278-0722

955 Parsons Ave Columbus, OH 43206

All People Fresh Market

43201, 43202, 43210-43211

Wednesday-Thursday: 10am-2pm

<table>
<thead>
<tr>
<th>pantry_name</th>
<th>service_area_zip_codes</th>
<th>days / hours of distribution</th>
<th>notes</th>
</tr>
</thead>
</table>
| Kroger Community Pantry | 44329, 48025, 49237 | Mon-Fri: 7am-9pm, Sat: 8am-9pm, Sun: 8am-9pm | 3999 Footman Drive, 43219

614-321-1987

6720 Minnery Rd, 44229

Worthington Resource Pantry

3815 E. 17th Avenue, 43227

Gladen Food Pantry

614-442-2296

1500 E. 17th Avenue, 43205

St. Stephen's Community House

5257 Kem Rd, 43229 614-515-1162

InPRM Resource Center & Food Pantry

2875 E. Livingston Avenue, 43202

2375 E Livingston Avenue, 43202

Bishop Griffin Center

614-317-5457

760 E Broad Street, 43205

Broad Street Presbyterian Church

614-338-8200

Columbus, OH 43212 614-88-8061

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614-278-0722

955 Parsons Ave Columbus, OH 43206

All People Fresh Market

43201, 43202, 43210-43211

Wednesday-Thursday: 10am-2pm

Your choice.

Order online & make an appointment

OR CALL: 877-777-6325

5757 Kem Rd, 43229

614-515-1012

INPRM Resource Center & Food Pantry

2875 E. Livingston Avenue, 43202

2375 E Livingston Avenue, 43202

Bishop Griffin Center

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All People Fresh Market

43201, 43202, 43210-43211

Wednesday-Thursday: 10am-2pm
2020 Restored Citizens Community Chat Series Calendar

867 Mt. Vernon Avenue, Cols. OH 43203
New topic and speaker every month!
Fourth Thursday of Every Month*
6:00PM to 8:00PM
Lite refreshments provided
Info: corccinfo@gmail.com
www.centralohiorcc.com

Jan 30
Finding Your Voice

Feb 27
Relationships

Mar 26
Pursuing College

Apr 30
Building Community Connections

May 28
Re-Entering in Recovery

Jun 25
Telling Your Story

Jul 30
Advocacy and Activism

Aug 27
You’ve STILL Got Talent

Sep 24
Mentorship, Sponsorship and Entrepreneurship

Oct 29
No School to Prison Pipelines

Nov 19
Getting Healthy

Dec 17
Celebrating and Goal-Setting